

Austria	100.00	100.00	100.00	100.00	100.00
Belgium	100.00	100.00	100.00	100.00	100.00
Denmark	100.00	100.00	100.00	100.00	100.00
France	100.00	100.00	100.00	100.00	100.00
Germany	100.00	100.00	100.00	100.00	100.00
Greece	100.00	100.00	100.00	100.00	100.00
Italy	100.00	100.00	100.00	100.00	100.00
Japan	100.00	100.00	100.00	100.00	100.00
Netherlands	100.00	100.00	100.00	100.00	100.00
Portugal	100.00	100.00	100.00	100.00	100.00
Spain	100.00	100.00	100.00	100.00	100.00
Sweden	100.00	100.00	100.00	100.00	100.00
Switzerland	100.00	100.00	100.00	100.00	100.00
UK	100.00	100.00	100.00	100.00	100.00
US	100.00	100.00	100.00	100.00	100.00



EUROPE'S BUSINESS NEWSPAPER

FINANCIAL TIMES

No.30,979 Monday October 23 1989 D 8523A

GERMANY

Wanderlust and model trains

Page 19

World News

UK distances itself from South Africa communiqué

The sharp division between Britain and the rest of the Commonwealth over South Africa was underlined last night when Mrs Margaret Thatcher, Prime Minister, distanced herself from key sections in the official communiqué. She issued a statement elaborating on Britain's differences with the rest of the Commonwealth. Page 20; Communiqué, Page 2.

Electoral boost

West Germany's far right Republican Party recorded its strongest ever electoral advance in communal elections in the southern state of Baden-Württemberg. Page 2.

Honduran crash

Survivors of a Honduran air crash that killed 132 people said they were given no warning before the Boeing 727 smashed into hills outside Tegucigalpa. Page 4.

E German travel

East Germany's Communist rulers pledged swift action to ease travel to the West but the country's crisis mounted with more marches for democracy by tens of thousands of people. Rallying point, Page 2.

Lebanese talks

Christian deputies said they had accepted a compromise peace plan for Lebanon based on a revised Arab League plan, despite fierce opposition from Christian army chief General Michel Aoun. Page 3.

Turkey accuses Syria

Turkey said 50 Syrian MIG-21 fighters shot down a civilian survey aircraft, killing the five people on board, and demanded an explanation. Water row, Page 3.

Antarctic protection

The 29 signatories to the Antarctic Treaty have agreed, after an acrimonious meeting, to hold a special round of negotiations next year to set up a "comprehensive protection system" for the continent's environment. Page 4.

Arafat in Cairo

Palestine Liberation Organisation chairman Yasser Arafat arrived in Cairo for talks with Egyptian President Hosni Mubarak on obstacles to Middle East peace efforts. Baker on Israel, Page 4.

Hungary nomination

Hungary's main opposition group, the Hungarian Democratic Forum, announced its candidate for president. The group picked István László Fur to contest the multi-party elections. Page 2.

Zimbabwe arrests

The Zimbabwean Government carried out a wave of arrests in advance of four parliamentary elections which take place this week. Page 3.

Spain nuclear fire

Spain's Industry Ministry was waiting for a report by the Nuclear Safety Council before deciding whether to close an ageing nuclear plant which caught fire last week. Page 3.

Greek bomber dies

A Greek air force communications expert was killed while planning a bomb at a theatre on the Aegean island of Lesbos where the conservative leader, Mr Constantinos Mitsotakis, was scheduled to hold an election rally later. Page 2.

Business Summary

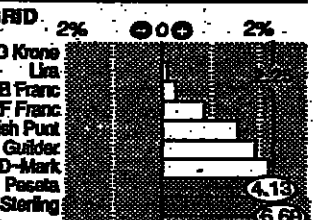
Brady calls for closer regulation of markets

US Treasury Secretary Nicholas Brady said federal regulation of financial and securities markets needed to be co-ordinated more closely, in his first public comments since the Wall Street slump. Page 20.

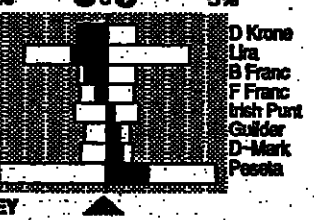
EUROPEAN MONETARY SYSTEM

A strong D-Mark put pressure on the Danish krone and Italian lira in the EMS last week. Both required support and struggled to stay within their central rate limits against the West German currency. The French franc was also within the group of weaker EMS currencies, but Paris stated its strong opposition to any devaluation of the franc against the D-Mark.

EMS October 20, 1989



ECU DIVERGENCE



KEY

Line - ECU Party Day Position

The chart shows the constraints on EMS exchange rates. The upper grid, based on the system's weakest currency, defines the cross-rates from which only the lira and peseta may move by more than 2% per cent. The lower chart gives currencies' divergence from the central rate against the European Currency Unit (ECU), itself derived from a basket of European currencies.

UK GOVERNMENT commitment to using high interest rates to fight inflation and support a week sterling will be tested to the full tomorrow when the September trade figures are released. Page 20.

EURO DISSENT: European leaders' enterprise will hold a ballot to decide allocations in the heavily oversubscribed offer for its 10.7m shares to favour small shareholders. Page 26.

SWEDEN'S troubled Saab-Scania company is seeking agreement with a major European car maker after the collapse of talks with Ford of the US on co-operation. Page 23.

ORBITEL mobile communications, a joint UK venture company set up by the Racal and Plessey electronics groups, entered the new pocket phone market with a range of products aimed at all four of the telepoint licensees. Page 14.

BANQUE Nationale de Paris strengthened Franco-Italian banking ties by the acquisition of a 2 per cent stake in Credito Romagnolo, Italian bank. Page 23.

EUROPEAN Commission and the six members of the European Free Trade Association (EFTA) identified key questions for possible real negotiation between Western Europe's two trade blocs next year. Page 6.

BRADFORD University in the UK and UNIRAS, Danish computer graphics company have won a \$750,000 contract to help clean up pollution in Shanghai harbour. Page 14.

SONATRACH, Algeria's state oil and gas monopoly is negotiating a contract worth about \$600m - with European and US companies to modernise facilities at Arzew, oil and gas export base. Page 6.

French spellbound by prime-time language test at the Sorbonne

By Ian Davidson in Paris

MORE than 1,200 French speakers this weekend put their knowledge of the language to the test at the Sorbonne, Paris's ancient university, in the semi-finals of a competition which has got entirely out of hand.

In 1894 Mr Bernard Pivot, the impish presenter of *Antenne 2*, French television's top books programme, had the bright idea of launching a national spelling competition.

It took off like wildfire, to a point where, five years later, *Les Championnats d'Orthographe* has drawn more than 200,000 competitors, a 60 per cent increase on 1988.

The vast majority are from France, but the championship has also attracted competitors from 45 countries from around the world, from francophone Zaire to Australia.

Saturday night saw the semi-final of this extraordinary

competition, conducted live world-wide, and broadcast on prime time television from the Sorbonne.

Of the 8,500 semi-finalists, about 1,200 crowded into the Grand Amphithéâtre of the university to test their skills in a dictation read by Mr Pivot.

In some ways it was just a variant of any old television game show, with a leggy announcer to give sex-appeal, and some pop stars to fill in

the gaps. And yet the institution of *la dictée* seems to epitomise some quintessential aspects of French culture: delight in an infinitely complicated corpus of grammatical rules and exceptions, and a belief that since the rules are absolute, knowledge can be tested and marked.

The dictation exercise also resonates with echoes of a century-old tradition in the French primary school system.

In past competitions, Mr Pivot paid tribute to this tradition by reading the dictation wearing the kind of blue-grey smock once characteristic of the primary-school *instituteur*. At last Saturday night's semi-final, however, he wore an ordinary jacket; the championship had graduated from the school-room to the television screen.

For the competitors, young and old, it was obviously a

delightful occasion. To sort out the best from the second best, the text had to be fairly difficult; in fact it could be said to have parted company with real life, because it contained many words which barely exist outside a dictionary.

Nevertheless, as Mr Pivot read, he drew waves of groans and laughter from 1,200 appreciative experts. They were having fun. Continued on Page 20

New Russian opposition group poses challenge to Gorbachev

By John Parker in Yaroslavl

A NEW opposition movement mixing old-fashioned Russian nationalism with calls for a multi-party system was formed yesterday in a fresh challenge to President Mikhail Gorbachev of the Soviet Union.

The Popular Front of the Russian Federation was created amid much cheering and waving of Czarist flags at a meeting at Yaroslavl, a town 150 miles north of Moscow. Opponents of the Soviet regime had come to Yaroslavl from all over the Russian republic.

If the fragile alliance that emerged yesterday between political reformers and nationalists holds it could create fresh embarrassment for Mr Gorbachev by campaigning effectively in forthcoming local elections.

The Soviet leader is already under pressure because of widespread discontent over food shortages and ethnic ferment in many other republics. The setting up of a Popular

Front in the Soviet Union's largest republic - clearly modelled on movements of the same name which combine ethnic and political demands in places ranging from the Baltic states to Central Asia - portends fresh turmoil both within and outside the Communist Party. Opinion polls suggest that the ruling party's prestige is at an all-time low.

If the Front can successfully promote and secure the election of government officials, it will also fuel assertions that an elementary multi-party system is in effective operation already, despite Mr Gorbachev's claim that this is "non-sense" for the Soviet Union.

The 99 delegates, representing grass-roots nationalist and anti-establishment groups that have sprung up all over Russia in recent months, overcame yawning ideological differences to settle on a constitution and a reformist political plan.

The Popular Front's demands include multi-party democracy, the removal from the Soviet constitution of references to the Communist Party's "leading role" in society, an independent judiciary and the delegation of power to elected local assemblies.

Participants ranged from representatives of the Russian Orthodox Church to leaders of the Siberian coal miners who went on strike this summer, and a movement aligned with the Democratic Union, an ultra-liberal intellectual group.

While the programme that was finally adopted reflected liberal ideas, the meetings saw intense debate over how far the new movement should reflect nostalgic Russian patriotism.

The Orthodox Church proposed setting up a system of party-less democracy in which each street or village would elect its own officials.

However, a proposal that the Popular Front should work

"against great Russian chauvinism and for equal rights for all nations" was rejected in favour of the more neutral "against all chauvinism and nationalist propaganda".

The conference voted for ending all subsidies paid by the Russian Republic to the rest of the Soviet Union - and in a new hint that the economic crisis is prompting discontent over Mr Gorbachev's economic reform - it rejected the idea of full cost-accounting for enterprises in favour of a proposal that would allow firms to remain within a planned economy.

The meeting failed to unite everybody. A representative of the Moscow-based Patriotic Popular Front said that they would hold a congress soon and would invite members of "Pamyat", an anti-Semitic Russian nationalist group, and members of the "United Front of Russian Workers", an anti-reformist organisation.

Olivetti subject of CoCom inquiry

By John Wyles in Rome

THE ITALIAN Government under pressure from the US over the sale of sensitive technology to the Soviet Union, has assigned a report saying that Olivetti - the Italian electronics company - may have violated Western restrictions on such exports.

The Government's preliminary conclusions follow a quiet investigation into Olivetti's commercial exchanges with Moscow.

Rome is understood to have concluded that Olivetti has not exported any equipment which breaches CoCom guidelines but that work carried out by the company's technicians on the ground in the Soviet Union could well have served to

"upgrade" Olivetti hardware and software to a capacity which violates CoCom norms. This is denied by the company, which said more than 50 Olivetti technicians had been involved in installing equipment in the Soviet Union over the past three to four years "but none of them has upgraded any of the equipment under investigation".

The company said it was "quite normal and open" for Olivetti technicians to install the company's equipment.

US and European press reports have suggested the Bush Administration believes that Moscow may have used Olivetti technology in develop-

ing a vertical take-off supersonic fighter, the Yak 41.

The Washington Post recently quoted an Administration source as saying that the Olivetti affair could prove to be as serious as the Toshiba case.

This ended in Congress restricting US Government purchases of Toshiba equipment for three years after the Japanese company had been found to have exported technology which helped Moscow to develop extremely quiet submarine propellers.

Mr De Michelis has apparently decided to take a neutral stance with the US, seeking to defend Olivetti not to prosecute the company.

British Airways admits failure of UAL buy-out is a setback

By Paul Britts, Aerospace Correspondent, in London

THE COLLAPSE of the United Airlines \$60m buy-out could have serious long-term implications for British Airways.

Until last week BA saw a financial link with the second largest US carrier as the main component of its long-term global growth strategy.

BA appears in the short term to have come out of the UAL financial fiasco relatively unscathed and with a stronger balance sheet because of its recent \$230m (\$500m) rights issue.

However, senior company officials have acknowledged in the past few days that the collapse of the deal is a setback for the UK airline.

BA and Sir Colin Marshall, chief executive, took a gamble last month when the airline decided to participate in the UAL buy-out by agreeing to invest \$750m for a 15 per cent stake in the US carrier.

The move was designed to cement BA's existing marketing links with UAL and safeguard the UK carrier's interests against a hostile takeover

bid launched by Mr Marvin Davis, the Los Angeles investor, on UAL.

However, BA's participation in the buy-out was seen by the airline industry as having broader implications and constituting a big step towards an even closer association between the two airlines, eventually leading to a possible merger.

The events of the last week, however, have shaken the relationship between the two airlines and have raised questions over future co-operation between BA and UAL.

Tensions appear to have emerged between BA and UAL management in recent days over the US party's handling of the buy-out and its financing.

These tensions risk further undermining the relationship and their two-year marketing pact, although BA has continued to insist that the events of the past few days would not affect their marketing arrangements.

City of London airline analysts, who had supported the

UAL buy-out plan despite the high cost for BA, continue to regard a link with a US carrier as essential in the longer term for the UK flag carrier to consolidate and expand its position in the US market, already accounting for 39 per cent of all its scheduled traffic.

The failure of the UAL buy-out has also raised a question mark over the recent strategy of several European airlines such as SAS of Sweden, Swissair, and KLM, the Dutch airline, which have all recently bought stakes in US airlines.

Other European airlines such as Lufthansa and Air France have preferred to adopt a more cautious approach to airline stake building and have opted for more conventional marketing agreements.

BA announced on Friday it would not participate in any UAL deal "in the foreseeable future" and had decided to step back to see how the situation evolves in the US.

Continued on Page 20



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Thamesdown Borough Council has a range of sites available.

CareerChoice

The Financial Times 64-page survey "Career Choice", to be published on November 1, will make indispensable reading for both parents and students. It will:

■ Draw on the FT's reservoir of specialist knowledge about the world of work to examine prospects in more than 50 sectors - from banking and zoology to social work and architecture.

■ Tackle issues which all too often are kept under wraps. Do some employers rely entirely on the "old boy network"? Are

women still being discriminated against in certain areas of work?

Apart from appearing with every copy of the FT on November 1, a total of 150,000 copies will be distributed to every UK university and polytechnic, as well as to six universities in continental Europe.

The survey will also include a four-page guide to the FT, describing the newspaper's editorial philosophy, the breadth of its news and feature coverage, and how to find your way around its pages.

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THE MONDAY INTERVIEW

As the eighth generation of a wealthy Dutch dynasty, Mr Paul Fentener van Vlissingen and his family are pondering the difficult question that faces such dynasties: should the multi-million-pound family business go public? Page 48

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OVERSEAS NEWS

Hungarian party outlines policies for reconstruction

By Judy Dempsey in Budapest

THE Democratic Forum (MDF), the Hungarian opposition group which is widely expected to be in government next year, has settled on a political programme calling for economic reconstruction through privatisation and foreign investment and also for a loosening of ties with the Warsaw Pact.

The programme, agreed after a three-day convention, was described as reflecting Hungary's liberal, Christian Democratic and rural traditions.

The Forum, tipped to gain a majority of seats in next year's free parliamentary elections, outlined its policies amid growing controversy as to how and when Hungary's next President will be chosen.

A recent agreement between the ruling Communists - who recently proclaimed themselves a Western-style Socialist party - and several opposition groups, including the MDF, provides for the head of state to be chosen by direct elections next month.

But the small Association of Free Democrats, which fears that the short campaign will

give the ruling party an unfair advantage, has already collected 250,000 signatures on a call for the president to be chosen at a later date, to be decided on by referendum.

The Free Democrats would also prefer the new head of state to be elected by the new parliament, rather than by universal suffrage.

At the weekend, despite earlier suggestions that the MDF might support the presidential bid of Mr Imre Pozsgay, the most prominent reformer in the ruling party, the convention overwhelmingly elected Mr Lejos Fur, a little-known 53-year-old historian, as its presidential candidate.

MDF officials yesterday said that given the anti-communist mood in the country, it was wise for the party to distance itself from Mr Pozsgay.

As expected, the convention also elected Mr Jozsef Antall, another historian, as its leader.

Mr Antall, a politician finely attuned to Hungary's traditions of compromise and pragmatism, declined to say which parties the MDF was prepared

to work with in coalition.

But he said the MDF would "pay particular attention" to the question of which party would in future control the defence, interior and transport ministries.

He ruled out any withdrawal from the Warsaw Pact.

The MDF, which has over 20,000 members and 327 branches, agreed on:

● Reconstruction of the economy, which would entail attracting foreign capital, rebuilding the infrastructure, a privatisation policy, subject to close monitoring, and the re-introduction of private ownership in agriculture.

● Long-term goal of neutrality in foreign policy. In the short-term, the MDF wants Hungary's role in the Warsaw Pact to be similar to that of France's in Nato - not part of the command structure.

● On ethnic questions, the MDF - which is sensitive to allegations of anti-Semitism - called for full protection both for minorities within Hungary and for Hungarians in neighbouring Romania.

First ANC rally for 29 years permitted

By Michael Holman

THE South African government has given approval for the first African National Congress (ANC) rally in 29 years.

The decision, which was made known as Mrs Margaret Thatcher and the rest of the Commonwealth leaders meeting in Kuala Lumpur, were

difficult to reach over policy towards South Africa, is likely to reinforce the British prime minister's view that President F.W. de Klerk is initiating significant changes.

Permission for next Saturday's rally in Soweto, to be addressed by Mr Walter Sisulu and the six other ANC prisoners released a week ago, marks a further step in the de facto unbanning of the organisation.

For its part, the ANC appears to have suspended its guerrilla campaign against Pretoria, although its officials have yet to spell this out.

There have been no reported violent incidents linked to the ANC's military wing, Umkhonto we Sizwe, for nearly two months.

These mutual concessions have brought the two sides closer to direct talks, although negotiations are not expected to take place until Mr Nelson Mandela, the ANC leader, is released.

Saturday's ANC rally will be the first since the organisation was banned in 1960.

"Apart from being a welcoming party, the rally is going to be an occasion at which our leaders will be making a major address to the nation on a whole range of issues," Mr Cyril Ramaphosa, secretary-general of the National Union of Mineworkers, said at the weekend.

Mr Ramaphosa said the National Reception Committee, which is organising the public appearances of the released detainees, had not sought government permission for the rally, to be held in a new soccer stadium near Soweto.

But letters had been sent to Mr de Klerk, as well as to the Minister of Justice and to the chief magistrate of Johannesburg, informing them of the plans.

Pretoria shift may be attainable

The following are the key points in the statement "Southern Africa: the way ahead", issued at the Commonwealth summit yesterday:

Heads of government continued to view the system of apartheid in South Africa as a serious challenge to the values and principles of the Commonwealth and reaffirmed that its total eradication remained their shared responsibility and common goal.

Significant changes in approach on the part of the South African government, for which the Commonwealth had striven for so long, may yet prove to be within reach.

Heads of government agreed that such encouraging signs as there had been were very much the product of a combination of internal and external pressures.

They agreed that the only justification for sanctions against South Africa was the pressure they created for fundamental political change. Their purpose was not punitive, but to abolish apartheid by bringing Pretoria to the negotiating table and keeping it there until that change was irreversibly secured.

Heads of government, other than Britain, also acknowledged that the impact of sanctions had begun to influence the policies of the South African government.

Commonwealth heads of government expressed the view that this was not the time to consider any relaxation of existing sanctions and pressures. That would have to await evidence of clear and irreversible change.

In the meantime, they agreed that all existing sanctions and measures should be maintained, and they called upon the wider international community to do likewise.

They also agreed, with the exception of Britain, that such measures should be tightened, and decided in this context:

(a) to develop new forms of financial pressure on the Pretoria regime by seeking to intensify and extend financial sanctions, in particular by - calling on all relevant banks and financial institutions to impose tougher conditions on day-to-day trade financing, especially through reducing the maximum credit terms to 90 days; and

- calling on relevant governments to make trade credits harder by taking South Africa "off cover" with official government agencies for official trade credit and insurance purposes.

(b) to strengthen the arms embargo.

At the same time, Britain will continue its substantial programme of positive help for black South Africans, and its assistance to the front line states, which since 1980 has totalled £1.1bn.

Britain also gives its unequivocal support to the UN Secretary-General in securing the implementation of Resolution 435 in Namibia. It will be for him and his representative alone to judge whether the elections are fully free and fair.

Britain is ready to provide financial assistance to an independent Namibia as well as, if asked, military training for its armed forces.

Britain believes that recent developments in southern Africa show that progress can be made by peaceful negotiation. Britain wants the Commonwealth and the international community to redouble their efforts to support peaceful change and enable the new South Africa to inherit a strong economy.

PROPOSALS for greening of the Commonwealth were painlessly agreed at the weekend with heads of Government accepting the broad outline of the plan put forward by Malaysia in the so-called Langkawi Declaration, named after the holiday island to which leaders had retreated, Roger Matthews writes.

Representing a quarter of the world's population, the Commonwealth has set out

objectives and common goals for improving the environment but, at Britain's instigation, avoided specific commitments on funding.

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objectives and common goals for improving the environment but, at Britain's instigation, avoided specific commitments on funding.

Heads of government recognised the importance of South Africa's dealings with the international financial community and therefore, with the exception of Britain, endorsed the establishment of an independent agency to review and report on South Africa's international financial links on a regular basis, and to gather and publicise factual information on financial flows to and from South Africa.

They welcomed the offer of Australia to provide substantial initial funding.

They agreed to ask appropriate international financial institutions, and in particular the International Monetary Fund, to examine how resources might be mobilised upon evidence of clear and irreversible change.

With the exception of Britain, heads of government commended the Commonwealth committee of foreign ministers... agreed that it should continue with its work... and that it report again when heads of government meet next month.

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Austere Berlin church becomes rallying point for reformers

By Leslie Collett in East Berlin

A RED-BRICK Protestant church in a working-class area of Berlin has become a rallying point for East Germany's reform movement - not unlike the Gdansk shipyard in the early days of the Solidarity trade union.

Just as the yard was often off limits for Polish authorities, there is a widening "no-go area" for the East German police around the large, austere Gethsemane church.

Thousands of formerly passive citizens, radicalised by this month's demonstrations, gathered over the weekend at the turn-of-the-century building. It became a haven for demonstrators, pursued by baton-wielding police, after the first big demonstrations in the current wave of protest on October 7 and 8.

Paradoxically, the atmosphere is less overtly religious than it was at the Polish shipyard. In contrast to fervent masses recited by Gdansk workers, there are few who would normally be worshippers among crowds streaming into the Gethsemane church every evening to attend services calling for release of political prisoners.

One of their purposes is to exchange information. Strangers open up to each other in the flickering light from thousands of candles placed outside the gaudy edifice.

"I applied to emigrate in 1966 and lost my job," an ex-employee of a state bakery told a knot of people. "A few weeks ago I joined New Forum (opposition group) when I saw the demonstrations getting bigger and stronger. I've come here every day since." He no longer

wanted to emigrate because "for the first time" there was a chance to change things.

"Don't think the Party is going to change," a young carpenter replied. "It has specialised for 40 years in keeping power and won't step down now."

What did they expect from the new leader, Mr Egon Krenz? "We want our opinions to count," said a mechanic. "It wouldn't cost the Party anything. Most people don't want more than a little freedom to travel - at least for the time being," he added.

● A major pro-reform demonstration is due to take place today in Leipzig after a weekend of renewed protests throughout East Germany.

Last Monday's demonstration by over 100,000 citizens in Leipzig was the largest in East Germany since 1963.

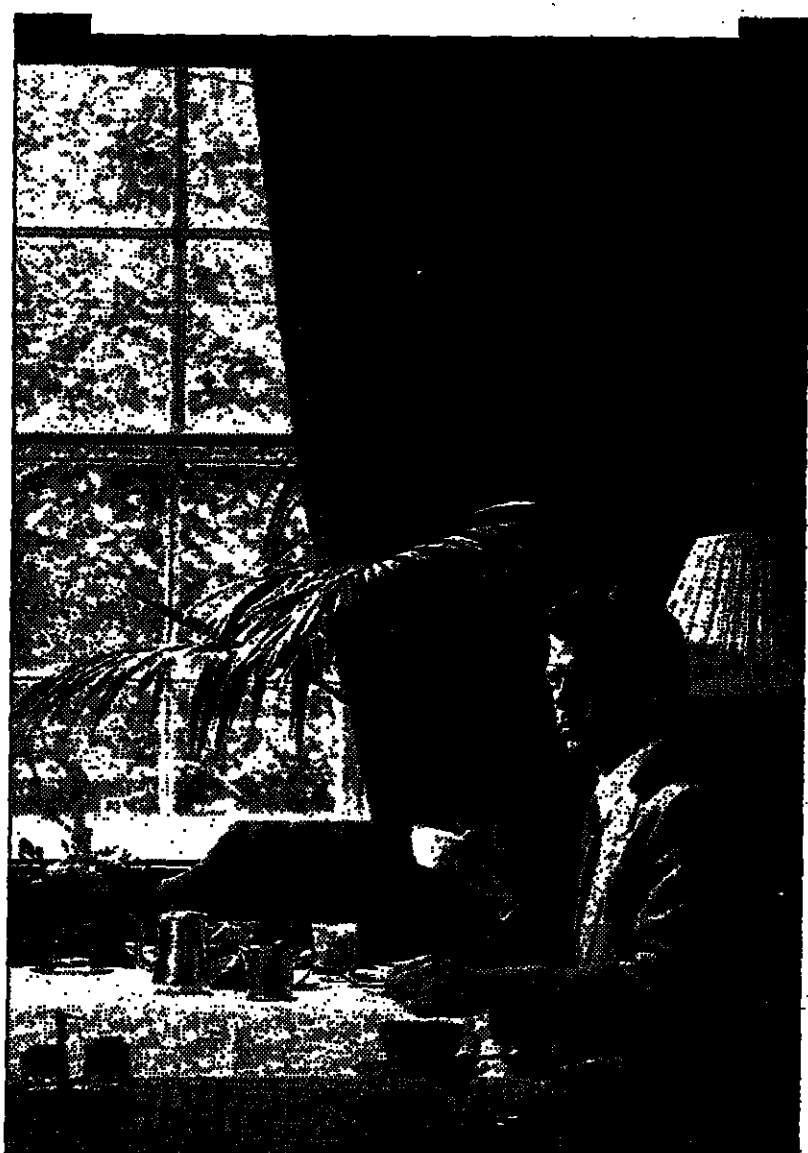
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"I ENJOY WORKING AND I LIKE BREAKFAST BUT I NEVER MIX THE TWO."

I've always wondered how people can talk about business when what they're really concentrating on is getting the right amount of butter on their toast.

To me a working breakfast, or one that works for me, is a breakfast that gives me time to compose myself and relax before the day begins.

This morning was perfect. I told the waiter when I had to leave, everything came in plenty of time without my having to ask for it and I didn't have to talk to another soul until I'd finished.

By the time I'd left the Marriott I was ready for anyone.

OVERSEAS NEWS

Opposition staff arrested ahead of Zimbabwe poll

By Julian Borger in Harare

THE Zimbabwean government has carried out a wave of arrests in advance of four parliamentary by-elections which take place this week.

The arrests include officials of the opposition Zimbabwe Unity Movement, formed this year, which has mounted an energetic challenge to President Robert Mugabe's ruling ZANU-PF party.

ZUM's campaign in the northern constituency of Kariba has been handicapped since the detention by the Central Intelligence Organisation of 11 activists in the area.

Ten days ago, another group of ZUM party workers returned to Harare from Kariba having apparently been severely beaten. They say they were assaulted by ZANU-PF youths.

The crackdown began on the university campus, where the arrest of two student leaders for publishing a document fiercely critical of the government led to student riots on October 4, and the closure of the campus for the first time in its 32-year history. It reopened for examinations today but 13 students are still in custody, having been refused bail.

When Mr Morgan Tsvangirai, secretary general of the Zimbabwe Congress of Trade Unions, criticised the campus closure, he was also detained by the CIO. Like the students and ZUM activists, the union leader has been held under the emergency powers regulations, that have been in force here since Mr Ian Smith declared Rhodesia independent in 1965.

When Zimbabwe's High Court overturned Mr Tsvangirai's detention on Wednesday last week, deciding his statement did not justify use of the emergency powers, he was immediately rearrested, this time on charges of being a South African spy and agent provocateur.

In the past, critical statements from the students and the trade unions have met with a degree of tolerance from the state, as long as the dissent was confined to paper.

This blanket use of the emergency powers suggests a new get-tough policy decision,

taken at a high level, in the run-up to the by-elections in the next two days.

The four constituencies voting this week are evenly spread across the country - Kariba in the north, Chirumanzu and Masvingo in the central regions, and Gwanda in the south - and should provide a good test of public opinion before general elections scheduled for next year.

In theory, ZANU-PF should be in its best position for years, having just held "unity" elections in the nine provinces this month which finally fused the party together with its former rival, Mr Joshua Nkomo's PF-ZAPU. However, the ruling party has been badly hit this year by the revelation of widespread corruption among its senior ranks.

Public disillusion with the party was reflected in July by a mass stay-away from the polls in the country's last by-election, when ZANU beat the two-month-old ZUM opposition, amid allegations of rigging by ZUM's leader, Mr Edgar Tekere.

The reappearance in senior posts, after the party elections, of ZANU-PF officials disgraced only a few months ago on serious charges of corruption perhaps explains the apprehension with which the country's leaders are approaching this week's polls.

After strong growth in the first half of 1989, there are increasing signs that Zimbabwe's economy is slowing down. Especially hard-hit is the manufacturing sector, which is suffering from transport bottlenecks and a sharp loss of confidence resulting from disappointment in the pace of government reforms.

Following growth of 8.3 per cent in the manufacturing sector in the first half of the year, a survey carried out by the Confederation of Zimbabwe Industries (CZI) published last week has revealed a sharp decline in expectations on a wide variety of indicators.

CZI economists believe the biggest factor behind the loss of confidence is the maintenance of price controls,

Shrinking Euphrates raises Turkish-Syrian tension

Scheherazade Daneshkhu and Andrew Gowers see water becoming a weapon in the Kurdish dispute

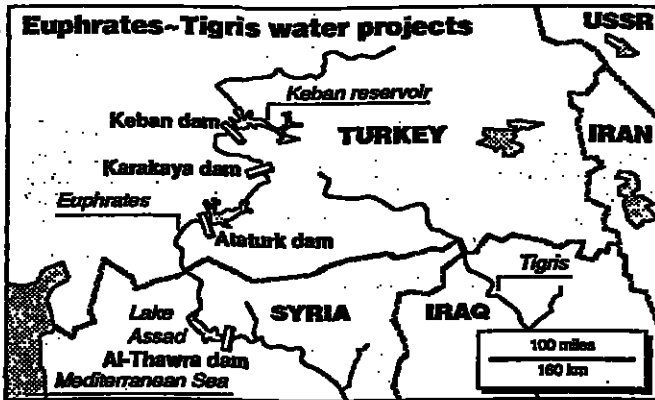
LONG-SIMMERING tensions between Turkey and Syria have burst into the open in the last few weeks, throwing the spotlight on that most sensitive of Middle Eastern issues: the scarcity of water.

Not for the first time, what is arguably the region's most valuable resource is being used as a strategic weapon in the old dispute between the two neighbours over the Kurdish issue.

The question has been brought into focus by an extraordinary outburst from Mr Turgut Ozal, the Turkish Prime Minister who is now running for president. This month, he accused Damascus of breaching a 1987 protocol on security and threatened to cut the flow of the Euphrates river into Syria unless the latter ended support for the Marxist Kurdish Workers Party (PKK).

Given the prime minister's current political troubles, his remarks may well have been aimed at his domestic audience as much as his southern neighbour. But the statement touched a raw nerve in Turkish-Syrian relations at a time of severe drought problems in both countries and a growing Kurdish rebellion in south-eastern Turkey. It may also have provided an ominous foretaste of problems to come between the states sharing the waters of the Euphrates.

Nearly 90 per cent of the



river's water originates in the Turkish highlands, running 2,330km (1,450 miles) from Turkey to Syria and then into Iraq. All three countries have rapidly-growing populations and ambitious plans to harness the river's resources.

But Syria's water supply problem is the worst of the three and its quest for alternative sources could in addition easily lead it into potential conflict with Israel over the Yarmuk river, a tributary of the Jordan.

In Turkish-Syrian relations, the twin issues of Kurds and water surfaced together in July 1987, when Mr Ozal visited Damascus and signed a security protocol with Syria's President Hafez al-Assad under which each country agreed to try to curb terrorist groups carrying out operations against

the other. Separately, Turkey promised to try to maintain the flow of the Euphrates into Syria at an average of 500 cubic metres per second.

For a while it seemed to be working. But a dramatic upsurge in fighting between Turkish forces and Kurdish insurgents - with the monthly average death toll more than doubling, from 30 to 70 - has brought renewed expressions of concern from Ankara about alleged Syrian support for the PKK.

Turkish officials point to what they are convinced are two PKK training camps in the Syrian-controlled Bekaa valley in eastern Lebanon. Since the summer, they also claim to have detected signs that Kurdish guerrillas are escaping across the border into Syria

after conducting raids in Turkey.

More darkly, they mutter about suspicious activities being undertaken by a new Bulgarian consulate-general in the northern Syrian city of Aleppo. This mission - from a country currently at odds with Turkey over an exodus of Turkish speaking inhabitants - is said to be well staffed with Turkish-speaking diplomats who the Turks claim make regular forays into Syria's Kurdish areas.

It may be convenient for the Ankara government, which has been heavily criticised in this election year for failing to control the rebellion, to blame the worsening security situation in Turkey's south-eastern provinces on outside forces. But in doing so, it has exposed frictions that are in any case being exacerbated by the water shortage in both countries.

This year has been Turkey's driest in 58 years. The flow of the Euphrates has been sharply reduced, and agriculture and the country's balance of payments are suffering.

The situation is no better in Syria. With the water level sinking behind the main dam on Lake Assad, which normally generates a sizeable proportion of Syria's electricity supply, major cities have experienced protracted power and water cuts throughout the summer. The country has had to import large amounts of

Syria on Saturday ordered an inquiry into the downing of a Turkish civilian aircraft and offered condolences to the Turkish government, which accused Syrian aircraft of shooting it down with the loss of five lives, Reuters reports.

The Syrian Foreign Ministry said Damascus hoped the incident would not affect relations between the two countries.

Turkey said earlier two Syrian MiG-21 jets shot down on Saturday morning a Turkish survey plane about 13 miles inside Turkish territory.

grain that it can ill afford, and to consume fuel oil that would otherwise have gone for export.

More to the point, the drought, by reducing the flow of the Euphrates from Turkey, has stoked Syrian unease at being beholden to its northern neighbour for water. At some points during the summer, the flow dropped well below the 500 cu m/sec which Ankara promised to supply - although Turkish officials say that they have topped up the flow to 450 cu m/sec by releasing water from their own Keban and Karakaya dams.

Despite Mr Ozal's recent pronouncement, Ankara denies that it is using water to pressure the Syrians. "It would be very attractive to use water as a weapon, but we have not resorted to that, and the Syr-

ians know it," said one senior official. All the same, the threat remains clearly implied.

In the medium to long term, problems between the two countries over water are in any case almost inevitable, given Turkey's continuing dam construction work on the Euphrates as part of its ambitious south-east Anatolian development project (GAP). These dams generate more than 40 per cent of Turkey's electricity but have already severely reduced the flow of water into Syria. And the giant Ataturk dam, third and largest of the series, with a storage capacity equivalent to four times the average yearly discharge of the Euphrates, is now nearing completion.

The problem is that no formal agreement has ever been reached between Turkey and the two downstream states, Syria and Iraq, on sharing out the waters of the Tigris and Euphrates. Tripartite talks held intermittently since the 1960s have recently tapered off.

The potential for disputes between the riparian states in the next few years is clearly enormous. "The situation is bad and getting worse," said Professor Elias Salameh of Jordan University this month at the annual Arab Press Service conference in Cyprus. "Unless [co-operative] steps are taken the water issue will develop into a major conflict in the Middle East."

Spanish nuclear plant comes close to disaster

By Peter Bruce in Madrid

AN ageing nuclear power plant south of Barcelona came close to disaster on Thursday night after one of its two turbine generators exploded, seriously damaging the safety mechanisms that cool its reactor.

Engineers at the Vandellós I plant near Tarragona were yesterday still trying to cool the core of the plant's reactor. Two of its four cooling pumps were put out of action by the blast.

No one was injured in the blast and there was no escape of radiation. But officials were being quoted yesterday as saying the accident was the most serious in a nuclear facility

since the Chernobyl reactor exploded in 1986.

Smoke, which had begun to seep into the plant from the central control room, made it nearly impossible to begin cooling the core.

Vandellós's management has come under criticism from the civil governor in Tarragona for allegedly waiting more than half an hour before alerting the authorities. The nuclear plant, one of Spain's oldest, was built using French technology in 1972. The gas-cooled plant, which is scheduled to close in 2003, has been shut down and may not produce again.

Swedish tax reform proposals amended

By Robert Taylor in Stockholm

SWEDEN'S ruling Social Democrats have modified their tax reform proposals for 1991 in line with the demands of the powerful blue-collar union organisation, the LO, for a more redistributive approach.

After three weeks of wide-ranging discussions among all Swedish political party leaders and both sides of industry, the Finance Minister, Mr Kjell-Olof Feldt, has agreed to reduce the highest marginal rate of central government income tax from 72 per cent to 55 per cent, rather than the 50 per cent which he had originally

intended for those earning over SKr300,000 a year.

The revenue raised from this change in the tax plan of around SKr4bn will go to ease the tax burden on Sweden's 1.7m workers who earn less than SKr125,000 a year - about 40 per cent of the labour force.

Next year, in the first stage of the reform, there will be a cut of 7 per cent in central income tax for those earning over SKr75,000 a year and 2 per cent for those earning less, in a total reduction in the income tax burden of SKr23.5m.

IG Metall builds up strike reserves

By David Goodhart in West Berlin

IG METALL, the 2.6m-strong West German engineering union, has built up reserves unofficially put at nearly DM1bn (£340m) to fight a possible strike early next year in the metal industry.

Because of a change in the labour law, any strike action next year - over pay, reduced working time, and retention of free weekends - will be far more expensive than it was in 1984, when the union paid out DM500m to key groups of striking workers on strike for seven weeks.

In the weeks leading up to the union's annual conference,

which opened yesterday in West Berlin, IG Metall has been sternly warned against pressing for a further cut in its current 37-hour week by Economics Minister Mr Helmut Haussmann and by employers' leader Mr Klaus Murrmann.

Mr Franz Seinkühler, IG Metall leader, has accused Mr Haussmann of breaking the spirit of the country's industrial relations law, which forbids political interference in negotiations. Although the current three-year contract in the metal industry does not end until next March, talks are likely to begin this year.

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OVERSEAS NEWS

Bush vetoes easing of abortion funding

By Peter Riddell

US President George Bush over the weekend fulfilled his pledge to veto legislation passed by Congress that would have eased restrictions on Federal funding of abortions by allowing assistance for poor women in cases of incest and rape.

In his veto message, Mr Bush, who has shifted his position to a tougher anti-abortion stand in recent years, argued that Federal funds should only be used for abortions when the life of the mother would be endangered.

Supporters of a relaxation of abortion funding almost certainly do not have the two-thirds majority in both Houses needed to override a veto since the measure only passed the House by 216 votes to 206.

The abortion issue is now at the forefront of political debate in the US since the Supreme Court ruled in early July to give greater discretion to individual states.

However, the anti-abortion forces have suffered a number of setbacks since then.

Earlier this month the House of Representatives voted for the first time in eight years to permit payment for abortions for poor women in cases of rape or incest and in another setback for those who oppose abortion, the Florida state legislature refused

to restrict abortions and to introduce changes to the current law.

Moreover, anti-abortion Republican candidates have been on the defensive in bitter fights for the governorships of New Jersey and Virginia.

The Democratic leadership in Congress, which originally feared it would lose out over the abortion issue, is now more confident that it may gain.

This is because sizeable numbers of women aged between 20 and 40 who swung to the Republicans during the elections of the 1980s do not want tighter restrictions to be imposed on abortions.

Senator George Mitchell, the Democratic Majority leader, said over the weekend that the veto would "hurt the Republicans, especially with young people."

The Republicans made opposition to abortion their issue, but now they are on the defensive and groping for a way to modify their position.

House Speaker Tom Foley has acknowledged that the House was unlikely to muster the two-thirds majority vote needed to override a veto.

Mr Bush's veto was expected after efforts to reach a compromise with members of Congress had broken down early in the week.

US signals irritation over Israeli stance

By Peter Riddell, US Editor in Washington

THE US State Department is making public its increasing irritation with Israel's attitude to negotiations over elections by Palestinians in the occupied territories.

After a week of intensive telephone exchanges between Washington and Jerusalem, a senior US official briefed reporters that Mr James Baker, the US Secretary of State, is "not going to pursue this (his five-point plan for an Israeli/Palestinian dialogue on elections) from here to eternity." The official said that Mr Baker was giving the problem "100 per cent but there could be a limit to how long you continue." The US position has previously been of patience in face of obstacles, but last week the State Department described the comments of Mr Yitzhak Shamir, the Israeli Prime Minister, as "unhelpful and disappointing."

US officials feel that Mr Shamir is creating obstacles to the fulfillment of his own election plan and they believe the responsibility, and any blame, should be shifted to him if there is a stalemate.

The hope in Washington is that this will increase pressure for concessions by Mr Shamir, who is due to visit Washington next month. But there is no question of any reduction in the US's \$3bn a year military



James Baker: no leaf returned support for Israel.

Ms Margaret Tutwiler, the State Department spokeswoman, said that Mr Baker believed there may be "a possibility for progress, but it is certainly not a probability. If the parties in the area do not have the will to overcome their political constraints, we cannot produce progress by ourselves."

Mr Baker again talked to the Israeli and Egyptian foreign ministers at the end of last week. A senior official said that Mr Baker wanted to make sure he left "no leaf unturned. But when you get to the point where you've done 100 per cent of what you can do, you turn your attention away to other parts of the world."

Honduran minister among air crash dead

By Tim Coone in Managua

A BOEING 727 airliner of the Honduran airline SAHSA, with 132 passengers and crew aboard, crashed into a mountain on Saturday morning as it approached Toncontin airport at the Honduran capital Tegucigalpa. Fifteen survivors have been reported including the pilot.

The aircraft was on a regular flight from Managua, the capital of Nicaragua, and was apparently flying an instrument approach to Toncontin through bad weather. Among the victims were Mr Armando Blanco, Honduras' Minister of Labour, and the daughter of the Honduran Minister of Defence as well as seven United Nations officials who had been attending a conference on population in Managua.

Mr José Azcona, the Honduran President, said it was believed the crash was caused by mechanical failure.

Regular air travellers in Central America know Toncontin airport as a "white knuckle" destination. Its short runway and location in the middle of mountains makes take-off and landing difficult even for experienced pilots.

Government costs in tackling earthquake estimated at \$4.4bn

By Peter Riddell

THE cost to the Californian and US Federal governments of dealing with the San Francisco Bay earthquake last Tuesday is now officially estimated at a minimum of \$4.4bn, of which more than \$3bn will come from Washington.

As the Bay area prepared for a return to full working order, there was surprise and delight throughout the US over the rescue on Saturday of 57-year-old Mr Buck Helm from his car which had been nearly flattened by the collapse of the two-tier 1980/1981 freeway in Oakland. Mr Helm's condition was yesterday critical.

Authorities originally estimated that as many as 250 people had died in the earthquake but they now say that figure was much too high.

Lieutenant Governor Leo McCarthy of California said yesterday that government assistance might amount to at least \$4.4bn, with at least three-quarters coming from Federal government and most of the rest from the state government. That excludes provisions by insurance companies and homeowners.

California Governor George Deukmejian said that some of the money would come from a \$1bn reserve for emergencies. He wanted to know full estimates of the cost of the damage and what the Federal Government would provide before deciding whether to increase taxes. He did not rule out a special tax increase, which would reverse more than a decade of tight curbs on taxes

and spending in California.

Congress is planning early action this week on legislation to increase the amount of Federal funds available. Democratic Senator Alan Cranston from California said more than \$3bn would have to be provided from the Federal Emergency Management Agency, the Small Business Administration and the highway fund. He predicted that there would be sufficient votes in Congress to secure a waiver of the Gramm-Rudman deficit reduction law for this amount.

Senator Daniel Moya, chairman of the Senate subcommittee on transportation and infrastructure, said money would come from the \$12bn surplus on the Federal highway trust fund.

Californians braced for traffic standstill in San Francisco

HUNDREDS of thousands of Northern California residents must find new ways to get to work today, writes Louise Kehoe in San Francisco.

Transport authorities are predicting huge traffic jams as businesses attempt to resume

normal operations following last week's earthquake.

The collapse of Highway 880 in Oakland and the mid-span failure of San Francisco's Oakland Bay Bridge have created serious problems for those getting to work in San Francisco from Oakland and other cities on the East Bay.

Exacerbating the problems, however, several of San Francisco's other main thoroughfares have been closed because of structural damage.

At this weekend, transport authorities continued to inspect elevated highways and overpasses throughout Northern California. By Saturday evening, it was evident that damage may be far more widespread than reported initially.

Several more streets and highways were closed, including one of three major routes to San Francisco Airport.

Public transit authorities warned of "gridlock" and urged San Francisco commuters to take advantage of additional ferry, train and bus services. There have been hastily arranged to compensate for the blocked freeways.

Even if able to full capacity, however, public transport can only dent the problem. Some 250,000 vehicles normally cross the Bay Bridge each weekday morning. Only about 10,000 passengers can be carried by the expanded ferry services which now link San Francisco to Oakland. Authorities hope to alleviate the problems by encouraging car pooling and flexible work hours.

There is little doubt, however, that traffic difficulties will have a significant economic impact on businesses throughout Northern California for the next few months.

French greet Antarctic talks as step to accord on environment

By Ian Davidson in Paris

THE 39 signatories to the Antarctic Treaty have agreed, after a protracted and arduous meeting, to hold a special round of negotiations next year to set up a "comprehensive protection system" for the continent's environment.

The agreement, hammered out at midnight on Friday, was greeted by the French Government as a breakthrough for its argument that Antarctica needs a global protection system to turn it into a "Natural Reserve".

"The machine is on the rails and it is coming round", said Mr Brice Lalonde, French Environment Minister, triumphantly, after naming the US and the UK as France's main "adversaries" in last week's negotiation.

The French proposal, jointly sponsored by Australia, was fiercely opposed by a number of other Antarctic Treaty states, led by the US and Britain.

The US and the UK opposed the proposal for a Natural Reserve on grounds that it would rule out indefinitely any exploration or exploitation of mineral resources.

The British Government claims that recently negotiated safeguards would satisfactorily protect the Antarctic against environmentally damaging mining. It adds that technology may one day make mineral exploration in the Antarctic environmentally safe, while the French plan would rule this out for ever.

The decision to hold a Special Consultative Meeting next year, solely devoted to negotiation of a comprehensive protection system, is a significant if partial victory for the French case.

The other member-states have not agreed in advance that the end-product of next year's negotiation will be a Natural Reserve; but they have agreed that the only purpose of the negotiation is "the creation of a comprehensive protection system in Antarctica" and they have agreed that all proposals submitted on this subject will be on next year's agenda.

In return, the French Government has agreed to the holding of a separate round of negotiations next year on a liability convention in the framework of the Wellington Convention on minerals

exploration in the Antarctic.

The Wellington Convention, which would tightly restrict any exploration or exploitation of minerals in the Antarctic, was negotiated last year.

But it is still in a state of suspended animation because France and Australia have concluded that any exploration could be a threat to the Antarctic environment and have withheld their signatures so that the Convention cannot come into force.

The agreement to hold parallel negotiation on liability for environmental damage under the Wellington Convention carries the unstated overtone of a concession of principle by France and Australia to the US and the UK, since it seems to imply some continued support for the Convention.

French spokesmen insist, however, that the two negotiations will not be of equal status and may well not take place at the same time and place.

The environmental negotiation, they point out, will take the form of a Special Consultative Meeting, in formal terms the Antarctic Treaty system's highest decision-making form, whereas liability will merely be examined at "a meeting" in 1990.

France insists it will probably stay away from the negotiation on the liability aspects of the Wellington Convention.

Despite the ferocity of the antagonism between France and the Anglo-Saxon states at last week's negotiation, the final compromise has a paradoxical compensation for both sides.

During the uncertain period between signature and eventual ratification, the Wellington Convention included a moratorium on any mineral exploration in Antarctica. In rejecting the Convention, France and Australia took the risk that some countries might take advantage of an arguable legal vacuum to press ahead with mineral exploration regardless.

Last week's agreement to open a liability negotiation clearly implies that all Antarctic Treaty states intend to stand by their moratorium on any mineral exploration in Antarctica for the foreseeable future.

Argentine rebel dismissed

THE Argentine Army has dismissed rebel leader Lieutenant Colonel Aldo Rico who led two uprisings in April 1987 and in January last year. Defence Ministry officials said last Friday. Reuter reports from Buenos Aires.

Another lieutenant colonel and three captains who had supported Rico and gone into hiding were also dismissed. Lt Col Rico, a veteran of the 1982 Falklands war with Britain, led a group of young officers in the first revolt to protest at what they saw as passivity by their commanders while subordinates stood trial for human rights abuses during the "dirty war" of the 1970s.



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"Where do I check in?"

"I've left my ticket in the taxi."

"Which gate is my flight?"

"My luggage has gone through and I need something from it."

"My car's outside on double yellow lines."

"I think that's my plane taking off."

"My canary's escaped."

"Can I get a coffee around here?"

"I can't do my zip up."

"Can I get into New York by helicopter?"

"What time do we get there?"

"Just how wide are the seats?"

"Do they have nappies on board?"

"Where do I get a newspaper?"

"Do they sell Russian vodka in duty free?"

"Where's the Ladies?"

"Where's the Gents?"

"Where have all the trolleys gone?"

"Is the Pink Poodle Club on 48th Street or 49th?"

"Do we get to see where the pilot sits?"

"What happens if it's full?"

"Where can I get an oil filter for a 1965 Hillman Imp in Chicago?"

"Do they take traveller's cheques in duty free?"

"Where's the London desk?"

"What do I do with this?"

"Can I go through to the Departure Lounge now?"

"Where is the Departure Lounge?"

"They've put the wrong name on my ticket."

"Can I get a bassinet for my baby?"

"I'm looking for some string."

"Does my camera have to be X-rayed?"

"I've just noticed my passport's out of date."

"I need an aspirin."

"Kann ich am J.F.K. Flughafen direkt zum Flug nach Chicago umsteigen?"

"Where's the Ambassador Lounge?"

"Do I need a Visa?"

"Can I take these as hand-luggage?"

"Can I change to a later flight?"

"What do I do now?"

"I have to phone my wife."

"Is there a phone anywhere?"

"Είναι ο Πίητερ Άιζντελ-Κάρπεντερ εκεί;"

"Anybody got a pen?"

"What time is it?"

"Is New York ahead or behind?"

"Can I hire a car there, from here?"

"Is it sunny in Los Angeles?"

"Will my hair dryer work in Minnesota?"

"I can't find a porter."

"My aunty's gone missing."

"Will they have any dominoes on board?"

"Are there any seats in non-smoking?"

"What's for dinner in First?"

"What film are they showing?"

"Is there a nice restaurant in Toledo?"

"How do I get into town from JFK?"

"My case is too heavy."

"How far is Philadelphia?"

"Is it on time?"

"Can I change this non-changeable ticket?"

"Can I choose my seat after I get on board?"

"I'd rather sit at the back of the plane."

"Can I order a special meal?"

"I can't find my boarding card."

"What star sign is the pilot?"

"I need to send a fax."

"Is there a wheelchair somewhere?"

"Is there a lift?"

"Do I have to be X-rayed?"

"Please, somebody."

"Which way now?"

"My seat's supposed to be reserved."

"Will they wait for me?"

"Can I change my money here?"

"What's going on?"

"How many bags am I allowed?"

"What's the code for Dayton, Ohio?"

"Is it too late to order a kosher meal?"

"What escalator?"

"Can I leave my rented car keys with someone?"

"Maybe someone will change seats with me?"

"Will we all be able to sit together?"

"Can my son sit in the cockpit?"

"Is it too late to change my flight?"

"Is it too early for the bar?"

"Will there be any film stars in First Class?"

"Who won last night's ball game?"

"I didn't hear that."

"Is it are not my wife's ticket here to pick up. ¿Qué?"

"How do I make my connection in New York?"

"Help!"



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OVERSEAS NEWS

Road haulage single market is still a long way from reality

Discussion of a modest experiment to liberalise transport has run into determined opposition, Tim Dickson reports

FEW ideas in Brussels are ever expressed in a single word. But if you ask those trying to achieve a single market in road transport how they want to get there, a more three-syllable answer will suffice.

"Cabotage" - the practice of allowing non-residents to offer road haulage or indeed other transport services within a member-state - is seen by architects of the 1992 programme as a big test of the European Community's real political and economic resolve.

Road haulage cabotage is intended to break down barriers that restrict national markets to domestic carriers. Enthusiasts believe it will fill at least some of those lorries forced to return home empty after cross-border journeys - and bring tangible financial benefits to road transport users in lower tariffs.

Others say it will help speed rationalisation of an industry suffering in many member-states from over-capacity and already under pressure from investments in competitive new air and rail links.

Last week's meeting of EC transport ministers in Luxembourg demonstrated that road haulage cabotage is one area where the single market dream is still a long way from reality. Discussion of a relatively modest experimental scheme ran

into determined opposition from both France and West Germany, and earlier expectations of significant progress on road haulage cabotage by the end of this year are now being revised.

The arguments of ministers who fear their industries will be swamped by fleets of low-cost operators seem to outweigh those who maintain that greater efficiency and worthwhile consumer gains are the more important prize.

The word "cabotage" appears to have no known connection with the Italian explorer John Cabot - appropriate though that might have been. One must be content with the definition from the French word *caboter* (to sail near the coast). Normally applied to coastal navigation within the borders of one country, the word has come to describe non-resident operations in all forms of national transport.

The present Community-wide ban on cabotage is only one distortion of the single market in road transport. Competition is affected by different national regulations on capacity and access to the industry, and in some cases by tariff control, while a system of licences requires hauliers to apply for permits to move goods between member-states.

Because of a breakthrough by the EC Transport Council in June last year, the Community agreed to increase the number of EC quotas by 40 per cent in 1988 and 1989, while committing itself to scrapping the whole complex system of bilateral country-to-country and EC licences by January 1, 1993.

This means there will be no restrictions on lorries carrying loads from, say, London to Frankfurt (or vice versa). But as things stand, these same British and German hauliers will be prevented from collecting and delivering goods in France, or anywhere else, to make the return journey more lucrative (a freedom known in the jargon as "consecutive" cabotage).

A study by Ernst and Whinney estimated the cost of empty moves at roughly £600m (£300m), of which some 20 per cent may be related to regulatory restrictions. A study by DEI (Europe) in 1986 suggested the potential market for consecutive cabotage could be about 1.5 per cent of present domestic traffic.

Successive efforts to open up these opportunities have consistently been frustrated, despite clear political and Court of Justice deadlines.

Article 75 of the Treaty of Rome calls for "the conditions under which non-resident carriers may operate transport services within a member-

state" to be held down "during the transitional period" (that ended in 1993).

The European Court, in a ruling against the Council of Ministers in 1985, urged member-states to get on with the job, while the internal market white paper of the same year set a target for road haulage cabotage of 1988 "at the latest".

The problem, as the Ernst and Whinney study observes, is that large countries such as France and Germany "with tightly regulated domestic haulage markets and high domestic rates" see themselves as particularly vulnerable. At the same time, "while operators in Northern Europe are worried about the influx of low-cost operators from southern Europe, the southern European operators are concerned about the inroads the highly efficient northern hauliers will make". Clearly, the consultants concluded, "this is a complex and highly emotive

issue".

Aside from a few attempts to promote consecutive cabotage by the Benelux countries, the first real sign of political movement came in the first half of 1989 when the Spanish Presidency of the EC came forward with a limited but (most observers felt) worthwhile experimental scheme.

The idea was for an initial quota of just 5,000 cabotage licences, to be divided among the member-states and allocated to individual companies. Each licence would give the holder the freedom to operate anywhere in the Community for up to three months. The more liberal-minded countries such as Britain, the Netherlands, Belgium and Denmark were encouraged by the relatively relaxed conditions, but France and Germany expressed reservations. Bonn was anxious to apply its domestic rules. In the end, the package was not pushed to the vote.

Developments since the summer have centred on French efforts to water down the Spanish plan, notably in a proposed compromise assigning each cabotage quota to the member-state in which it would be used, and limiting its duration to one month.

France, which holds the EC Presidency till the end of the year, is concerned that its large and centrally located



domestic market is the most vulnerable to EC liberalisation. But critics argue that its alternative plan - involving in effect 132 separate quota systems, 11 for each member-country - can be seen as a step back rather than forward on the road to a single market.

That message was forcefully conveyed to Mr Michel Delbarre, the French Transport Minister, in preliminary discussions at a meeting of Community ambassadors earlier in the month and at last week's EC Transport Council in Luxembourg, where Mr Cecil Parkinson, the UK Transport Secretary, led the assault. Some EC officials and diplomats are even accusing France of betraying the office of the Presidency. The country holding that post is expected, they contend, to seek compromises in the Community interest rather than push a national point of view.

Whatever happens now - and a chastened Paris has at least promised to put part of the Spanish proposals back on the table - the problem for the liberals is to overcome conservative countries' fear of the unknown.

The Dutch and the Belgians point out, for example, that they liberalised their international road haulage markets in the early 1960s without any

negative effects. Convinced that everyone can benefit in a European road haulage market projected to grow at 5 per cent per annum, these two countries and Luxembourg are understood to be working on plans to introduce cabotage in Benelux next year as a means of showing it can work. Mr Egide Roelants, economic adviser to the Belgian Road Haulage Association, observes that intra-EC transport represents just 5 per cent of the total EC road haulage business and that cabotage thus promises to open up 95 per cent of the market. He nevertheless believes that the economic impact should not be exaggerated, that companies would need to set up marketing operations outside their home territory, and that cross-border co-operation between internationally-minded firms is likely to be the way ahead.

A spokesman for Britain's Road Haulage Association, which last week ran a conference on this and other issues, agrees. "I think that people realise that in view of the growth of the market, it is not necessarily the big evil that is sometimes claimed. Hauliers will have to talk to hauliers to find solutions. It is a difficult one to solve but I just hope that an unwelcome scheme isn't imposed on us at the end of the day."

EC and Efta aim for 'real talks' next year

By David Buchanan in Brussels

OFFICIALS from the European Commission and the six members of the European Free Trade Association (Efta) have ended nearly six months' talks by identifying key questions for possible real negotiations next year.

The political decision whether or not to launch into negotiations, involving sensitive sovereignty issues as well as commercial matters, will be taken when ministers of the 12 EC states and the six Efta countries meet on December 13.

Officials have reached certain "common conclusions" in their talks, aimed at setting whether the 18 countries could, in the words of Mr Jacques Delors, Commission president, achieve "a more structured partnership with common decision-making and administrative bodies".

But they refused to divulge the exact content of these conclusions ahead of a special Efta ministers' meeting in Geneva this Friday and debate within the full Brussels Commission.

Both sides said it had been harder to find common language on the question of future institutional links between the two organisations than on the issue of ensuring free circulation of goods, services, capital and people within a "European Economic Space" combining the EC and Efta.

An Efta official spoke of the "common view that there should be common administrative, even surveillance, bodies which would be able to receive complaints, and in the final analysis, common judicial arrangements".

One option discussed, at least on the Efta side, is the Community's Luxembourg court sitting alongside six Efta judges. This presupposes prior negotiations of common rules for such a joint judicial bench to interpret.

Efta countries have ruled out adoption of the Community's common agricultural policy, though the six countries might negotiate, either jointly or separately, improvements in farm trade with the EC, the official said.

The Efta countries make up the EC's largest trading partner, though Austria has applied for full EC membership. But for the moment it is at one with other Efta states - Switzerland, Sweden, Norway, Finland and Iceland - in seeking a new deal with Brussels.

SHIPPING REPORT

Tanker rates set to peak

CHARTER rates for large oil tankers operating from the Middle East have risen to their highest level for several years, with prices being driven up by heavy demand from the Far East and Western oil companies, Terry Dodsworth reports.

Brokers say tariffs rose steadily last week, with a very large crude carrier being fixed at World Scale 75.

Galbraiths, the ship brokers, said scarcely any capacity is available from the Middle East for the rest of this month, with demand strong for early November.

Galbraiths says rates have probably almost peaked, partly because there should be more available tonnage in the second half of November.

By that time, refinery stocks should also have been largely replenished. But the industry expects prices to remain around their present levels until December.

Algerians in bid to boost gas exports

By Francis Ghiles in Paris

ALGERIA'S state oil and gas monopoly, Sonatrach, is negotiating a contract - initially worth about \$600m (\$375m) - with a number of European and United States companies to revamp the gas liquefaction facilities in Arzew, the country's major oil and gas export base.

Companies such as Bechtel, Foster Wheeler and Sofagaz are known to be interested in the Algerian plans to increase the country's gas export capacity.

The hope is that as the many disputes which have marred Sonatrach's relations with its leading European and American customers since 1979 are settled, the volume of gas it is selling abroad will increase from 30bn cubic metres in 1988 to over 50bn cubic metres this year.

Just under two-thirds of this gas is exported in the form of Liquefied Natural Gas (LNG), while about 11.5bn cubic metres travel to Italy under the Straits of Sicily through the Transmed pipeline.

Algeria's other priority, at least where gas is concerned, is that of expanding the capacity of the Transmed line, which could help to meet the ever-growing demand for gas in Italy.

In oil exploration, Algeria is seeking to attract foreign investment, denied for a decade because of its restrictive laws regarding joint ventures.

Equally important is the need to improve the functioning of existing wells and boost production.

Many wells have been severely damaged in recent years as Sonatrach has been denied spare parts and foreign technical advice because of restrictive official policies.

Western oil companies believe that, with more freedom to operate, they could, for example, boost the annual production at the big oilfield at Hassi Messaoud within two years from 10m to 20m tonnes.

WORLD ECONOMIC INDICATORS

INDUSTRIAL PRODUCTION (1985 = 100)

	Sept '89	Aug '89	July '89	Sept '88	% change over previous year
US	115.0	115.1	114.8	112.0	+2.7
W. Germany	111.6	111.7	111.1	109.3	+2.1
UK	111.1	109.5	107.9	110.1	+0.9
Japan	121.5	118.1	121.2	114.8	+6.1
Italy	July '89	June '89	May '89	July '88	
	117.4	117.0	115.1	115.0	+2.1
Netherlands	June '89	May '89	Apr '89	June '88	
	103.8	105.0	108.5	101.2	+2.8
France	122.8	122.0	122.9	107.8	+4.8

Source: (except UK) Eurostat

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Frederik van Maan,
in October 1989

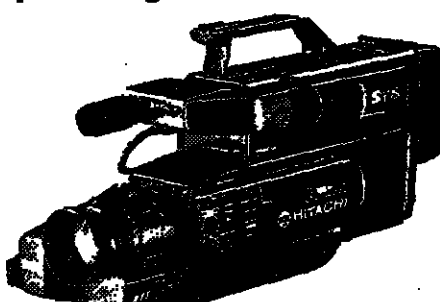
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UK NEWS

Brussels consultation plan attacked

By John Gapper, Labour Editor

A DETAILED attack on European Commission proposals for statutory worker consultation was launched yesterday by the Government following a visit to Britain by Ms Vasso Papandreou, EC Social Affairs Commissioner.

Mr Norman Fowler, the Employment Secretary, said proposals sought by the Commission in Brussels for worker participation models within a European Company Statute would damage the "flexibility and diversity" that characterised employee involvement in Britain.

Mr Fowler, however, emphasised the Government's support for voluntary worker participation.

Ms Papandreou stressed last

week that existing practice in European Community countries could preclude the need for legislation to enforce the Social Charter.

Mr Fowler said encouraging employee involvement remained a priority. Tax reliefs to stimulate financial participation such as employee share ownership and profit-related pay had been included in nine out of the last 10 budgets.

He was launching a booklet detailing employee participation at 26 British companies, which includes an extended rebuttal of the need for statutory worker participation models such as the West German system of co-determination.

The booklet argues that compulsion along the lines of the

European Company Statute or the Verdeling directive on worker consultation is not conducive to the development of wholehearted employee participation.

It lists a series of disadvantages to statutory enforcement of employee involvement, including:

- Legislation would divert companies' energies from "irrelevant" new statutory requirements instead of developing practices which suit them best.
- Compulsory co-determination could have a damaging effect on management decision-making. Workers' representatives would be able to block vital changes and destroy jobs.

• Important decisions could be held up and sometimes overturned, leading managers and board members to choose not the best course, but "the line of least resistance."

• Consultation machinery could push direct communication between managers and workers into second place, and middle managers and supervisors might be less well-informed.

Among the practices cited in the booklet - called People and Companies - are team briefing at the French car manufacturer Peugeot Talbot, an employee share ownership plan at Roadchef and profit-sharing and share ownership at the UK food retailer J Sainsbury.

In Brief

Ambulance men attack plan to use police vans

AMBULANCE management is being accused of "fraying lives at risk" as London crews prepare to begin a work-to-rule from tomorrow.

The health unions are protesting at plans to turn police vans into emergency ambulances as they step up industrial action in a pay dispute.

Travel staff prize

THOMAS Cook, the travel agency, is to award a gift to each member of staff who makes a suggestion for improving business efficiency even if the idea is not practical, under a relaunched staff suggestion scheme.

The company has this month revised its scheme, founded in the 1940s, in order to raise the participation rate from the previous level of about 600 suggestions a year among its 6,500 staff to 1,300 a year.

Company pay

TWO thirds of UK companies have raised basic pay and more than a third have introduced performance-related pay schemes in the past two years in order to tackle growing difficulties in recruiting and retaining staff, according to a survey.

Royal programme

THE Prince of Wales is to write and present a TV documentary on the environment. It will be screened in 1990 as part of a One World project in which European broadcasting stations collaborate on programmes about global problems.

Fire bombs defused

THREE fire bombs were defused by London police yesterday after a tip-off from a man claiming to represent an extreme Welsh nationalist group.

Air control offer

AIR traffic controllers yesterday offered to work up to 15 extra days each over the next year to relieve difficulties with the service because of staff shortages.

Mixed vote expected in engineering strike ballot

By Michael Smith, Labour Staff

MEMBERS OF the largest engineering union at the Cheltenham plant of Smiths Industries have voted in favour of striking for a reduced working week, Mr Pat Rawlings, the chairman of the factory's shop stewards said yesterday.

Mr Rawlings, however, said he thought in spite of the "yes" vote among AEU members, majorities in some of the other unions at the site were against striking.

The vote results at Smiths and six other engineering plants throughout Britain will be announced by the Confederation of Shipbuilding and Engineering Unions (CSEU) this afternoon.

It is likely that a mixed pattern will be the outcome in most of the seven, with support strongest among manual workers.

Union leaders expect the best results at Smiths, where the plants at Farnham and Chester and at Smiths' factory in Glasgow.

They are now confident about the BAE plant at Stevenage-on-Thames and the Rolls-Royce factory in Coventry. Support could be even stronger at Smiths' Cheltenham plant and at an BAE-Farnham factory on Tyneside.

AEU-Farnham management has waged a particularly strong campaign against striking through direct appeals to the workforce and advertisements in the local press.

The workforce is concerned about striking so soon after being taken over by Rolls-Royce earlier this year and, in an area of high unemployment, the company's message about the possibility of jobs being threatened by a strike has hit home.

The reduction of the working week is the pet project of Mr Bill Jordan, president of the AEU engineering union.

For the last six months he and other union leaders have been touring the country to drum up support for an issue which, at least at the start, had only lukewarm support.

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The new adjusted conversion rate is 44.35 "B" shares for one note.

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THE FT CITY SEMINAR
London, 31 October, 1 & 2 November, 1989

The FT City Seminar is an exceptional training programme with speakers of great authority who describe and discuss the major markets and players involved in the complex life of the City of London. An interesting feature of the next Seminar is an examination of the changing regulatory approach of the SIB a year after David Walker became its Chairman. The Single European Market and the directives from Brussels that are required to put it in place add major new regulatory challenges and these, together with discussions of solutions, will feature also.

Among the new speakers this Autumn are Antony Beevor of the Takeover Panel, John Footman of the Bank of England, Roger Brooke of Candover, Bryan Kellest of Lloyds, Paul Smee of the Securities Association, Nicholas Jones of Lazards, Tadashi Natori of IBJ Bank and Michael Fuller of Midland Bank. There will be particular interest in the mergers and acquisitions part of the programme and in the strategy of a major Japanese player in London with a Tokyo institution represented in the series for the first time.

Michael Fowle, Keith Woodley, David Suratgar, Stanley Clinton Davis, Christopher Johnson, Herschel Post, Francesca Edwards, Peter Tudball, Peter Wildblood, David Malcolm, Richard Klesby return to the platform and the Seminar Chairman, Marc Lee, Conference Adviser to the Financial Times, will as always, make sure that the participants have constant opportunities to ask questions on the issues that concern them.

WORLD SHIPPING IN THE 90s
Amsterdam, 14 & 15 November, 1989

The FT proposes to stage a major conference to coincide with the Europort 89 Exhibition. After the difficulties of the past few years, the hopes and signs are for a recovery in the world shipping industry. The aim of this conference is to examine current trends and look at the industry's prospects and opportunities for the long term. Speakers taking part include: Henk Rootle, Royal Nedlloyd Group; Hans Jakob Kruse, Hapag-Lloyd; Erik Toenseth, Kvaerner Industrier; Jeremy Smith, Liberian Shipowners Council; Ernest Fong, Marine Navigation Co and Hiroshi Takahashi, NYK Line.

WORLD ELECTRICITY
London, 16 & 17 November, 1989

The FT World Electricity conference is an important annual forum for discussion and assessment of the economic, financial and political issues facing the power industry. This year the agenda emphasises the role of the utilities in a public policy climate that is increasingly hostile to monopolies and favourable to competition. The conference will feature a survey of the prospects for some of the most important electricity systems and will include debate about privatisation in Britain. Among those taking part are: Robert Malpas, Chairman Designate of PowerGen; Peter Bradford, Chairman, New York State Public Services Commission; Rémy Carle, Directeur Général Adjoint, Electricité de France; Togo Miwa, General Manager of the Tokyo Electric Power Company and Dr Dirk Kallmeyer, Director, Rheinisch-Westfälisches Elektrizitätswerk AG.

All enquiries should be addressed to:
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UK NEWS

Policy of high interest rates hurts a Tory heartland

Christian Tyler finds that the rising cost of borrowing has hit many residents of Lewes in Sussex

BETWEEN the photographs of houses for sale, plastered all over the estate agents' windows, pallid young clerks could be seen lounging at empty desks. It was the only sign in the capital of Tory Sussex that anything was wrong with the British economy.

The ancient market town of Lewes is just over an hour by train from the metropolis but it is light years away from the feverish world of the Stock Exchange and money markets. Its inhabitants remain unmoved by exotic controversies about interest rate management or the timing of Britain's EMS membership. The Chancellor's speech at the Mansion House before the weekend left them less than agog. They were more interested in the site of the new tip, the route of the by-pass or the news from California.

Nevertheless, many Lewesians are being hurt by high lending rates - a few quite severely. They may not like it, but they will put up with it. Besides, for every young couple in an £80,000 terraced house struggling on the interest-rate escalator, there is a retired couple planning, on their savings deposit account, a holiday to the Far East.

So, unless things get very much worse the Conservative Party can go on pulling the lever that has returned a Tory MP to Westminster for as long as anyone can remember. As Mr Guy Reaks, leather industry consultant and a vice-chairman of the constituency association, confessed: "The trouble with the Conservatives in Lewes is they're not interested in politics."

Lewes High Street is the sort of place to go if you want designer tea-cosies, hand-thrown pots, ruched curtains, wicker furniture and first editions. However, the town is socially more mixed than its castellated church and Home Counties gentility suggest.

The local council is not Conservative-controlled but has a Liberal Democrat majority. The town was often Labour before it was merged into the district. Today there is a growing fringe of bearded academics from Sussex University and Brighton Polytechnic. The really rich mainly live in the villages round about. As a result the effect of the interest



Estate agent Anne Wycherley: so many properties there is not room for them all in the window

rate squeeze on consumer spending is very mixed.

A gallery owner said that antiques were selling slowly but modern paintings, seen as a good investment, continued to sell well. The head of a jewellery company beside the River Ouse said he had not detected any change. The independent travel agent told the same story but wondered if things would change next year.

One of the antiquarian book-sellers, Mr Andrew Cumming, said he was more worried by exchange rates hurting his foreign customers than by UK interest rates. Besides, he had cleared his overdraft years ago as a matter of deliberate policy.

On the other hand, Ms Belinda Burton, who runs a mid-price fashion boutique, said she was feeling the pinch for the first time ever. Her sales had been markedly down over the past few weeks - although unseasonably warm weather might be partly to blame.

Earlier this year she took out a large business overdraft and her payments were now "absolutely ridiculous." She said: "I am worried about spending money on books and other things I don't actually need. I imagine November could be better, Christmas will be the last thing and January, February and March could be really dire. We shall survive,

but I think a lot of people will suffer."

Mr Peter Bailey, one of the town's bigger entrepreneurs, is forecasting worse than that: a full-blown recession. He said the base rate increase this month to 15 per cent had been the last straw and had had an instant effect on his customers' spending. He added: "I think the Conservative Government are going to do themselves a lot of damage."

Mr Bailey is chairman of the group that owns ClothKits, a manufacturer of trendy clothes for women and children, popular with middle-class mothers and known well outside Lewes. His customers are the sort of people who have big Peugeot

and Volvo cars, big mortgages and send their children to private schools.

"These are the people who have been hit the hardest," he said, "but I think the economy generally is going to suffer quite heavily and there will be an awful lot of people caught with their trousers all the way down."

It is the invisible essentials that take the strain first, according to Mr Ted York, who owns the High Street brokers Berkeley Alexander. He said that more insurance premium cheques than usual had been bouncing in recent weeks and business had gone "suddenly very quiet." He thought people were delaying or failing to renew house contents insurance; some would be tempted to trade their comprehensive car insurance down to third-party cover. Life insurance might be the next thing to go. He has stopped advertising home income plans to the elderly. "When we spell out what it means, people just didn't want to do it: the roll-out of interest rates is frightening." At times like the present, he said, people would do better with old-fashioned instruments such as annuities.

Mr York normally averages 10 mortgages a month; at present he is doing three. That is no surprise; the house market has been dead for months. However, it is odd that the local building society reports no rise in payment arrears. The Sussex County Building Society said that problem arrears - that is accounts three months or more overdue - had increased by only a fraction of 1 per cent in the year to June.

According to Mr Walter Eveling, a senior manager of the society, the mortgage lender is not the first but the last person to know of his customer's financial problems. It seems that people will face anything rather than default on their home loan. He added: "I think the Conservative Government are going to do themselves a lot of damage."

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forced them to move, who have taken on bridging loans, or who have died.

Miss Anne Wycherley, sitting in the beamed and panelled office of her family's old-established estate agency, cheerfully pulled out a list of properties for sale. She said: "There are six sides of paper here. A year ago it was only one. We have got so many properties I can't get them all in the window - and we've got the biggest window in Lewes."

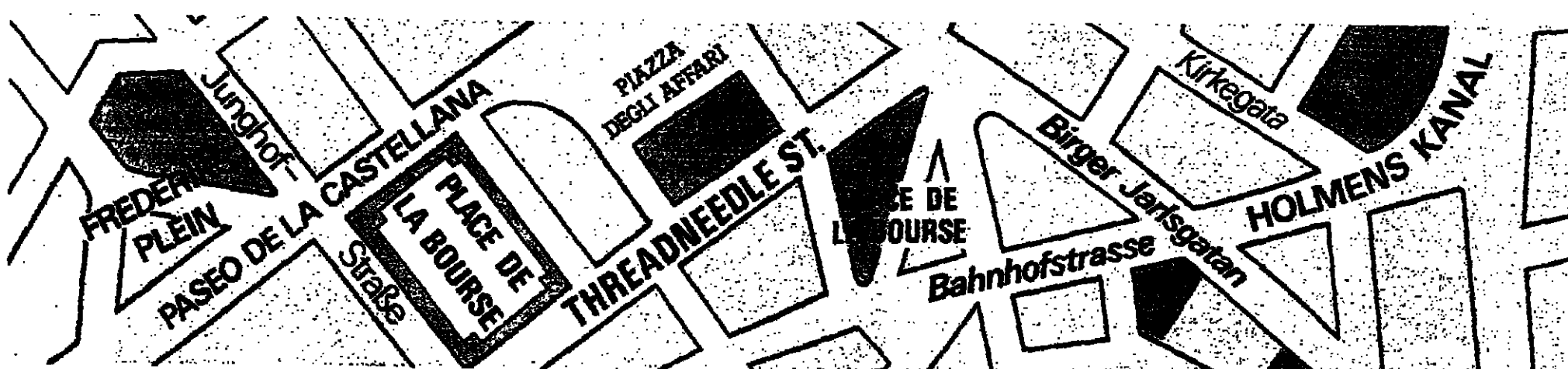
The office of the Halifax Building Society has seen its turnover of property transactions drop 50 per cent and prices by 10-20 per cent. The manager said it would be the middle of 1991 before prices started to rise again. Another of the dozen estate agencies along the High Street, the Abbey National's "Cornerstone" closed suddenly in the summer. Everyone is waiting to see who falls next. In a loft of the former Star brewery just off the High Street, Mr Michael Cooper is restoring pictures on an old easel. He is a partner in a venture that converted the brewery into 20 arts and crafts "units" and turned its £170,000 overdraft into a business development loan a few months ago. "We got it at a fixed rate of 15.5 per cent because I suspected that things would go up," Mr Cooper said. "I thought it best to get into a bolthole and pull the hatches down."

There are borrowers - more numerous than many think - who are quite oblivious to interest rates. Mr Peter Hall, a winemaker, grows six acres of Seyval Blanc grapes at Breaky Bottom farm, a magical place hidden in a fold of the downs. His must be the most precarious business in England.

However, last week, to the bellow of symphonic music in the old stone barn, he was bringing in a bumper harvest of the crop that has kept him barely afloat for six years. He said that this year he would beat his 1983 record of 20,000 bottles.

Mr Hall loves wine and wine-making. He is not very excited by money. As he said: "I'm not interested in getting the last penny. I'm not even very interested in the first. I don't know what the current base rate is. What I do know is there's bugger all I can do about it."

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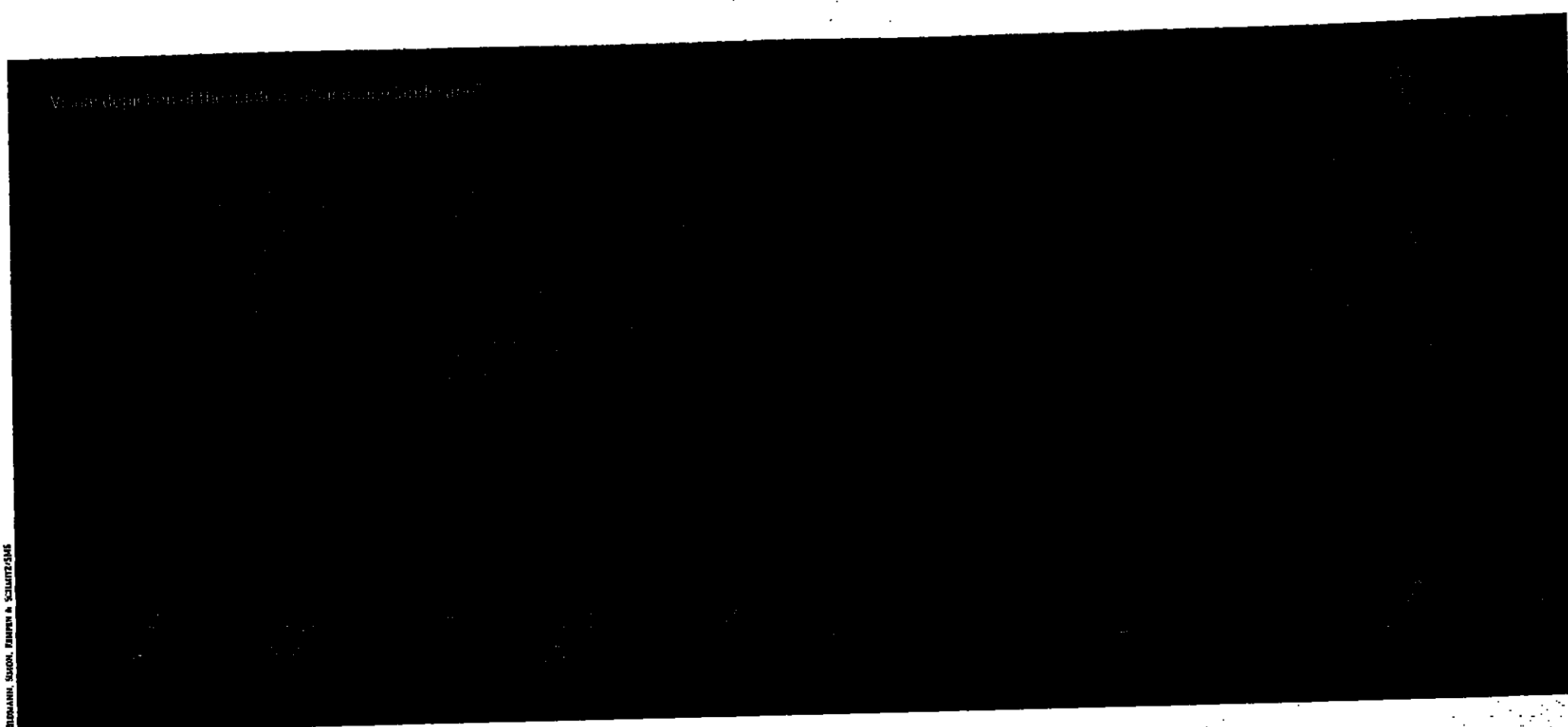


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UK NEWS

Abortion policy may be forced on Government

By Ralph Atkins

A UNIQUE constitutional dilemma could force the Government to introduce an official policy on abortion in the next parliamentary session.

A Government-sponsored bill on embryo research, expected to be introduced at the state opening of Parliament on November 21, is almost certain to be used by MPs as a vehicle for re-opening the abortion debate.

Such a move would leave the Government having to decide on procedure for debating the subject - and thereby giving ministers an unprecedented role in influencing any legislative changes.

Many ministers, including Mrs Margaret Thatcher, are in favour of reducing the maximum period of pregnancy during which an abortion can be carried out from 28 weeks to 24 weeks.

There is also a substantial lobby among MPs for a reduction to 18 weeks. Officials yesterday denied that the Government would set out a specific policy. In the past, abortion changes have been introduced in private members' bills with MPs voting according to their conscience, rather than following a party whip.

MPs will be allowed a free vote on any proposed changes attached to the expected bill, which will be based on a report by Dame Mary Warnock into embryo research.

Mr David Mellor, the health minister, said: "It is certainly not a question of the Government taking any formal view and trying to whip people in behind that view."

However, government business managers will have a strong influence, in conjunction with the other parties, about the amendments on which MPs are able to vote.

Ad-hoc meetings between health and legal ministers are believed to have already taken place but no formal decision has been taken.

The Government may draft its own amendment for debate or select one introduced by a backbencher.

Hattersley assurance on credit controls

By Ralph Atkins

MR Roy Hattersley, Labour's deputy leader, yesterday moved to clear confusion about the party's policy on credit controls.

He said a Labour government would not introduce regulations that would penalise families moving to large houses. However, he hinted that the party would favour greater control of bank deposits in an effort to allow lower interest rates.

His remarks clashed with claims by Mr Bryan Gould, Labour's trade and industry spokesman, that Labour would seek to rein back inflationary credit growth with strict controls on new mortgages. The proposed rules aimed to hit home-buyers trading up but first-time buyers would have special conditions.

Mr Hattersley, speaking on London Weekend Television, said that Mr Gould had been misinterpreted. There were significant problems from mortgage lending leading into other areas of consumption, such as cars, but technical difficulties in introducing restrictions.

He said: "Both parties have said that is a problem, neither has got a solution for how to deal with it. . . There is no way in which we are going to penalise a family which wishes to buy a larger house."

Mr Hattersley's comments, which appeared designed to soothe divisions within the party, came at the end of a week in which Labour has strived to boost its economic credentials both in the UK and in Europe. An Observer/Harris opinion poll published at the weekend put Labour 10 points ahead of the Conservatives.

Mr Hattersley said mortgage rates were only part of the credit market. He suggested a wider control of bank deposits, as in France, would mean lower interest rates than otherwise.

LAW SOCIETY ANNUAL CONFERENCE

Institutions accused over estate agencies

REPORTS BY RAYMOND HUGHES

FINANCIAL INSTITUTIONS involved in estate agencies were accused at the weekend of having lost sight of their obligations to customers.

It has happened on a significant scale, said Mr David Ward, president of the Law Society, in his closing speech to the society's conference in Harrogate on Saturday.

The message from all over the country was that the institutions carrying out estate agency work had been doing things they should not have been doing.

He said: "It may be that employees have not been observing the rules of their own institutions, but it has been a scandal in some places, the extent to which the interests of the vendor for whom they have been supposed to be acting have been ignored."

His main hesitation about the Government's proposals for opening up the conveyancing field to financial institutions was the idea that a solicitor employed by an institution should have a divided responsibility.



David Ward: 'It has been a scandal in some places'.

liability to his employer and his employer's customer.

Mr Ward said: "I know very well that employed lawyers in commerce and industry, civil service and local government have shown a great deal of independence in the way they have conducted their professional duties. But they have a single client, they are not faced

with this particular conflict. I don't think the Government's proposals overcome it and that is a reason why they should look at it very carefully."

The Society's hesitation about the conveyancing proposals did not arise from fears of overall job losses for solicitors and their staff, Mr Ward said. He was sure that there would be many attractive posts available in conveyancing departments and that a lot of solicitors would be far better off working for those departments.

Also, he said, it would be a very difficult and divisive for the profession to get to grips with tendering for franchises when financial institutions wished to offer conveyancing without full-time departments.

Mr Ward said that, while solicitors should try to be less dependent on conveyancing, it had to be recognised that it was because of their non-contentious work - conveyancing and probate - that they were able to offer a network of 10,000 firms with 17,000

offices up and down the country.

He had no doubt that solicitors would be able to compete with the institutions - if there were fair competition. He said: "I think their prices, once they have got into the market, will be higher than ours - and one of the things we have achieved is a very efficient system for exchange of contracts and transmission of completion moneys, billions of pounds in chains up and down the country."

The vital thing about that system was that it was based on trust between members of the same profession.

In a final rallying call to his members, Mr Ward said that he was optimistic about the conveyancing issue although he could still see storm clouds ahead. "I still think that the majority of conveyancing matters will stay with solicitors because of the service they offer and because if they are properly costed we can do them more cheaply than the institutions."

Market 'must dictate practices'

SOLICITORS should stop getting worked up about the prospect of multi-disciplinary partnerships between members of different professions, Sir Mark Weinberg, chairman of Allied Dunbar Assurance and deputy chairman of the Securities and Investment Board, told the conference.

He said it was difficult for an outsider, such as himself, to see why the subject stirred up so much emotion among solicitors. "To this outsider it seems that it should be for the market to decide whether there is a demand for such practices."

If there were a demand it might or might not have implications for the structure of existing practices. "But it must be advantageous to individual solicitors that there are additional choices open to him as to the form in which he practices," he said.

Sir Mark also urged solicitors to adapt positively to the breaking down of institutional barriers.

People no longer accepted that to get a particular service they had to go to the particular type of institution or firm established to provide just that service, he said. Increasingly they would go to whatever outlet would provide that service most conveniently to their trust and satisfaction.

The important thing was to embrace that fact positively "rather than accepting it only in the particular respects that suit the interests of your profession as it is presently structured."

However, that did not mean that because doors might open for solicitors to provide a wider range of services it would be sensible for them to

attempt to do so. They should concentrate on their core business.

Sir Mark suggested that the brightest feature for a solicitor was increasingly to be regarded as a client's broad adviser - the person who could see the client and their financial and business affairs as a whole and advise them accordingly.

Mr Jack Worsley, chairman of The Financial Training Company and past president of the Institute of Chartered Accountants in England and Wales, said he hoped that the Law Society would not indefinitely bar solicitors from being in partnership with accountants.

He added: "It would be a very considerable blow to our members who want to be in a position to offer comprehensive services to clients."

Court plan for solicitors 'misguided'

A LEADING barrister has attacked a suggestion by Lord Donaldson, the Master of the Rolls, that there should be a rule that solicitors who have prepared cases should not be allowed to argue them in the High Court.

The suggestion - seen as perpetuating barristers' monopoly of much advocacy work in the higher courts - was misguided, Sir William Goodhart, QC, told the conference.

"It seems to be based on the proposition that the more you know about a case the less suitable you are to present it."

The decision whether to bring in a separate lawyer as advocate should not be a matter for rules but should be left to the judgment of those handling the case, Sir William said.

Universities link up for efficiency investigation

By David Thomas, Education Correspondent

FOUR Midlands universities have joined forces in appointing a group of management consultants to advise on efficiency.

The initiative, the first of its kind in UK higher education, reflects the pressure on universities to maximise their resources in the face of budget squeezing from the Government.

Birmingham, Leicester, Loughborough and Warwick universities have engaged the PA Consulting Group to carry

out efficiency audits of services such as residences, libraries, maintenance and catering.

Each year for the next three years, PA will conduct a joint study of one area across all four universities, as well as a study specific to each.

Mr Michael Shatlock, registrar of Warwick University, said that the four universities were able to afford a larger study than any on its own. He was confident they would more than recoup the cost through efficiency gains.

Heavens above! City takes a dim view of stargazer

By Michael Thompson-Noel

IT HAS been a week of shakes, quakes, portents and omens - a good week, in short, for pagan fundamentalists such as Mr Daniel Pallant, the Weekend FT's financial astrologer, who predicted with breathtaking aplomb this autumn's upheavals in the markets.

Mr Pallant is no Johnny-come-lately. Last December, writing in the Weekend FT, he argued that the outlook for UK equity prices in 1989 was "very bearish" with the key dates in the bear slide being August 25 and September 13. As it was foretold, so it came to pass: the UK market peaking on September 8 and starting to decline from September 12.

From here on in, says Mr Pallant, things will get stickier and stickier with the UK's FT-SE 100 index whipsawing to below 1,700 and heading towards 1,000.

"The real reason for the major bear slide," Mr Pallant said yesterday, "is the Saturn-Neptune conjunction and its opposition to Jupiter. Things are fairly catastrophically heavy in any way you look at it - the economy,

property prices, people wealthing on their debts."

Reeling and whey-faced after my conversation with Mr Pallant, I rang prominent figures in the City of London to ask whether astrological forecasting was on its way in. My reception was entirely negative, although Mr Pallant says numerous institutions buy his forecasts and pay him retainers - in conditions of strictest secrecy.

"Is this a joke?" snapped one banker when asked if his firm read the tea-leaves or scanned the heavens. "Do you believe in astrology? My wife does. So do we are."

"Oh no," groaned another, as though he had just been stabbed. "No, no, no. Are you utterly, utterly serious?" Yet Mr Pallant reports something of a bull market for his inter-planetary services. He has just bought a posh new computer to help him scrutinise the signs more closely.

Yesterday, financial types were clearly rattled and shocked at being questioned about their own attitudes to financial astrology.

Mr Peter Dugdale, managing director of Guardian Royal Exchange, said: "I'm basically a cynic, and probably a loser as a result. I look at my own horoscope occasionally. Possibly our underwriting department would benefit in some way from astrology."

At Warburg, Mr Simon Lewis, said: "As a house we don't use it as a way of calling the market. We're too busy looking at our screens."

Smith New Court said: "I can't tell you about all 1,100 employees, but as a general rule we don't dabble in it. Anyway, by Thursday the market had bounced back quite sharply. Was that in the stars as well?"

Mr Pallant claims his forecasts are based on probability curves. "What we detect are periods of bullishness or bearishness lasting from a couple of weeks to a matter of months with a 75 to 90 per cent success probability," he said.

As well as producing long-term planetary coefficients, he claimed to be able to study short-term lunar effects on the heaving earthly mass of buyers and

sellers and to package this information in graph form.

Although "Daniel Pallant" sounds a bit like a smooth-talking, bouffant-cressed, finicky-suited peer on one of Mr Rupert Murdoch's satellite channels - "This is a good week for Pleasants to forge new alliances at work" - he does actually exist. Some time ago he visited me at Bracken House, near St Paul's, the FT's home until it transferred its world headquarters to the theatrical environs of Southwark.

I discovered that Mr Pallant - mid-fifties, hookish, a former student of maths and physics - was easily capable of surviving highly skilled questioning and forensic interrogation.

In a physical environment, he said, it was "inconceivable that even a tiny scrap of DNA shouldn't be related to much larger physical processes like planetary motions. We are cosmically sensitive, at least at the physical level. I take the view that there's less free will about our lives than people like to believe."

It was all very pre-millennial.

BR reluctant over Channel tunnel bill

By Kevin Brown

BRITISH RAIL is expected to decide soon whether to go ahead with a private member's bill seeking parliamentary permission for its proposed high-speed line from London to the Channel Tunnel.

BR executives have until November 27 to table the bill but are reluctant to proceed unless full financial agreement is reached with the Government and the private sector.

BR is still discussing the proposed link with two consortia, by Trafalgar House and Peninsula and Oriental Steam Navigation.

However the plans are threatened by a funding gap of about £1bn because environmental improvements have increased the estimated cost to around £3.5bn, plus £1.1bn for rolling stock.

Both consortia say the project will not be viable unless the Government provides a subsidy of about £1bn, or costs can be cut by as much.

Three options are being discussed by BR executives: ● Abandon the bill and either seek parliamentary permission to start again in the spring or wait until next November.

● Keep up pressure on the Government to plug the funding gap.

● Accept that plans for a tunnel under London, made on environmental grounds, should be abandoned. This would cut the cost by about £1bn but would mean having to use existing tracks to reach the main Channel tunnel London terminal at Waterloo.

Winterthur plans £35m insurance investment

By Patrick Cockburn

THE Swiss insurance company Winterthur is to invest £35m in its subsidiary Churchill Insurance, the UK motor insurance company which started trading in June.

Winterthur, the eighth largest insurance company in Europe, which already insures 2m motorists on the Continent, says it aims to make Churchill the leading private car insurance company in the UK in the 1990s.

Churchill is a direct response writer of motor insurance which says it can undercut traditional motor insurance costs by 5 to 10 per cent. New direct writers of motor insurance are offering low prices to gain market share so putting pressure on longer established insurers.

Mr Martin Long, managing director of Churchill, says that by heavy investment in computers and by not using middlemen the acquisition and renewal of new business will absorb only 15 per cent of premium income or half the expenses of traditional insurance companies.

Company formed to invest in Hungary

JOHN GOVETT, the London fund management company, is forming a company to invest in Hungarian equities and related securities. The company, to be known as the Hungarian Investment Company, expects to attract at least £50m of institutional funds, and will seek a listing on the London stock exchange.

The core investors in the fund are expected to be a syndicate formed by stockbrokers Douglas le Mare, including Fidelity, Gartmore, Touche Remnant and the Trustee Savings Bank. It will be managed by John Govett.

CWS lifts half-year sales by 7.3%

THE Co-operative Wholesale Society, the retailer, food manufacturer and Britain's biggest farmer, has announced a 7.3 per cent rise in sales to £1.2bn in the six months to July 1. Trading profits increased from £12m to £14.2m and profits, after investment income and interest payments, rose by more than a quarter to £8.2m. Mr Lennox Fyfe, board chairman, said the improvement continued the CWS's progress since the business was restructured three years ago.

Kleinwort directors to join BZW

TWO directors from Kleinwort Benson are to join Barclays de Zoete Wedd, the investment banking arm of Barclays Bank, to head its corporate finance division.

Mr Graham Pimlott will become chief executive of the division and Mr Callum McCarthy will be his deputy.

PLASTIC CARDS

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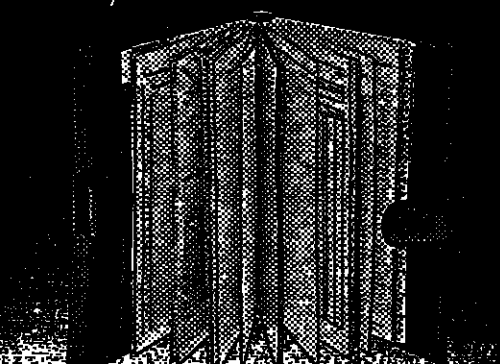
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UK NEWS

Orbitel launches pocketphones market challenge

By Terry Dodsworth

ANOTHER UK manufacturer has entered the battle for the new pocketphone market, with a range of products aimed at all four telepoint licensees.

The announcement, from Orbitel mobile communications, a joint venture company set up by the Racal and Plessey electronics groups, comes within days of a similar launch by GPT, the largest UK telecommunications equipment company.

Both companies are marketing pocketphone handsets which comply with common industrial standards and can therefore be used on any of the four telepoint systems which have been licensed by the Government.

GPT, however, is initially supplying the BYPS consortium - of Barclays Bank, Philips and Shell - while Orbitel will be making its products generally available through two telephone distribution companies - Nimans and National Telephone Supply.

The telepoint system is based on small cordless handsets which can make outward

calls only and which connect with the public telephone network through base stations operated by a radio link.

The companies are hoping the service will take off as a cheap alternative to car and portable phones presently available on cellular networks. The new sets are small enough to be carried in a pocket, and can be also used in the home like normal cordless phones.

They will initially cost between £150 and £200. The two product launches bring large, indigenous British companies into the mobile telephone industry for the first time. So far UK manufacturers have largely missed out on the cellular telephone industry, one of the most rapidly expanding markets in the world over the last few years. Most of the cellular phone equipment sold in Britain is US and Japanese made, although a significant proportion of this is now produced in UK subsidiaries of these foreign groups.

UK companies, however, are taking the lead in manufacturing for the telepoint system.

Growth in demand for redundancy counselling

By Michael Skapinker

A MORI poll has found that nearly three-quarters of Britain's large companies have used outplacement consultants - firms which counsel redundant managers and help them find new jobs.

Five years ago a similar survey found that only 48 per cent had used outplacement consultants.

The poll of 500 companies, commissioned by outplacement consultants Pauline Hyde & Associates, also found that there had been an increase in the frequency with which organisations engaged the services of such consultants.

Thirty per cent of the companies surveyed said they had used outplacement consultants four times a year or more, compared with 15 per cent in 1984.

Of those companies which had used outplacement consultants, 56 per cent said that outplacement services had also been offered to supervisors, clerical and hourly-paid employees when they had been made redundant.

Employees at this level were counselled in groups. Managers, though, usually received counselling on a one-to-one basis.

However, of those companies which said they had made outplacement services available to junior staff, only 49 per cent said they had actually used an outplacement firm to deal with redundant employees at this level.

Companies were also asked whether they approved of the idea of including a provision in executives' contracts promising them outplacement services if they were made redundant.

Clauses of this sort are increasingly common in the United States.

Of the UK companies surveyed, 69 per cent said they thought it was a poor idea, 25 per cent said it was a good idea and six per cent had no opinion.

Most of the executives responding to the survey - 68 per cent - said they would not want such a provision in their own contract of employment.

Merger mania comes under the microscope

David Waller on an inquiry into the impact of takeovers on jobs and society

THE UK has enjoyed something of a takeover boom in recent years. In 1988 alone, the value of acquisitions and mergers amounted to £22.1bn, more than six times the previous peak in 1972.

This merger mania has undoubtedly swollen the coffers of institutional investors and furnished big fees for the merchant banking community but has it done any good for society at large?

To ask such a question amid the heat of a takeover battle would be considered the height of bad form. The debate is supposed to confine itself to a clinical assessment of profits records and dividend forecasts. It would be unprofessional for a management team to base its defence on non-financial criteria such as the impact of a bid on jobs or public interest at large.

One company which did make such an appeal was Rowntree, the York-based chocolate manufacturer bought by Nestlé in a £2.55bn bid battle last summer.

It was taken over in spite of the efforts of the Joseph Rowntree Memorial Trust - then the company's largest shareholder - to haul the arguments into a higher sphere where morality and public good were to be considered more important than a



Cardboard cut-out Quality Street characters join a protest by Rowntree workers last year against the Nestlé takeover

squabble over earnings per share.

Last week, the trust - founded by one of York's early chocolate entrepreneurs - decided to reopen the debate with the announcement that it is sponsoring a £70,000 inquiry into the broader issues raised by corporate takeover in the UK. This will be headed by Professor Sir Alan Peacock, former chairman of the Peacock Committee into the future of British broadcasting and

now executive director of the David Hume Institute, a think-tank based in Scotland.

A focal point of the inquiry will be the Rowntree bid battle, which saw Jacobs Suchard and Nestlé conduct a public auction over the company, much to the delight of the stock market and much to the consternation of the City of York. However, the aim will be to range wider - looking at other bid battles, at merger policy in general and the longer term

economic consequences of a takeover victory.

The results are likely to be provocative. The steering committee members include Sir Adrian Cadbury, the chocolate magnate who last summer urged a change in merger policy to block the Rowntree deal; Sir Donald Barron, chairman of the trust and former chairman of Rowntree itself. It was he who got up at the Rowntree annual meeting - held on the day Nestlé launched its assault - and denounced the iniquities of the capital market.

"You hear about the company being 'in play' as if it were an inanimate object. It isn't one," he declared to tumultuous applause. "What about tradition? What about soul? What about people?"

This approach will probably be tempered by the presence on the steering committee of Mr Jeffrey Knight, retiring chief executive of the Stock Exchange and presumably not one to rock the takeover boat. However, Mr Graham Hancock, the economist and consultant who will be the programme's research director, is keen to be controversial.

"I see no reason why takeovers shouldn't be banned," he said last week, with his tongue only half in his cheek. "The argument that takeovers oper-

ate as a sort of market mechanism to get rid of management inefficiency is nonsense. What they illustrate is that there is no real competition in product markets. In making a takeover a big company is simply making sure that any nascent competition is squashed before it becomes a real threat."

In this context, he will be looking at companies which have grown by acquisition over a long period. GEC, which has recently gobbled up Plessey, will clearly come under the microscope.

When it announced the inquiry the trust said: "Typically companies are like trees, they take many years to grow but can be cut down in minutes." Has the UK's merger policy resulted in the economic equivalent of the Brazilian tropical rain forest, with imponderable dire consequences for the business environment?

Hard-bitten merchant bankers will probably dismiss the report with the thought that the Joseph Rowntree Memorial Trust has itself done very well out of the takeover game. At the time of the takeover it had 8m shares in the chocolate holding, the income from which had funded a variety of philanthropic projects for more than 80 years. The bid brought the trust an £88m windfall.

Toiletries market 'faces increased competition'

By Maggie Urry

COMPETITION between chemists, drugstores and grocery shops for the important toiletries market is intensifying, according to a report from Verdict Research, the retail research group.

The toiletries market was worth £2.2bn last year, with Boots, the leading chemist chain holding 35 per cent of the market. Drugstores have 16 per cent of the market and supermarkets have 27 per cent. Toiletries are the most important product category for drugstores and the second strongest area for chemists.

Verdict says: "The grocery trade has identified the toiletries market as having significant growth potential and is making a concerted effort to raise its share."

The report predicts that National Health Service prescription business will become more important to chemists. It currently accounts for 44 per cent of the £6bn of sales through chemists shops and Verdict predicts that this will grow to more than 50 per cent over the next five years.

Drugstores, which do not have pharmacies, have enjoyed a fast rate of growth in the 1980s, from a low base. Sales have quadrupled to £1bn, Verdict says, but this growth will slow down. Superdrug, part of the Kingfisher group, is thought to have 45.8 per cent of the drugstore market.

Verdict on Chemists and Drugstores. Verdict Research, 112 High Holborn, London WC1V 6JS. £495.

Exchange calls for tax changes

By Sara Webb

THE chairman of the Stock Exchange has called for tax changes to encourage private investors to invest directly in shares.

Mr Andrew Hugh Smith urged the Chancellor to abolish stamp duty on share transactions and to reform capital gains tax (CGT) in next year's Budget. He said this would improve the exchange's competitiveness in the run-up to the European single market.

He said that people with personal equity plans (PEPs), introduced in 1987 to encourage share ownership among private investors, should be given more flexibility so they could invest their money, which is limited to £4,800 a year, with more than one PEP fund manager each year.

Mr Hugh Smith said: "The

percentage of shares held by private investors continues to fall and is now around 20 per cent." Such a trend "damages the Government's policy on share ownership and threatens to undermine the existing achievement of so many individuals owning a stake in quoted UK industry."

Since the Abbey National flotation in July, the Exchange estimates there are more than 12m private investors in the UK, but just over half hold shares in only one company.

Mr Hugh Smith called for the simplification of CGT rules to encourage individuals to invest directly in shares rather than indirectly, for example through unit trusts. At present, investors may be liable to pay CGT on any share disposals but unit trust holders pay

the tax only when they dispose of their units.

Mr Hugh Smith said the removal of this "disincentive for individuals to adjust their equity portfolio" would help to improve liquidity in the financial markets. He suggested that CGT should only be applied to investors who disposed of their shares and withdrew their money from the stock market and not to investors who reinvested in shares.

The Exchange has frequently called for the abolition of stamp duty on the grounds that it adversely affects trading volumes and market liquidity. It fears that, as other exchanges in Europe abolish their stamp duties or transfer taxes, London will provide a less attractive market place for trading in UK shares.

University team will help to end Shanghai pollution

By John Hunt, Environment Correspondent

BRADFORD University and UNIRAS, a Danish computer graphics company, have won a £500,000 contract to help clean up pollution in Shanghai harbour.

The university says the harbour poses one of the world's largest water pollution challenges. The pollution comes from sewage outlets and industry and has caused diseases in a highly populated area.

The contract has been awarded by the European Community's International Scientific Co-operation Secretariat, which establishes links between scientific communities in Europe and developing countries.

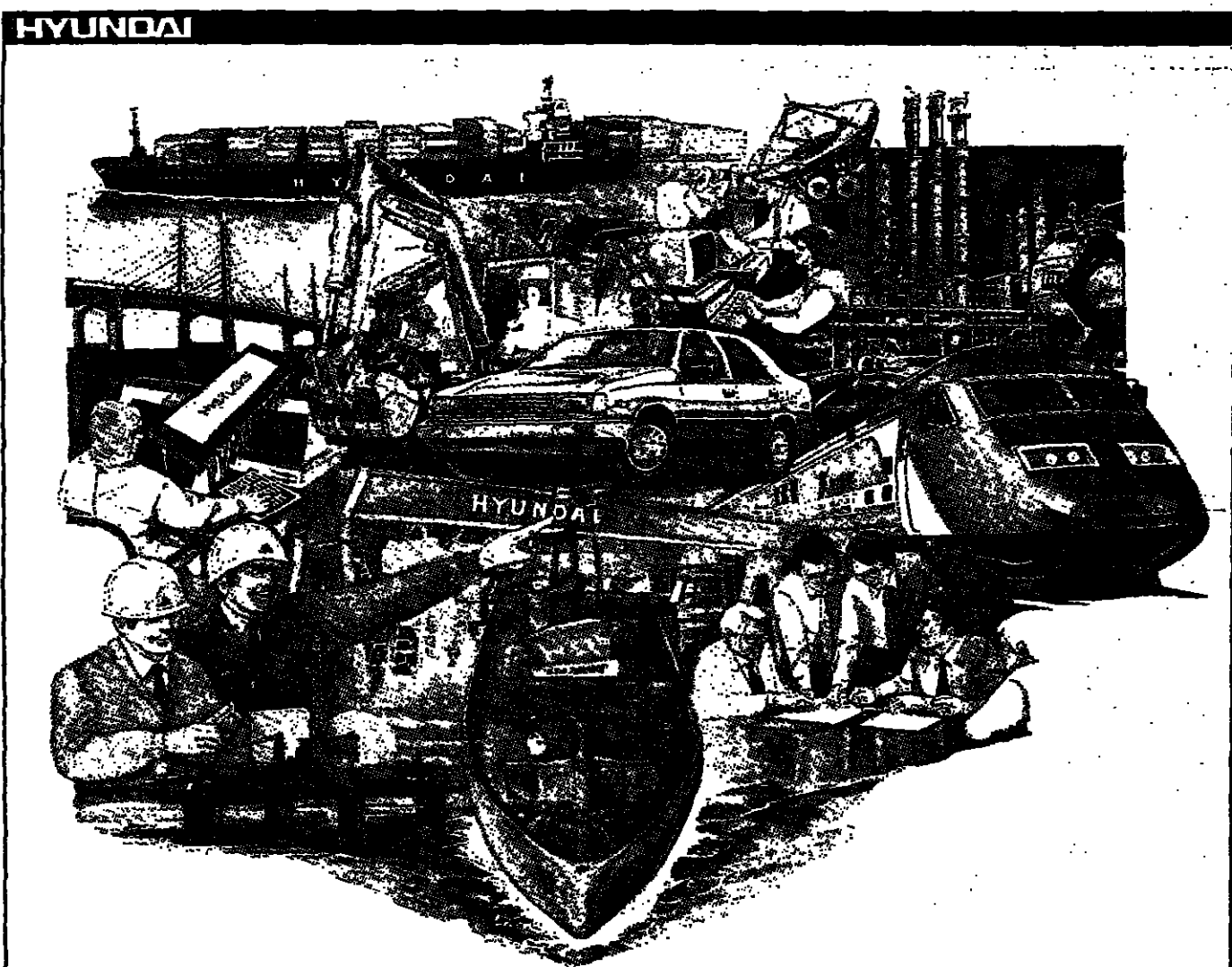
To tackle the problem the team will refine mathematical

models which will simulate the flow of water, movement of sediment and water quality.

The European group will be led by Professor Roger Falconer of the department of civil engineering at Bradford University. It will work with staff from Chinese universities and research establishments and will use the simulations to decide how sewage and sediment should be dispersed at sea in order to minimise pollution.

The computer models will be tested in Britain before being applied in China.

Coastal pollution models will be tested at Poole Harbour, Dorset and at Bridlington, Yorkshire. Estuary tests will be carried out in the Humber.



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INVESTMENT AB BAHCO

Earnings continue to rise. Forecast unchanged

- Bahco's earnings after financial items for the eight-month period ending August 31, 1989 rose 14% to SEK 291 m.
- Earnings for the full year are expected to increase by more than SEK 50 m to approximately SEK 475 m. Thus, the forecast provided at the Annual General Meeting in May remains unchanged.
- Bahco's net worth on October 13, 1989 was calculated at SEK 477 per share.

Acquisitions within the EC continue

In September 1989 Bahco purchased 6.6% of the shares in the French stock exchange-listed tool manufacturer Facom for a sum in excess of SEK 140 m. As a result of this acquisition, Bahco becomes one of the largest private owners of Europe's largest handtool manufacturer. Facom has annual sales of more than SEK 1.8 billion.

The acquisition is primarily an investment within the framework of Bahco's portfolio management activities. However, the potential for cooperation between Facom and Bahco's Swedish subsidiary, Bahco Verktyg, will be examined more closely. Bahco Verktyg dominates the Scandinavian market and has a strong position in the West German market through its subsidiary Belzer-Dowidat.

In January 1989 Isaberg acquired the majority shareholding (90%) in French Konzette. Konzette is the market leader in France for office staples and one of Europe's largest manufacturers of staples for office machines.

Industrial operations improve 15%

Sales by the industrial operations increased by SEK 551 m to SEK 3.1 billion, during the period. Earnings

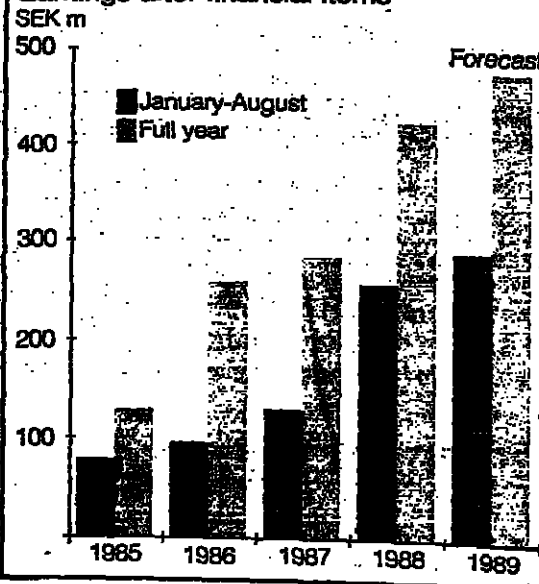
after net financial items totaled SEK 275 m, an improvement of 15%.

Hidden reserves up SEK 372 m

The value of Bahco's securities portfolio rose SEK 435 m to SEK 1.9 billion. After adjustment for stock purchases and sales the value of the portfolio increased 27%. Hidden reserves in listed securities rose by SEK 372 m, to reach a total of SEK 1.3 billion.

Including the subsidiary Thorsmans (62%), the value of the Group's shareholdings in listed companies amounted to SEK 2.2 billion, corresponding to SEK 206 per Bahco share.

Earnings after financial items



Investment AB Bahco is an industrial holding company. The Group includes 11 engineering companies with subsidiaries in some 20 countries and a securities portfolio worth SEK 1.9 billion.

ALL ROUND
CAPABILITYEngineering &
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KYLE STEWART has begun work on contracts totalling £29.4m. A £16.5m management contract was awarded to Kyle Stewart by Lynton for the refurbishment and extension of Carriage Row, Eversholt Street, London NW1.

The project will provide 100,000 sq ft of office accommodation in three adjoining buildings which will either be let separately or to one tenant.

The Grade II listed building is 170 metres long and is believed to be the longest listed office facade in London. Work involves refurbishing this and the rooms immediately behind, while building an extension the length of the building at the rear.

All existing ceilings and plasterwork will be retained and refurbished where possible and the new-build will carry through the five metre high rooms. Part of the basement will be converted to a car park. Work is due for completion in December 1990.

The Hammons Group has awarded a \$6.5m contract to Kyle Stewart to undertake a mixed office, residential and refurbishment project in High Holborn, London.

The scheme comprises construction of a six-storey plus basement office building, a five-storey block of flats and the refurbishment of listed buildings at 16, 18 and 20 Barter Street, comprising retail units on the ground floor with basement storage and flats on the first and second floors. Work has begun and is due for completion in March 1991.

Submarine base

PSA has let a £14m contract for the refurbishment and modernisation of berths at the Clyde submarine base, Faslane. The project will be undertaken by A MONK of Stirling, Scotland. Work will begin on site in May 1990.

Some 100 jobs will be created on site as a result of the work. This brings the number of jobs connected with the development at the Clyde submarine base to around 3,300.

The work involves the provision of extensive new services to submarine berths, together with the installation of a high voltage power services distribution network and the equipping of electrical sub-stations.

The works are part of the £720m construction programme being managed by PSA on behalf of the Ministry of Defence for the development of the Clyde submarine base at Faslane and RNAD Coulport. Work started in 1985 and is expected to be substantially completed in 1992.

CONSTRUCTION CONTRACTS

£58m City offices development

LAING LONDON has been selected to carry out the £58m contract for a major office development in the City for Scottish Widows.

The project, which is being managed by Jones Lang Wootton, involves the construction of an eight-storey building on a recently cleared site bordered by 52-63 London Wall and 20-56 Copthall Avenue.

Designed by the Fitzroy Robinson Partnership, the scheme calls for a steel framed, stone clad building around central atria with shops at ground floor level. Parking will be provided at lower ground level along with a self-contained restaurant.

Work is due for completion in August 1991. Laing Yorkshire has won a £28.5m contract to build a ballistic missile early warning system at Fylingdales in North Yorkshire.

An American company, Raytheon, has awarded Laing the contract to build a pyramid structure which will replace the three 'golf balls', the existing system which has become one of the area's most famous landmarks.

Raytheon is under contract with Air Force Systems Command's electronic systems division, Hanscom AFB, Massachusetts for the BMEWS upgrade.

A nine-storey pyramid will be built and it will house the latest early warning devices in a three-faced phased array radar facility.

Construction work will consist of a steel frame with electrical magnetic pulse shielding (EMPS), metal cladding and concrete floors on metal decking. Over 40 per cent of the project value will be taken up with the sophisticated mechanical and electrical services the radar facility requires.

Work is expected to take two years to complete. Once it is fully installed and operating, the facility will be handed over to the RAF at Fylingdales.

Edinburgh courtroom facilities

Edinburgh's Grade 'A'-listed Parliament House - seat of the Supreme Courts of Scotland since the 17th century - is to be extended for the Property Services Agency Scotland by M.J. GLEESON GROUP.

The £8.68m contract has been awarded to Gleeson's Scottish & North-Eastern construction division, based in Stirling. Sympathetically designed by the PSA, the extension is to be clad in stone by Gleeson and the roofing finished in lead and slate to harmonise with adjacent buildings in this conservation area.

Scheduled for completion in March 1991, the extension will provide three new courtrooms, office accommodation and additional car parking.

The site in the Cowgate - one of the oldest streets in Edinburgh's Old Town - slopes down so steeply from Parliament Square that the new courtrooms will actually be located at the top level of the five-storey complex.

Parliament House itself was the seat of the Scottish Parliament from 1640 until its dissolution in 1707.

Elsewhere in Edinburgh, Gleeson's Stirling office is currently carrying out extensive re-roofing, stonework reinstatement and refurbishment of the Royal Museum of Scotland at a cost of £2.1m and the £20m reconstruction of Dregburn Barracks.

Railway bridge

As part of Lancashire County Council's Penwortham by-pass project, CEMENTATION PROJECTS, a member of the Trafalgar House Group, has been awarded a £6.25m contract by British Rail to construct an underbridge in Preston, Lancashire.

The bridge consists of three single span pre-tensioned concrete box superstructures with thrust-bored concrete abutments and will carry the west coast main line from Preston to Glasgow, the lines from Preston to Blackpool and other through and siding lines.

Cementation Mining, another Trafalgar House company, has been awarded three contracts from British Coal for underground roadway construction.

At Maltby Colliery, Cementation will undertake a £3.6m contract for British Coal's South Yorkshire area. Work will consist of driving underground roadways of 5 by 3.6 metres to a total length of up to 2,000 metres.

This new contract at Maltby Colliery follows the successful completion of the £20m Number 3 shaft sinking contract at Maltby carried out by Cementation Mining.

A second award for roadway work will be undertaken on a £300,000 contract at Aggcock Colliery for British Coal North West group. Under a 50-week project, Cementation will drive a single 550 metre roadway.

Cementation Mining has also won a £43,000 contract from British Coal, North Yorkshire area, to install a new main roadway to replace one in poor condition.



New Tesco superstore for Slough

ALFRED McALPINE MANAGEMENT has been awarded a design and construct contract worth £3.1m to build a superstore for Tesco at Slough on a site previously occupied by the Lissoness Victuallers School. The school will be demolished but an historic clock will be preserved and incorporated into the structure of the superstore. Completion is due in September 1990.

Hospital work in the Channel Islands

HIGGS AND HILL MANAGEMENT CONTRACTING has been awarded two major contracts in the Channel Islands, worth a total of over £15m, for construction and refurbishment work at the main hospitals in Jersey and Guernsey. At Princess Elizabeth Hospital, the company is to construct the fourth phase for the States of Guernsey.

The two and three-storey development will provide a

maternity unit, radiology unit, specialist wards, kitchen and dining room. Access roads and a car park together with extensive landscaping will also be provided. The main building will have a reinforced concrete frame with pad foundations and a steel roof structure clad in slate.

Higgs and Hill Management Contracting is to continue its long association with the Jersey General Hospital in St

Helier, with the award of a refurbishment contract, which will provide new facilities.

This contract forms part of a continuous process of upgrading the hospital to match the standard of the new facilities. The majority of the work is within an old 18th century building with solid granite walls. It will create five wards together with specialised medical facilities including intensive care and coronary care wards and an endoscope unit.

Muslim cultural centre in Northolt

A Muslim cultural centre, Methodist chapel and Pan Am's building at Heathrow, head a list of contracts for TRY MANAGEMENT amounting to £14m.

The Masjid complex at Northolt is a new religious and cultural centre for the Dawoodi Bohra Muslim community. The £3.2m contract, which has just begun on site, involves construction of a place of worship, religious eating centre, kitchen, committee rooms, offices and two rows of terraced houses.

In the City of London, part of the Wesley's Chapel complex is to be refurbished, costing £1.3m. The committee room and social centre, both part of the listed complex, and the building between the manse and the chapel, are to undergo a complete face lift. Study bedrooms will be constructed above a basement conference centre.

Across London in Kensington, Try Management is to build offices and flats for sister company Try Mistletoe Properties, Kensington Cloisters, situated next to St Mary Abbot

Church, comprises four office units over three storeys, with a separate small block of flats. The original buildings have been demolished to make way for the development designed in keeping with the surrounding architecture. Work will be completed next summer of 1990.

£24m orders for Miller Construction

MILLER CONSTRUCTION has recently been awarded contracts worth in excess of £24m. The projects include an £11m civils award from Thames Water covering the construction of stage 2B of the London water ring main and a £2m

infrastructure contract at Feltham in Middlesex.

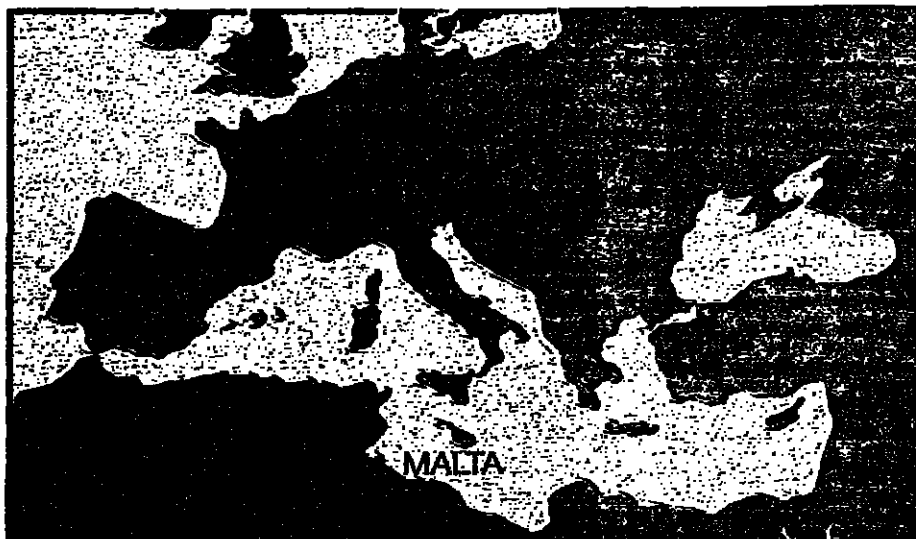
Contracts from Beazer Developments include the construction of retail units at Dale End, Birmingham (value £2.7m), a £3m mixed development in Bear Street, London WC2, for

sister company Miller Developments and fitouts for Safeway at Hitchin (value £1.5m) and Redcar (value £1.66m).

Refurbishment contracts include a seven-storey office block for the PSA in Bourne-mouth (value £1.7m).

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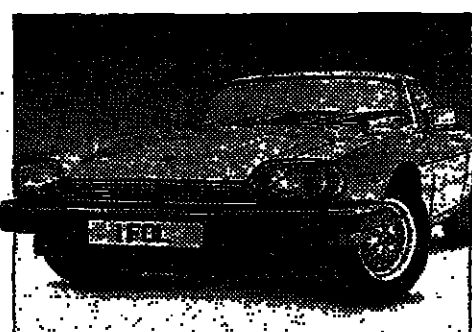
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MANAGEMENT

Industrial relations

A model to be imitated elsewhere in Europe

Jimmy Burns examines the experience of management/labour consensus at Man Roland, the West German printing machinery maker

It is lunchtime at the main Offenbach plant of Man Roland. A group of local trade unionists - Messrs Frank, Winkler, Enders, Reiss, and Wich - is entertaining a visiting foreign delegation of British university professors in the executive dining rooms.

There are some managers in the room also. On this occasion, though, the role of extolling the virtues of working for one of the world's biggest producers of printing machinery to this delegation of somewhat hostile weary UK industrial relations experts has been left to the trade unionists.

That the university professors, while tucking into generous portions of campari, wine and venison, are taking copious notes is hardly surprising. *Mitbestimmung* - worker participation in management - has been well-known to West Germans for several decades.

But only recently has it begun to generate a much wider interest given the bubbling debate within the European Community over the issue of the social dimension.

At Man Roland worker participation is built into the corporate structure, but it falls well short of the "creeping marxism" that British Prime Minister Margaret Thatcher fears lies behind the European Commission's proposed Social Charter.

The company's annual accounts begin not with the report of the chairman but of the *Aufsichtsrat*, the supervisory board, boldly claiming that over the past year the company has "continuously gained information on the situation of the company and on important questions of management."

It is the kind of phrase that might well send a chill down the spine of many a British manager. And yet as Claus Müller, personnel manager at Man Roland, explains, co-participation falls short of co-determination, even in Germany.

"The supervisory board has no major influence on changing or pre-

venting major investment decisions," says Müller, whose company's list of customers ranges from the Soviet Communist Party (an order for printing presses was placed last year by the Party's youth newspaper) to media magnate Rupert Murdoch.

Major policy decisions are still taken by an executive board of directors, on which sit bankers and major shareholders but no workers. Even on the 12-person supervisory board, workers are outnumbered by management representatives.

Nevertheless the workers are not without some clout. Industrial relations at Man Roland are conducted through a complex system of informal and formal relations between senior management and employee representatives.

Two members of the supervisory board, Heinz Frank and Klaus Schmidt, are also the deputy-chairman and chairman respectively of the works council. The council prides itself in having a considerable influence on a whole range of issues affecting the conditions of the staff.

Under German law, pay increases are negotiated separately from discussions over working practices and conditions on a regional and sector by sector basis between the employers' association and the unions.

However, management has to discuss with the works council through its various committees issues like health and safety, over-

time, the introduction of new machinery, and redundancies.

"At a regional and national level unions are very strong in wage negotiations and are prepared to take industrial action to get results... but here in the plant both sides are obliged by law to listen and recognise each other," says Heinz Frank, a former turner who has served on the works council for 18 years.

Arguably, the legal context in which industrial relations in Germany is conducted is in striking contrast to those in Britain where a decade of anti-union legislation has in many instances provoked confrontation rather than dialogue.

At Man Roland, attempts by management to introduce a new data system for processing biographical and wage details of individual staff was delayed by two years because of works council objections that it might infringe on people's liberties.

The works council also forced the management to back away on plans to operate computer-controlled linking machines with flexible shifts involving semi-skilled as well as skilled staff.

Even though demographic change in Germany, as elsewhere in Europe, has provoked an acute shortage of skilled labour, the works council insisted on this occasion that the proposed changes in working practices could endanger health and safety.

It is frictions such as these which

lead Müller to concede that there are managers in Germany who believe that industrial relations are too restrictive and that "change is necessary."

He insists, however, that they are in a minority and he is not among them. "I agree that the works council can take up a lot of time and energy. But in the end I think it makes restraining easier and dismantles prejudicial resistance to new technology."

In some British companies change is often discussed with unions in periodic and acrimonious bursts during national pay negotiations. At Man Roland the human and commercial implications of new technology are the subject of regular discussions between a reduced group of works council representatives and senior managers.

The friction in industrial relations has been the exception rather than the rule. Although workers at Man Roland joined the national strike in support of the 35-hour week in 1984, the plant itself has not had a localised dispute since 1982.

In the intervening period, the company, which employs over 7,000 people, has moved in leaps and bounds towards flexible higher quality production. It now claims to have an almost unparalleled range of products from small sheet-fed machines for commercial printers to three-storey Colomann presses.

Faced with examples of what workers' councillors refer to as



major concessions by management, Müller points to change which has been possible by what he describes as a "large measure of give and take."

On the thorny issue of working time and the impact of new technology management and the works council have secured what both describe as their own "model agreement" aimed at maintaining the momentum of productivity.

New machines introduced at the plant now have a high degree of interchangeability between skilled and unskilled workers. The work force on the whole has a 37-hour week written into contracts, although in reality the majority of

employees work 38 hours in return for five extra days' holiday per annum. There is in addition an available "task-force" of highly flexible workers prepared to work up to 40 hours or less than 37 depending on management needs.

After lunch at the Offenbach plant, the works council representatives act and sound like line managers as they take the university professors on a tour of the plant.

Questions about pay and hours are skilfully deflected and met by bullish statements about the high standards of the work carried out by the computer-controlled machines and the enthusiastic involvement of the shop-floor in training.

Significantly, the tension that exists at Man Roland appears to have less to do with management-employee relations than with employee-union relations.

In the West German metallurgical sector, nearly 90 per cent of members of workers' councils are members of the metal workers union IG Metall. The union conducts regular trade union courses for works council members in communication and negotiating skills, and appoints "liaison officers" to ensure that links remain strong between the council, the shop floor and central IG Metall.

And yet at Man-Roland, recent elections for the works council were thrown into considerable confusion when the shop floor refused to accept the official list put forward by IG Metall on the basis that it was not sufficiently representative.

Last week, Messrs Frank, Winkler, Enders, Reiss, and Wich - all militant members of IG Metall - insisted that they were the only members of the 23-man works council sufficiently "representative" of the rank and file to speak with the outside world.

Heinz Frank admits the union *apparatchiks* are now engaged in a "hectic battle" to ensure that they are re-elected. "It's going to take a lot of tough organising to keep union control."

The first real test is likely to come in the next few months when the relative stability of Man Roland's industrial relations could be threatened by a wider union battle over a further reduction to the working week.

Nevertheless management at the company remains reasonably confident that labour consensus will survive. Far from "creeping Marxism", Müller agrees with Frank that West German companies have a model of industrial relations that deserves to be imitated by the rest of Europe.

Says Müller: "I think perhaps the problem you have in England is that not enough thought has been given to the social model that is needed for capitalism to work."

So what is the market like in the UK for industrial robots? "It's on the floor," says Phil Hindling, marketing manager for Unimation, Britain's sole mainstream robot producer.

The awful roller-coaster ride the UK's lonely player in robotics has endured over the past few years has been partly shaped by the rather feeble British market for automation equipment.

But it has had more to do with Unimation's own parent-hood, absentee management and the pressures of competition which by the middle of last year had reduced the company to a bit-part component supplier with a staff of just 35.

UK 'reluctance' to think long term with robotics

It was with some relief for Unimation's British managers, therefore, when its parent, Westinghouse of the US, sold it last December to Stäubli, the Swiss textile machinery and robot maker.

Now, with an initial planned capital investment of £500,000 at its site in Telford, Shropshire, a bit of prodding of managers and some reorganisation, Unimation (renamed Stäubli) is assembling complete robots again and its workforce is above 100.

"There is a much better feeling here now," says David

Clayton, the 39-year-old general manager at Telford who has spent virtually his whole working life at Unimation.

Britain is a tiny supplier of robots. It does not have producers of the size of Asea Brown Boveri, Kuka of West Germany, Fanuc and Kawasaki of Japan. Unimation, a robot assembler not a manufacturer, is really the only mainstream UK brand name.

Clayton rolls his eyes and moans quietly when the chequered history of Unimation is broached.

The company was set up in

the 1960s in the US by an engineering entrepreneur and produced the world's first robot - showing it on the Johnny Carson TV show in 1967.

The US company, Condec, bought Unimation and a British selling and design arm was set up in the early 1970s with co-operation from Guest Keen and Nettlefold.

GKN eventually backed out and, in 1981, the British Technology Group and the Department of Trade assisted in the setting up of an assembly operation to make in Telford the US-designed Puma series of

robots. Condec got into difficulties and in 1982 Unimation was bought by Westinghouse.

Westinghouse subsequently discovered that the \$10m it paid for Unimation was a high price. Nevertheless, it pressed ahead with production and development.

But Westinghouse's plans to develop a new electronic robot were scuppered when Japan's Kawasaki beat it to the draw with its own model. In 1987 Westinghouse shut the Condec plant, sold off its hydraulic robot business to Frab of the US and cut UK staff to 35.

Clayton remembers the Westinghouse days as very bureaucratic, a situation he feels "particularly harmful for a small company like ours."

Stäubli, which had been a distributor of Unimation robots, had started making its own robots in 1985. At the end of 1988 it had completed the purchase of the whole of Unimation for an undisclosed sum.

Since then, Telford has restarted assembly of complete robots. Clayton says the objective this year is to supply 340 robots from Telford as well as controllers for Stäubli's Swiss-

made robots. Telford has supplied 312 robots so far this year and is heading for sales of about £10m. The long-term aim is to be supplying a thousand robots a year by 1992.

Clayton says British managers have had plenty of ideas on how to improve Unimation and Stäubli is giving them the chance to put some of those into practice. That includes redesigning the shopfloor. The new Swiss owners have also been encouraging a "tougher attitude" with component suppliers on quality.

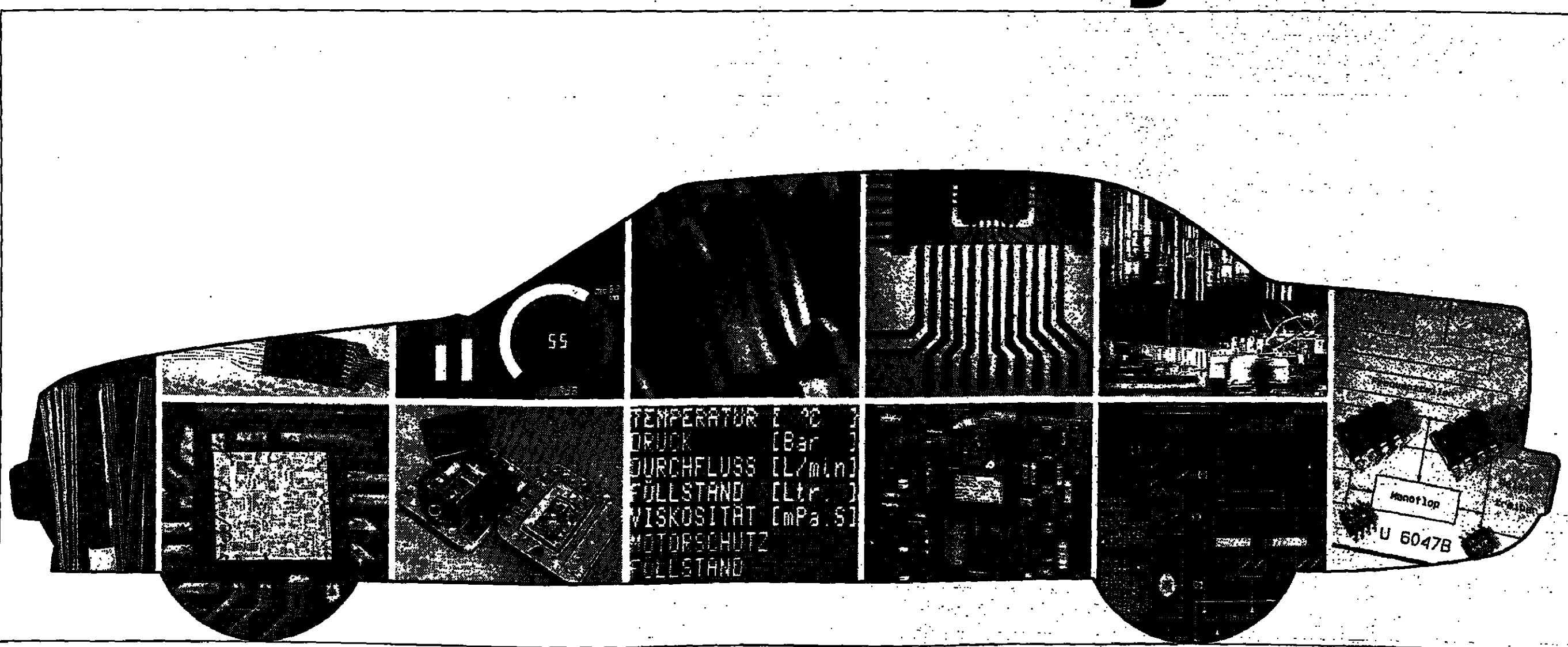
About 90 per cent of Stäubli-

Unimation robots are exported from Telford. Managers at Telford say this is unlikely to undergo a significant shift because of what they see as chronic investment policies by large slices of British industry.

"In a typical British company there is a lot of reluctance to look at the issue of robotics," says Clayton. "How many jobs can you save is still, sadly, the main question you meet. The issue is still who can they get rid of next rather than looking at the long term benefits of quality, production repeatability and lowering costs for short run production."

Nick Garnett

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ARTS

ARCHITECTURE

A brave search for perfection

Colin Amery reports on this year's Aga Khan Award

MONUMENTS versus sewers; the past versus the present; spiritual versus materialism; almost East versus West. These were only a few of the debating points raised in Cairo last week at the presentation of The Aga Khan Award for Architecture.

The Award was initiated in 1977, when the Aga Khan and his advisers looked at the Moslem world at a moment of incredibly rapid oil revenue-funded change and felt that something was badly wrong. It was founded to commend architectural excellence of an appropriate kind in all corners of the Islamic world. But the Award itself is only the tip of a complex iceberg.

The Award aims high: "to nurture within the architectural profession and related disciplines a heightened awareness of the roots and essence of Moslem culture, and a deeper commitment to finding meaningful expressions of the spirit of Islam within the context of modern life and technology." This is a tough agenda. It has provoked a searching process that incorporates think tanks and seminars, papers, publications and a series of international committees of daunting complexity. Through all this emerges a nomination to grapple with that massive issue, the search for a new environment. It is a search which the Aga Khan invites the whole world to join.

The Aga Khan's involvement brings both a high level of seriousness and a measure of spectacle to the Award's proceedings. Last week, as the sun went down over the great

Cairo Citadel of Salah al-Din, the Aga Khan, accompanied by Mrs Suzanne Mubarak, wife of the President of Egypt and a rugged panoply of police bands, bagpipers and pikemen, arrived to announce this year's winners. Somehow the spectacle reinforces the dilemma of the whole award: the wandering leader without a land, culturally based in America, England, Switzerland and France yet spiritually at home in the Islamic world; generous in his hospitality but conscious, as the Award is, of the anomaly of the need for conspicuous expenditure to focus the eyes of rich nations on the needs of the poor.

One winning project of the final eleven stands out because it shows how architecture at its most basic can help the development process in poor countries. The Grameen Bank housing project in Bangladesh tackles the problem of housing the landless poor. The bank was created in the 1970s as a co-operative association to lend money to people who have no security.

As part of the programme to help with the provision of flood-resistant houses, a kit of simple parts was devised to be distributed, along with an average loan of some \$350 (\$220). Four concrete columns, corrugated iron roofing and a latrine are provided. The borrowers provide the rest. Gradually modest houses are built, and the loans applied to income generating projects to ensure repayment. More than 45,000 houses have now been built and the defaults on the low interest loans are as low as two per cent.

The Grameen system of



The rehabilitation of Asilah, Morocco, which dates back to the Phoenicians

loans has become a social and development organisation. It depends on the creation of groups of borrowers, all of whom promise not to default. Further loans are conditional upon the disciplined repayment by the whole group. Most of the borrowers are women and they clearly exert a kind of group moral pressure to ensure the small loans are repaid.

As the 20th Century draws towards its end the problem of rural and urban poverty remains a curse that must somehow be lifted. This grass roots loan system, working not as charity, but as a stimulus to work and improvement, offers a potential route to the eradication of primary poverty and the Aga Khan Award to this scheme demonstrates a determination to keep the definitions of architecture and environmental improvement as wide as possible.

Traditionally the Award has encouraged the careful restoration of monuments, old quarters of towns and buildings

that will always be seen as exemplars of the high points of the Islamic style. The impressive total rehabilitation of the town of Asilah, a town on Morocco's Atlantic coast that dates back to the Phoenicians, was this year's major example of urban restoration. The total restoration of the war-damaged Grand Omari Mosque in Sidon, Lebanon inspired the jury to see it as, "a beacon in a tortured land." A new mosque on the Corniche in Jeddah, Saudi Arabia was designed by the London based architect Abdel Wahed El-Wakil. It is entirely traditional and was applauded by the jury for the way it, "reflects the luminous past of Islamic societies."

It was this Mosque that inspired the fiercest debate of the Cairo conference; it is the debate we are achingly familiar with in Britain. Is it right to ignore the present and copy the past? The answer is that it is wrong to toss away tradition and perhaps equally wrong to impose alien western inspired

modernism on the Islamic world. It was a problem that has always worried serious architects. Lutyens, when he was building the great Indian capital of New Delhi, did not want just to copy Indian styles or to stick them on to Western classical architecture. His work at New Delhi showed that a new synthesis is possible in the search for architectural universality. He felt that the rounded arch had something to offer the East, and wrote at the time that "God did not make the Eastern rainbow pointed to show His wide sympathies." It is this kind of boldness to re-examine the architecture of both east and west that the Aga Khan Award tries very hard to achieve.

Sometimes I feel that the Award is let down by the architects, who seem unable to aspire to inventive change. The inclusion of the excellent new Ministry of Foreign Affairs in Riyadh (designed by the Danish architect Henning Larsen) shows how a fruitful synthesis

between modern architectural practice and the inspiration of the indigenous past can produce, in the right hands, a new masterpiece. Whether this is true of the National Assembly Building in Dhaka, Bangladesh, designed by the late Louis Kahn from America is much more debatable. It was also awarded a prize, as was the Institut du Monde Arabe in Paris by the French architect Jean Nouvel, which is equally problematical as an example of the partial imposition of Islamic ideas upon a high tech structure.

But debate is at the heart of this brave search for Islamic perfection. The Aga Khan Award recognises that we all live in one world with different traditions. It is where those traditions meet that there is the potential for debate that can be creative. It is a brave thing to take on the whole modern world, and perhaps here to look for a universal answer.

Stop the World

LYRIC THEATRE

Stop the World - I Want to Get Off, by Anthony Newley and Leslie Bricusse, returned to the West End last week only to prompt such, not so heretical thoughts as "Stop the show - I want to get out."

In an evening of unadorned whimsy, the ageing Newley recreates his allegorical hero Littlechap, sings as well and curiously as ever he did, and yet still manages to leave you (or to be exact, me) limp with dissatisfaction.

As a "one-off", some commentators in 1961 considered the show avant-garde. Newley had worked with John Cranko in revue, and his monomaniac story, so putridly uninteresting and, well, allegorical, compared with O'Toole's Jeffrey Bernard immediately next door on Shaftesbury Avenue, is encumbered with a female corps de ballet in black tights and halts.

They dance workers, Red Army elbow-jutting poster people, parliamentarians and

friends. Their corporate sublimity is infinitely more interesting than Newley's coy dominating egoism, and I salute the work of Dollie Henry, Wendy Schoemann, Julia Howson and Kim Ismay. The slobberchops sentimentality is even less appealing now than it was to Caryl Chessman in the first place, who described "a sort of false, funny here and there, in what used to be known as the Expressionist manner."

A Cockney white-face chap is born under a revolving globe. Clad in blue T-shirt, braces, and checked suit, he

wondering what kind of fool he is.

Newley is a capable mime, but I shall never again complain about having to watch Marcel Marceau. He is neat and surprisingly un-bored with his own songs. "What Kind of Fool Am I?" is new-minted after the excessively ham treatments of Norman Wisdom. Lake You," a charmingly melodic duet for the couple who come to realise too late what they have lost.

My reactions are similar to those I had when the sequel, *The Road to the Crossroads*, was revived last Christmas at the Orange Tree.

As musicals, the shows are dead ducks. Anthony Newley's production, titivated by David Gilmore, is as good as it could be. But finally dreary.

The absence of any dramatic context or energy is glossed over in a staging (choreography by Kenn Oldfield) that now seems as avant-garde as Frankie Vaughan, who graced the First Night proceedings alongside Newley's ex-wife, Joan Collins.

Douglas Haig's design is either a manufacturing warehouse or a rehearsal room, with an apertures aperture that both frames Littlechap at crucial moments and contains a monumental silhouette of the old reaper. Not least among this sloppy musical's unsolved mysteries is the gratuitous obsession with unexplained death.

Michael Coveney

RPO

ROYAL FESTIVAL HALL

The cellist Metislay Rostropovich is in town to play three concerts, the first of which is on Friday evening. He will have provided a marvellous centrepiece. Although there is general agreement that *Don Quixote* is one of the most consistently inspired among Strauss's tone poems, the piece can be difficult to bring off in a concert, where the lone cello hero is pitted against an orchestra of awesome size and complexity.

In this grand and impassioned performance, given as part of the autumn Strauss series being presented by the Royal Philharmonic Orchestra under Vladimir Ashkenazy, it was as though those problems did not exist.

Rostropovich simply has two great strengths that put him in the head of the field when it comes to playing this part: the renowned big cello tone to make himself heard and force of personality with which to sketch a striking character portrait.

At every point this *Don Quixote* was marvellously distinctive. One might also

by any other cellist I have heard in the piece. The whole of the final scene was also done marvellously with Quixote's dying gasp expiring on the most shaky and infirm whisper of sound.

Altogether there was a greatness of vision, a generosity of feeling about the playing that added up to all that is best in *Don Quixote*, as conceived jointly by Strauss and Cervantes.

On a purely musical note one might argue for a performance that brought to the score a greater analytical clarity. But Rostropovich and Ashkenazy seemed at one in their general approach to the work, playing both its flamboyance and its expansive lyricism for all they were worth. The interval we had *Ein Heldenleben*, which Ashkenazy had conducted just a few weeks earlier at the Proms with his other orchestra, the Berlin Radio Symphony. This was better played by the RPO and in that respect more convincing - a big, full-blown account, given to grandiose gestures that did perhaps go some way towards making sense of the appellation "Arrogant genius" bestowed upon the unfortunate composer for this series.

Richard Fairman

Tantz-Schul

OPERA DE PARIS

On Friday night the new season began for the Paris Opéra Ballet. With the Baghelle house now given over to opera, the French have with characteristic pride and artistic good sense, made Garnier's great palace a home for dance. It would not, of course, be the Paris Opéra if there were not a drama brewing and Rudolf Nureyev, director of the ballet, is currently disputing with the administration and busy with a North American tour of *The King and I*.

But Jean-Albert Cartier, general administrator of the Opéra de Paris Garnier (as the building is now to be known), has devised a bold season under the new dispensation, the Opéra Ballet's own performance interspersed with visits from the Kirov, Hamburg, Bolshoi and Paul Taylor companies.

The opening programme is given over to Jiri Kylian, teaming one of his recent pieces, the *Tantz-Schul* made for Nederlandse Dans Theater in May, with *Sinfonietta* which dates from 1978.

The score for *Tantz-Schul* is by Maurice Kagel and is inspired by the melodies in an 18th century dance manual by Gregorio Lambranzi. Published in Nuremberg in 1716, the "New and Curious School of Theatrical Dancing" was

intended by its author to enable the reader to perform the noble or grotesque dances he had devised.

Its fascination for later generations has been its vivid illustrations. Each page shows dancers in dramatic poses, sometimes wildly eccentric (as when dancing with a roasting spit, or linked at the waist by rope), the text headed by the name of the dance and an often extravagant title ("Game of rackets and Witches Sabbath", "Statues and Models") and further embellished by a cartoon strip at the foot of the page, in which mankind caper and posture around the details of how the dance is to be performed.

There is a seething imagination here, with characters from the cornucopia dell'arte, from daily life of Lambranzi's time, all touched with a daring sense of their theatrical possibilities. And it is this that has inspired Kylian.

To the 18 sections of Kagel's lively score he has devised scenes inspired by Lambranzi's most "curious" imagery and titles - John Macfarlane's excellent stage design is similarly animated - and has extrapolated from them incidents concerning the nature of dancing today.

Matters begin well. Laurent Hilaire, in formal black dress of an 18th century dancing

master, is found among cross-hatched pillars that reflect the noble or grotesque dances he has devised. Hilaire has an opening solo by turns witty, ardent, lubricious - and the full extent of the Garnier stage is revealed as a white box into which action and accessories will be placed.

An inner stage - part of the depths of the *Foyer de la danse* - will serve as another theatre for the ballet-master. There follow a series of entries in which Lambranzi is the starting point for movement satiric, grotesque, serious. Burlesque Spanish dancers (three men in *travesti*) a bird-footed huntsman shooting hyperactive swans (a consummation devoutly to be wished for by ballet-goers), numbers for Bacchus and Turks, are interspersed with scenes in which simply-clad dancers are the raw material for the ballet-master.

There are physical japes and caprices of design when stage perspective is heightened, as the soprano called for by the score appears as a glaucous matched by a normal-sized dancer and a tiny automaton that rolls merrily about the stage.

And at last, as Kagel repeats his musical themes in *inverse* order, Kylian rolls back the action in nightmare fashion as

the ballet-master seems alternately victim and master of his creations.

With a running time of 80 minutes, *Tantz-Schul* is long. Too long, indeed, for Kylian has been unable to resist tricks from the theatre's magic box and does not deploy enough of those felicities and ingenuities of choreography - or the editorial scissors - that can dominate such extended material. The idea for the ballet is brilliant and it has visually stunning moments, but it is to Lambranzi and John Macfarlane that it is most indebted for vitality.

The Opéra dancers are everywhere at their best. Laurent Hilaire, technically superb, gives a magnificent performance, buoyant, despairing, sardonic, as master of these revels.

The succeeding *Sinfonietta* is dancing Czech to Czech. Kylian's burning sincere response to Janacek's score is compounded of ecstatic raptures about the stage and Central European yearning. Given by a tremendous cast headed by six of the Opéra's finest dancers, it has ever looked to me like a faded organ of national feeling and I would swap it all for 30 seconds of Balanchine's *Agon*.

Clement Crisp

OBITUARY

Sir Anthony Quayle

Sir Anthony Quayle, who died on Friday aged 76, was one of the outstanding personalities in the British theatre this century, whose contribution was not always fully appreciated. In many ways he was the architect of the Royal Shakespeare Company, which was founded by Sir Peter Hall in 1960.

Quayle had gone to Stratford-upon-Avon as a director and actor in 1948 and played Falstaff in the 1951 history play cycle.

He was artistic director of the Shakespeare Memorial Theatre until 1955 and was certainly instrumental, as Sally Beauman recounts in her history of the RSC, in gaining the succession for Hall (with Glen Byam Shaw, he had earmarked Hall for great things), though his departure from Stratford was finally marred by acrimony.

He made his London stage debut in 1931, joined the Old Vic in the following year and played a string of important classical roles throughout that decade. He served with the Royal Artillery during the War.

He was an inveterate nomad, a renowned company leader

and a widely respected director. This led to the formation of Compass Theatre Company in 1952, a troupe he led gallantly around the regions, playing Prospero, Cauchon in *Saint Joan*, King Lear and the Mayor in *The Government Inspector*.

As an actor he was a commanding presence, with steely blue eyes that were an especial asset in the cinema (*Cold in Alex*, *The Guns of Navarone*, *Anne of the Thousand Days*), and a clear, persuasive and instantly recognisable voice.

He played Aaron to Olivier's *Titus Andronicus* in 1957. Sir Charles Dilke in *The Right Honourable Gentleman* in 1956 (he always looked the part of a statesman or politician in evening dress) and Andrew Wyke in the hit thriller, *Slut*, in 1970.

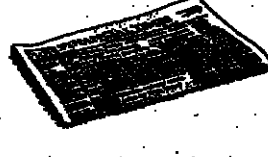
He did surprisingly - some would say astonishingly - little for either the new National Theatre under Olivier, or the RSC, but he directed *The Idiot* at the Old Vic for the NT and appeared opposite Peggy Ashcroft in *Old World* for the RSC. He was made CBE in 1952 and knighted in 1965.

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FINANCIAL TIMES

ARTS GUIDE

MUSIC

London

The Philharmonia conducted by Esa-Pekka Salonen, with Sarah Leonard (soprano). Stravinsky, *Legend* (Festival Hall, Mon) (928 8800).

Royal Philharmonic Orchestra conducted by Vladimir Ashkenazy, with Elizabeth Soderstrom (soprano), Richard Strauss, *Malin*. Royal Festival Hall (Tues) (928 8800).

Orchestra of the Age of Enlightenment conducted by Gustav Kuhn, with soloists: Haydn, *Queen Elizabeth Hall* (Wed) (928 8800).

The Philharmonia conducted by Carlo Maria Giulini, with Salvatore Accardo (violin), Weber, Mendelssohn, Brahms. Royal Festival Hall (Thurs) (928 8800).

Paris

Kissa Ostravova Recital. Gavens (453077) (Mon).

Orchestra Colonne conducted by Philippe Entremont (piano). Berlioz, Mozart, Tchaikovsky. Salle Pleyel (453077) (Mon).

Ensemble Intercontemporain conducted by Peter Rotzorg: Gluck, Ravel, Ligeti. Opéra Comique (453077) (Mon).

Orchestra of the City of Paris conducted by Rudolf Barshai, Joseph Suk (violin), Mozart, Martinu, Brahms. Salle Pleyel (453079) (Wed, Thurs).

Orchestra National de France conducted by Wolfgang Doernast, with Rudolf Buchbinder (piano).

Yomi Nara (soprano): Debussy, Dvorak, Tchaikovsky (Champs-Élysées) (4720337) (Thurs).

Brussels

New Arts String Quartet performs Beethoven, Ichimura, de Pablo and Ravel. Palais des Beaux-Arts (Tues).

The Maastricht Symphony Orchestra and Chorus conducted by Sylvain Cambreling, with Harald Stamm (bass), Jean-Claude Vandenberghe (piano) performing Mozart (Wed, Thurs).

The Trio Française performs works by Fauré, Jolivet, Lalo and Mozart. Cercle Royal Gamla (Wed).

Amsterdam

Amsterdam Baroque Orchestra with the choir of the Netherlands Bach Society and soloists, Ton Koopman conducting. Mozart (Tues). Concertgebouw (718 345).

Theo Bruins (piano) and wind soloists. Beethoven (Thurs). Concertgebouw (718 345).

Utrecht

Amsterdam Baroque Orchestra with the choir of the Netherlands Bach Society and soloists, Ton Koopman conducting. Mozart (Mon). Vredenburg (31 45 44).

Netherlands Philharmonic Orchestra conducted by Hermann Haaschen, with Olga Martynova (violin) and Jan Stegenga (cello). Beethoven (Tues, Wed). Vredenburg (31 45 44).

Rotterdam

Netherlands Wind Ensemble conducted by Richard Dubois.

Garswin, Barber, Stravinsky. Doelen (41 2400) (Tues).

Milan Quartetto Borodina. Beethoven, Weber and Shostakovich (Wed). Conservatorio G. Verdi (7600175).

Florence

Soviet Radio Orchestra conducted by Vladimir Fedoseev playing Tchaikovsky, with Vladimir Ovsienko (piano), winner of the 1982 Tchaikovsky prize (Tues). Teatro Verdi (212330).

Rome

The Solisti Veneti conducted by Claudio Scimone. Vivaldi, with flautist James Galway (Wed) Teatro Olimpico (553006).

Vladimir Ovsienko (piano). Rachmaninov (Thurs) Teatro Ghione (53 72 394).

Vienna

Wiener Mozart Orchestra in historical costume. Conducted by Konrad Leitner. Mozart, Konzepts (Wed).

Deutsches Kammerphilharmonie conducted by Maria Venago, with John McLaughlin (guitar), Miland, Ives, Schoenberg, Stravinsky (Wed).

Wiener Kammerorchester conducted by Ottokar Prochaska. Mozart, Debussy, Ravel, Verdi, Richard Strauss, Konzepts (Tues).

Madrid

Munich Philharmonic Orchestra conducted by Sergiu Celibidache, Bruckner (Tues). Verdi, Strauss, Ravel (Wed).

Andalucía Nacional de Música Strassburg Philharmonic Orchest-

tra. Theodor Guschlbauer conducting with Pierre Caron (cor anglais), C. Prieto (music specially composed for the Autumn Festival), Berlioz (Thurs) (337 01 00).

Barcelona

London Symphony Orchestra conducted by Kent Nagano, with Metislay Rostropovich (cello). Miland, Honnegger, Dvorak; celebrating Catalonia's 1,000th anniversary, sponsored by Banco Bilbao Vizcaya. (Thurs) Gran Teatre del Liceu (315 31 22).

New York

Orchestra Sinfonietta de Montreal conducted by Charles Dutoit. Schubert, Hindemith, Prokofiev (Mon); with Midford (violin). Wagner, Bartok, Stravinsky (Wed) (247 7800) Carnegie Hall.

New York Philharmonic conducted by Leonard Bernstein. Copland programme (Tues). Tchaikovsky programme (Thurs). Avery Fisher Hall (974 2424).

Peter Serkin (piano) and Young Kik Kim (violin) recital. Beethoven programme (Wed). Kaufmann Hall (986 1100).

Washington

Andre Watts piano recital. Chopin, Rachmaninov (Tues). Kennedy Center Concert Hall (467 4900).

Moscow Virtuosi directed by Vladimir Spivakov with Maria Jose Pires (piano), Mozart, Gounod, Haydn (Wed). Kennedy Center Concert Hall (467 4900).

National Symphony Orchestra conducted by Hovhannes Tuck with Leonidas Kavakos (violin). Toshi Ichimura, Dvorak, R. Strauss (Thurs). Kennedy Center Kennedy Center Concert Hall (467 4900).

Chicago

Chicago Symphony Orchestra conducted by Gunter Wand. Bruckner programme (Thurs). Orchestra Hall (435 6656).

Tokyo

Academy of Ancient Music conducted by Christopher Hogwood, with Melvin Tan (cor Anglais). Mozart, Beethoven, Schubert. Suntory Hall (Mon) (505 1010).

London Philharmonic Orchestra conducted by James Loughran. Mendelssohn. Showna Women's University Hitomi Memorial Hall, near Sangenjaya (Tues) (760 5400).

Kyung-wha Chung (violin), with the NHK Symphony Orchestra conducted by Kazuyoshi Akiyama. Beethoven, Brahms (Tues, Wed). Suntory Hall (Wed) (211 5555).

Jessye Norman (soprano), with Phillip Moll (piano). Showna Women's University Hitomi Memorial Hall, near Sangenjaya (Tues) (760 5400).

Leningrad Philharmonic Orchestra. Wagner, Berlioz, Liszt (Wed); Tchaikovsky, Beethoven (Thurs). Bulvar, Orchard Hall (335 1615).

Traditional Japanese Music: koto, shamisen etc. ABC Kaitan Hall (Thurs) (436 0630).

Camata Musica. Berlin. Mozart, Vivaldi. Suntory Hall (Thurs) (289 9958).

SALEROOM

Strength from Impressionists

Sotheby's finished the first important sale of the new art market season on Saturday in New York in a fairly satisfied frame of mind. The John T. Dorrance collection brought in \$131,297,870 (\$83m) from six auctions. The total was comfortably above the low estimate of just over \$100m, but less than the \$140m high forecast.

These days the auction houses have become used to being pleasantly surprised by how well sales have gone; this time there was no great cause for celebration. But at least Sotheby's second of the \$100m guarantee reputedly offered the Dorrance heirs to win the collection against competition from Christie's.

Dorrance, who died last spring, inherited the Campbell Soup fortune and was a great art collector for more than 80 years. But the dependence of the art market on Impressionist pictures for its turnover came across strongly from this sale. The 44 top paintings brought in over \$11m of the total on Wednesday night, leaving the American and British pictures, the furniture, silver and ceramics, which accounted for another almost 900 lots, way behind.

Top price on Saturday was the \$40,000, double estimate, paid for a Louis XVI ornate mounted mahogany bureau signed of the late 18th century, painted J. H. Reissner. A set of

six George II gilt decorated scarlet japanned cane side chairs of around 1755 went for \$352,000. They had been sold for David and Lady Pamela Hicks from Britwell House in Oxfordshire ten years ago. Two large Chinese jade vases and covers of the 19th century, 21in high, went to a New York dealer for \$231,000 while a Meissen and German ornate centrepiece, mounted with French porcelain blossoms, mid-18th century, did well at \$80,750.

A very different deceased comes under the hammer of Christie's South Kensington on Cheltenham racecourse today: 10,000 unsold items from the stock of the antique dealer Ronald Summerfield. A famous local eccentric, Summerfield ended his days buying up the town in which to store his assorted collection of pictures, silver, clocks, jewellery, in fact everything. He seems to have sold little.

Many of the objects are still in their packaging and the overall quality is low. Basically he bought antiques from the break up of local houses, an upper class Steptoe. But antique dealers will be looking for bargains missed by Christie's in its mammoth cataloguing exercise, the sale is the longest it has held this century, stretching over six days.

Antony Thornicroft

FINANCIAL TIMES

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Monday October 23 1989

When justice is on trial

LAST WEEK'S decision by the Court of Appeal to quash the convictions of three Irish men and one English woman who had spent 14 years in jail for bombings by the IRA raises questions about police procedures, the weighing of evidence, the mechanism of prosecution and the adversarial nature of British criminal proceedings. They need answers.

There was a general feeling of outrage at the bombings of public houses at Guildford and Woolwich in 1974, in which seven people were killed. This may explain, although not excuse, the sense of urgency which led the police to alter notes of interviews, suppress significant matters, and give false evidence at the trial of the four in 1975. It is now thought to be possible that senior persons may have instructed those lower down to tell lies in court. If this suspicion turns out to be well-founded, no amount of pressure could explain it away. It is not uncommon for the police to adjust their notebooks before giving evidence in cases in which they are, rightly or wrongly, convinced of the guilt of the accused. The practice is a consequence of a role-playing court procedure, in which the principal objective - to ascertain the truth - can sometimes be overshadowed by the compulsion to win the case.

The worst dangers of this method of determining guilt might be avoided by the general adoption of Scottish practice, whereby a suspect is questioned shortly after his arrest by the procurator fiscal, who then functions combine those of an examining magistrate and a prosecuting counsel.

Further reforms

A truly independent, properly funded, directorate of public prosecutions, charged with reviewing all the facts in important cases before allowing proceedings to continue, could perform this function in England and Wales. Although the establishment of the Crown Prosecution Service is a step in this direction there are questions about its terms of reference and the adequacy of its resources.

Strengthening the service might alter the nature of the pressures upon the police. Further reforms

their reforms are, however, now clearly necessary. The safeguards introduced by the Police and Criminal Evidence Act of 1984 ought to be extended. It should not be possible to convict on the basis of confessions alone, even in terrorist cases. If confessions are to be admissible they should be tape-recorded, preferably in the presence of a solicitor, and best put to the accused by an examining magistrate, since it is possible to intimidate a suspect before turning on a tape.

Independent body

The suitability of the Court of Appeal as a means of obtaining justice is also under question, since the wrongful conviction of the Guildford Four stood unquashed for 14 years, in spite of being examined several times by both the court and the Home Office. Perhaps there should be an independent review body, as recommended by the House of Commons; alternatively the court should widen its own horizons to include the total review of all aspects of suspect cases.

These structural questions require further thought. Sir John May, who will head the judicial inquiry into the affair, will report on the circumstances leading to the wrongful imprisonment of the four. He will also investigate the circumstances leading to the 1976 trial of the Maguire family for possession of explosives. Resistant to an examination of the case of the "Birmingham Six" will also be difficult to justify. Such inquiries may go some way towards establishing blame, and pinning it on individuals - but they are not intended to perform the task of a root-and-branch examination of the system of criminal justice itself.

Such an examination, by a properly constituted body, would serve a useful purpose. There is scepticism about police evidence, as shown by the decisions of many juries. Confidence in judges and the appeals system may have been severely damaged by the events of last week, in spite of the fact that, in the end, the mistakes were admitted and matters were put right. It is now the system that needs to be put right.

A triumph of common sense

THE DIPLOMATIC breakthrough between Argentina and Britain last week is a heartening example of the triumph of common sense over prejudice and rhetoric. The agreement negotiated in Madrid provides a realistic framework in which the two sides can normalise their relations and heal the scars left seven years ago by Falklands conflict. Furthermore, with Britain demonstrably making friends with Argentina again, the one potential irritant in its broader relations with Latin America should disappear.

Argentina has formally accepted that its historic claim of sovereignty to the Falkland Islands cannot again be pursued by force. By putting the issue to one side and committing himself to improve relations with the UK, President Carlos Menem has implicitly admitted that Argentina has other priorities. These are all too plain to see in the country's hyperinflation, indebtedness and the weakness of its democratic institutions. Yet for a man steeped in the nationalist bombast of Peronism, President Menem has shown considerable courage by negotiating in the knowledge that he could obtain so little to soothe the nation's wounded pride over the Falklands debacle.

Britain has seized the opportunity presented by the advent of a new Argentine president willing to break the deadlock. There has been a tendency in Whitehall to sit far too tight and let Buenos Aires sweat in the belief that no Argentine government, civilian or military, was either stable or trustworthy. The Foreign Office, so pilloried for reading Argentina wrong in the run-up to the Falklands conflict, deserves some credit on this occasion for persuading Mrs Thatcher to drop her objections to dialogue.

Consular relations

The deal envisages a quick re-establishment of consular relations, the restoration of direct air links and the settlement of contentious issues of practical benefit to both sides. For instance, working groups will be set up to consider military confidence building measures and co-operation over fisheries. The inability to talk directly about control of the

lucrative fishing business in the South Atlantic has seriously prejudiced conservation measures in the past five years. The two sides also need to have mechanisms in place in order to avoid military friction. Despite strong pressure, Britain has refused to remove the 150-mile protection zone around the Falklands. The Ministry of Defence argues that this is the most cost-effective means of defending the islands. However, an intelligent concession in the Madrid agreement would be to realign the protection zone with the Falklands fishing conservation zone in the area contiguous with Argentine mainland territorial waters. Argentine vessels will be allowed to fish in just over 5 per cent of the protection zone.

Residual mistrust

The degree of residual mistrust between the two sides is underlined by the cautious approach to full diplomatic relations. These should come after the next formal meeting of diplomats in February 1990. But the move is difficult to make since both sides have to come to terms with the source of conflict, the Falklands. Argentina has to find a formula whereby its claim to the Falklands is not forgotten, while assuring Britain that the islanders' future as British citizens is peacefully guaranteed. Britain has to define more clearly the political future of the 2,000 islanders and how they are to be protected. The huge capital costs of new defence facilities have been absorbed, but Britain's annual military spending on the Falklands is still at around \$100m. This covers the maintenance of a 1,400 to 1,600-strong garrison capable of protecting the Mount Pleasant airport/military complex until reinforcements arrive from the UK. The garrison has been pared to the minimum and any cuts would undermine defence credibility.

This said, the post-1982 Falklands military buildup had been predicated on an Argentina that was manifestly aggressive and untrustworthy. Logically, such a view should begin to disappear with relations on the mend. But Argentina must recognise that it still bears the onus for establishing a new basis of trust.

Peter Norman on the 10 years since the abolition of UK exchange controls

Mr Nigel Lawson, the Chancellor, is not noted for his sense of fashion. But he sometimes sports a handsome tie depicting Britannia in a laurel wreath with the letters EC and the dates 1989-1979.

The tie is one of a limited series produced for Bank of England staff who worked in the exchange control department. It is a last reminder in Government of the vast array of controls introduced as a war-time measure and which continued to invade practically every aspect of British business life until 10 years ago today.

Although few people realised at the time, the abolition of exchange controls by Sir Geoffrey Howe, Mr Lawson's predecessor, was one of the great turning points in Britain's post-war economic history.

It marked far more than the end of a great British tradition of busybodying. The dismantling of the measures, which were designed primarily to protect Britain's foreign exchange reserves from chronic balance of payments weakness, exposed the UK economy to the harsh discipline of outside market forces. The Government's decisions, which were implemented overnight, ushered in revolutionary changes in industry, the City and Government policy.

During the 40 years of exchange controls, the rules were continually altered to reflect changing circumstances. At times they could be draconian, as in 1966 when Mr Harold Wilson's Labour Government was fighting to stave off the devaluation of sterling and British travellers were not permitted to take more than £50 abroad on holiday. Such rules had been relaxed by 1979, when the newly elected Conservative Government started on what was expected to be a gradual programme of liberalisation.

The overnight abolition of all remaining controls 10 years ago was none the less a radical step. "We decided there was nowhere left to go but over the cliff," Sir Geoffrey recalls. "It was the only decision of my political life that has ever given me a sleepless night."

British residents were given complete freedom to keep and use foreign currency for travel, gifts, loans to non-residents and investment in foreign property and securities. People no longer had to have their passports marked with the foreign currency bought to take on journeys abroad. All rules inhibiting outward portfolio investment and inward and outward direct investment were lifted. An entire Bank of England department, which had employed 1,650 people at

The end of exchange controls was one of the great turning points in Britain's post war economic history

its peak in 1950 and about 750 in 1979, was disbanded.

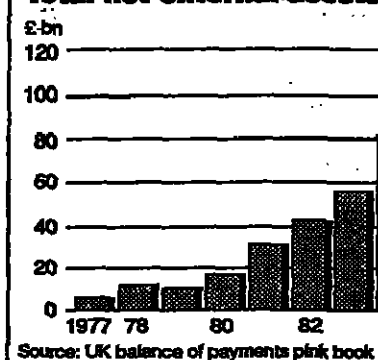
The abolition coincided with other important changes in the economy. At the end of the 1970s, Britain was emerging as an important oil producer and as an exporter was to be a major beneficiary of the 1979-80 oil price rise. Higher oil prices, together with the election of a Conservative Government pledged to combatting inflation, caused sterling to rise sharply on foreign exchange markets. On a trade-weighted basis, the pound advanced by more than 25 per cent in 1979 and 1980.

This combination of factors turned back the clock. Britain again became a large international investor as it had been before the First and Second World Wars. As the charts indicate,

Going over the cliff

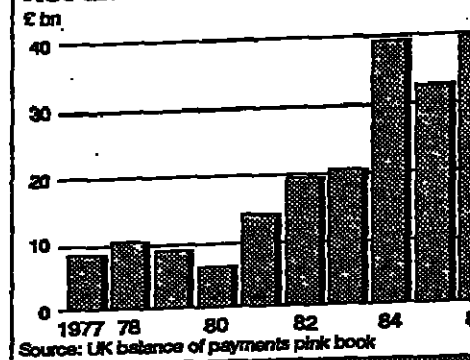
Ten years of free exchange

Total net external assets



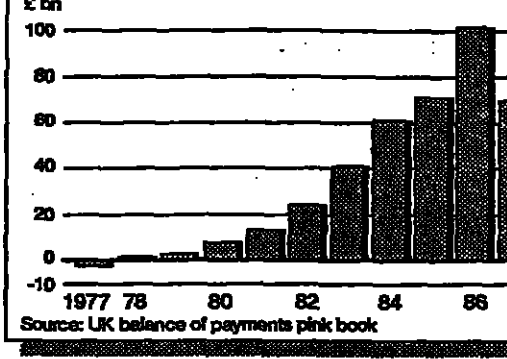
Source: UK balance of payments pink book

Net direct investment overseas



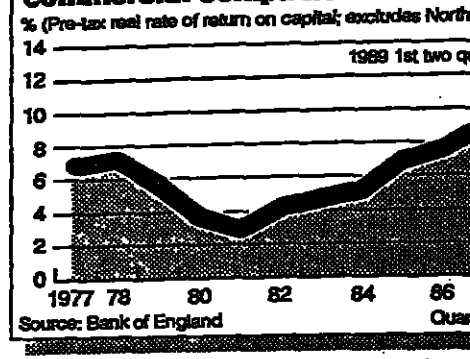
Source: UK balance of payments pink book

Net portfolio investment overseas



Source: UK balance of payments pink book

Profitability of non industrial and commercial companies



Source: Bank of England

the lifting of controls unleashed pent-up demand for foreign assets by investment institutions. It also appeared to encourage direct investment abroad even though the controls had been applied liberally in this area.

The accumulation of assets abroad - many of them at the time of a strong pound in the early 1980s - turned out to be a first rate investment for Britain PLC. The assets will provide a large nest egg for when North Sea oil runs out. The dividend and interest payments make a significant contribution towards offsetting the UK's present large trade deficit.

Less obviously, the lifting of exchange controls had other effects on the British economy and society which may turn out to be of greater importance.

● The end of exchange controls appears to have played a vital part in boosting British industry's profitability from the very low levels of the early 1980s to levels not seen for 25 years. Mr Douglas McWilliams, the Confederation of British Industry's chief economic adviser, argues that behind the jump in the company sector's pre-tax real rate of return to more than 12 per cent last year is the financial pressure of shareholders who know that they can invest abroad if UK performance lags behind the international average. The end of exchange controls has therefore contributed powerfully to the revitalisation of British management.

● Abolition reinforced the international culture of the British financial services industry ensuring that London would remain one of the main international financial centres.

The diversification of portfolios gave the City a head start over other centres in gaining experience of trad-

ing foreign shares. Bankers say it was no coincidence that London's computerised dealing system for international shares functioned without problems last Monday when continental bourses seized up in the wake of the Friday 13th plunge on Wall Street.

As international financial markets became more global, additional activities converged on London creating a virtuous circle of deregulation, innovation and expansion. Hence, US banks now are in London in an attempt to exploit opportunities in mergers and acquisitions. The City has used the era of floating exchange rates to meet demands for hedging instruments and develop derivative markets such as options and futures.

● The successful removal of controls set a precedent and provided an impetus for further domestic deregulation, including successive Conservative Government privatisation programmes. By opening the British economy to the world, exchange control abolition has made it more difficult for a future Labour government to reverse the overall thrust of Government policies of the 1980s.

● Abolition of British exchange controls was also an important signal in what was to be one of the dominant features of economic policy making in the 1980s: the rolling back of the state and the liberalisation of markets. Pioneered in the UK and the US, market based economic policies became the new orthodoxy of institutions such as the International Monetary Fund and the Organisation for Economic Co-operation and Development. In the European Community, Britain became a tireless advocate of removing exchange control and this goal is due to be completed by next July in virtually all member states.

But in combination with cheap

communications technology, the global phenomenon of deregulation and liberalisation also poses problems. The increased volatility of markets, and the way in which extreme price movements can spread from country to country and across time zones, are among the negative consequences of the new order.

According to Sir Adam Ridley, who helped prepare the Conservative Government's decision to eliminate controls and who now is executive director of Hambros Bank, international financial markets at present constitute a "fair weather system". There is, he argues, "still insufficient prudential control of financial markets and institutions to eliminate the dangers of cracks in the world's financial system when it is under strain as it will be from time to time." Although the leading industrial countries have reached agreement on a system of minimum capital adequacy rules for international banks, supervisory authorities have in general failed to keep pace with the internationalisation of markets that has followed the gradual removal and dilution of exchange controls. "We need strong market participants as well as well-regulated markets," he says.

Never home, the end of exchange controls 10 years ago undoubtedly added to the problems of running British economic and monetary policy. The end of exchange controls reduced the authorities' understanding of what was happening in the British economy. According to the Bank a number of important statistical sources were discontinued.

In a nostalgic article written for the Spring 1980 issue of the Bank's Old Lady magazine, Mr Douglas Dawkins, the last head of exchange controls, recalled that controllers gained an

insight into many areas of business. "Foreign trade, greenfield investment, take-overs, investment securities, oil, insurance, shipping, diamonds, films, bloodstock, commodity trading, merchandising, documentary credits, factoring, Eurobond issues, roll over credits, cheque cards, bureaux de change, trust law - the list is almost endless."

Together with Government cuts in the statistical services during the 1980s, the removal of exchange controls has left the authorities with far less insight into how the British economy is developing. As one Treasury official admits: "It is no problem forecasting the economy. It is knowing where we are that is the difficulty."

The lifting of controls soon landed the Government's monetary policy in trouble. At the time of abolition, the Government's monetary target was sterling M2, a broad measure of money supply that was kept under control by a special supplementary deposit scheme, known as the corset.

The corset worked by requiring banks to make special deposits at the Bank of England if the deposits placed with them should exceed a specified rate of growth. In a society with exchange controls, the reaction of the banks to such a restriction was to ration credit for borrowers and reduce competition among themselves for deposits thus keeping the money supply under control.

Once controls were removed, the banks found frustrated borrowers were using offshore banking centres to borrow funds. The corset became ineffective and money supply growth kept delivering an early blow to the Government's medium term financial strategy that was supposed to put the economy on a predictable and even keel. Ultimately the Government gave up trying to target broad money.

But abolition has brought advantages as well as disadvantages to Britain's economic managers. In the early days of Mrs Thatcher's first Government, when sterling was soaring and putting large sections out of British industry out of business, the absence of exchange controls enabled funds to flow abroad and prevent the pound rising still further. But nations that depend on foreign financing for current account deficits must ultimately succumb to the discipline of the market place. The absence of exchange controls helped Britain to enjoy a consumer binge in 1988 as long as foreign investors had faith in Government policies. With the Government determined to maintain a strong pound as an important part of its counter-inflation strategy,

Nations that depend on foreign financing for current account deficits must succumb to the discipline of the market

the price of correcting the overheating in the face of growing international scepticism about Britain's economic prospects has been a doubling of bank base rates to 15 per cent since May 1988.

Mr Lawson's recent problems are a reminder that a market related system depends crucially on investor confidence. He cannot complain that he was not warned of the dangers.

When scrapping the controls 10 years ago, Sir Geoffrey Howe declared boldly that they had "now outlived their usefulness." But he added prophetically: "The essential condition for maintaining confidence in our currency is a government determined to maintain the right monetary and fiscal policies."

Oslo bound

■ Flying to Oslo last Monday, the day the world's stock markets were supposed to fall apart, one got a sense of just how difficult it is to stay in touch with the financial markets when there is no longer a Reuters screen at hand. If this had been the case, the pilot would no doubt have been briefing his passengers on how the Tokyo market had closed and how much London equities had fallen at the opening. But all the British Airways pilot seemed interested in was the state of the Oslo weather.

There was not a word of apology for his employer's ill-fated involvement in the collapsed UAL deal, which had triggered the sharp drop on Wall Street, nor for that matter was anything mentioned about the tyre which burst on landing. Obviously, BA thinks it important not to scare its financial passengers even though it has not always shown similar consideration for the nerves of some of its investors.

Given that the local stock market was the biggest casualty of the October 1987 global stock market crash, there might have been expected to be signs of unease among the local businesses community. If it was there, it was well hidden. There were no ticker tape machines rattling in the hotel lobby and the only source of outside information was the hotel's cable TV. Sadly, it was not booked up to CNN, so there was no chance of catching Lou Dobbs' Moneyline from Wall Street, but the European Business Channel, which is backed by the rather unlikely combination of Swiss banks and Radio Luxembourg, did a surprisingly good job.

Ship talk

■ First stop in Oslo was the headquarters of Bergesen, one of the world's few quoted

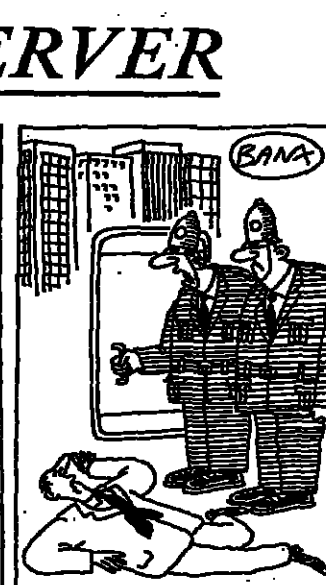
blue-chip shipping companies. Unlike Britain, Norway remains very much a seafaring nation and once again the Norwegian owners are expanding rapidly. International investors, who have been combing the world for asset plays, have made a lot of money over the last couple of years by investing in companies like Bergesen, Leif Hoegh, Kosmos, Kvaerner Shipping and Stork. But is the party over?

Svein Amundsen, Bergesen's deputy managing director, is not as bullish as some Norwegian owners, which is a polite way of suggesting a few may be over-extending themselves. But he is optimistic about the longer term outlook. "Most of the elements are saying that the next decade will be better than the last", he notes. However, Bergesen still has to decide when to replace its ageing fleet of 17 super-tankers, a task which could cost upwards of \$1.4bn. When it does, it will be a sure sign that the industry really is back on a sound footing.

As for why Britain has abdicated its traditional leadership in the shipping industry, the Norwegians are too polite to hazard a guess. Blaming it on unfavourable tax laws, bushy unions and high wage costs is not good enough. The simple fact is this is one area where Norway has far more entrepreneurs than the British.

Oil man

■ Norway, which is western Europe's largest oil producer behind Britain, has increasingly found itself in an international spotlight not least because of its oil production restraint policy designed to help Opec oil prices. As the sparsely-populated country's Oil Minister, the 62-year old Arne Oeien was belittled by myriad Middle



"We've come to take you to hospital on my riot shield"

East sheikhs and found himself a guest in many a royal tent. However, last week Mr Oeien was forced to step down when a new Government was formed.

Norway's new oil supremo is 36-year old Eivind Reiten, a Centre Party man, and a former Minister of Fisheries who has been spending his time out of power learning about the energy business as a director of Norsk Hydro, Norway's biggest public company. However, his image and dress sense seem to have been inspired more by Parisian designers such as Jean Paul Gaultier than by the traditional Brooks Brothers style preferred by Today, Peter Morrison, Britain's Minister of State for Energy, will meet Mr Reiten for the first time as his first official visitor. Mr Morrison will be forgiven if he mistakenly approaches the wrong person for the usual diplomatic exchange of hand-shakes. In this instance, however, Mr Morrison is advised to approach the youthful looking

man wearing a shocking pink leather tie.

Hard work

■ Another area where the Norwegians are much more optimistic than the British is shipbuilding. As the British Government dismantles what is left of a once proud industry, the Norwegians are buying up British shipyards at bargain basement prices. The secretive Fred Olsen has never said much about why he was prepared to take on an industrial albatross like Belfast's Harland and Wolff. But the 43-year-old Erik Toenneseth, the new chief executive of Kvaerner, Norway's biggest mechanical engineering group, is confident that his firm will soon be making money out of Glasgow's Govan shipyard, which Kvaerner bought for £25 million last year.

Kvaerner has long since stopped building ships at its own yards at Stavanger, Moss and Fredrikstad and is now concentrating its shipbuilding on Govan, which he says will be as efficient as any shipyard in the world in two to three years time. "People's memories are always very short. Shipbuilding used to be a very profitable industry." He is confident that the industry will have its day again, and sooner than many think.

If he is right, and he may well be, then the Government's fire-sale of the British industry may not have been a missed opportunity after all.

Drunk joke

■ A Norwegian bemused by the bright lights, at least, of Tivoli Gardens in Copenhagen won as a prize at a coconut shy, a tortoise. Some hours later, more bemused, he comes back but his eye is as straight as before. He wins again. Asked what prize he wants, he says: "Another hamburger, but without the bread as hard as last time."

William Hall

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The German state railway is one of the few surviving national institutions. It provides the best way to see rivers and forests, to peer into fairgrounds, car scrapyards and the back windows of apartment houses. The railway gives insights into complexities not visible from the road.

Watching the way people get on and off trains reveals national traits. In Germany, passengers move nervously towards the door ready to descend about 10 minutes before the locomotive stops. They fear that life will somehow run out of control, leaving them stranded.

The German railway age started in 1835. Anniversaries nowadays are celebrated separately, in two German states. The first line linked Nuremberg and Fürth, today in West Germany; the first trunk service was between Leipzig and Dresden, now in the East. Incongruously, the state railway of the German Democratic Republic retains nowadays the name of the pre-war company, the Reichsbahn, set up in 1920 - almost as the Empire were still waiting in the shunting yard.

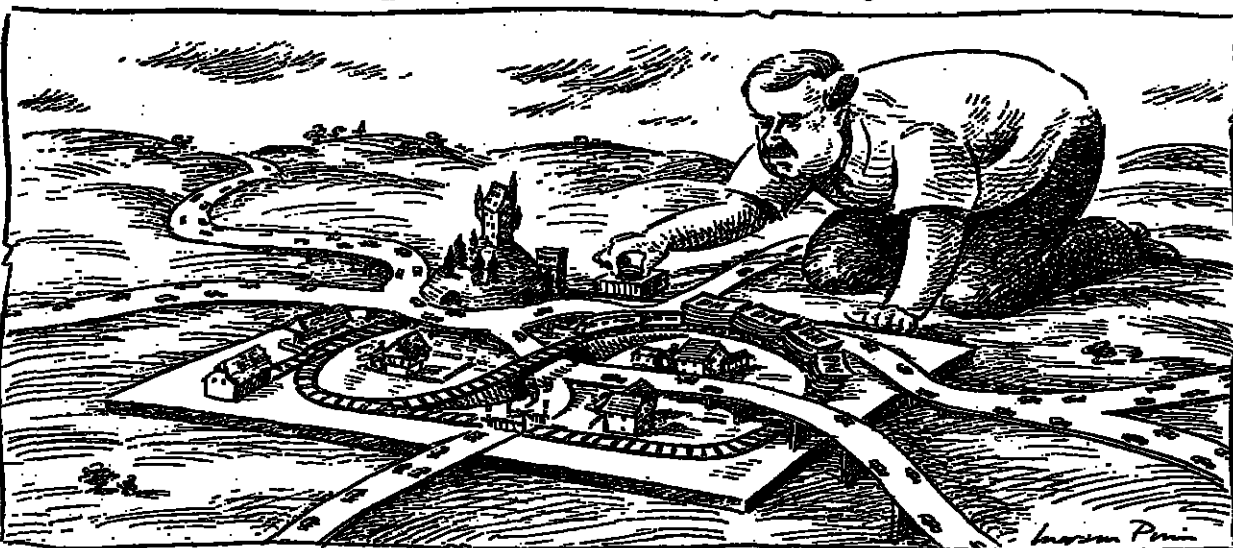
West Germany's Bundesbahn is richer and smarter-looking than its East German sister, and provides it with discreet subsidies. East and West Germany also have rival model railway companies. Märklin, the market leader, founded in 1859, has its headquarters in the Swabian town of Göppingen in Baden-Württemberg. It regards itself as a good deal superior to its East German counterpart, Piko, based in Sonneberg, the Thuringian centre of the East German toy industry.

Reflecting the fall in the birth rate, Märklin is pitching its sophisticated products increasingly towards adults. Even a modest Märklin train set can cost around DM 600 (£200). Wolfgang Huch, Märklin's quietly decisive managing director, says that grown-ups turn to model trains in part because of the rising pressures of everyday life. "A model railway can be directed, it is a way of recovering from a world outside which is not so easy to control."

Märklin offers imperial railway trains stretching back to the 1840s. West German railway enthusiasts are traditionalists. Next to the soft-porn magazines in station bookstalls can be found copies of pre-1945 Reichsbahn timetables.

The Bundesbahn itself is a mixture of ancient and modern, combining plushness, pride and functionality. The maroon Inter-City coaches exude aristocratic solidity, their corridors patrolled by blue-coated Schaffner (conductors) with the air of medieval major-domos. Efficient-looking railway police roam the railway stations looking for drunks. The Bundesbahn consumes 3 million rolls of toilet paper a year in its well-disinfected lavatory compartments. The gliding restaurant cars are a pleasure to patronise. They dispense 1m breakfasts, 170,000 steaks and 180,000 hotpot soups a year. You can choose mussels with hot milk if you like. The meals arrive in china crockery, not plastic.

David Marsh, the FT's Bonn Correspondent, reports on three aspects of the German way of life



Wanderlust and model trains

One of the best lunches in Europe is Sauerbraten served on the spectacular stretch of the Rhine between Koblenz and Mainz.

There are 11,000 Schaffner, all state functionaries or Beamte, a species beguiled by Prussia. One pleasant surprise is that they are friendly and not at all imperial. Most are male, their birth, age and sense of humour increasing in proportion to the size and speed of the trains entrusted to them.

Conductors have an elaborate, set-piece way of asking for tickets, like a question from a multiple-choice examination. "Noch jemand zugestiegen?" (Has anyone got on?) they intone. Late-coming passengers can pay fares on route to the conductor for a small extra charge. The Schaffner will not protest he has no change. He will not even sigh. It is an absolutely routine service - a praiseworthy mark of flexibility.

Since 1985, the Bundesbahn has prevailed upon its Schaffner to serve drinks and snacks to First Class passengers. Reiner Gohlke, an enthusiastic former IBM computer executive who has been the Bundesbahn's chairman since 1982, says that persuading Beamte to serve coffee was one of his greatest achievements. "That was an unbelievable sensation."

A touse-haired ox of a man perpetually in shirt-sleeves, Gohlke says he knew nothing about trains when he took on the job. He always used to

travel by car. Now, he says, driving along the Autobahn makes him "bored."

The motorways show Wanderlust in action. They are clogged with gleaming cascades of metal, flashing their headlights at sub-90 mph dawdlers. The airports are lined with sun-seekers. The West Germans have become the world's greatest tourists - a sign of restlessness.

West Germany has more than 29 million cars, crammed into a country the size of the US state of Oregon. The Germans' travel enthusiasm is an expression of national character, befitting a people whose borders have never been fixed.

Goethe believed that "Die beste Bildung findet ein gescheiter Mensch auf Reisen." (For a man of intelligence, travel gives the best education.) According to the 19th century poet Gustav Freytag, "The German love of wandering ultimately expresses the search for an ideal country."

Needless to say, the Germans are still looking - and they go ever further afield. Footloose knights accomplished the conquest of eastern Europe. As part of the medieval guild system, apprentices used to journey for a year - the Wanderjahr - to gain experience before settling down in a trade. Although legends of rovers and dreamers form part of every nation's folklore, traditional German songs and fairy-tales feature excessive

numbers of wandering carpenters and journeymen, princes and tailors.

There is a deep-held view that individual destiny can only be found far from familiar surroundings. Heimweh "homesickness" - can be rendered into English (although Heim is not easy to define). But Fernweh - "longing for beyond" - cannot be translated. The Germans in the East share, of course, the urge to roam - one of the reasons why they do not like the barred-off border to the West.

Travel is partly a means of escaping drudgery. Surprisingly, for a country with such a reputation for industriousness, the Germans do not appear to enjoy working. Elisabeth Noelle-Neumann, the doyenne of the country's opinion-pollsters, who runs the Allensbach opinion research institute, has discovered that her compatriots are rather depressed. She puts this down to Germany's traumatic history. Only 15 per cent of Germans say that they are very proud of their work, against 33 per cent in the US, 79 per cent in Britain, 71 per cent in Ireland and 42 per cent in Spain. The Germans look forward to their weekends more than people in other countries. Work seems to wear them out.

Well-heeled Germans do not like to show off their riches. There are nine Germans in the Fortune magazine's list of the 130 wealthiest people in the world. Only one or two have any glitter. "We lack

the chic charity set you have in America," laments Werner Rudi, the youthful former editor of the country's best-selling daily newspaper Bild. He concedes that a lot of spicy German news has to come from abroad - "the likes of Rambo or Joan Collins" - because of the lack of home-grown material. He casts envious eyes at Britain. "The British royal family is like a dream - it's Dallas, only its true."

Top of the German wealth league is Johanna Quandt, the widow of industrial magnate Herbert Quandt. Johanna and her family own 70 per cent of car-maker BMW, and are reputed to be worth \$3.5 billion. They lead discreet lives. Herbert's stepmother later married Joseph Goebbels and died with him in the Berlin bunker in May 1945. This detail aside, nothing about his life appeared over-exciting.

Konrad Henkel, the grandson (now in his 70s) of the founder of the Henkel chemical company - famous as the maker of Persil - has a fortune of \$2.9 billion and throws parties at his villa home near Düsseldorf. Next in the list comes Friedrich Karl Flick, son of Third Reich industrial magnate Friedrich Flick. He stays in hiding most of the time. The only real candidate for Bild's attentions is Prince Johannes von Thurn und Taxis, valued, like Flick, at \$2.7 billion. The Prince's ancestors in 1490 established a European mail service which provided the family with a continental postal monopoly until the 18th century. The Prince is a playboy-turned-ageing-husband now in his 60s. In 1980, to the delight of the gossip-columnists and the fashion photographers, he married a young countess, Gloria. She rides motor-cycles around Bavaria and wears outrageous dresses.

The head of the House of Hohenzollern also enjoys the eye of the public - at least, the older people who still care for such things. Louis Ferdinand Viktor Edward Albert Michael Hubert, Prince of Prussia and the grandson of Wilhelm II, is an avuncular 80-year-old with a look of well-worn gentility. Louis maintains his claim to the throne, but says this could be realised only after reunification of East and West Germany - something he accepts he will not live to see. Louis parries questions about his finances, murmuring, "We are not exactly poor." He is not in the Fortune list. If the royal family is still held in some esteem "that is because we are completely harmless," Louis Ferdinand chuckles.

The pages of illustrated magazines are full of the tame exploits of Louis' well-behaved children, but the Germans are quite happy to maintain the Hohenzollerns as no more than harmless curiosities. In 1976, Allensbach discovered that only 7 per cent of the population wanted a restoration of the monarchy. Thereafter, it considered the subject not interesting enough to be worth polling further.

This is an extract from David Marsh's book *The Germans: Rich, Bored and Divided*, published by Century Hutchinson, £16.95.

LOMBARD

Sterling viewed from Frankfurt

By Samuel Brittan

HORSE-DRAWN CARTS are the only public transport allowed in the old main street of the university city of Heidelberg, but I was told that electric cars, like those used in Zermatt, would soon make their appearance. Would the two forms of transport would compete? "No. The electric cars only pay at a price of two Marks a ride, while a horse-drawn one can charge less than one Mark. So the horses will have to go." This reasoning might make sense in a city where Hegel professed logic but it is a far cry from the competitive social market economy of Ludwig Erhart.

But do not make the fatal mistake of underestimating the German economy because of the absence of charismatic economic intellectuals. A British housewife would not find very daring the experiment in extending shopping hours from 6.00 to 8.00 pm one day a week. The main attack on economic rigidities comes not from the universities but from the flexible new immigrants from East Germany and beyond.

Above all, the Federal Republic is still providing the public good of price stability to its partners who make use of a fixed exchange rate against the Mark as an anti-inflationary anchor. The Bundesbank is not enjoying the process. It spent DM 3.5bn a week ago supporting the Danish Krone. Denmark has ample reserves with which to repay and has been increasing interest rates to strengthen its currency. So the process is workable. The Bundesbank complains that the Mark has shown a real depreciation since the end of 1987. But on its own figures most of this was accounted for by a 13½ per cent fall against the Dollar. Against Community partners, the depreciation has been only 4 per cent and this mostly against the peripheral countries. There has been no change in competitiveness against its key partner France. Indeed, it is now accepted that the French government has no intention of seeking a realignment. The bilateral deficit of France and Germany is a bad guide to policy.

The Bundesbank is resigned to British membership of the

Exchange Rate Mechanism and is leaving the British Cabinet to sort out its own disagreements. I mentioned that France was likely to end exchange control well before the July 1990 deadline and thus fulfill one of the Lawson-Thatcher conditions. It could indeed happen before Christmas. The Bundesbank experts said it would also help if Italy, which has been operating within a much narrower margin than its formal 6 per cent one, could reduce the margin to the normal 2½ per cent. This would leave Spain - and perhaps Britain - operating wider margins, which would be technically easier to handle.

Thus the crucial conditions are a reduction of the British inflation rate - which, correctly measured, is only 1 to 1½ per cent above the Community average - and the choice of a time when the exchange rate is sustainable. Bundesbank advisers see the key not so much in particular numerical rates, but in a conjuncture where interest rates can come down with safety. Thus, once it is clear that 15 per cent rates have done their work and really look like over-kill, EMS entry would be a way of underpinning sterling at a smaller interest rate differential than now exists.

The Bundesbank is suspicious of the attention paid to M0, which "is a co-incident indicator... of nominal GDP but gives little early warning of inflationary pressures to come." These words are, however, not from the Bundesbank but from Nigel Lawson's own Mansion House speech which suggests a communication difficulty across the North Sea. The Mansion House speech so far from "saying nothing" is worth reading in detail. If the Chancellor were to remember that he was originally a logician, he might do more to instruct the Treasury about the difference between a cause of inflation and an indicator. In that case, he might please the Bundesbank by paying more attention to liquidity and credit without going back to targeting the old M3. But it was still immensely better than what is normally said on such occasions.

LETTERS

Difficult to improve on oil exploration licensing

From Mr Robert McKee

Sir, Your editorial "Protectionism and UK oil" (October 17) advocated the auctioning of all exploration licences. Our experience suggests this would be a mistake.

Under the present system of discretionary awards, government can ensure that maximum effort is expended on each new licence by selecting the company or group of companies prepared to guarantee the fullest and perhaps the most creative work programme.

Government is also better able to set and demand high standards in technical competence, track-record, safety and all the other important criteria it sets for potential licensees.

A further consideration is

the amount of cash a company has for exploration. This is finite, so cash spent in the auction process is cash that will not be spent on exploring the licence.

Whichever way you look at it, the present system as practised by successive governments appears to be the most efficient.

It is questionable whether Britain's oil and gas resources would have been developed so successfully and so swiftly if licences had been awarded on the basis of who was able to make the highest bid.

Robert McKee, Chairman and Managing Director, Conoco (UK) Ltd, Park House, 116 Park Street, W1

Social democracy triumphant

From Mr Ian Holliday

Sir, If Francis Fukuyama is wrong to proclaim the End of History, it is not for the reasons given by Ian Davidson in his article "News of the End of History fails to reach Europe" (FT, October 19).

The conversion of eastern Europe to social democratic principles which we are witnessing today mirrors the conversion of western Europe to the same principles half a century ago. Now that the East has come in from the cold, political debate is being conducted in the middle of a continuum of political ideas stretching from liberalism to socialism. Rarely is it located at either pole.

Thus, debate between, say, Jacques Delors and Margaret Thatcher concerns local read-

ings of social democracy, not fundamental challenges to it. It is not liberalism, but social democracy which is triumphant, and contemporary debate is, in a sense, a series of foot notes to, or elaborations on, that triumph.

Whether this will prove to be the End of History is open to question. However, what is clear is that we have reached a point at which a single cluster of political ideas is predominant and secure from traditional challenges. To restart History requires the articulation of an alternative continuum of ideas stretched between poles which express new conceptions of the human condition.

Ian Holliday, Channel Tunnel Research Unit, University of Canterbury

Banks' deal with South Africa throws lifeline to apartheid

From Mr John Denham

Sir, The many organisations - and the many individuals - who attempted to prevail on the banks not to reschedule their South African loans received a fairly standard response. It ran something like this: "We want to see the end of apartheid (of course), but we will do a deal with South Africa because we want to get our shareholders money back as quickly as possible."

This deal triumphantly revealed by South Africa's Reserve Bank Governor Stals gives the lie to this disingenuous argument. Under the rescheduling arrangement, the average repayment will be under \$50m a year and will be carefully phased to give South Africa the maximum relief when other debts fall due in

the next two years. Yet evidence presented to United Nations hearings in September showed that South Africa could generate enough foreign exchange to repay at least \$1.65bn a year on the "frozen" loans.

If NatWest, Barclays and other banks sign the deal, they will have extended a \$1.2bn-a-year lifeline to apartheid for the purchase of arms, oil and other strategic imports.

The terms of the last rescheduling deal in 1987 has allowed a near doubling of South Africa's defence expenditure. The latest deal gives South Africa another breathing space and reduces the growing economic pressure for change. John Denham, War on Want Campaigns Ltd, PO Box 4, SE1

Investors' company accounts

From Mr Eric Heaton

Sir, "Keeping Sid in the picture" (Lombard, October 6) highlights the undependability of the Department of Trade and Industry's conservative decision on the idea that small shareholders need not receive a complete report and accounts and could opt for an abbreviated version. It seems that such a move is justified partly on the grounds that it would cost companies far less money to distribute pieces of A4 paper than bulky annual accounts.

However, the Post Office is planning to increase the cost of carrying A4-size company accounts by as much as 33 per cent. Royal Mail Letters has announced its intention to surcharge all items over A5-size from the date of the next tariff increase. It is believed the surcharge will be in addition to

annual increases in tariff. These surcharges are part of a campaign by Royal Mail Letters to encourage clients to post mail in sizes more easily handled by the Post Office. If Royal Mail Letters really prefers not to handle larger envelopes, the simplest thing would be to free large items from the letter monopoly altogether. This would give users a choice and help Royal Mail Letters divert to private carriers traffic it cannot, or prefers not, to handle.

In days of greater investor protection, the Royal Mail's problems seem a poor reason for encouraging individual shareholders to settle for less than a full set of company accounts. Eric Heaton, 7 Beechwood Grove, Shipley, West Yorkshire

No polarisation between the visible and the invisible exports

From Mr Richard Mason

Sir, Peter Brighton (Letters, October 17) is less than fair to Simon Holberton ("Services have been success story of the 1980s," October 12).

Mr Holberton clearly defined his use of the term "services" to include interest, profits and dividends. He went on to explain why there will be a decline this year in net income from these sources as the cost of funding the large visible

trade deficit bites hard. It would have been clearer had Mr Holberton used the term "invisibles" - and these are a success story.

The private-sector has turned in an invisibles surplus in almost every year since records began in 1974. For the past four years, according to figures published by the OECD, Britain has enjoyed the largest surplus of any country from current invisible transac-

tions. Let I invite criticism as an interested party, I will add that the British Invisibles Exports Council (BIEC) also believes that it would be folly to rely solely on invisibles. We are on record as giving evidence to the same House of Lords Committee referred to in the article, and elsewhere, as advocating the need for a strong complementary visible trade sector.

Any polarisation in public perceptions of relationships between services and goods, between "surplus" invisibles and "deficit" visibles, would be unhelpful. It would also divert attention from the essential task of correcting the imbalance in our balance of trade. Richard Mason, Executive Director, BIEC, Windsor House, 39 King Street, EC2

BOATSAV

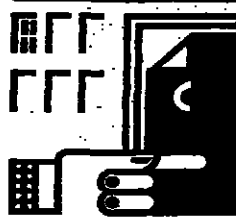
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FLYING THE WORLD
YOUR WAY

SECTION III

FINANCIAL TIMES
SURVEY

As more companies apply information technology, there is a growing awareness among senior

managers of the need to develop a clearer overall strategy for the more effective use of computerised equipment, as Della Bradshaw reports here.

Big impetus for change

INFORMATION technology will undoubtedly provide the biggest single impetus for change in the office environment between now and the year 2000. It will change the kind of work we do and how we do it. Even where we work will come under review.

Most companies now realise that the way information is manipulated is likely to be one of the most effective tools in making their businesses more competitive, and to do that they need information technology equipment. Badly installed, electronic gadgets can prove costly, ineffective and even dangerous — and result in unhappy, discouraged staff.

The sea-change in company attitudes has largely been brought about by the personal computer (PC). Until the early 1980s, most computers were kept behind locked doors in icy rooms with people who spoke a language incomprehensible to the average office worker. Out of the room emanated, on a weekly or monthly basis, pay slips or document confirmation forms. When anything went wrong, it was the computer's fault. Then, the most advanced office technology was the electric typewriter and the rented

photocopying machine.

Today, workstations and PCs are widespread, and senior managers have long ago stopped boasting that they have "never touched a keyboard." By the end of the 1990s almost one-in-three office workers will have a personal computer on their desk, predict consultants Butler Cox, and that will grow rapidly to one per desk in the mid-1990s.

The challenge for companies now, argue equipment manufacturers, is to accept the need for office technology, and make it work for them. In particular, companies must develop an overall strategy, which has been sadly lacking in the past.

"The problem is that technology doesn't appear in the office overnight. You don't go home one evening and discover when you get back that all the typewriters have been replaced by word processors," says Mr Paul Evans, group manager for networks marketing at computer manufacturer Digital Equipment. "Because it arrives a bit at a time, it is difficult to develop an overall strategy." As a result, he believes that the *ad hoc* growth in office technology equipment has left managers confused, both about the technology itself and its

implications for the business. But if they are to develop a technology strategy to follow the company's business plan in the future, they have to "run ahead."

"It's not too difficult to see what companies like Digital Equipment and IBM will be doing in the next five years," says Mr Evans. "We won't have infrared keyboards and laser networks by then, for example."

So, what office technology will be installed in the next five years, and what facilities will companies need to take advantage of it?

Perhaps the most significant development will be in the area of desk-top PCs or workstations. They will become more powerful and much quicker to use, and considerably cheaper to buy. Even the traditional "dumb" terminal, connected to the corporate mainframe and generally used for clerical tasks, is likely to be superseded by the workstation with its individual disk storage system. In addition, powerful systems will appear on the desks of staff formerly loath to use the equipment — the chairman or managing director, for example. One of the biggest growth areas in workstations

looks set to be in executive information systems (EIS), which allow company bosses to dip into the corporate database and extract and analyse key information.

Another potential growth area is desk-top publishing, where documents are drawn out on a computer screen and printed on a laser printer. Desktop publishing systems are already used for printing

IN THIS SURVEY: facilities management; copiers, page 2; computers, telephone systems, page 3; word processing systems; document processing, page 4; facsimile systems, electronic mail, page 5; computer-related furniture systems, video-conference facilities, page 6; moving to new office premises; mobile offices and working from home, page 7.

in-house newsletters and technical documentation, but as the technology develops — particularly in colour printing — they could even be used for printing the office stationery.

The spread in workstations will bring numerous headaches for the office planners. More and more companies will realise that they cannot simply buy a couple of PCs and drop them onto desks. Today's personal computer with a colour screen, for example, requires up to three times as much electrical power as a data terminal with a monochrome monitor. And a laser printer needs up to

five times as much power as its dot matrix predecessor, says Butler Cox, in its report, *Information Technology and Buildings*.

The next generation of equipment will require a similar leap in power consumption. Mr Roger Camrass of Butler Cox relates the anecdote of one company in the City of London which discovered it would have to move buildings in

order to support the number of computer terminals it needed. It simply did not have room to install the "mini power station" it needed in its basement.

In the future that will become the norm rather than the exception. The electric power requirements of office equipment will rise in the early 1990s to be four times what it is today. And as more of the vital company information is held on computer, and more offices become dependent on its use, there will be a growing need to provide a back-up power source in case of mains power failure.

As more power is used, so the amount of heat dissipated goes up as well. And that means the need for more air conditioning and a more sensitive heat control. And the forward planning does not end there. Perhaps even more important is the cabling needed to install these desktop machines — "most people are just trying to deal with the cabling which has been produced by the last explosive growth in terminals," reports Mr Camrass. "Now they are faced with this prospect of a mainframe on a desk."

Such a technological animal will require powerful wiring systems, argues Mr Camrass. Although laptop computers and mobile phones can operate on radio and infrared frequencies, the capacity needed to send video images from desktop to desktop could not be dealt with in this way. Instead it will need high capacity broadband wiring. And then there is still the main computer centre.

The bad news for the office developer is that up to ten per cent of the space in modern buildings could be required for technology — ducts for computer or telephone wiring, main computer rooms which

are bomb-proof and specially cooled, telephone exchange facilities, underfloor cabling and so on. This poses particular problems for companies building speculatively — when they do not know who will occupy the building before construction work begins.

If building companies take the need for specially allocated "information technology" space into account, the price per square foot of office space will inevitably shoot up. If not, companies moving into the buildings could find themselves facing enormous bills — and disruption — for installing ducts and wiring that in what is supposed to be a modern office.

Professor Franklin Becker, of Cornell University, believes that in the US, building contractors have generally been more responsive than in Europe to the needs of business: "On the whole, the US market has been more responsive, but that is because US clients have been more aggressive," says Prof Becker. "They insist that when buildings are put up they are suitable for their requirements."

Top executives in the US are well aware of the problems, according to recent research by

the US furniture manufacturer Steelcase. The report showed that 77 per cent of senior executives and 87 per cent of interior designers anticipate that telecommunications and computer needs will impact heavily on facilities design in the future, (see page 2). They ranked it even more important than space costs, health and safety legislation and costs of office furniture and equipment.

In the UK, the concern of chief executives is less clearly defined, in a report conducted by the National Business Equipment Survey, researchers demonstrated that although the chief executive might be happy in his office environment, his or her staff may not be so content. The survey revealed that five times as many office workers were dissatisfied with the function of their offices as their chairman.

As company executives become increasingly aware that a pleasant and effective office environment will be a factor in helping them maintain their skilled staff into the 1990s, the picture could change quite rapidly.

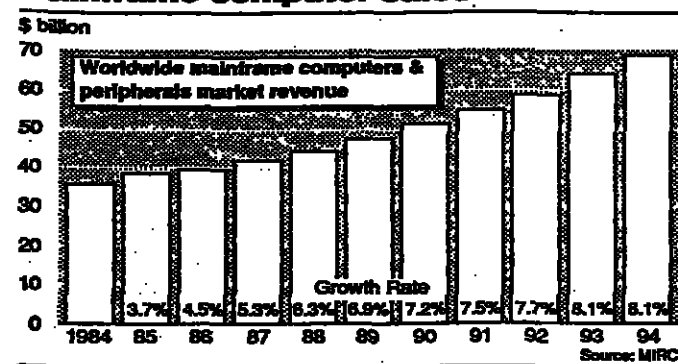
Butler Cox, London, tel 831 0101; National Business Equipment Survey, London, tel. 483 2681.



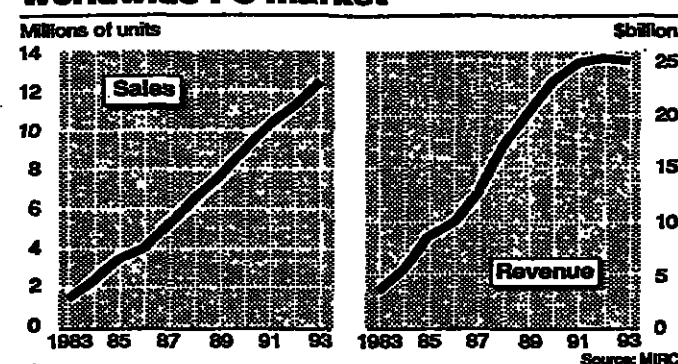
As various office systems become more closely integrated, the demarcation lines are also blurring between computer sizes and classifications.



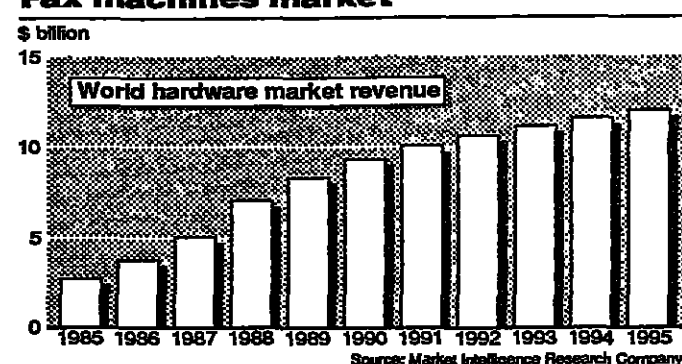
Mainframe computer sales



Worldwide PC market



Fax machines market



Technology in the Office

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TECHNOLOGY IN THE OFFICE 2

More companies are seeking facilities management contracts, says Della Bradshaw

Ways to cut costs and boost efficiency

WHO CLEANS your offices? There is fair chance it will be a contract cleaning agency, employed to vacuum the carpets and polish the desks. Office cleaning is one of the many tasks that companies now pay outside agencies to carry out for them. Catering, security, vending machines... even plant-watering are jobs trusted to outside companies.

Businesses are turning to third parties to take on the burden of maintaining office facilities

And as electronic office equipment - computers, telephone exchanges, copiers, heating and lighting systems - become ever more complicated and costly to install and maintain, a growing number of companies are turning to third parties to take the weight off their shoulders in this area as well. The value of these facilities management (FM) contracts for computer installations will be worth \$400m this year in

the UK alone. Three years ago the figure was negligible. And there are plenty of good reasons why companies choose to treat the FM route rather than go it alone.

To begin with, a sprocket manufacturing company wants to design, make and sell sprockets. It does not want to become a computer installation company, wiring personal computers into its offices and workstations into its design centre and loading inventory control software in the factory mainframe.

A more recent factor has been the skills shortage. With companies finding it increasingly difficult to employ suitably-qualified staff, they are passing the problem on to FM companies instead, says Mr Peter Falconer, marketing director of the facilities management division of the Hoskyns group, of London. Mr Falconer believes com-

panies such as Hoskyns find it easier to keep skilled staff because they offer them more "exciting" projects. In companies the more interesting tasks - upgrading the software, or dealing with the computer when it goes down, for example - are usually relatively rare events. Most of the time is spent doing routine maintenance work or waiting for something to go wrong. Upgrading software and dealing with crises are their bread and butter work of FM computer companies.

Facilities management companies are proving particularly popular in the energy management field, where computer-based controllers monitor heating, ventilation and air conditioning and achieve the desired conditions with the minimum energy input. That is because they can alleviate one of the most frequent problems associated with such systems - how

to interpret the data that is fed to the operator by the sensors. This control can often be done remotely - as it can with telephone and computer systems - by connecting the sensors to a main control centre over the telephone line.

Perhaps more importantly companies are turning to FM because it can save them money. Firstly, it allows them to do away with a fixed cost (the new telephone exchange, computer system or air conditioning system). Instead they

spread the cost over several years - three, five or seven, say.

And because new information technology equipment seems to appear on the market even more frequently than higher interest rates, opting for FM contracts can re-assure companies that they can drop out of the IT race, and let a contract person keep in touch on their behalf.

Secondly, they use extra services only when necessary - they do not have the expense of installing the equipment to deal with the peaks. So, if a company making Christmas decorations needs a higher level of computing power to print invoices in the run up to the festive season, it can negotiate to do that with the FM company. It will not need to carry the expense of the extra computing load all year round.

Then there are the savings accrued through the economy of scale in which the FM companies deal, in both equipment and staff. They can, for example, afford to buy mainframe computers and divide them up so that different parts are used for different clients. They can also employ groups of staff with a specific expertise which

a number of clients may need.

That said, signing an FM contract is not cheap. Take the expanding Lewis's group of department stores as an example. It has employed Electronic Data Systems (EDS) to run its telecommunications and computing facilities contracts for seven years, plus a run-in period of five months.

For facilities to run its twelve stores and associated administrative centres it will pay \$10m over the lifetime of the contract. Included in that are certain software upgrades, but any major investment and the contract would have to be re-negotiated.

The Lewis's contract typifies one of the main reasons why companies opt for FM - they are at a crossroads in their information technology handling. Lewis's used to do its data processing on the mainframe belonging to British Sugar (then its parent company).

When the company was bought out it was faced with the dilemma of whether to install its own computer or go for another option, such as FM. As its business plan included expanding the number of its stores (initially from 10 to 12),

it was decided to opt for an FM company that could support it in that aim.

Despite the obvious advantages, FM is still an emotive issue. In particular, there are two ideas that companies have to come to terms with before they opt for FM, says Mr David Andrews, partner in charge of the FM arm of Anderson Consulting.

The value of facilities management contracts for computer systems in the UK alone is worth £400m

The first is the belief that information technology is too important to the company to leave it in the hands of outsiders. The second, that the information is too valuable to let outsiders have access to it.

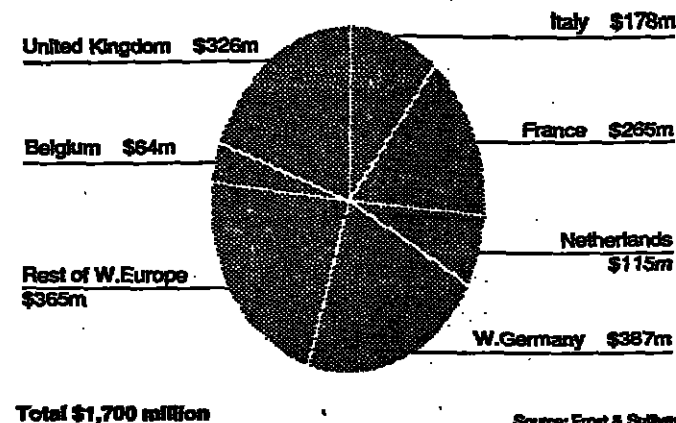
Mr Andrews counter-argues that the data security employed by most companies is well below that enforced by FM companies.

The Anderson group, for example, has at least one data centre which could withstand a terrorist attack.

And, because there is a contract between the two companies, there are grounds for redress if data is lost or stolen. If a hapless employee accidentally wipes a computer database clean there is little that can be done about it.

Office building controls & management

Systems market in Western Europe - 1992



Offices that think: \$1.7bn market for environmental controls

BEAUTY may be only brick-deep when it comes to an office building, but a new report anticipates an increasing number of "buildings with brains" - or intelligent buildings - will dot the skylines of London, Paris and Bonn, served by a \$1.7bn European market linking-up telecommunications and various kinds of controls.

The report, by Frost and Sullivan, the market research group, says that the incorporation of an integrated system of telecommunications, office automation and building services management is now "on

the horizon." Four main product groups are identified: conventional and advanced controls; energy management systems and integrated building management systems.

There has been an accelerating trend to integrate such areas as heating, ventilation and air-conditioning, fire alarms and access controls. This, the report concludes, will boost the market (worth \$1.2bn, two years ago) by an average of 6.2 per cent a year to \$1.7bn by 1992.

"Frost & Sullivan, London, telephone: 01-730-3343.

Developments in copiers

Era of digital technology

ACCORDING to the market researchers, Dataquest, 1,100,000 plain paper copiers were sold in Western Europe during 1988 - an increase of 10 per cent over the previous year.

Of those units, 70 per cent were replacement machines, the 30 per cent of new sales being primarily as a result of greater decentralisation, with one machine per office being the trend where once it was one per building.

Dataquest estimates that UK placements in 1988 totalled 156,400, representing an increase of 17 per cent. However, in the estimation of NBS (National Business Equipment Survey) it was 110,000, representing a growth rate of 18 per cent.

One reason for the discrepancy may be that one company concentrates mainly on vendor and distributor sales whereas the other refers to end-user sales. Be that as it may, according to Barbara Angius, European programme manager at Dataquest, companies now tend to replace their copiers every three to five years, whereas the norm, not so long ago, was five to seven years.

The largest percentage growth over the next year is expected to come from the mid-range market, i.e. from fully featured copiers offering between 30-60 minute speeds, whereas in the past year growth has come from sub-25cpm machines.

Despite the advent of the PC and high-speed laser printers, demand for copiers, then, looks set to continue, but with competition increasing across all sectors and with digital technology, colour and integrated desktop publishing/copyprinting systems being key indicators of the way the industry is moving.

That said, purchasers clearly have their feet firmly on the ground when specifying their requirements, with higher productivity taken precedence over higher technology, with high speed, auto duplexing (double-sided copying), easier operator controls and better paper-handling being top of the list.

One interesting development in terms of paper-handling is a front loading cassette system, seen for example on new Rank Xerox and Toshiba machines, that eliminates the normal hassle of replenishing paper in a restricted space.

A major time-saving innovation for operator productivity is an "Intelligent Commander" for the 30cpm Minolta EP 4300 which accepts personal memory-cards containing up to 10 job sequences.

Just how far copier technology has come can be gauged from the fact that, although it is a general office machine, it features anamorphic zoom, auto-duplexing and a colour system that enables three areas to be defined for colour reproduction so that a complete mailer can be produced in one scan, with heading and footing in colour and text in black.

However, it could be said that, for true high productivity, you need a speed of 100 copies plus per minute, the ability to collate not only copy pages but covers and inserts, with on-line stapling so that complete documents can be produced and finished off the spot.

New products meeting that specification include the Océ 2500 and the Rank Xerox 6090.

Not many offices would have need for such high speeds, of course, but a number of a new machine in the 40-60cpm range being or are about to be launched and they include new models from Lanier (Laser 4000), Kodak and Ricoh.

Underlining the need for higher-volume copiers in the computerised office, Barry

The largest percentage growth over the next year is expected to come from the mid-range copier market, reports Julie Harnett

Wild of Agfa Office Systems said in just three months since the launch of the X38 80cpm copier, the company had notched up orders worth in excess of \$500,000.

There is no doubt that we are at last seeing the start of a new era in full-colour copying with the advent of affordable technology. It began early in the year when Brother, quite unexpectedly, launched the 5500 Cyocolor, the first sub-25,000 full colour copier on the market.

There are now "developments underway both up and down the range for delivery sometime next year, with the possibility of a computer colour printer using the same innovative Mead colour process," reveals John Carter, head of Brother's Office Equipment Division.

Sharp also intends to launch a full-colour plain paper copier some time in 1990. Like the Brother machine, it will be relatively cheap to buy but will only offer size for size colour copying with costs per copy between 50p-60p.

More immediately, having entered the colour copier market earlier this year with the CX-6000, Sharp is on the brink of going upmarket. The new CX-7500 will have a list-price of around £13,000; it will produce 7.5 copies per minute in colour, 22cpm in black, reduction and enlargement and will boast a relatively low all-inclusive copy cost of 25p.

Another manufacturer with a full-colour plain paper copier waiting in the wings is Ricoh. However, as Chris Wills, UK product marketing manager, explains: "When you can get copy-cost down to 11p or 12p

and purchase price to under £10,000, then it would be possible to make a major impact on the market. I am confident we will be able to deliver such a machine during 1990."

For the present, though, when it comes to full colour copying, Canon is the undisputed market leader. Only last month the company announced the CLC (Colour Laser Copier) 200, a lower cost full colour copier with a price tag of £12,000, making it affordable for general office environments.

Producing colour copies at 4.6cpm or black and white at 20cpm, it offers 400 per cent zoom enlargement, image

Suppliers' emphasis on cost-per-copy reflects a growing awareness of running costs among purchasers

Both Rex Rotary and Gestner market what are called CopyPrinters, both of which are based on the 120 copies per minute Ricoh S8800.

If you are into desktop publishing, then the Alcatel SP9000 digital printing system DTP Link is a most interesting development. Due for launch in November, it is capable of being linked to IBM PCs and compatibles running Xerox Ventura DTP software or one of a host of word processing packages and is able to produce multiple copies of multi-page documents at the rate of 150 pages per minute at the cost of one tenth of a penny per print.

The emphasis on the cost per copy highlights the fact that, with the increased use of copiers, purchasers are becoming more aware of running costs, as consumers are with the AFR.

A recent survey carried out by the publishers of What to Buy for Business shows that, when it comes to satisfaction,

repeat, mirror image, margin shift, two-page separation and a new map made for high definition of detailed areas such as maps.

Another emerging market involves digital technology which supports more creative high quality document production, a greater range of zoom with more editing capabilities, the ability to handle poor originals and, eventually, the ability to act not only as a copier but a computer, printer and a fax machine.

According to the latest NBS survey, while 30 per cent of interviewees were aware of the existence of digital machines, few actually understood the technology nor what the advantages were. But now that such products are being delivered and as potential users become real sales targets, then everyone will become more knowledgeable.

Infotec, Panasonic and Ricoh have such products in the pipeline although no definite dates have been set for UK delivery, although mid-1990 appear to be favourable.

On advance of the mainstream, however, is the Konica 8010 which adds colour intelligence to digital copying. As well as such features as 200% magnification and anamorphic zoom (image stretching both horizontally and vertically), it offers single colour (i.e. black, red or blue), multi-colour (black, red and blue) and colour conversion (from black into red or blue) via the use of an appropriately coloured pen to encircle text to be converted.

A multi-spot colour option is also now available on Canon's NP-4935 (list price: £5,250), the first copier in its class to combine both analog and digital technology to permit precision editing, automatic page numbering and time and data stamping.

It also has a stamp mode for including standard messages such as Confidential, Forward to and Copy to. Said to be "selling like hot cakes," uptake has come from manufacturing (26 per cent), education/employment (16 per cent) and professional services (13 per cent), with print shops and advertising agencies accounting for 10 per cent each.

Digital technology is also being applied to duplicating machines, enabling plain paper copies to be produced at high speed, but very low cost.

Both Rex Rotary and Gestner market what are called CopyPrinters, both of which are based on the 120 copies per minute Ricoh S8800.

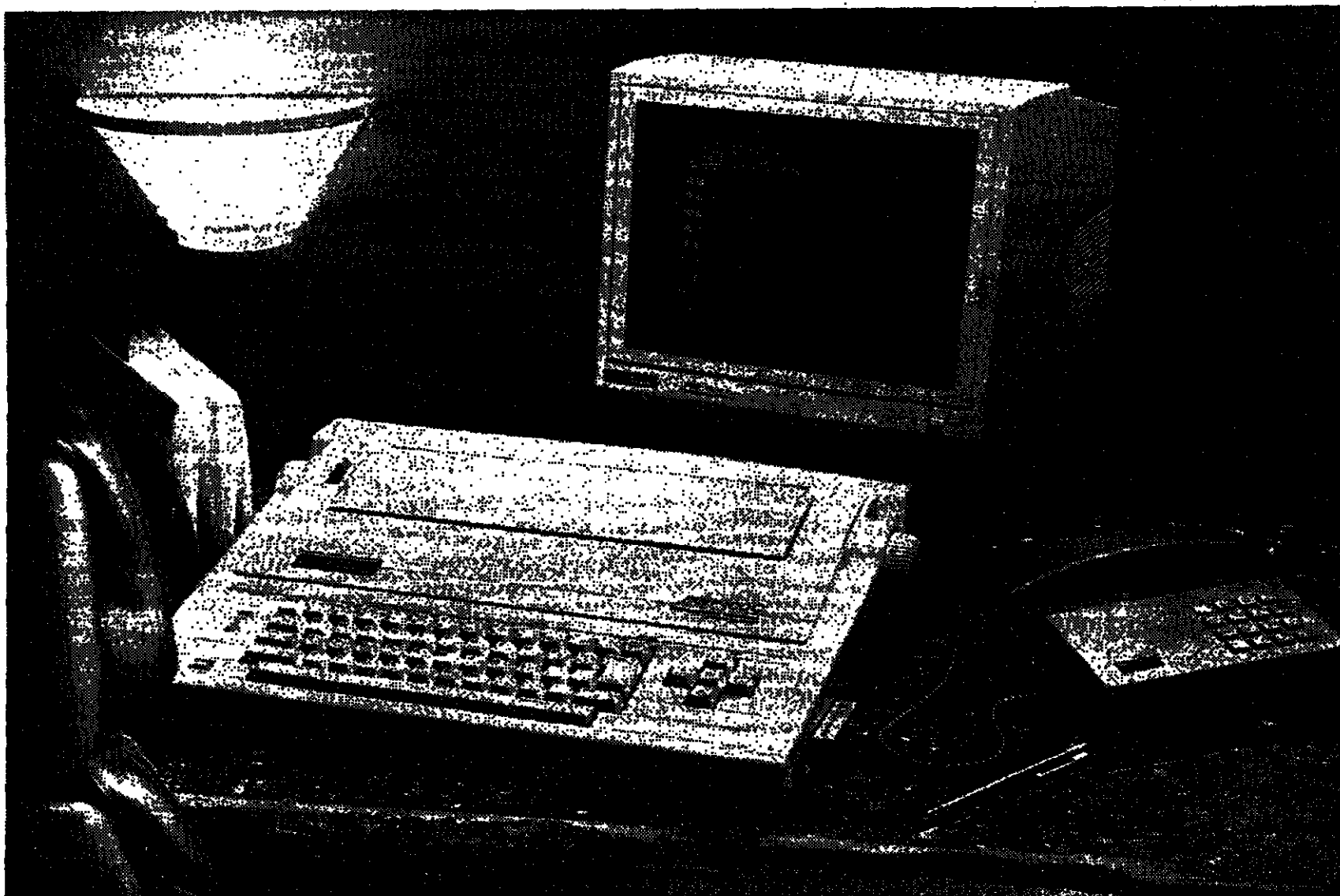
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Continued on page 3

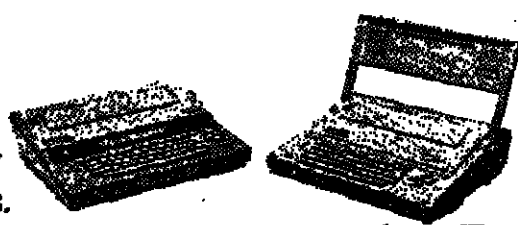
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TECHNOLOGY IN THE OFFICE 3



A London dealing room: the phone systems of the future are likely to be an integral part of the desk-top computer, linking voice, data, fax, and other facilities.

Telephone equipment

New features abound

THE INTERNATIONAL telephone network is truly the eighth wonder of the world, spreading its tentacles of communication throughout the industrialised nations as well as less-developed countries.

Until recently, each tentacle culminated in a telephone handset, a device variously described as a gadget designed to enable you to talk to somebody else or a gadget designed to prevent two people from holding a conversation.

But times are changing. The great movement of all business systems - from analogue to digital, coupled with the commercial impetus gained from liberalisation - have combined to create a boom in telephone-receiving equipment.

No longer is the choice of equipment just a choice between grey or green. Now, with the increasing involvement of computer and software driven receiving equipment, the options and capabilities of office telephone systems are truly remarkable.

There are three basic categories of telephone receiving equipment: PABXs for the larger company (to allow multiple exchange lines to come into the office, and to distribute both internal and external calls to the right people); key-phone systems (for the medium-sized site that cannot really justify a PABX); and the telephone handset itself for the individual telephone line and individual user.

PABXs really fall outside of the purview of this discussion. Suffice it to say that the latest products are all digital, software-controlled, provide a bewildering array of facilities, can handle computer terminals as easily as telephone handsets, and offer an alternative to the traditional PC-based local area network.

Their secret is that they are effectively digital computers, and can therefore be designed and programmed to perform functions that could never be achieved by analogue switching equipment.

Keyphone systems are typically used by small-to-medium-sized businesses that have a decentralised telephone answering system; that is, they have neither a central PABX nor a dedicated switchboard operator.

Any user on the Keyphone system can answer any incoming call and switch it to any other user. It is the category of telephone system that is likely to receive the most dramatic development in both facilities and sales during the next few years, for not only is an effective way of handling messages with the outside world, it also provides the potential for the development of very useful internal facilities.

To demonstrate the way in which Keyphones are developing, consider the new Apex system from Tele-Nova, a digital hybrid keyphone system offering between four and 24 exchange lines, and between 16 and 72 keysets.

Each keyset has its own LCD

screen that can display messages for both incoming and outgoing calls. For example, if a busy user enters the message 'in meeting' on his own keyset, that message will also be displayed on the keyset of any other user trying to contact him.

Another new feature is a built-in calculator that can be used both with and independent of the Keyphone system. During a conversation, it can be used as a scratchpad to enter a new telephone number - and the system can be made to automatically dial that number at the end of the conversation.

Other features include those previously only found on PABXs, but now increasingly found on such smaller systems: call transfer, camp-on-busy with automatic retry, call-barring, function keys and so on.

Is such functionality really necessary? "Yes," says Tele-Nova's sales director Paul Lester, somewhat predictably. All Apex features are included for the specific purpose of increasing the user's telephone efficiency, and not just to show off technological innovation.

"Last-number redialling or initiating a call from the scratchpad by simply pressing a single button both save a lot of time - particularly when trying to get through to a number that is often engaged."

That is the key point: digital technology must be used to increase telephone efficiency since telephone efficiency can often be the difference between success and failure.

The importance of such efficiency, and the way in which the new digital technologies can be used to ensure it, can both be found in one of the telephone's most hectic environments: the City's own dealing rooms.

Dealers are constantly receiving telephone information, but they cannot afford to miss incoming information simply because they are already using the phone. Because of this, not only does each dealer require multiple telephone lines (preferably to a single handset, since not even a yuppie can juggle half a dozen phones at once), but he or she also needs some form of information and control over the lines.

The VIXX dealer system from T.E. Financial Communications provides just such a facility. Each user can have up to 30 lines coming into the single desk phone, with a series of LEDs showing which lines are busy, which lines are 'holding' and so on. This way, if an urgent call is expected, the dealer can easily switch to the required line, while holding over his current call.

Versions of the dealer system are also being bought by tele-sales organisations and especially emergency services - anywhere, in fact, that there is a need to control and prioritise multiple lines.

However, nearly all telephone systems are waiting for the Integrated Systems Digital Network (ISDN). Many products already claim to be ISDN-compatible - but since the standards have not yet been completely finalised, there is a possibility that some products may yet be a little premature.

The important factor about ISDN is that it effectively makes the entire telephone network digital - rather than limiting the digital capabilities to specific systems, such as PABXs and Keyphones, that are attached to the network.

As a digital system in its own right, the network will not care whether it is a telephone or a computer terminal that is attached - and, as a result, users are bound to discover increasing sophistication built into individual handsets.

The telephone systems of the future are likely to be an integral part of the desktop computer system. Voice, data, fax - you name it, it will all be possible from the single system. And since we can program it, we will be able to screen out all but the most pressing calls, or re-direct to another phone, or send a digitised voice message in answer, or anything that the designer's imagination can conceive. At that time, the telephone will become our servant, rather than the master it is so often today.

Kate Taphouse

Demarcation lines are blurring between computer classifications

Complex choice for buyers

make light work. By using multiple processors and distributing the processing requirements around the different processors, users should, in theory, be able to reduce the required processing time for any application.

The two most common parallel processing architectures are a daisy chain link from one processor to the next, and a complex topology known as the hypercube. The daisy chain approach is most frequently used with a relatively small number of minicomputer-sized processors to turn the resulting product into something more than a mainframe: a supercomputer. These are very powerful - but not cheap.

But it is the hypercube topology that could most upset current computer classifications. Hypercubes generally use microprocessors in various combinations of from, say, four to thousands.

But what is a hypercube? In computing terms, it is an interconnection scheme based on an 'n' dimensional cube where 'n' represents the number of directly-connected nodes, or processors.

By this classification, a single standalone PC is a zero-dimensional hypercube; a two-processor hypercube is a one-dimensional cube; four proce-

sors make a two-dimensional cube - and so on - up to something like a 10-dimensional hypercube made up of 1024 individual processors.

In practical terms, the important point about the hypercube is that it is the best methodology for linking large numbers of processors in the most effective manner. This topology conforms with the requirement to link each processor with its nearest neighbours; so, in a four-dimensional cube, each single processor is connected to its four nearest neighbouring processors.

This is important, since a significant amount of processing within a parallel processor system must necessarily be concentrated on the physical act of sharing the tasks around the processors even before any real processing can begin. Nevertheless, although a two-processor system will not perform a task anything like twice as fast as a standalone system, the increased performance can be quite phenomenal.

But how does this affect the traditional classification of office computers?

Consider the "Neube" product range available from Arrow Computers. The smallest system is the Neube Four - a 16-processor hypercube

that actually fits into a PC AT chassis, and provides more power than the traditional minicomputer. The Neube Seven (with 128 processors) is the size and price of a small minicomputer but with the power of a mainframe; while the Neube Ten (1024 processors) offers more power than some of the largest mainframes in the size of a mini-computer.

Kevin Townsend highlights catalysts of change in computer classifications

and at the price of a very small mainframe.

Parallel processing offers the potential for vastly increased computer power by maximising the use of existing technology. But the last new development has equal potential for disturbing existing computer classifications: the Risc processor.

Risc (reduced instruction set computing) is best understood in terms of the ubiquitous 80/20 rule. Research has shown technicians what any businessman could have told them: 80 per cent of the work accomplished by a computer application is performed by only 20 per cent

of the available commands. Further tests demonstrated that by reducing the commands (the instruction set) to the 20 per cent most-used (or thereabouts) and by maximising the efficiency of those commands, the actual processing power of the resulting computer is dramatically improved over existing conventional products, (Cisc, or Complex Instruction Set Computing).

It's not quite that simple, of course. Risc maximises the 20 per cent by making a whole command so simple that a whole command can be completed in every single processing cycle. A conventional processor command may be able to achieve more in a single command, but may take three or four cycles compared to the two cycles for two commands in a Risc processor.

The overall effect is that Risc processors have caused a sudden and dramatic improvement in the performance of what effectively usually remains a microprocessor.

So dramatic is this improvement that it has led to a new category: the workstation. At the moment, workstations and Risc systems are primarily aimed at Cad and scientific applications.

But this will change. For larger systems, Kode Comput-

ers is already offering a very powerful Risc-based product (the Kode Icon 8000) as an extremely powerful minicomputer at a very competitive price. In the workstation market, Data General has just released its "AViON" workstation, offering the Cad or graphics designer all the power he or she could possibly require for what is a very powerful application.

The AViON is actually housed in a chassis that is smaller than most PCs - and yet is very much more powerful.

Now, the interesting thing about these two products is that they actually use the same Risc microprocessor - the Motorola 88000. But what is even more important for the future is that both companies are heavily involved in an organisation called the 88/Open Consortium - whose avowed intention is to promote the development of software so compatible that it can be bought 'shrink-wrapped' off the shelf. It will, effectively, mean that software for the AViON workstation will run unchanged on the Kode minicomputer.

The combined effect of parallel processors and Risc computers will mean that the current demarcation for PCs, minicomputers and mainframes, based largely on comparative power, will become nonsensical. It will obviously give the user considerably greater choice, but it will undoubtedly give the consultant considerably more work.



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TECHNOLOGY IN THE OFFICE 4

Word processing and the new generation of secretarial workstations

Demand for more advanced facilities

IN AN age when the demand for more PC-power and ever higher speeds for text communications, a legitimate question might be whether there is still a place for the typewriter and word processor.

According to office technology suppliers who offer products across the whole spectrum, the answer is a resounding Yes. The personal computer, they say, is ideal for those who are numerate by inclination and therefore are not fazed by a PC keyboard and complicated commands, but it is a far from ideal solution when the user needs to produce high volumes of large text-based documents, one-off letters and short memos, address envelopes or fill in pre-printed forms.

That said, there is no doubt that sales of the traditional standard typewriter are in decline. According to Wharton Information Systems, the publishers of BOSS (British Office Systems Service), the annual UK spend on equipment to process information on the desktop has climbed to £2.17bn and is forecast to reach more than £2.6bn in 1992.

Within that overall total, sales of office electronic typewriters reached 158,000 machines in 1988, representing revenues of £39.7m million and an increase of 1 per cent in unit terms over 1987, with compact memory machines taking an increasingly larger share of the market at the expense of standard non-memory mid-range models.

Sales of display typewriters were put at 72.5m machines, representing revenues of

£52.15m but a decline of 9 per cent in unit terms.

One area of the ET market that no one disputes is still booming is the portable sector which is showing a 60 per cent growth. As a result, an increasing number of suppliers, including Brother, Hermes, OEM and Sharp, are targeting home-office workers and PC-users.

Sales of traditional standard typewriters are in decline

ers who need a small, convenience typewriter. Typical of the new generation of such machines is one of the new line-up from Panasonic which offers 14K memory (equivalent to about seven pages) and which has a list price of just £229.

The market leader in this sector, Smith Corona, has also launched a new range of portable ETs supported by a £500,000 advertising budget. Again highlighting the way technology is progressing even at this end of the market, machines are priced from £189 to £299 and come with a built-in demonstration for easy learning, spelling-checker, up to 20K (10 pages) of editable text memory with 90-day battery backup,

correction memory and new layout facilities.

Barry Bruce, market manager of Hermes Precise, is not alone in believing that the typewriter will make a comeback just as the calculator did when people discovered that the PC was not the right tool for instant mathematical functions - "nothing the computer or printer manufacturers have yet devised, and we consider ourselves among them, delivers the same degree of versatility as the simple ET."

Proof that the ET with WP features is in high demand comes from Rank Xerox, who spent four years and \$40m developing a new noiseless (almost) print technology for the Piano range. According to Iain Livingstone, director of Associated Business Operations, the machines were designed in direct response to consumer and market research studies which indicated that noise was becoming an increasing problem in the office environment.

Advanced word processing facilities include document assembly, auto-pagination and spell-checking. Meeting demand for greater communications capabilities, it is also possible to dial-up Ethernet (the local area network) and send electronic messages or exchange documents with other network users.

Sales, we are told, are above expectations. Whereas £2,000 plus was deemed an acceptable price a couple of years ago, new machines coming on to the market, such as the Viewwriter from Xerox and the 3004 Viewtypist from Crown/Ericksen, being delivered at under £800, but nevertheless

still boast full WP, 12in screen and disk drive for text storage.

Such systems are ideal for the secretary has to create a lot of documentation but would run a mile from a PC. Statistics would suggest, however, that the era of the so-called 'dedicated' or proprietary word processor for general office use is

coming to end.

Manufacturers including AEG Olympia, Hermes, Olivetti Office and Philips believe that the way ahead lies with IBM compatibility in one form or another, particularly in the general office environment where, for instance, files need to be exchanged between author and secretary either for checking or, say, for the production of corporate reports that need to incorporate data from departmental PCs.

As an example of the trend, Facit is about to launch two IBM-compatible word processors with keyboards customised to the secretarial job function and incorporating an ergonomic, low radiation, low magnetic field screen designed to the most stringent Swedish emission regulations, a specification that is likely to be increasingly in demand as we move closer to the Europe and start adopting higher standards.

A particularly interesting development in terms of office technology is the new generation of secretarial workstations that combine the functions of an ET with that of a WP and PC. As an example, AEG Olympia has just launched what it calls 'bridge' products which combine the best of all three worlds, (see below). For the technically minded, the screen

has a high 80MHz refresh rate, which means that it is flicker-free and can be used all day long without tiring your eyes, a feature that few PCs can boast.

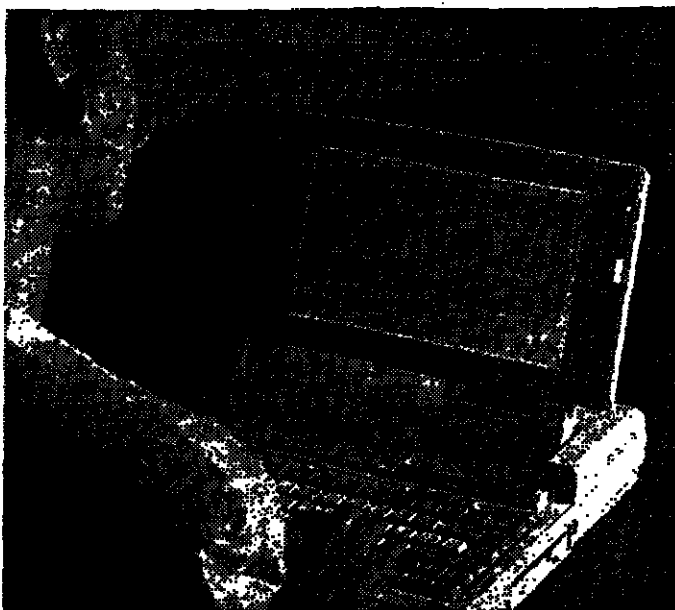
One of the first three-in-one systems on the market and launched last year was the OEM Screentypist Plus which boasts four disk drives, one of

Powerful new chips are making systems easier to use

which is a 30Mb hard disk and, unusually, a tape streamer to prevent data-loss in the event of a power failure.

The next stage in the development of the ideal secretarial workstation is likely to be the customised desktop publishing system which is as simple to use as a word processor but offers more advanced software for more imaginative document creation, has enough power and storage capacity for records management as well as graphics and image-handling. IBM PC-compatible software is now available for PCs. But then, as we said at the beginning, PC keyboards are not known to be "secretary friendly." A case of watch this space?

Julie Harnett



Bringing portability into the realms of desktop publishing: Toshiba's T1800 286 Desktop Computer.

Document image processing will boost the amount of electronically-managed data

A way to revolutionise computer applications

COMPUTERS are increasingly used to store and manage corporate information - but despite their ubiquity, the amount of corporate data actually held electronically remains a very tiny percentage.

The fundamental reason is simple, although perhaps a little surprising to those who have grown up with computers: computers and business are intrinsically and inherently incompatible.

The reason can be summarised very simply: computers process formalised data stored in small combinations of individual characters, while business processes informal information, stored on documents.

While computer data can only be held in one manner, generally the ASCII code, paper-based information can be held in a variety of formats: different type-stories and sizes, pictures and illustrations, and handwritten annotations. The traditional formal computer cannot handle the informal business document.

Until now, the latest movement in office systems is towards the technology known as Document Image Processing (DIP), a technology still in its infancy, but one that could revolutionise the way in which computers are used in business.

In concept, it is very simple. Instead of using a computer to store and manage individual characters, you use it to store and manage entire documents. Instead of typing the character at a keyboard, you scan in an entire document through an optical scanner.

Once you have all the information held on an informal document stored within the computer system, you can begin to develop methods of making use of that information. The full realisation of this potential is, of course, still a long way in the future.

In the meantime, DIP is being used in two particular and less ambitious manners. Firstly, it is being used to create and maintain an archive document database, and secondly it is being used as a methodology for the processing and distribution of corporate documents.

But before we examining the methodology and value of these applications, we should first be sure of what constitutes a DIP system. The starting point of any DIP system is an optical scanner. This is used to scan individual documents and convert the image into a digitised representation. The digitised image is then sent to a central computer (increasingly a microcomputer that may be either standalone or networked), where it is processed and either displayed on a screen, printed, or stored on an electronic archive system.

A DIP display system should preferably be a large screen with a high resolution to ensure that even a document's small print is perfectly legible. The printer must be a page printer, preferably a laser printer, and be able to print at least 300 dots per inch

resolution.

The archiving system could, in theory, be any system able to store data electronically. In practice, however, it is likely to be an optical disk system.

A single digitised image requires a considerable amount of storage space: a database library of images could not economically be handled by anything other than optical technology.

The final element is the specialist software to make the various components work together as a single coherent system. It is the software that makes all the difference between an effective and an ineffective DIP system. The primary requirement is to create and maintain an indexing system for the document images.

Without this it would take longer to find any particular document than it would in a traditional manual filing system. However, any index is only as good as the information within it.

Under normal circumstances, any need for an ultra-flexible index system would require a considerable degree of data input through the keyboard - and this could lead to a bottleneck at the scanning stage.

It could also mean, of course, that the passage of time and changing circumstances could reduce the relevance of the chosen index keys.

One growing solution is to use an image-to-ASCII conversion feature, and then index every single word on every single document. Here the system will take a particular pattern of dots and compare it with a library of "master" patterns.

The comparison enables the system to decide whether the pattern is "meaningless" or an actual character. Whenever the pattern matches, the image is converted to the relevant ASCII character: that is, the informally displayed information is converted to formal computer data, and at this point the full processing power of the computer can be brought into play.

Because the data is now in the computer's own language, it can index every word and store it as a free text database, or it can convert it to a different file format and send it to a word processor or spreadsheet program.

Most of the existing DIP systems are American in origin, but an increasing

number are being developed in the UK and Europe.

British-based Document Systems has built a PC-based system from existing components (using a PC, scanner, optical disk and Canon-based laser printer) and has been successful in although statistically likely to be US or Japan), and adding to that an image processing board from the US and its own Infopass software.

From Italy comes the Archiva system, available in Britain from Ingenuum Software. Although new to the UK, it is well-established in Italy - and actually uses British free text retrieval database software. One user is Elektronika di Potenza, a division of the electro-mechanical engineering group, Ansaldo.

Archiva has enabled Ansaldo to centralise its hitherto fragmented archiving centres, and has eliminated much of the associated overheads caused by time-consuming manual searches.

Indeed, Ansaldo has estimated that it used to spend 7,500 man hours every year simply in searching through its physical archives - now a single search can be achieved within moments.

What Ansaldo has achieved is an automated document library - and Document Imaging Processing can almost always be justified on the consequent savings in staff and cabinet storage space alone.

But this is only the beginning. We have already mentioned that the next step must be the transference of document data into traditional computer applications. This is already becoming possible. A new optical character recognition system (OCR) called TrueScan and available from Frontline can now read in scanned text and write it straight out to any one of a dozen or more applications, ranging from spreadsheets such as Excel and 123, to word processors like Word and WordPerfect.

What we shall see in the future, as IBM's Presentation Manager and the Unix-based X-Window systems become more prevalent, will be the ability to cut-and-paste scanned text straight from the image to the application. And it is document image processing that will finally unite informal business procedures with formal computer requirements.

Kevin Townsend



Paul Starkey, above, producing one of the winning entries for the "Document of the Year" awards, using Rank Xerox's Ventura desktop publishing system - he brought together one of the world's oldest technologies (animal power) with one of the newest (DTP) to produce a 350-page book, called "Animal Power in Farming Systems." This publication, which is based on 44 papers from a conference in West Africa, is distributed free in developing countries by the West German aid agency, GATE, (German Appropriate Technology Exchange).

Design criteria for desktop publishing

WHILE desktop publishing (DTP) is coming of age, one of the criticisms of DTP is that, in the wrong hands, it can produce dismal-looking documents, while turning busy executives into second-rate designers.

At least five design criteria for the successful production of a DTP document are suggested by John Miles, author of *Design for Desktop Publishing*, and one of the judges of a "document of the year" competition, using the Xerox Ventura Publisher program. The design criteria include:

□ Function: documents need to be appropriate to the job they are required to do. There is also the issue of using the right technology for such tasks as updating DTP documents.

□ The choice and use of type: typography, column widths and line-length, head-

ings and spacing all contribute to overall readability.

□ Layout: the right balance between text and illustrations. □ Aesthetics and discipline in the use of features - "a continuing weakness of documents designed on DTP programs is the indiscriminate use of the many features available. Boxes, rules, tints, reversals and drop-shadows are far too often a sign of desperation and a failure to understand the correct design process."

□ Production - "getting the whole documents set up on a disk is only the beginning," says Mr Miles. "The rest of the production process has to match up to it. This isn't just a matter of cost - two of the six winners were well-produced, low-budget productions."

Top prize for "document of the year" went to Horizon, a medical journal from Medi-



Bridging three worlds

There is no better way to store, manipulate and present large volumes of text and data than with a personal computer.

Research indicates, however, that around 95 per cent of secretaries who acquire a word-processor still keep their familiar manual and electronic typewriters as a speedy option for tackling smaller tasks, such as the typing of complimentary slips and envelopes, according to AEG Olympia, the business

machine manufacturer.

"There is still no quicker or simpler way to produce a straight-forward letter or memo, than using a typewriter," admits the company which is now producing a range of new "bridge" products - such as the Olytext 30, shown here, which is claimed to combine the best of three worlds - typing, word-processing and computing.

This text system allows typing and correcting on both screen and text simultaneously, thus giving the immediacy of print associated with a typewriter.

The system is also a word processor, and, with MS-DOS, offers the user access to a wide library of PC-compatible software and available with dual 3.5in. floppy disc drives and single 3.5in. plus 20Mb hard disk and a black-on-white monitor.

The choice of printers range from daisywheel, matrix, laser and inkjet systems. Olympia Business Machines recently changed its name to AEG Olympia (UK), reflecting the change in structure within the group which is part of the Daimler Benz group.

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A R I X



Business data will be more easily managed on DIP systems

ONE DAY SEMINAR

organised by
Facility Design & Management magazine

THE OFFICE
the issues of the 90s

Business Design Centre,
Islington, London N1

2 NOVEMBER 1989

During the past five years, developments to improve efficiency of office environments have concentrated on accommodating technology, often to the detriment of the workforce.

The aim of the seminar is to stress that in the 90s, commercial success will depend increasingly upon a company's ability to recruit and retain the right staff.

This changing emphasis will place great pressure upon those who own, run or design offices. The situation will be sharpened by two things. The developing skills shortage, and the risk of employees suing their employer for work-related health complaints.

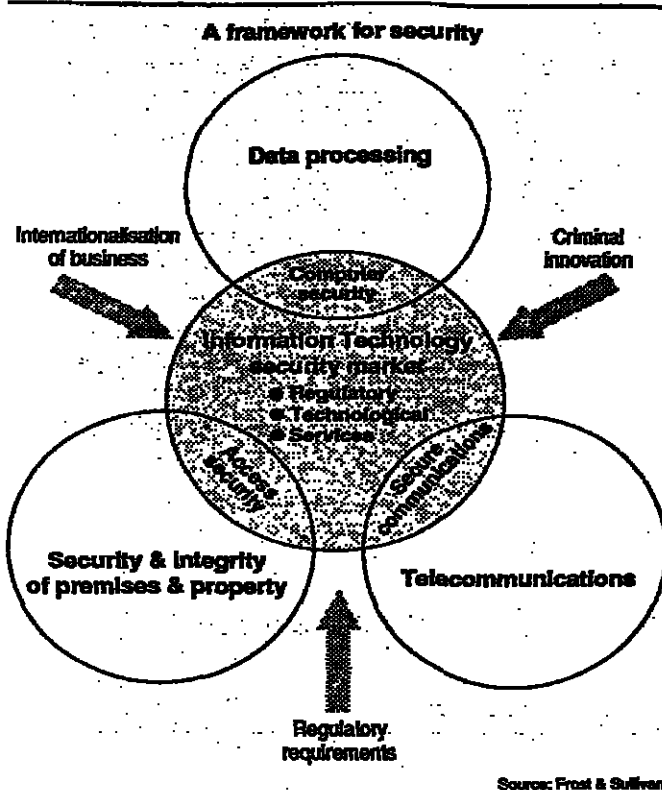
Topics will include: 'Designing Offices With People in Mind', 'Office Environmental Controls', 'Sick Building Syndrome', 'Furniture's Role', 'Computer Aided Facility Management'.

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TECHNOLOGY IN THE OFFICE 5

Information Technology



\$1bn market for office security systems

AS OFFICES worldwide make increasing use of information technology systems, there is a growing awareness of the importance of providing security measures to ensure the constant availability and integrity of these networks — especially in the financial communities of Britain, West Germany and France.

The European market for security products and services for information technol-

ogy is worth \$1.1bn and could rise to over \$2.3bn by 1993, according to Frost and Sullivan, market analysts. Forecasts are made for the value of markets in individual European countries, broken down into four main security sectors: access control and physical site protection; telecommunications security; database systems; and security services, including off-site data archives.

Electronic mail

The need for PC power

WHILE the use of facsimile has rocketed over the past couple of years, the uptake of other forms of text and message communication such as the electronic mail services and telex have shown a somewhat lacklustre performance in comparison.

There are several reasons for this. Telex, for example, has suffered from slow transmission speed, time-consuming set-up procedures, high cost of hardware and the need for a dedicated operator.

Electronic mail has suffered incompatibility between the various services such as Telex Gold and One-to-One; general staff found the systems difficult to access; users found it inconvenient to be forced to actively collect, as opposed to passively receive, messages; and users — not unnaturally — balked at having to pay to collect telexes that might well be

Software solutions now make telex accessible from desktop workstations

Junk mail. Many of those problems have now been solved. For example, the advent of digitised telex networks means that users can access the facilities direct from a desktop PC via a simple message switch, which means that even small companies can now consider telex as a medium for fast and, more importantly, legally accepted text communication.

While British Telecom's 1988/89 results show that telex service volume has declined "with the continuing migration to facsimile and the effects of competition," the company agrees with Mercury that there is still strong demand from freight forwarders, importers/exporters, financial institutions and companies needing to communicate with third world countries.

It explains why, with Mercury claiming that it handles 30 per cent of all international telex traffic from the UK, BT is determined to progress its \$100m investment programme which aims to provide an all-digital telex network by the end of 1993.

To date, nearly 60 per cent of its 116,000 telex connections are benefiting from 50 per cent faster transmission speed, store and forward telex and multi-addressing with faster set-up.

Used mainly by companies rather than individuals, there are some 1.7m telex terminals in use, according to statistics produced by German communications giant, Siemens.

Germany has most telex ports although, in relation to population, comes after Luxembourg, Switzerland, Hong Kong and Belgium. The UK is 15th with 19.6 telex terminals per 10,000 people.

Because the standards for telex, like fax, are internationally agreed and have been for some years now, there are a number of systems and software solutions already on the market that make telex acces-

sible from desktop workstations.

However, the launch of Mercury's 7200 telex service has led to an increasing number of purchasers demanding the ability to access both BT and Mercury networks to take advantage of least cost routing.

One of the companies responding to demand is Data & Control Equipment with the development of an 'Intelligent' upgrade for its TelexBox that offers auto-routing, via Mercury, for lower cost international traffic and, via BT, for UK services.

The RABT approved UK-manufactured system connects PCs, word processors and even electronic typewriters to the telex network, obviating the need for specialised equipment. Ideal for smaller offices, up to eight separate users can be hard wired to send telexes, faxes or internal mail, while occasional users can have dial-in modem access to send and receive messages.

Looking at worldwide telecommunications statistics from Siemens, one can see why the more personal forms of communication, i.e. fax and E-Mail, would not be so popular in Third World countries. In 1987, there were 454m telephone numbers in the world. In the US, 50 per cent of the population has a telephone which compares with 22 per cent in Europe and six per cent in South America, 5 per cent in Central America and 3 per cent in Asia.

Britain lies 14th with 39 telephone numbers per 100 inhabitants. Because of the difficulties already cited with regard to E-Mail, many firms have turned to what is known as a value-added network services

The early problems of incompatibility of electronic mail have now been solved

(VANS) to route their electronic mail messages.

One such is The Direct Connection which claims to be able to send electronic messages to over 4m users on over 12,000 E-Mail and computer systems worldwide at a cost of 5p plus Vat per 1,024 characters.

Another, Com-Fox, not only provides a service but has just introduced an electronic messaging system for PC users which, based on the Intel 80386-based processor, supports up to 32 communications lines to give access to most forms of text and data communications.

Another development highlighting the trend toward multi-function message handling systems is the new Unix-based ADT 6600 from Alcatel Data System. As well as access to fax, E-Mail, telex, WPs, videotex, X.25 and so on, it offers such facilities as least-cost routing, auto-message re-direction, management statistics, pre-set transmission times and message security.

Another increasingly popular form of written communication is data broadcasting, a method recently chosen by Ladbrokes to send confidential

Fierce competition as new suppliers enter the facsimile market

The fax phenomenon

fierce competition from such suppliers as AEG Olympia, Brother, Fujitsu, GPT Playsee, Hermes Fredisa, Minolta, Mita, Mitsubishi, Office & Electronic Machines (Triumph Adler), Olivetti Office and Toshiba.

Whether the market can sustain that amount of activity is open to question. But since there are over 454m telephones in use around the world, 20m of them in the UK, penetration of fax has hardly scratched the surface.

Amstrad, then, should not be unduly concerned about being late into the game. Certainly the company's new FX 9600T should give the competition a run for its money. On the face of it, the price of £299 was a disappointment, with some eager market-watchers hoping for at least a sub-£200 list price.

However, closer examination of the features confirms the trend towards feature-packed entry level machines that would have cost nearer £2,000 last year.

The first fax to be Mercury-compatible, it comes with fully featured integral handset, LED display, 100-number memory, auto-paper cutter, 20-page auto-sheet-feeder, auto-redial, 18 shades of grey and halftoning, on-board battery backup, "paper-out" alarm and red star

mark providing proof of delivery.

More interestingly, it can be connected to a PC allowing direct transmission without an intermediary print-out; it can be used as a scanner to capture the user's signature for auto-addition to each fax message;

Facsimile is the preferred method of electronic text communications, says Julie Harnett

and it can be used as an IBM-Epson compatible printer or occasional copier.

Another machine epitomising the trend towards greater sophistication is the Sharp FO-550, a combined fully-featured telephone and fax which can be connected to most telephone answering machines in order to receive, completely automatically, voice, fax or recorded messages.

With a list price of £1,645, it also has a 14-page memory. What many buyers in future will be looking for, however, is CCITT ECM (error correction) conformance, the new standard which guarantees clear, error-free fax transmission between all Group 3 machines.

It is a feature that will be greatly appreciated by serious fax users who know the frus-

tration of having to manually re-transmit messages that have suffered from a poor line. We are already seeing a plethora of new machines with CCITT ECM.

For example, following in the footsteps of Panasonic and Pitney Bowes is Alcatel Data

pages.

Highlighting the trend is the new Sharp FO-800 CCITT ECM fax unit which has a price tag of £3,296 and comes with an expandable 70-page memory. More advanced still is the new 120-page memory Nefax 440 from NEC, which offers A3 transmission, enables you to broadcast stored faxes to over 200 destinations automatically and is priced at £3,395.

Batch transmission, a new feature, allows documents to be stored in separate segments of the memory for up to single transmission to a maximum of 10 destinations at a pre-registered time — ideal if you accumulate a number of messages during a day for each of your overseas offices, for example.

The addition of departmental access codes and sectionalised reports ensures easier cost allocation. Junk fax is an epidemic in the US and a growing problem in the UK as direct mail and marketing companies begin to address the extensive base of fax users.

Most junk fax is transmitted at night, when rates are cheaper and there is no one there to switch the machine off. With the high cost of thermal paper, nobody wants to be faced with reams of unsolicited messages. Pitney Bowes has developed a

software option for the model 8050 whereby it will refuse to accept transmissions if it does not recognise the CSI (Calling Station Identifier).

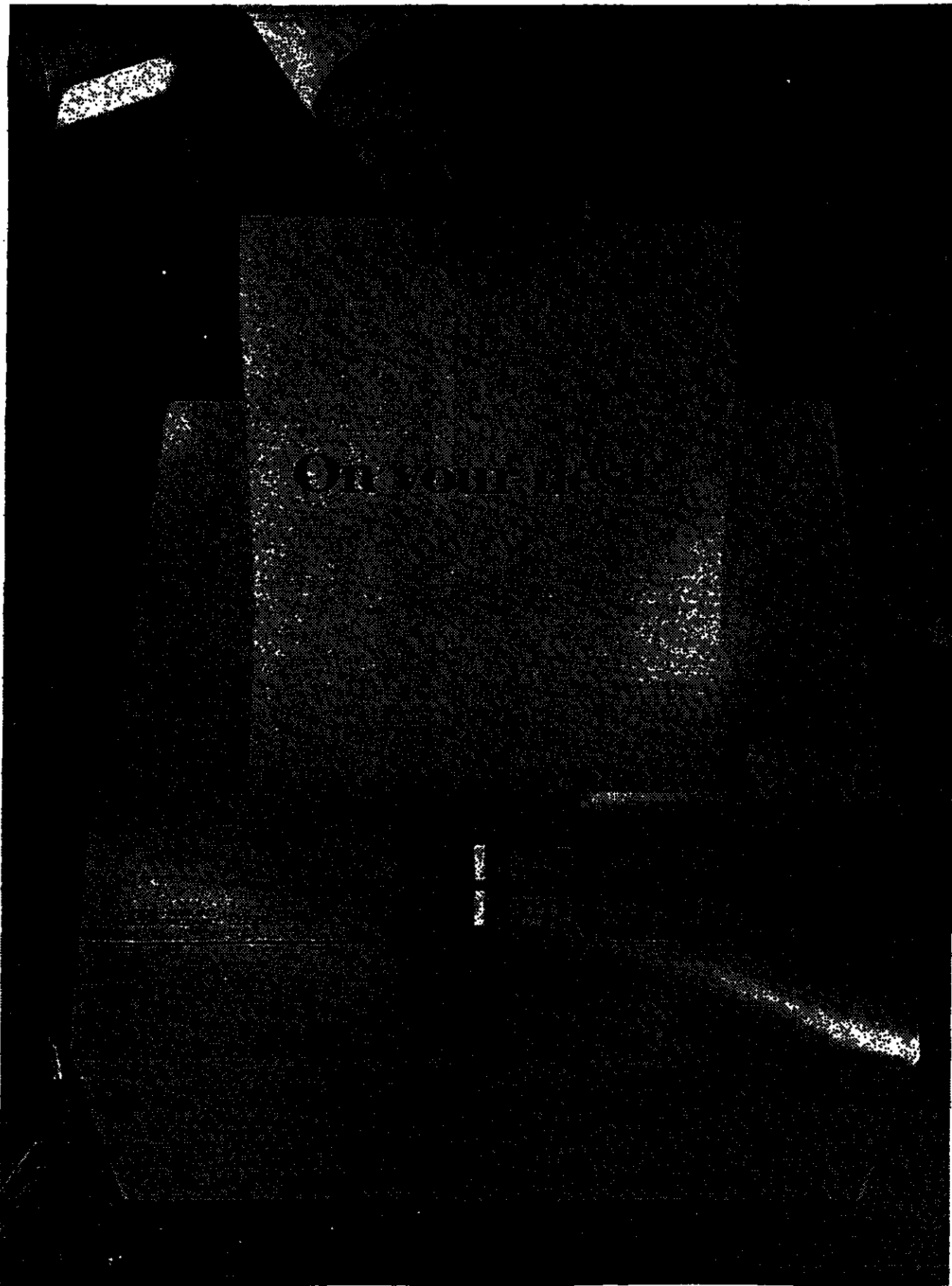
The new Konica 300 will foil them, too, since that will only handle authorised transmission/reception. Thermal paper may serve its purpose in terms of messaging, but the heat generated during transmission tends to make it curl, resulting in mixed up messages in the receiving tray; images tend to fade in a relatively short space of time; and it is difficult to write on, making text corrections difficult.

What most fax users have been patiently awaiting, then, is the affordable true plain-paper fax. That promise became a reality in June this year. The first to deliver was Canon who launched the 24850 L320 laser fax which can transmit an A4 page in 12 seconds.

As well as 50-300 per cent zoom, it offers book scan mode (up to A3) with a flat platen for direct transmissions, speed dialling, 65-page memory, sequential broadcasting to 151 locations and batch transmissions to 24 destinations.

Next to introduce a plain paper fax was Ricoh with the 24,896 Fax 1000L, followed by Infotec with the 6765 at £4,650. Features common to both include CCITT ECM, ID-codes to prevent junk mail reception, maximum 750-sheet paper capacity, 50-page memory with 72-hour battery backup in case of power failure, 64-step halftone and contrast control and A3 transmissions.

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TECHNOLOGY IN THE OFFICE 6

Computer-related furniture systems offer advanced facilities

Solutions for cabling problems

ISSUES such as how to solve cable management problems and make better use of expensive office space have helped to boost the market for computer-related "systems furniture," now worth \$670m in the UK alone and likely to rise to \$890m by 1990, according to a new report.

The increase in office automation, high office rents and a growing awareness of the company image have all helped to boost sales of space-saving, screen-based "systems" furniture, equipped with advanced cabling facilities.

A leading player in the international market, such as Herman Miller - with a worldwide turnover of \$793m last year - has seen "steady growth" this year, according to Andrew McGregor, managing director of Herman Miller Europe.

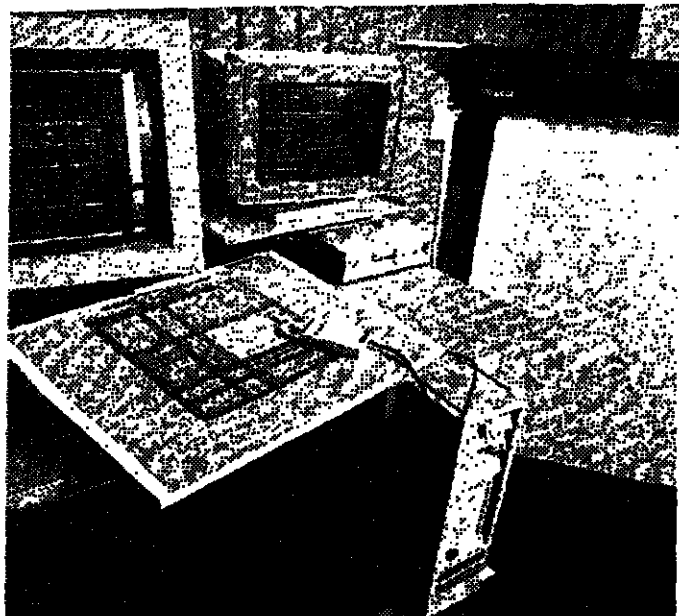
The Steelcase group, by far the world's largest manufacturer of office furniture, with a turnover of \$4bn, now has 25 per cent of the US systems market. It has seen its turnover in Europe increase from \$198m last year to over £250m this year.

In Britain, Steelcase Strafor has just taken over the Gordon Russell group, the long-established manufacturer of office furniture, which includes Harvey and Giroflex Seating, reflecting the rationalisation now going on in a fragmented marketplace.

Project, the largest British-owned manufacturer of office furniture, confirms that the issue of making more efficient use of office space is a main concern among systems' buyers. Project, with a turnover of over £50m, will launch a new system range next year and is expanding its European growth through mergers and acquisitions.

With its French associate, Atal, which also has a turnover of more than £50m, Project - and Voko of West Germany, and Steelcase Strafor - are probably Europe's top three furniture manufacturers.

Despite the momentum in the systems market, there have been forecasts in the UK of some slowing down in the sector after five years of boom. Even so, a report by Business and Research Associates claims that the overall market is growing at 30 per cent this year and may increase by 21



More suppliers of office furniture systems are using computer-aided design to revolutionise the formerly lengthy process of planning and re-designing office layouts. On the Colston Computers system at Bristol, floor plans stored on the computer above can be called up on screen (left), office furniture (drawn to scale) re-arranged as desired, and the finished result printed out on a plotter (right), all within minutes.

per cent for the 1989-1990 period.

While there may be some slow-down in the lucrative London systems market - for example, in sales to the financial community - the UK systems sector is still moving forward strongly in areas outside of London, particularly in high-tech industries, according to Matthew Davis of Steelcase Strafor. The company has just launched its Valencia range in the UK - a panel-free standing system, already popular in the US.

In the early days of systems furniture, companies in Europe had little option but to buy expensive imports. Now the picture has changed, says Jean Davis of Corporate Connections - "manufacturers, many of them British, have opened up the middle ground, where before there was no such ground. They have upgraded the quality, design and choice of mid-priced systems, so that they now present serious competition."

From a marketing standpoint, the increased competition could bring a greater emphasis on direct sales, suggests Mr Gautam Barua, direc-

tor of the London-based National Business Equipment Survey. Estimates of market size vary considerably in the industry, due to varying definitions of systems, screening and deskings for the automated office.

Paul How, managing director of Asher Systems, part of Pentos, says: "We are looking for market growth of over 10 per cent a year. Any company that wants to make an impact in the UK has to invest serious money in design, manufacturing and marketing - and that is precisely what we're doing."

The range of systems products is continually expanding. The first design from Herman Miller's European and development team was launched this month at the Designer's Saturday event in London. The range, called the Jaeger Group, features free-standing desks and conference tables, compatible with Miller's up-market Ethospace interiors.

Under the title of Office Pavilions, Miller is launching a second tier to its dealer network, which aims to provide the end-user with a "total package" by forming alliances with up to a dozen leading sup-

pliers of lighting, seating and other facilities.

For the past five years, European systems suppliers have worked hard to create dealer networks, similar to the sophisticated US pattern. Some of the most successful of the dealerships created in the UK have been led by experienced management teams at the helm of major US systems companies. Among the more prominent are Business Design Group, Facility Group (headed by former Miller management), and Bristow Design Systems, (former Steelcase management).

John Sachs, chief executive of President Office Furniture, says that "manufacturers generally, and President in particular, are getting closer to the end-user - it is becoming a partnership between manufacturer and dealer, strengthening the support, and so helping the dealers to secure business."

Steelcase Strafor, which now has more than 170 dealerships in Europe and nearly 6,000 employees - excluding operations in the US and Japan - provides facility management advice to clients wanting to improve asset management and office cost-containment.

Despite the advancing cable-management facilities of systems furniture, a recent report by a leading architectural group, and sponsored by Project Furniture, claims that manufacturers' brochures and sales literature did not always adequately present the capabilities of systems in areas such as standards, safety and technical capabilities - "general assumptions from literature were correct and rarely proved wrong, but in many cases, discoveries were made at showrooms."

Alan Trotter, marketing director for Carson, the UK manufacturer of wooden furniture systems, sees the architectural and design community becoming an increasingly powerful force in office planning - "design houses are now far more willing to undertake the total support of the project, from survey, design and supply right through to project management."

"Business Research Associates, 9 Market Street, Stockport, SK12 2AA (tel. 0662.65202).

Michael Wiltshire

THE ISDN (integrated services digital network) revolution in telecommunications will soon make itself felt in the office. In addition to benefits such as better speech-quality and the increased speed and quality of Group 4 facsimile, it will support a new range of business services.

One of the most promising application is video-conferencing where recent developments in technology, coupled with ISDN, may enable it to become a widely used cost-effective tool.

As well as providing face-to-face contact between the one or more people at each end of the link, video-conferencing systems normally incorporate facilities for complete audio-visual presentations. These include the use of "overhead" or 35mm slide transparencies, together with displaying documents and diagrams.

Thus, virtually every requirement that one would expect of a meeting is satisfied even - though users are not talking across a table.

Video-conferencing has been made possible by the development of techniques to "compress" the video information so that it can be transmitted via ordinary telecommunications circuits, rather than dedicated, high-speed data circuits.

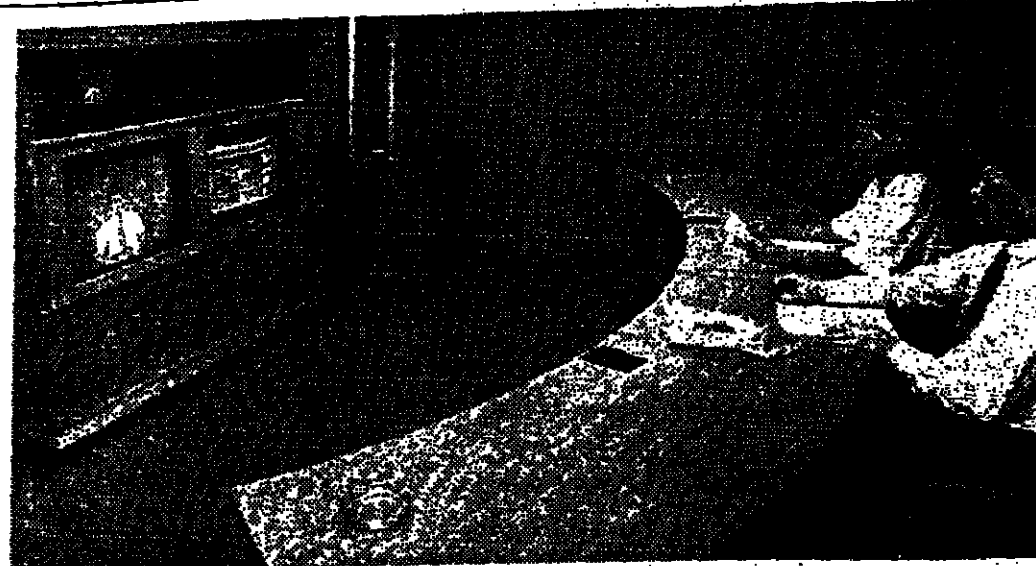
Initially, however, in view of the high cost of the specially built equipment, the limited degree of compression then obtainable and the high cost of telecommunications paths, it did not become widely used.

Since then, improvements in technology now enable adequate performance for most business purposes to be obtained from much more widely available, low cost, digital telephone lines.

Additionally, international standards are evolving which will result in compatible systems across the world.

According to Tim Duffy, GPT's director of data systems "a turning point has been reached in the acceptance of business video communications... GPT has seen growth in video-conferencing in the region of 40 per cent in the past 12 months. Once users can dial-up video meetings as easily as making a telephone call, I believe the medium will become commonplace."

An example of a large company which takes video-conferencing seriously is the Ford Motor Company. It has an international network with links between Detroit, Brentwood in Essex and the company's design and R&D centre at Merkenich in West Germany.



Face-to-face meeting via a GPT video-conferencing suite

How new technology connects offices for cost-effective video-conferences

Worldwide link-ups

This involved a large investment in specialised equipment and in suitable telecommunications links. If they were just starting today, the required investment would be appreciably lower.

When companies initially consider video-conferencing, if they were not put off by the high costs, their initial considerations are generally concerned with direct savings in the costs such as air fares and hotel bills and so on, rather than in improved business efficiency. They rapidly find, however, that not only is the decision-making process accelerated, information flow between communicating establishments is greatly enhanced.

Where executives have to travel, for example, across the Atlantic to attend meetings it is a very inefficient use of time. (Putting aside the frequently unspoken desires to get away from one's office or even home.) It is impossible to contact that executive for an appreciable amount of the trip while far more time is spent in travel than in the actual meetings.

Furthermore, no matter how carefully one prepares and briefs oneself, almost invariably some points are overlooked. The result being that the meeting is not as productive as possible.

On the other hand, when using a video-conference link specialists can often be called in without delay to clarify a point. Where technical matters are involved, meetings directly between specialists obviates misunderstandings.

In addition, face-to-face meetings between staff at all levels will enhance co-operation. After all, as it is more reassuring to deal with a person you know, rather than a faceless voice, video-conferencing can cement relations between establishments where the people are distant in mind as well as miles.

As ISDN becomes widely available it will provide the digital circuits necessary to allow dial-up operation of video-conferencing to become more universally applicable.

However, even today dial-up digital circuits are available from both British Telecom and Mercury which can be used for this purpose and more suitable equipment is becoming available.

Earlier this year, Bata & Co, the British subsidiary of the international management consultancy installed what is said to be the first dial-up video-conferencing system.

Manufactured by Picometel of Massachusetts, which claims to hold over 80 per cent of the world installed base of low

data rate systems, it uses the equivalent of two ordinary 64k-bits (digital) telephone lines instead of fixed broadband and satellite links.

As the cost is roughly £100 per hour, once the equipment is installed, there is no financial barrier to transatlantic face-to-face meetings.

Furthermore, they can dialled up as and when needs arise, without any long term planning, because one does not have to book international circuits.

Iain McKeracher, marketing director of Data & Control Equipment, the company which provided Bata with the equipment says that "the financial community has been the first in the UK to use dial up video-conferencing systems. New users will quickly take up the technology for all manner of reasons - besides the obvious savings in travel costs and unproductive executive travel time."

Some, according to McKeracher, "already claim that decision-making is made more quickly and effectively." In addition, people's commitment to the actual decision is more positive as they were able to participate in the "meeting." This is a vital factor in an increasingly competitive age.

Adrian Mowatt

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TECHNOLOGY IN THE OFFICE 7

ALMOST every day there is a new electronic gizmo announced which, it is claimed, will revolutionise life in the office. But perhaps more revolutionary is the way technology is providing the means to do the traditional office job from outside the traditional office.

Developments in communications and computers now mean that company employees can perform a full day's work either while on the move – using the latest plethora of mobile devices – or from their own home – teleworking or telecomputing.

The tumbling price of electronic hardware has persuaded more and more companies that it is economically viable – as well as technically feasible – to operate in this way.

Central to the so-called "mobile office", for example, is the mobile phone and portable computer or facsimile (fax) machine. The costs of a portable computer, telephone and modem – the device which converts the digital signals from the computer into the analogue signals which are sent over the airwaves – is about £5,000.

Teleworkers can be set up in their own home for a similar figure – they usually rely on a PC, fax or telex machine and a telephone and modem.

Take Mr. Rommie Carroll as an example: as a food broker he negotiates the price of delicacies as diverse as tinned ham and evaporated milk. He looks out his farmhouse window over open fields in the Norfolk countryside while he haggles with producers and purveyors over their wares. Mr. Carroll is

Della Bradshaw on prospects of teleworking and operating from mobile offices

Technology takes more offices into homes

equipped with an Amstrad PC, telex and fax machines and a telephone.

He is one of growing number who believe working from home provides the answer to their employment needs. The Henley Centre for Forecasting in London, for example, predicts that more than 4m people will be working from home in the UK by 1995, in a full or part-time capacity.

The advantages for the individual's quality of life are obvious, but allowing staff to work from home can also bring commercial organisations long-term financial savings – on overheads, such as heating, maintenance and office space, for example. And employing staff away from the main skill centres can also reduce the salary bill.

In addition, companies find they can often retain skilled staff who otherwise would have to leave for personal reasons – bringing up a family is probably the most obvious example. A combination of a shortage of skilled staff and a familiarity with the technology, has meant that – as with the mobile office – telework-

ing has been pioneered in the computer industry.

Large computer companies such as ICL, Rank Xerox and Bull HN Information Systems (formerly Honeywell Bull), all employ teleworkers.

In addition, companies such as the FT Group, a London-based software house, (formerly F International), were set up specifically to employ women working from home. Other companies, such as Synthesis, of Surrey, are now fol-

A teleworking system can be set up for about £5,000

lowing a similar formula.

According to the Henley Centre, working from home is suitable for any management or professional tasks which are analytical, administrative or clerical. With most computer companies, the work done is developing or writing software.

Getting that software back to the central office can either be done with low-tech methods, such as collecting or deliv-

ering the completed disk, or by more high tech methods – via the telephone line. A telephone line and a modem or the public packet switched networks, dedicated to data traffic, can be used for sending chunks of data back to base.

For workers who need to have continual access to information held on the corporate database, a dedicated line can be set up, with software at either end to ensure the security of the data.

For individuals who have set up a mobile office, the communications link is provided over the radio waves, through the portable or car telephone. In the UK there are already over 500,000 carphones on the two cellular radio networks, and the figure is growing rapidly.

Computer companies, such as IBM in the UK have been among the first to equip their salesforce with devices to communicate with head office from their cars, such as for sending orders back to base as quickly as possible.

Others accruing benefits include entrepreneurial one-man businesses or anyone needing to transmit written

information quickly – a journalist, for example.

For anyone that spends just a couple of hours a day in the car, travelling to and from work, the difficulties and cost of setting up a mobile office are unlikely to be justified.

As most fax machines need to run off 240 volts of power, they need a power inverter to work from the car battery, for example. And because they are designed to work in buildings – not cars – they are fitted with a plug to be inserted in the office telephone socket, not the car telephone.

Both working from home and teleworking bring their own problems, however. As well as the technical difficulties which often plague such ventures, Carroll warns that those who work alone put there character to the test. "You have to work as if someone is standing over you with a

An increasing number of people are planning to work from home

time clock. If you're fairly lazy and not self-disciplined, then it's not for you."

However, companies that have used teleworkers have demonstrated that their employees actually work harder at home than in the office, because there are fewer distractions in terms of office gossip and tea trolleys.

To ensure that the employee is suited to working at home, companies such as Synthesis ask each applicant to take a psychometric test as part of the interview process, reports Chrystal Gray, chief executive.

And for those that find working at home a lonesome task, many companies, including FT, are setting up work centres around the country where groups of teleworkers can get together to benefit from the social advantages of working in an ordinary office.

That idea of groups working together, but away from the central office, is an idea being promoted by the UK Government to try and regenerate inner city areas. Project Frontline, is a scheme to train 500 people in relatively scarce skills, such as data processing. They will then work remotely from inner city offices for companies based in London and the South-East.

Julie Harnett

Office relocation and moving the technology

No simple task

BRITISH PETROLEUM, the world's third largest oil group, decided recently to amalgamate its two headquarters (one in London's Victoria, the other in Hemel Hempstead) into one site.

There were two main reasons for uprooting the 700 staff involved: firstly, neither of the buildings that BP occupied could adequately handle the information technology required; and secondly, the company found the geographical division inefficient in operational terms.

The planning for the move to the outskirts of Hemel Hempstead started in 1984 and the building programme began in 1986. By the time the final move occurred, two years later, there was a full team of 13 BP staff working flat-out on move – as well as an army of external consultants and architects.

The job of moving staff and 110 computers took ten weeks to complete, although the size and scale of the BP relocation – and the reasons behind it – are not unusual.

According to a report by the property specialists, Debenham Tewson & Chinnock, one-third of the 100 major office occupiers interviewed were considering a move and 85 per cent of those considering moving gave "company growth" as a reason.

Indeed, those companies surveyed in the report expect to grow by 19 per cent up until 1990 while floorspace requirements are expected to increase by as much as 35 per cent.

Companies relocate for a variety of other reasons, says the report. *Office Needs: The Occupiers' View*. Cost problems with existing premises and expansion or contraction are favourite reasons. In an effort to save costs, many companies such as banks and insurance companies have favoured the partial relocation or the removal of the back-office function from a high-cost to lower-cost location.

Whatever the reasons, moving offices is like moving houses: a traumatic experience for all involved from senior managers to office staff. Ancillary equipment can suffer, too. It is time-consuming and a great drain on financial and emotional resources.

According to John Anderson of Relocation Management Associates, the upheaval "is

not to be under-estimated. Moving is a huge capital investment and management should know precisely what they are doing and budget properly – which they very often don't do. The thing about moving is that it brings out the worst in everybody if not handled properly."

As well as clear forward-planning with time and cost contingencies for those unforeseen events, open and effective communication with staff is something that can be overlooked. As Philippe Vernon-Powell of the Office Relocation Company points out: "All staff have a gripe about something – and management don't think that through when planning a move."

She maintains that while the management worry about the amount of floor space per workstation, they should also consider the psychological effect on staff – "they will be desperate to know how to get to the new building, where the

short-sighted decision. Management need to ask themselves: has the person put in charge of such a job actually done it before? The chances are they have not."

But along with finding the right experts and shifting the technology, there are people to consider. Will there be a pool of staff available in the new area to which you are locating?

What will be their wage expectations? What is the situation regarding tax relief on relocation expenses? Will the interior design of the new office be to a standard that will induce the existing staff to want to go there in the first place?

The rising levels of complexity in the office move have attracted a variety of other specialist organisations who claim to offer a one-stop, "solve-all" relocation service.

Design consultancies such as McCol, Business Design Group and Fitch-RS, for instance, will bolt-on a relocation service as part of their design packages. Invariably computers will be considered too delicate and risky to be moved by the company themselves. It is usual for either the computer manufacturer/distributor to be called in to de-commission equipment or to job handled may by a technology specialist.

But aside from design and computer consultants, management consultants have moved in on the business of moving. Organisations such as Relocation Management Associates regard relocation as the very stuff of management consultancy: this company comprises 26 management consultants who specialise in moving – clients are offered a master checklist with more than 68,000 headings, covering the entire process.

And then there is the new breed of moving specialist: the dedicated relocation company. The Office Relocation Company, for example, will handle all the administration, organise the supplies, source furniture and even find art for the walls. It will even arrange the moving-in party – but as anyone who has recently experienced an office move will tell you, companies are often too exhausted to celebrate when they finally make it to the new venue.

Wendy Smith

New ways to transmit text

Continued from page 5

information from head office to its 1800 strong chain of book-shops.

The IGG Data-Text, which combines advanced technology with the established TV broadcasting system, was chosen in preference to autodial modem, post, telephone, fax, telex and courier because it offers instantaneous and simultaneous message transmission to any number of locations, capital costs are lower and transmission costs remain the same no matter how many receivers are being used.

By the mid-to-late 1990s, when the universal ISDN (Integrated Services Digital Network) is fully implemented in all major countries, we are

promised single-line interactive communications between all kinds of communications services including telephone, fax, telex, audio and video conferencing, on-line databases, data and text broadcasting and EDI (electronic data interchange).

The various communications authorities and manufacturers are hammering out the standards that will make that possible from the desktop. The one most pertinent to electronic mail, and the first to be agreed is X.400, the CCITT recommendation for linking computers of different manufacture to enable them to exchange messages.

The next step, announced a couple of months ago, was the X.400 API (applications program interface) gateway stan-

dard, agreed by a number of manufacturers including BT, which will allow proprietary mail systems to actually swap correctly formatted messages.

Much of the future success of electronic mail will, then, no longer depend so much on compatibility standards but on user interfaces, i.e. the software that determines the ease and speed with which services and facilities can be accessed from desktop terminals.

Such solutions, however, will be heavy on computer memory; a PC equipped with a modem and simple communications software just will not suffice. Thus, there is bound to be a growing demand for more powerful workstations

That will lead us all more into the realms of true office

automation where users not only want to manage diaries, schedule meetings, access the various text communications and information services but want easy transfer of editable documents on a national and international basis.

Here, yet two more agreed standards, ODA (Office Document Architecture) and ODI (Office Document Interchange Format), will be important in the years ahead for they provide a common understanding of logical structure (i.e. paragraphs, chapters, address, headlines), layout structure (number of pages; page format) and content portion (text, graphics and data).

Julie Harnett

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The office according to Rank Xerox

TECHNOLOGY IN THE OFFICE 8



MINI COMPUTERS perform a wide variety of applications throughout industry, both in public and private sectors. Pictured here are Hewlett-Packard's HP 3000 mini computers. The company this year moved

into the number one position as America's "most admired computer company" in Fortune magazine's annual corporate relations survey, after a poll among nearly 8,000 senior executives and financial analysts.

PC FAX is a new buzz-phrase in office technology. While, on the face of it, PC fax appears an exciting development for computer-users, in practice it could be more trouble than it is worth. True, it saves having to print a document in order to fax it; confidential faxes are automatically stored on receipt; and it is easier to use a PC for storing destinations numbers.

But, with most PC boards, you have to convert your documents in to ASCII for transmission and that can be inconvenient; and, if you want a hard copy of a message, you have to use the PC printer and that will take far longer than a fax machine.

Another drawback is that you cannot send pre-drawn graphics images unless you enter them into the PC using a scanner, and then you may as well buy a fax.

If, however, you only need to transmit word processed or PC-processed information, then a fax board may be a more cost-effective solution if you have a workstation with sufficient memory capacity. But look for one that comes with menu or icon-driven software that is really simple to use.

A puzzle over PC fax

One danger concerning the phenomenal growth of fax, highlighted by Meredith Fischer of fax network specialists, Pitney Bowes, is that many organisations are beginning to take fax for granted, thinking of it as a very low-risk purchase. However, as has been shown in the personal computer marketplace, uncontrolled purchasing at departmental or office manager level could eventually be a cause of major concern, with telecommunications costs escalating beyond sustainable levels.

A simple solution being launched by Certacom at the TMA exhibition (23-25 October at the Metropole, Brighton) is the Fax Manager, a central switch which manages the fax traffic and provides full call-logging and destination records with time and date stamp and with all messages

going through the system being archived. However, Pitney Bowes recommends that organisations with a large number of fax machines already in place should undertake a fax audit first: "We will even do it on their behalf completely free of charge," says Meredith Fischer.

"You need to know who users are communicating with, how many pages they send a day, what they are spending on telephone systems and the type of telephone systems being used. You have to look at time zones of message destinations and a whole raft of other aspects."

"Then and only then can you determine the best solution, ie where you need memory machines, who needs confidential mailboxes, where you need to prevent junk mail and which of the word processing operators only transmit fax messages and would be better off with PC board than a fax machine."

"I believe there are many hidden networks out there and organisations should take stock now, before more office managers go off buying fax machines willy nilly."

Julie Harnett

Case study

Technology cuts through the paperwork

IN SPITE of the availability of computer systems, microfiche and image-processing, surveys in the US show that 94 per cent of corporate information remains on paper.

Paper-based administration often causes delays in the financial services sector, although commercial success in the increasingly competitive mortgage market, for example, depends on a good range of products backed with a first class customer service. In the race for the right property, borrowers expect rapid answers from their chosen lender.

These were the challenges facing Hammersmith-based Citicorp Mortgage, part of Citicorp, the worldwide banking group. A review of methods revealed that more than 35 per cent of customer file requests could not be met without some delay and none within 24 hours from the off-site storage facility.

In addition to the difficulties of tracing files already issued, Citicorp Mortgage felt that its customer service operation was being gradually undermined. Several options were considered by Citicorp's senior management. On-site storage was ruled out by lack of space. Microfiche would have solved the space problem,

but did nothing to reduce retrieval delays and was expensive to keep up-to-date. Citicorp then evaluated Document Image Processing (DIP), a technology reviewed in depth on page 4 of this survey. As well as overcoming file retrieval and storage problems, DIP also offered Citicorp additional processing benefits. Its availability to control paper flows was considered an important factor.

Several DIP systems were evaluated - with the final choice going to Olivetti's FileNet system, pictured above, centre. Installed in August last year, the system cost over £1m and now covers several areas including mortgage application, customer correspondence, funds transfer, insurance and redemptions.

Based around an optical storage and retrieval 'jukebox' with a maximum on-line capacity of 85m pages, the application uses 'Workflo', a powerful high-level language used to manage information-flow to, through and from the system.

All documents are scanned and indexed on arrival and are subsequently available for simultaneous inspection within 20 seconds, on request. Over 200 mortgage applications a day can be

processed, standard replies generated and information exchanged with Citicorp's IBM 3090 mainframe computer. Some 52,000 A-4 pages can be stored on one 12-inch optical disk - around 2,900 customer files. According to Citicorp's Strategic Systems director, Mr Brian Howells, the DIP system was "immediately accepted" by the staff and is giving significant process benefits.

High acceptability, ease-of-use and improved control-procedures have all led to improved customer service. Productivity figures from the six Citicorp DIP installations in the US have suggested that efficiency gains of about 40 per cent are possible. Other users of Olivetti DIP systems in the UK include the Britannia Building Society for mortgage operations, British Telecom Mobile Communications' customer services department, as well as the press-cutting libraries of several national newspapers.



With the growing incidence of repetitive strain injury suffered by keyboard users, new board design - these strains are the root cause of the pain and RSI, claims Maltro. The new board fits the natural shape of the hand and users can master the system with only a few hours' practice.

the board reduces the strain of repetitive strain injury suffered by keyboard users, new board design - these strains are the root cause of the pain and RSI, claims Maltro. The new board fits the natural shape of the hand and users can master the system with only a few hours' practice.

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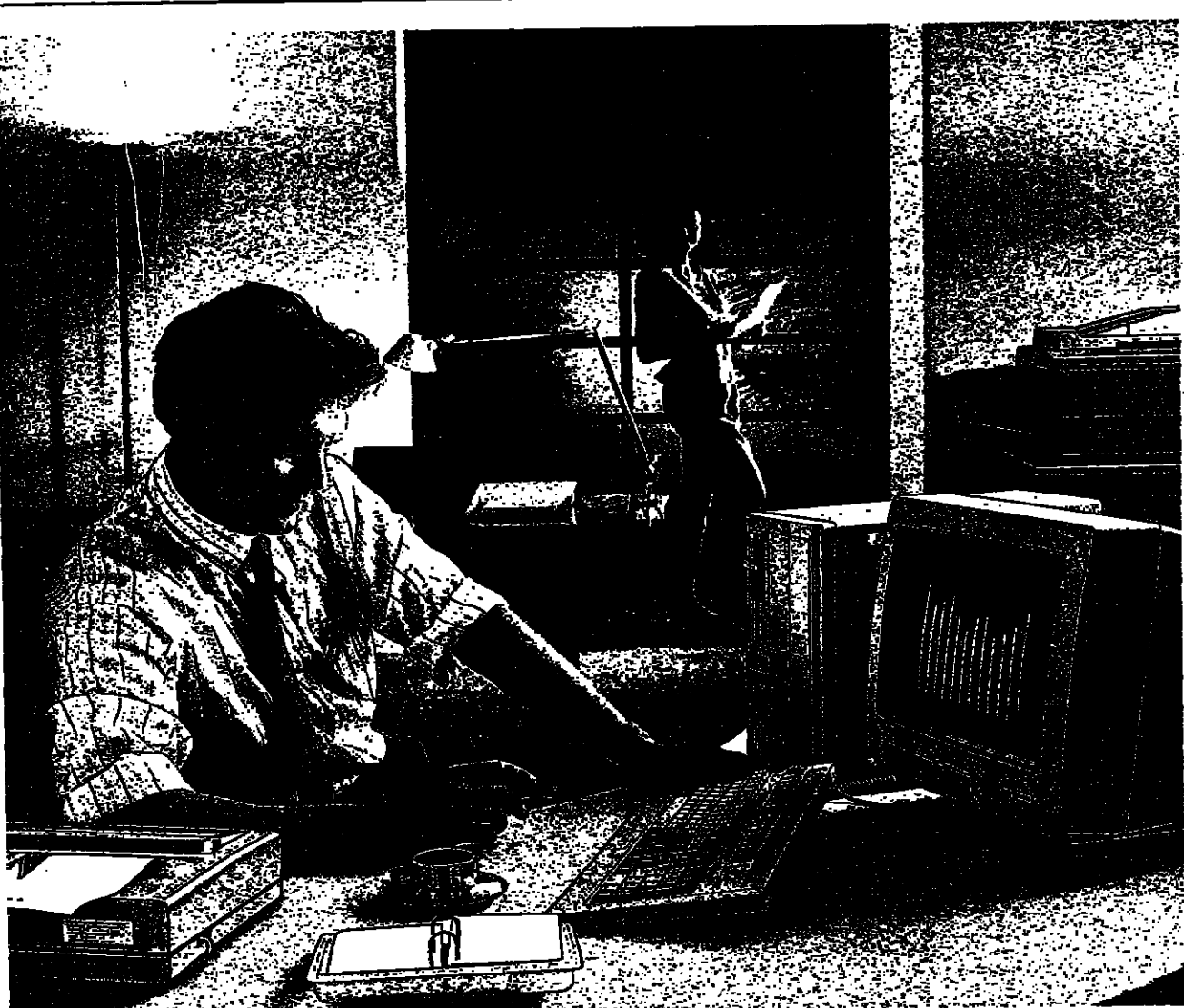
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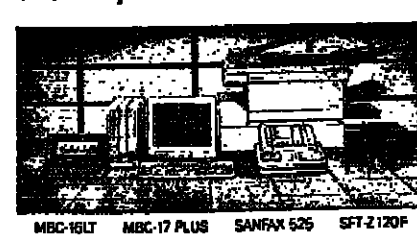
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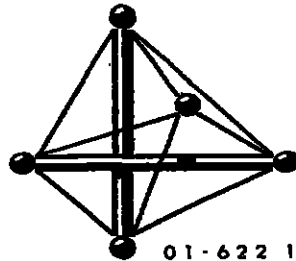
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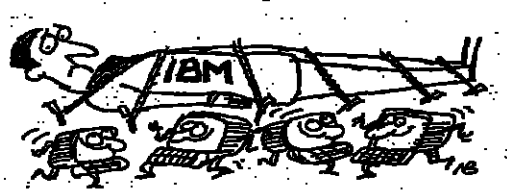
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INSIDE

Scientific soldiers man the thin red line

While bigger groups re-position themselves to take a bigger share of a stagnant defence equipment market, medium-sized companies face hard choices. Do they get out of areas where the cost of keeping up is too high? Do they try to make their niches more secure? Do they go for international links to gain entry rights to other Western markets? United Scientific Holdings was one such UK company trying to resolve such dilemmas when last month it became subject to a hostile bid. David White looks at the ups and downs of this one-time star of the defence business. Page 28

Sizeable handicap for IBM



Announcing a 30 per cent fall in IBM's quarterly profits last week, chairman John Akers, statement sought to convince shareholders that, if they remained faithful and trusted management, all would be well in the long term. This view, however, contains an implied assumption that while the ingredients of IBM's business may be changing, the master recipe remains as sound today as it was in the past. A less sympathetic analysis might conclude that soufites do not rise twice. Indeed, the once invincible IBM today looks open to some of the more telling criticisms levelled at Britain's BAT, writes Guy de Jonquieres. Page 46

Saab searches for a European co-driver

Sweden's troubled Saab-Scania company is anxiously seeking agreement with a major European car maker, after the collapse last week of its talks with Ford of the US on joint co-operation. Fiat, of Italy, and Peugeot, of France, are believed to be having separate discussions on a possible deal with Saab-Scania, the car division of which looks set to lose over SKr1.8bn (\$280m) this year. Robert Taylor reports. Page 23

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The first of Norway's financial longships

To compete at home and abroad two of the country's top three banks plan to merge. Karen Fossli reports.

The planned merger between Bergen Bank and Den norske Creditbank (DnC), two of Norway's top three banks, to form Den norske Bank (DnB) is the single most dramatic event in Norway's 150 years of banking history.

It will create Scandinavia's seventh largest bank with combined assets of Nkr210bn (\$30bn). Today the boards of the two banks will consider proposals for the exchange and valuation of their shares, the first stage in implementing the merger plan which was announced earlier this month. It subsequently received a public endorsement by Mr Gunnar Berge, Norway's finance minister.

This endorsement paves the way for a radical reversal in government policy which traditionally has sought to limit the size of Norwegian banks in the interests of promoting domestic competition. Today, however, the need to strengthen financial institutions - weakened by heavy loan losses in the past three years - so that they can compete more effectively at home and abroad has triggered the change in policy.

Scandinavian banks in general are worried about the competitive challenges they face as West-

ern European financial markets become more closely integrated. After experiencing their roughest period since the 1930s Great Depression, Norway's banks are particularly concerned for they are poorly placed as 1992 approaches.

With a population of only 4.2m, part of the problem has been the limitations of an "over-banked" domestic market. In addition, the operating costs of Norway's top three banks, caused mainly by a high rate of inter-bank transfers among customers, are the highest of the top twelve Scandinavian banks.

One of the principal advantages the two banks see in the merger is economies in this area. They claim that the merger will allow total operating costs to be reduced by between Nkr500m and Nkr750m annually.

But the prospect of reducing their costs base has only been one factor which has led the institutions to seek to strengthen their position through a merger.



Egit Gade Grove		Kristian Rambojer	
DnC Group (Nkr)		Bergen Bank Group (Nkr)	
	1987		1988
Net losses on loans & guarantees	1,194m	1,808m	
Net profit/loss	(1,470m)	(965m)	
Total assets	127.5bn	102.7bn	
Capital base	6.5bn	6.2bn	

past two years have seen record levels of commercial and personal bankruptcies and the banks are expecting their loan losses to continue for at least another year, although they believe the

bank, and Nkr1.26bn for DnC. Faced with these problems and the challenges ahead, executives of the top three banks have warned throughout this year that individually they will seek partners - preferably in Norway, or, reluctantly, more widely in Scandinavia - to try and strengthen their position.

The merger between Bergen Bank and DnC has nevertheless raised questions about the timing of such a bold move. "The merger comes at a time when each bank is seeking to recover from a period of financial difficulties with credit losses at very high levels by international standards. The extent to which there are lingering financial difficulties may reduce the time that management has to successfully execute the merger," believes Standard and Poor's, the US-based credit rating agency.

Mr Egit Gade Grove, chief executive of Bergen Bank, will head DnB and Mr Kristian Rambojer, head of DnC will become his deputy.

Mr Rambojer, has already been through the experience of slimming down an overweight institution. In the past year he has successfully turned around DnC. He shed 1,200 staff and improved operating profitability three-fold

to Nkr1.15bn in the first eight months of this year. In 1987, the bank suffered an operating loss of Nkr254m.

A concern is the task of integrating the two banks' overlapping domestic and international operations. But this will be made easier because the banks have compatible computerised data systems. Moreover, on the domestic side, the two banks fit together quite well. Bergen Bank is mostly in the western and southern regions of Norway while DnC is mainly in the east and north.

Oslo, however, presents a bigger problem for there is a large overlap in centrally located banking operations.

By early-December, the next step in the link-up, a final merger proposal, will be presented to shareholders at extraordinary general meetings. DnB is meant to become one financial unit from January 1, 1990. But the merger process is not likely to be fully completed before 1991. DnB will face the formidable task of improving its core capital and quality of assets. Currently, there is no Norwegian bank which can meet the Bank for International Settlements Cooke Committee requirements for equity ratios.

The US lobbies overreach themselves

First, a straw in the wind. Nearly a year after its election victory, the Bush administration still has 77 vacant senior posts for which it has not even nominated a candidate. Last week it got around to offering a medical appointment to the brother of Senator Robert Packwood, a powerful Republican who has played his own interesting part in the events of the last few days.

What, Dr Packwood was asked, was his attitude to abortion? If that was the question, he replied, he wasn't interested in the answer, they had better look for another candidate. The abortion issue, as the President no doubt knows, has emerged as the dominant political issue of the fall. It will probably be decisive in many pending elections at the State level, and may well be in future elections, too. State victories could give the Democrats enough votes to ensure that the electoral re-districting which is required to reflect population shifts will not give the Republicans the advantage they expected. That would affect the political balance for a generation.

Dr Packwood's contempt is a perfectly apt comment on this Bush obsession, but it does not explain how a US government which is facing huge challenges

in defence, foreign and domestic policy has got sidetracked so dangerously. This in turn is part of a larger question - the awful banality of US politics at the moment. This has provoked one of those apocalyptic questions which Time Magazine likes to ask every decade or so - "Is Government Dead?"

This question, which has been dominating the news-stands for the past week, echoes another which Time raised in the permissive '60s: "Is God Dead?" and the answer to that question was that fundamentalist religion was just starting to make a comeback. Fundamentalism is in retreat, thanks to the scandalous behaviour of some of its best-known evangelists, but the abortion issue remains as its monument.

The political wing of fundamentalism, the so-called moral majority, was one of the most effective parts of the right-wing coalition which helped elect President Reagan, and was mobilised again last year by Mr Bush. The right-to-life movement still has the fervour and the grass-roots power which the broader movement seems to have lost, but it does not have majority support. Its success has provoked a counter-revolution of feminism.

The result could hardly be worse for the White House. The

right-to-lifers can swing enough votes to push some of their sympathisers to victory in Republican primaries; but the same convictions threaten to defeat these candidates in the elections. Mr Bush, a prisoner of his own right-wing rhetoric, can only squirm.

It would hardly be worth drawing your attention to this American tragedy if it was unique; but in fact it says a lot about the whole American system. US political candidates must win primary elections among their own supporters, and then depend upon heavy private financial support to win the subsequent general election campaign.

This combination makes American candidates more dependent than politicians in any other country on organised lobbies. It means that failing a clear national crisis, or strong national leadership, the political agenda is set by special interests.

Some years ago Professor Mancur Olson argued that this is the fate of all systems, and explains why political success carries the seeds of its own decay, since it creates the soil in which lobbies thrive.

This is persuasive reading in Washington; but to a foreign observer, it looks more like a specifically American diagnosis. Liv-

ing in a city where registered lobbyists are numbered in tens of thousands, reading newspapers where defence contractors buy full-page advertisements to try to get Pentagon decisions reversed, attending dinner-parties which are all about influence-peddling is a strange, specifically American experience.

It is hardly a new one, either. American history is peopled with triumphant special interests - the railway barons, the trusts of the later nineteenth century, the oil interests which brought down President Harding; and all of them were in the end defeated by the system itself. On this reading we should look not for a one-way process of decay, but for a cycle, in which special interests advance until they overreach themselves, and are driven back.

The fundamentalist lobby seems to have reached this point, and it may not be the only one. The military-industrial lobby, which thrived during the cold war just as President Eisenhower feared it would, now looks likely to be defeated by detente and budgetary constraints.

Nearer home, the Wall Street lobby, which has so successfully pushed for deregulation, is now at least shaky, as LBOs are now seen as undermining US industry and its financial structure, and

those in Congress who spoke for the thrift industry are under investigation. The most powerful of all current lobbies, and potentially the most dangerous, is the old-age lobby, the American Association of Retired Persons, or AARP, some 26m strong.

It is this group which has blocked the taxation of social security benefits, a sensible policy supported by the Budget director, Mr Richard Darman, and the chairman of the Council of Economic Advisers, Dr Michael Boskin, who would be an unbeatable alliance on most issues. The grey wolves, as the retired are known, scored another triumph last week with the defeat of a bill to increase the catastrophic health insurance scheme. This was enacted only a year earlier to ensure that sick old people could be treated for serious illness without becoming paupers.

This could be another Pyrrhic victory. The repeal was secured by a vote in both houses of Congress, but the measure was so close that it was almost overturned. It was a victory for the old-age lobby, but it was also a victory for the health insurance lobby, and offered another Packwood straw in the wind. Senator Packwood, a sponsor of the measure, voted against it, citing the Bill of Rights.



By Anthony Harris in Washington

conclude that Congress is now ready to complete the lobbying cycle, and stand up for the general good against special interests, it is at least possible. The crises of private debt, health insurance and the defence burden will continue to demand attention, and all argue for a reaction; and Congress is beginning to show just a little spine. It did so this week when it voted down the President's proposed constitutional amendment to protect the flag, a pure piece of gesture politics, and offered another Packwood straw in the wind: Senator Packwood, a sponsor of the measure, voted against it, citing the Bill of Rights.

Economics Notebook

Questioning the currency of Lawson's Much-Binding view

MR NIGEL Lawson's Mansion House speech last week confirmed that the Chancellor will press on with his plan for competing currencies within the European Community economics and finance ministers meet again next month.

He lifted the veil sufficiently to underline that the essence of the British alternative to Mr Jacques Delors' idea of European economic and monetary union based on single European currency and central bank was permissive, not mandatory.

"This is not a matter, as some have fancifully suggested, of requiring the village shopkeeper in Much-Binding-in-the-Marsh to accept payment in drachmas," the Chancellor said. "He would be as free to decide what forms of cash he will accept as he is to decide whether or not to accept a particular credit card."

Although Mr Lawson said the plan would give governments "every incentive to minimise inflation," Britain's European partners remain overwhelmingly sceptical about it.

Some of the arguments that can be marshalled against the competing currency plan appear in an article by Christopher Allsopp of New College, Oxford, and K. Alec Chrystal of the City University Business School in the latest Oxford Review of Economic Policy. While they say that adoption of the competing currency idea could result in one currency becoming universally accepted in the EC, they argue that "in reality, it would be likely to lead to a multi-money system which increases transaction costs enormously and lowers the efficiency of the market system."

would pose other problems. "Having several monies in parallel use is even less desirable than having multiple weights and measure systems in operation," the two economists say. Although Mr Lawson believes retailers should be able to cope with his plan, Messrs Allsopp and Chrystal raise other difficult questions. They ask whether companies could choose their reporting currency. Would stock exchanges have to quote in 12 currencies simultaneously? And would governments accept tax returns and payments drawn up in any EC currency?

Regional strains

While Mr Lawson sees his competing currency idea as a weapon against inflation, some economists argue that Britain will be unable to overcome rising prices unless it tackles the North-South divide.

Writing in the September issue of the Royal Bank of Scotland Review, J Parry Lewis, Emeritus Professor of Economics at the University of Manchester, urges the Government to create a second capital region as an alternative focus for growth to London and the South East.

According to Prof Lewis, the recent strong growth of the south east breeds inflationary pressures throughout Britain. Higher wages for workers in the London, Docklands and Channel Tunnel developments attracted labour from elsewhere in Britain causing regional shortages and rising wages in areas remote from the South East.

Congestion in the South East has also generated additional costs which spread outside the region. These include higher prices

for goods produced in the South East because of increased transport and labour costs.

Taxpayers throughout Britain have also been obliged to pay for new roads in London or regional bonuses for school teachers and civil servants in the South East.

The Government's policy of raising short-term interest rates to combat inflation will not solve these problems, Prof Lewis argues.

Congestion in the South East will continue to exert "its massive long-term inflationary pressures" and will get worse with completion of the Channel Tunnel.

Prof Lewis proposes creating a second capital region far enough from London to act as a counter-magnet for growth. Not surprisingly, given the publication in which his ideas are aired, Edinburgh and Glasgow are named, along with Newcastle, as possible candidates for expansion into a metropolitan area of four or five million people.

To help the process along, he suggests that the South East should be left "to stew." There should be no new spending on easing traffic congestion or improving services such as the post or hospitals in the South East. In that way, people and businesses would be more ready to relocate to the North.

Prof Lewis's scheme must be a political non-starter. But his ideas on congestion and inflation merit some reflection. Especially telling is his contention that "every pound spent easing congestion in the South East makes it worse and adds to rising prices more than it would if spent elsewhere."

Peter Norman

THIS WEEK

UK FINANCIAL markets, having recovered from the drags of last week, face another daunting hurdle tomorrow when the September trade figures are released.

After the shock deficits in July and August, the markets are hoping to see a distinct improvement in September's data. A sharp fall in September car sales, a reduction in stock levels by companies, and an increase in oil exports, are all expected to contribute to a better trade picture.

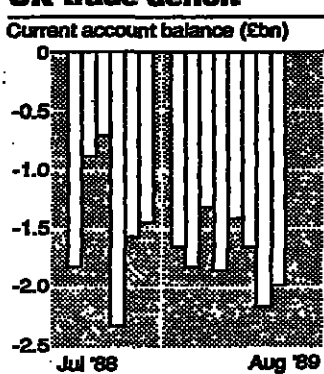
The consensus of analysts' forecasts, compiled by MMS International, the financial research company, is for a current account deficit of £1.5bn, compared with the £2.3bn (£3.1bn) trade shortfall recorded in August.

City analysts have warned that if the deficit is anywhere near £2bn, the pound could come under renewed and heavy selling pressure in the currency markets. If intervention by the Bank of England subsequently failed to halt sterling's decline, the pressure on the Government for another rise in interest rates to protect the currency would intensify. The Confederation of British Industry's (CBI) survey of industrial trends is also released in the UK tomorrow. The survey will be closely watched because it will include replies from British business received after the latest interest rate rise.

The City expects the survey to show a considerable downturn in output expectations and investment plans, and that confidence has been sapped further by base rates of 15 per cent.

In the US, the advance estimate of gross national product (GNP) for the third quarter of this year is released on Thursday. The MMS consensus is for a 2.4 per cent growth, compared with 2.5 per cent in the second quarter. The important set of figures in West Germany this week is today's preliminary consumer prices data for October, which

UK trade deficit



could provide a focus for fears of accelerating inflation. The figures are expected to show an increase in consumer prices of 0.3 per cent for the second month running, taking the annual rate of growth to 3.2 per cent. This would be the highest inflation rate in West Germany since this year.

Other events and statistics published this week (with MMS International consensus in brackets) include: Today: West Germany, export and import prices for September. France, trade balance and consumer prices for September. Canada, retail sales for August.

Tomorrow: UK, building society receipts (£4bn) and cyclical indicators for September. US, durable goods orders (down 1 per cent) and shipments for September.

Wednesday: UK, construction/new orders for August. West Germany, weekly money supply figures and wholesale turnover for September. Australia, balance of payments for September. US, existing home sales for September.

Thursday: US, import/export prices third quarter 1989. West Germany, Bundesbank council meeting.

Friday: US, personal income and consumption for September. Japan, current account, consumer prices and preliminary industrial output for September.

Société Générale de Belgique - Generale Maatschappij van België

has sold its interest in

Pieux Franki S.A.

to

Van Roey N.V.

The undersigned acted as financial adviser to Société Générale de Belgique in this transaction.

Dillon, Read Limited

October 1989

INTERNATIONAL CAPITAL MARKETS AND COMPANIES

Saab seeks car partner in Europe

By Robert Taylor in Stockholm

SWEDEN'S troubled Saab-Scania company is anxiously seeking agreement with a leading European car maker after the collapse last week of its talks with Ford of the US on joint co-operation.

Flat, the Italian company, and Peugeot of France are believed to be holding separate discussions on a possible deal with Saab-Scania whose car division looks set to lose more than SKr1.5bn (\$280m) this year, mainly because of its worsening sales in the vital US car market.

It has been calculated that the company is losing up to SKr14,000 on every model it sells.

Mr Georg Karnsund, the company's embattled chief executive, said last Friday that it might take two to three years for the car division to recover, but there are growing doubts that he has very much time left to remedy its troubles.

The rationalisation programme, designed to reduce Saab's soaring costs, has made some progress, with a cut of 2,000 in the 15,000 strong workforce, moves to improve productivity and the sale of some of its component plants.

Saab's suppliers in Sweden, however, have just rejected the company's demand that they should cut their prices by 10 per cent to assist the troubled car division.

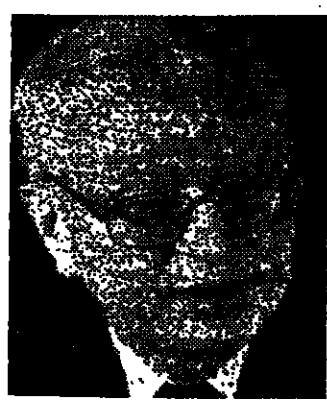
Last Friday Saab officially opened its new SKr1bn assembly plant in Malmo, which will have an annual capacity of 60,000 cars, manufactured by the latest techniques of team production.

The new plant suggests that Saab believes its current troubles are temporary.

But Saab-Scania has troubles in other areas and a question mark still hangs over its aircraft operations.

It is true the company has succeeded in building up orders and options for its civilian Saab 340S and Saab 200. Only last Friday Mr Karnsund announced that Saab, the Swedish airline company, had taken orders and options on 10 new aircraft with a value of SKr700m.

So far there have been 30 firm orders for the Saab 200 as well as a further 34 options. But the company is still waiting for the Swedish Government to approve a SKr1.3bn conditional loan to meet half the development costs of the



Georg Karnsund: car recovery may take three years

aircraft.

Moreover, the military aircraft side of operations faces an uncertain future, mainly because the Swedish Government has yet to give its further financial support to the future of the JAS 39 or Gripen project. This has been fraught with structural problems that culminated in a crash on the aeroplane's trial run last February.

A report on the JAS project was presented to ministers on October 2 and a government decision is expected soon. If

the Government gives Saab-Scania the thumbs down then the company fears its entire aircraft operations will be in jeopardy.

It is expected to unveil a much greater loss in 1989 than the SKr1.8bn deficit suffered last year.

For the moment, at least, the company can continue to rely on substantial profits from the sale of its trucks and buses, which enjoyed a 17 per cent increase in sales in the first eight months of the year.

Analysts believe the Scania division could achieve a profit of about SKr3.7bn, making it one of the most profitable heavy goods manufacturers in the world. But many observers warn of the dangers of relying so heavily on truck and bus sales.

In the meantime, to add to the gathering storm clouds, the Swedish investment company Barkmans, owned by financier Mr Sven-Olof Johansson, increased its equity stake in Saab-Scania to 14 per cent from 12 per cent and voting rights to 16 per cent from 14 per cent, adding to the pressure on the powerful Wallenberg family, the company's biggest shareholder.

Roche lifts sales 22% and raises dividend

By William Dullforce in Geneva

HOFFMANN-LA ROCHE, the Swiss chemicals and pharmaceuticals group, reported a 22 per cent climb in sales to Sfr7.32bn (\$4.6bn) during the first nine months and reiterated its previous forecast of "a considerable rise" in earnings this year.

The group increased the shareholders' dividend by 21 per cent, from Sfr660 to Sfr800 a share, on the 1988 account, after it had declared a 33 per cent improvement for last year in consolidated net earnings to Sfr641.5m. This profit performance was achieved on a 13 per cent sales gain.

In April Hoffmann-La Roche undertook a far-reaching capital restructuring, designed to open its stock to institutional investors and to make its shares more tradable.

The 22 per cent increase in turnover in the first nine months of this year represented a 13 per cent gain in local currencies.

Exchange rate influences were less marked than in the corresponding period of 1988.

Ericsson signs US contract

By Robert Taylor

ERICSSON of Sweden has taken an important step towards its goal of penetrating the US telecommunications market with the signing of a five-year contract with Southwestern Bell for the purchase of Ase digital switches. Neither side would reveal the value of the deal.

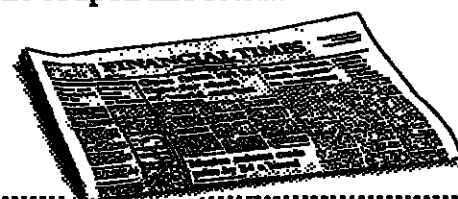
Ericsson's switches are to be supplied for lines Southwestern Bell is installing in Arkansas, Kansas, Missouri, Oklahoma and Texas.

The Swedish group made clear the contract contained an important qualification. Its full benefit is contingent on Southwestern winning approval from the states concerned for new regulations covering sensitive issues such as price flexibility.

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FINANCIAL TIMES
EUROPE'S BUSINESS NEWSPAPER

BNP buys stake in Romagnolo

By John Wyles in Rome

A FURTHER strengthening of Franco-Italian banking ties has been marked by the acquisition of a 2 per cent stake in Credito Romagnolo, Italy's second-largest private bank, by Banque Nationale de Paris.

Mr Francesco Bignardi, the Bologna bank's president, said last Friday that BNP had purchased its shares on the open market with the agreement of the Romagnolo board.

The two banks have agreed a medium-term collaboration plan which will allow Romagnolo to upgrade its services to clients and will guarantee "a direct support on all of the principal European markets through the French bank's network."

Romagnolo is controlled by a group headed by Mr Carlo De Benedetti of Italy.

Texas Instruments falls 31%

By Martin Dickson in New York

TEXAS Instruments, the US electronics manufacturer, has announced a 31 per cent drop in third-quarter net income, due to the slowdown in its key semiconductor and defence electronics markets.

Net income for the quarter totalled \$65m, against \$94m, on net sales of \$1.54bn, slightly down from \$1.58bn. Earnings per share worked through at 67 cents, down from \$1.03 in the same period of last year.

Mr Jerry Junkins, the chairman, said the growth rate in the world semiconductor market was continuing to slow, particularly for memory products, because of the weaknesses in the electronic equipment sectors. Its latest survey showed customers maintaining low levels of semiconductor inventories.

The company's operating profit was \$40m, or 3 per cent of net sales billed, down from \$107m, or 7 per cent in the

same period of last year and \$33m below the second quarter. This was primarily because of lower prices and higher depreciation in semiconductors.

While analysts had expected a sharp decline in earnings, the operating profit figures were worse than some had been forecasting. Mr Junkins said the company expected "near-term sluggishness in the electronics market and we will take ongoing cost reduction actions as necessary to keep operations aligned with demand."

He also announced Texas would be taking an unspecified fourth-quarter charge for a reorganisation of its operations in advanced information systems. The aim was to create a group offering sophisticated software development tools for business problems, and the shake-up would also help produce large reductions in operating costs.

Net income for the first nine months totalled \$356m, down from \$271m, while earnings per share were \$2.70, compared with \$3.01. Net sales were \$4.65bn, up slightly from \$4.60bn, with increases in the components and digital products segments more than offsetting a decline in defence electronics.

Mr James Barlage, an analyst at Smith Barney, felt that in the longer term the company's prospects for significant growth were "quite dismal."

The slowdown in military spending was hitting what had been one of the company's greatest areas of growth over the past decade.

Mr Stuart Johnson, at Wertheim Schroder, said he was looking for earnings per share for the year of \$3.45, before the fourth-quarter charge, and the outlook thereafter was "not particularly exciting."

Industriekreditbank Reports

Healthy Growth in Fiscal 1988/1989

Considerations on German Corporate Taxation

Improvements in corporate taxation in Germany are both warranted and possible. Various suggestions have been made. The first part of the IKB annual report is devoted to a discussion of aspects of taxation which we feel are of particular interest to our medium-sized commercial customers. Our analysis focuses on the possible abolition of the trade tax (Gewerbesteuer) - which in our view would be an important first step towards a modernization of the German tax system. Upon request, we would be happy to provide a copy of this report.

Business Development Favorable

Total dividends paid to IKB shareholders in fiscal 1988/89 rose to DM 43.2 million, a 29% increase over the previous year's volume. In addition to the dividend of DM 8.00 per DM 50.00 share, a DM 1.00 bonus was paid in commemoration of IKB's 40th Anniversary. The capital ratio amounted to 4.0%, with capital funds at DM 886.5 million.

Loan Volume Expanded

During the 1988/89 fiscal year, the balance sheet total rose to DM 22.4 billion - an 11.5% increase over the previous year. Long-term claims on customers grew by 13.1% to DM 16.8 billion. Net interest and commission income rose DM 5 million to DM 281 million. The increase in administrative costs was held in check by a modest rise in personnel expenditures and a decrease in operating costs. As a consequence, the partial operating profit rose to DM 166 million.

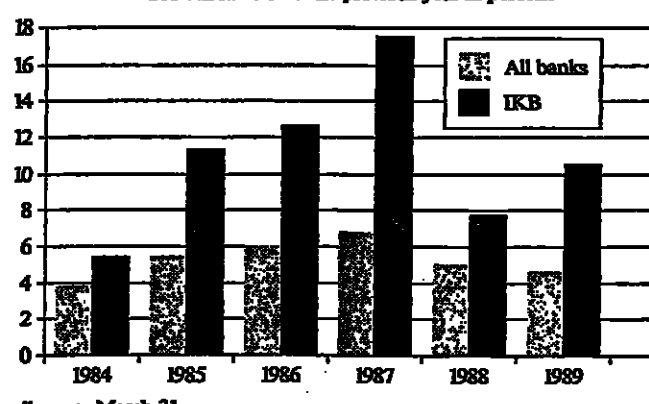
A Range of Specialized Services

Complementing its core business, IKB also offers a wide range of specialized services. In Luxembourg, for example, both the IKB subsidiary, IKB International, as well as the IKB branch office operated successfully in international lending, money market trading and in the securities business. A wholly-owned Hamburg-based subsidiary, IKB Leasing GmbH, is active in equipment leasing. IKB Immobilien Leasing GmbH, a joint venture of IKB and BHF-BANK, focuses on real estate leasing. IKB's international business concentrates primarily on long-term financing of machinery and equipment exports. The Corporate Finance Division advises companies on underwriting, mergers and acquisitions, and participations via IKB's subsidiary, IKB Beteiligungsgesellschaft mbH. IKB Consult GmbH offers comprehensive corporate consulting services.

IKB's principal goal is to provide corporate customers with a wide range of high-quality specialized services, making IKB the bank of choice for advisory services and long-term financing.

Long-term Loans to Domestic Companies¹⁾ 1984 - 1989

Growth rates over the previous year in percent

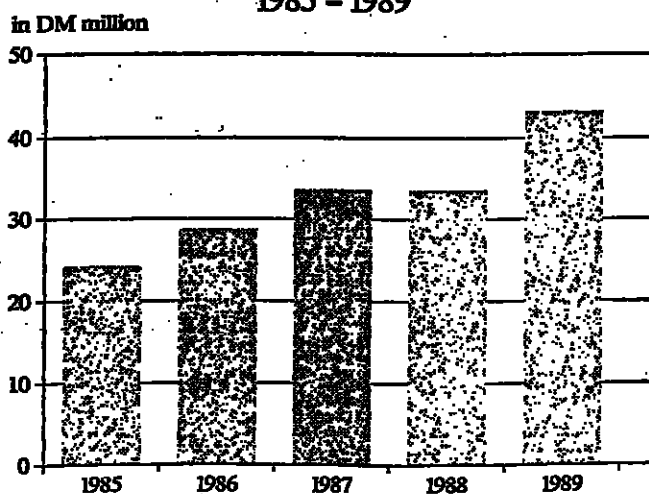


all as per March 31

¹⁾ Not including self-employed persons and loans against SD certificates

Source: Deutsche Bundesbank, IKB

Total Dividend Payment 1985 - 1989



all as per March 31

Summary of Financial Figures (non-consolidated)

	March 31, 1989 in DM million	March 31, 1988 in DM million	Change %
Balance sheet total	22,396	20,087	+ 11.5
comparative consolidated figures	22,592	20,214	+ 11.8
Claims on customers	17,206	15,328	+ 12.3
of which long-term	16,788	14,849	+ 13.1
Own bonds issued	7,140	7,406	- 3.6
Long-term liabilities to banks	7,046	4,937	+ 42.7
Long-term liabilities to other creditors	5,037	4,617	+ 9.1
Capital funds	886.5	757.5	+ 17.0
Net interest income	278.8	273.8	+ 1.8
Net income	58.2	45.6	+ 27.6

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UK COMPANY NEWS

New cash injection plan put together by Systems Reliability
Optim drops bid and restructures

By Andrew Hill

SYSTEMS Reliability Holdings, the telephone systems designer and computer dealer, is leading a restructuring plan to revive Optim Group, the USM-quoted supplier of computer systems.

Optim, which has been suffering from cash flow problems and high borrowings, announced a cash subscription and a 4-for-15 rights issue, which will together raise \$4.5m. Optim is also abandoning the \$2.37m all-share acquisition of Zeltz, a computer services group.

That deal, announced at the beginning of last month, was intended to provide a cash injection for Optim, but the board later realised that it would supply insufficient working capital.

The new rescue plan was put

together by SRH's chairman and chief executive, Mr Robert Evans. He joined the group from Hilldown Holdings last year and will become executive chairman of Optim.

The rights will be made at 10p a share, against Friday's closing price of 24p, up 9p. A consortium and syndicate led by SRH are subscribing for new shares at the same price.

In addition, Brown Shipley, which provided long-term loans for Optim when it floated on the USM in July 1988, has agreed to convert \$2.6m of debt into equity at 16.25p a share.

Mr Evans said he did not see any value in mounting a full takeover for Optim at this stage.

"By taking a 5 per cent stake and management control we

can see what we have got and sort the company out before going too far down that road," he said.

After the recapitalisation, the main consortium members will hold 13.3 per cent of Optim's enlarged capital. SRH will hold 5 per cent, and the balance will be held by Mr Michael Shafran, Mr Christopher Rieger and Tranwood Capital, the investment subsidiary of the financial services group, Tranwood.

Mr Shafran is chairman of Global Group, the quoted importer and exporter of meat products, and has known Mr Evans since he was at Hilldown. He will join Optim's board as a non-executive director. Mr Rieger, an SRH director, will become an executive director

of the computer systems group.

Other holders of Optim's enlarged equity will include Brown Shipley, with 20 per cent, and the existing directors, with 4 per cent. The subscription shares not taken up by the main consortium members are being bought by institutional and private clients of Henderson Crosthwaite, where Mr Shafran is a director, and of Tranwood. The Henderson clients will hold 16 per cent of Optim's enlarged equity, and Tranwood customers will hold a further 25 per cent.

Among the new Optim institutional investors are two existing SRH shareholders - Prudential and Provident Mutual - which will own more than 5 per cent each.

**New shape
Jantar starts to
progress**

JANTAR showed progress in the first half of 1989, making a pre-tax profit of \$54,000. That compared with a loss of \$24,000 in the corresponding period and with a profit of \$30,000 for the whole of 1988.

The company, a former shell mixing and minerals trading undertaking, was acquired by Mr Stephen Parris and European Trust in April.

It later acquired Cargo Control Equipment, a maker of load restraint equipment and that represented the first stage in the development of Jantar as an industrial holding company, initially concentrating on the light engineering sector.

Mr Parris, who is chairman, said the second half of the year would see the benefit of contributions from Cargo Control, Jaggard's Tiltman and TV-Safe and Transquip.

The level of trading in those companies was up to expectations. Jantar continued to look for further opportunities to develop within the transport services sector.

He said it was intended to return to dividends as soon as appropriate. The last payment was for 1985.

**English and
Intl net
assets rise**

At October 5 1988, net asset value of English and International Trust had risen to 172.4p, from the 170.7p of six months earlier.

On gross income ahead nearly £1m to £2.81m, earnings moved up from 1.65p to 1.85p. The interim dividend is 0.8p (0.75p).

**Automotive
Products
moves ahead**

Automotive Products reported continuing strong demand despite problems caused by interest rates in certain markets. Pre-tax profits for the six months to June 30 rose 5 per cent to £12.8m, against £12.2m.

Turnover for this subsidiary of BBA Group was £12.3m higher at £173.7m.

FT Share Service

The following securities were added to the Share Information Service in Saturday's edition: Greyfriars Investment Company (Section: Investment Trusts).

Presidio Oil Company 'A' shares (Oil & Gas).

Ransomes 8.25p (Net) Cum. Conv. Pref. shares (Engineering).

Tokai Bank (Banks).

SHARE STAKES

THE following changes in share stakes have been announced recently:
Aikens House: FV Bachmann, director, bought 387,500 ordinary, increasing holding to 3.06m (6.23 per cent).
Associated Farmers: Brit-N and NDS Brown increased interest to 250,000 ordinary (12.3 per cent).
Copymore: HS Goldbold bought total of 152,850 shares and owns 4.57m (40.8 per cent).
Dolphin Packaging: HB Evans, managing director, purchased 2,000 shares at 105p and 19,000 at 103p, bringing beneficial holding to 6.4m (83.11 per cent).
GI Robinson, director, made similar purchases and has a

beneficial interest in 4.26m (22 per cent).

Edmond Holdings: Willesley Clay lifted beneficial holding to 7.12m shares (14.08 per cent).

Frugmore Estates: Markheath Securities owns 8.8m shares (21.1 per cent) following purchases of 470,000.

Gymar: Greiner Holding, privately-owned Austrian company, has acquired 5.06 per cent of the capital.

Johnston Group: HF Gray sold 12,128 ordinary and left with 517,460 (4.94 per cent).

LGW: CB McGuire acquired 8,500 ordinary at 80p. Holding now 3.16m (71.07 per cent).

NMC Group: CJ Barker bought 49,500 shares at prices between

105p and 116.5p. Total holding 3.39m (8.7 per cent).

Oceanic Group: On behalf of clients EBC Nominees (Jersey) has disposed of 1.5m shares; clients now own 4.76m (4.3 per cent).

Pentos: Danae Investment acquired 7,945 preference shares; holding now 55,525 (56.52 per cent).

Sunleigh: Babcock acquired 395,000 ordinary and holds 4.6m (20.02 per cent).

Suter: has bought in 500,000 ordinary at 178p each. Total purchases 11.56m shares.

Whitegate Leisure: Hornby Trading purchased 1.32m shares bringing holding to 10.88m (7.83 per cent).

**USING COMPUTERS IN BUSINESS AND
INDUSTRY**

The Financial Times proposes to publish a Survey on the above on

Friday 24th November 1989

For a full editorial synopsis and advertisement details, please contact:

Meyrick Simmonds

on 01-873 4540

or write to him at:

Number One, Southwark Bridge
London SE1 9HL

FINANCIAL TIMES
LONDON'S BUSINESS NEWSPAPER

RATNERS GROUP plc

£44,000,000 nominal 4 per cent.
Convertible Bonds due 2002
Adjustment of Conversion Price

NOTICE is hereby given to the holders of the £44,000,000 nominal 4 per cent. Convertible Bonds due 2002 (the "Bonds") of Ratners Group plc (the "Company"), that, pursuant to Clause 5 (B)(vii)(b) of the Trust Deed constituting the Bonds, following the grant by the Company of an additional right of conversion in respect of the 5.85 per cent. convertible cumulative non-voting redeemable preference shares of £1 each in the Company the Conversion Price of the Bonds has been adjusted, with effect from 11th October 1989, so that the Conversion Price is 479p per ordinary share of 10p nominal value ("Share").

Prior to the adjustment, the Conversion Price was 482p per Share.

**OVERSEAS UNION
BANK LIMITED.**

US\$100,000,000
Subordinated Floating
Rate Notes due 2011

(Redeemable at the option of the
Noteholders in 1990 and 2005)

In accordance with the provisions of the Notes, notice is hereby given that the rate of interest for the six months 23rd October 1989 to 23rd April 1990, has been fixed at 8 1/2%. The interest payable on the relevant interest payment date, 23rd April, 1990, will be US\$10,980.03 per US\$250,000 Note.

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Acceptances have been received in respect of 13,747,474 ordinary shares representing 99.4% of the offer which was made to shareholders in order to raise R1,026 million, net of estimated expenses of R11.1 million.

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FINANCIAL TIMES STOCK INDICES

	Oct 20	Oct 19	Oct 18	Oct 17	Oct 16	Oct 15	1989 High	1989 Low	Since Completion High	Low
Government Secs.	84.59	84.70	84.66	84.78	85.27	83.79	89.29	83.75	127.4	49.18
Fixed Interest	93.74	93.20	93.40	93.37	93.77	94.08	99.59	93.20	105.4	50.53
Ordinary	1761.0	1772.1	1758.5	1736.7	1760.3	1815.0	2008.8	1447.8	2008.8	49.4
Gold Mines	197.3	193.2	190.6	192.5	184.9	204.7	215.2	154.7	734.7	43.5
FT-Act All Share	1097.64	1100.15	1089.30	1071.59	1078.89	1124.57	1225.80	921.22	1238.57	61.92
FT-SE 100	2179.1	2189.3	2170.1	2135.5	2163.4	2233.9	2426.0	1782.8	2443.4	98.9

BOWATER INCORPORATED
RECORD SALES CONTINUE
IN FIRST NINE MONTHS OF 1989

	9 Months ended 30 September 89	9 Months ended 1 October 88	Change
SALES	\$1,082.3m	\$1,043.1m	+3.8%
INCOME BEFORE TAX	\$205.1m	\$221.2m	-7.3%
NET INCOME	\$112.4m	\$118.8m	-5.4%
EARNINGS PER SHARE*	\$3.00	\$3.16	-5.1%

* Not income used in the calculation of earnings per share has been reduced by the dividend requirement of the LBOC preferred stock.

» Newsprint shipments up by 3.2% over same period in 1988.

» Newsprint operating income down due to increased price discounting and continuing pre-startup costs for new pulp mills.

» Improved operating income from market pulp, coated paper and computer forms.

Chairman and Chief Executive A.P. Gammie reports - "Sales are continuing at record levels and demand for all our products is holding up well. Despite softness in newsprint prices, earnings in the first nine months already have made 1989 the second best year in our history."

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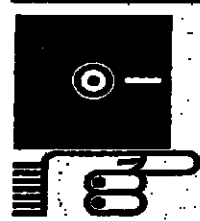
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FINANCIAL TIMES SURVEY



Technology is so transforming the industry that it is hard to say where digitally generated

image manipulation ends and printing begins. Raymond Snoddy says in the run-up to Europe's single market, concentration and internationalisation are the trends

In the grip of rapid change

THE PRINTING industry, in all its manifestations - Britain's fifth largest manufacturing industry - larger even in output and employment than the car industry, is in a state of turmoil.

A traditional industry is in the grip of rapid technological change and dramatic restructuring. Some think the changes to come in the next decade will be more fundamental than in the 500 years since Caxton.

Developments including still video and the sort of digital image manipulation made possible by companies such as Quantel start to call into question the traditional boundaries between media.

Computerisation has already cut out whole processes in the preparation of words or images for printing. The electronic integration of words and graphics, already possible, should become a practical commonplace within three to five years.

Newspapers have over the past three years seen a much delayed technological revolution, with journalists in effect setting their own copy by direct inputting of stories into electronic newsroom systems.

The latest industry estimates suggest that within three to five years the words and pages

will go direct to the printing plate in a stream of digital impulses, thereby cutting out yet another stage in the production process.

Mr Brian Blunden, chief executive of PIRA, the research association for the paper and board, printing and packaging industries, believes that technological change is having the effect of "moving all the action towards the originator" of words and pictures.

If anything, he believes the rate of change is speeding up. Even the part of the printing business that seems most immune to change, bringing together ink, paper and image on a printing press, is developing rapidly with the growing sophistication of computer control systems, increasing use of robotics in paper handling and the introduction of short-grain web offset presses which make significant savings on paper.

At the same time as technology has been changing the face of printing, there has been at least at the top end of the market a deep restructuring as printing starts to follow publishing in responding to globalisation pressures.

Although the typical printer is a small businessman employing fewer than 10 people and the industry is still a



HunterPrint opened a £21m web offset plant at Corby, Northants, last month

PRINTING TECHNOLOGY

fragmented one, in the first division new larger groupings are being created through hostile takeover battles for high technology companies in search of larger patrons to take on the costly business of innovation in a time of change.

The latest battle has been over the future of Norton Opax, the specialist printing and packaging group and itself a predator in the past. Norton last month accepted a £382m offer from Bowater Industries, the packaging and industrial products company, after dropping its own £67m bid for De La Rue, the banknote printer.

In turn, De La Rue sold Crosfield Electronics which produces everything from scanners used to input images into computers to electronic page composition equipment, for £225m to a 50-50 joint venture between Du Pont, the US chemicals group, and Fuji Photo Film of Japan.

As Mr John Holloran, chief executive of BPCC, the largest UK commercial printer, says: "It's a good time to be private."

Yet neither private nor public can escape the effects of technical change and the fact that almost any computer company that wants to can enter

the pre-press area with a personal computer and a page make-up software package.

At Atex, the largest supplier of electronic newsroom systems, Mr Alec Hollingworth, vice-president of European operations, concedes the onward march of the PCs but argues the real challenge will be in the management of complex production systems such as large daily newspapers to keep track of every item of copy and remove bottlenecks.

An increased move towards editorialising, both of editorial and advertising, will mean the need for parallel systems, Mr

Hollingworth believes. Such an Atex system with high power Vax computers is being used at the Boston Globe. "One page with full colour every minute - that's the objective. Though we haven't got there yet, that's the direction it's going," he says.

At Crosfield, Mr Jim Salmon, managing director, admits: "There's a fair degree of turmoil in the industry at the moment." But, when it settles, he sees the future role of companies such as Crosfield more as that of systems integrators and providers of software systems on top of its tradi-

Desk-top publishing
Typesetting
Profile: BPCC chief executive

Newspapers: Books
Computerisation's effects
Packaging

tional ability to supply individual pieces of equipment. Leaders of the industry had a glimpse of the depth of future technical change earlier this year when they visited Japan as members of the International Electronic Publishing Research Centre. Many technological innovations seen on the centre's first visit six years ago were now available as commercial products.

At Canon, the camera manufacturer which earns nearly 90 per cent of revenue from business products such as copiers, the group was shown a colour bubble ink-jet printer to be launched next year. It uses a thermal process to expand and expel ink particles rapidly onto the paper through four heads each with 128 tiny nozzles through apertures as small as three microns in size.

At Dai Nippon Printing, a general printing company whose annual sales exceed \$7bn, the group was shown how high definition television pictures are being used as the basis of an "electronic book," described as a warmer and inherently more attractive medium than a printed book - at least to children.

The electronic book is probably 10 years away as a commercial product but already digital images from HDTV are used to generate conventional images in books - an extreme example of the digitalisation of information is leading towards a real convergence of previously separate media such as television and printing.

Less futuristic is the development of still video cameras for both consumer and professional use. Sony has developed a system that contains up to 25 frames on a single two-inch floppy disk and delivers still images quickly without chemical processing.

Mr Blunden, also chief executive of the International Electronic Publishing Research Centre, says such systems "could be to editorial direct input of picture images what the personal computer has been to direct entry of text."

After his study trip Mr Blunden issued a warning about the extent of the country's commitment to information technology expected to account for one third of Japan's capital expenditure by the year 2000.

The PIRA chief executive fears that few in the British industry really understand the impact of technology in creating multi-media industries in the way that he believes Mr Maxwell and Mr Rupert Mur-

doch, chief executive of News Corporation, do. "As we move towards 1992 and a single European market I think the UK needs another half dozen Maxwells and Murdochs," he says. That may be a tall order but Mr Colin Stanley, director general of the British Printing Industries Federation, argues that the industry is a largely unsmiling success story.

Printing had revenues of more than £7bn last year, employed more than 200,000 people and was the eighth largest manufacturing industry. On the broader definition used by PIRA, which includes publishing, the sector is the fifth largest, with revenues of £12bn in 1987, the last year for which official statistics are available.

More significantly, according to Mr Stanley, last year British printing had a trade surplus of £88m after a £200m surplus in 1987, productivity increased by 85 per cent between 1985 and 1988 and the UK also had Europe's highest level of presses less than two years old.

An example of the scale of modernisation in the British industry came earlier last month with the opening by HunterPrint, which claims to be Britain's largest jobbing printer, of a £21m web offset plant at Corby.

Apart from technological uncertainty, the main difficulties the industry now faces are high interest rates and a feared slowing down in the growth rate of advertising revenue.

In the UK Printing Industry Statistics 1989*, published earlier this month, Mr Tim Rothwell, of Barclays de Zoete Wedd, says that, despite such difficulties, industry opportunities still look encouraging.

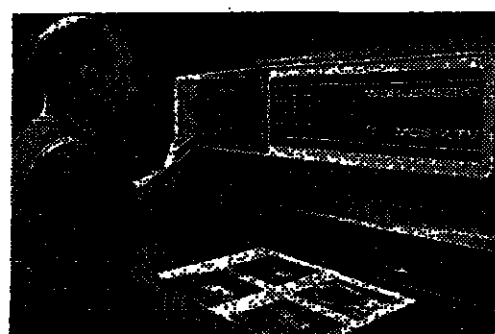
There are still prospects, Mr Rothwell believes, for print to increase its share of per capita advertising expenditure in both the UK and the rest of Europe; corporate activity in the sector is likely to remain high and the communications market in general will show above-average growth.

But he warns that the overall health of the sector will depend on the larger public and private companies together with possible alliances of smaller companies.

"These companies will need to become more active and aggressive in a European context in order to survive the challenges of the next decade," Mr Rothwell says.

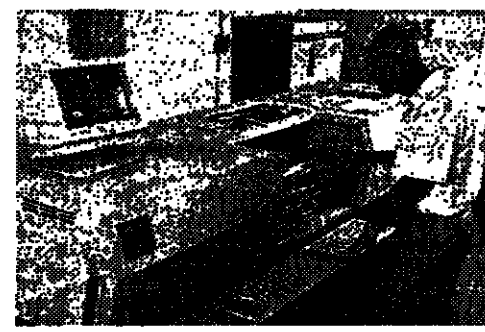
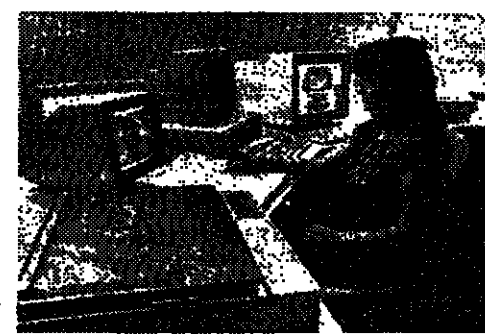
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PRINTING TECHNOLOGY 2

LIFE HAS changed - very noticeably - for Mr John Holloran, chief executive of BPCC, Britain's largest commercial printer.

When he was chief executive of Mr Robert Maxwell's BPCC, the carpet was thick and the support systems just what you would expect in the headquarters of a major international publishing company. In an emergency, he could always hitch a ride on the Maxwell helicopter or the Maxwell executive jet.

The carpet is much thinner these days and John Holloran can be found up three flights of stairs - there's no lift - in modest premises on London's Waterloo Road.

The difference is the £265m management buyout that Mr Holloran successfully concluded with Mr Maxwell less than a year ago.

"In a buyout, you're sharing the dream that you're building a business to go public and it doesn't matter if the office is not very smart. I am prepared to go without any corporate comforts to drive this business on and I expect my management to do exactly the same," Mr Holloran says.

The man who tried and failed to buy his old employers McCorquodale before it went to Norton Opax is now firmly in the driving seat and believes it is a great time to be a private printing company.

Outside his door, the takeover battles rage as a process of polarisation seen already in the publishing industry starts to drive printing as well: the major printers get bigger and the medium-sized either get squeezed or taken over.

"We generate £50m a year cash, of which £25m is depreciation. Our past investment is throwing off enough cash almost to service our debt. So

"I would like to go public and build a truly global business"

as long as we don't put the company into some horrendous nose-dive through bad management, which we won't, or alternatively the industry gets so bad, which I don't believe it will, then we are in a very strong position," Mr Holloran says.

The commitment to venture capital companies Electra and Candover is that within three to five years Mr Holloran will sell the company or take it public so that the investors can get their money out.



John Holloran: thin carpet and a tight rein on costs

Raymond Snoddy talks to John Holloran, BPCC chief executive

Top private on parade

Releveraging BPCC, taking the original investors out and selling the business back again to its management is one clear option.

"At the moment I would like to go public and build a truly global printing business," says Mr Holloran in an echo of the publishing ambitions of his old boss, Mr Maxwell, who still holds a 19.9 per cent stake in BPCC, a stake that is convertible into 24.7 per cent on flotation.

The new private BPCC has been kept largely intact. One small credit card company has been sold and a general binding company at Harlow in Essex has been closed. The total number of employees, at 6,500, is 300-400 down on pre-buyout days but the reduction includes the removal of a layer of management, some of whom were offered and accepted pay cuts to stay on

with BPCC.

"Robert Maxwell restructured, he worked hard at it and he left a good business. What we've got to do really is to sharpen it up everywhere and try to put the craft back into the business," says Mr Holloran.

This has included tightening up on all costs while at the same time giving more than 70 top managers the chance of a slice of the business through five-year share option schemes.

To say that John Holloran keeps a tight rein on costs amounts almost to an understatement. Every Tuesday there is a detailed examination of the state of the 45 separate units in the company. Any units absorbing cash have to come to Mr Holloran as banker once a week.

"Of our 45 factories nearly 40 are cash positive," says Mr

Holloran who is also, in the vein of Robert Maxwell, chief buyer for the company, personally clearing every purchase over £10,000.

"No company of this size is getting the kind of attention BPCC is," says Mr Holloran, who normally works 12-hour days, entertains customers two or three times a week but adds that at this level of business he is in effect looking after the shop all the time.

The share option scheme is not designed to create what Mr Holloran described as "a private thicket" with 75 printing millionaires after flotation but to provide enough incentive "to make that extra effort worthwhile."

The new BPCC, which prints around 600 titles including Radio Times and Readers Digest, says it has lost no major contracts since going private and has won the recently launched Me magazine and a significant slice of the cheque printing business of Barclays Bank.

The company has spent £30m this year and last on new equipment, including new "short grain" presses from M A N Roland, presses that not only go faster than previous presses but save up to 15 per cent on paper.

The new generation of web offset presses coming onto the market is just one facet of new technology now changing the printing industry.

Within the three-to-five year timescale in which BPCC will either float or be sold, Mr Holloran expects to be electronically laying out pages and calling up graphics and pictures in digital form.

But the greatest change of all, he believes, is that printing is now seen by British management as a respectable business to come in to after the dark days of the 1970s when the

Deals for six-day working "will have to be negotiated"

industry nearly died.

If it is to remain competitive internationally, Mr Holloran argues, then the British printing industry will have to negotiate deals allowing six-day working.

"In 1982 we can go and take a slice of the European market in a big way or we can stay where we are, roll over and have them come over again," says Mr Holloran who foresees more marriages between British and continental European printing groups.

DESK-TOP PUBLISHING

Growth forecast scaled down

HAS desk-top publishing lived up to expectations? Just a few years ago it was billed as both a solution for most companies' printing needs and as a lucrative market sector for those companies selling the hardware and software.

Now both users of desk-top publishing (DTP) systems and analysts, with a keen eye on company profits, are taking a more sceptical view.

From the commercial viewpoint, analysts admit that the market is maturing. "It's by no means a dead market, there is still growth to be had," says Mr Bob Faulkner of Alex Brown, the New York investment bank. "But the easy sales have now been made."

US market research organisation Datquest has also modified its predictions for the North American market. Last year it forecast that personal computer-based DTP systems would grow by 42 per cent every year until 1993. It has now reduced that to just 28 per cent a year for the next five years.

So what has caused the cold feet? From the consumers' point of view, it is now clear that DTP is not a panacea for all ills. In particular, many would-be converts have discovered that DTP systems can be quite difficult to use. "You can't just sit down and bang out these beautiful documents," says Mr Faulkner. "It needs time and training."

As a result, the biggest growth area in the UK has been in professional applications of newspaper and magazine publishing and graphic design. In the US newswriters to the list, followed by memos and internal documents, technical documentation, internal company reports and sales literature, according to a recent Datquest survey.

The combination of cus-

tomers resistance and a need to increase sales means that DTP companies are now focusing their products more precisely. When it was first launched about five years ago, DTP wavered half-way between professional publishing and word processing - a way for companies to prepare their own documents on a personal computer (PC) and print them out on a laser printer.

Now DTP is moving both downmarket, in terms of price and ease of use, and upmarket in terms of its capabilities.

For the lower end of the market most of the major companies are working on software which is easier to use. "A typical person who wants to add basic graphics to a business document doesn't need all the facilities of a graphic designer," says Mr Faulkner. At the upper end of the market a growing number of magazine publishers are using in-house printing systems rather than sending their journals to outside printers. Companies such as Grosfeld Electronics, a venture between Du Pont and Fuji, Selex of Hessel and Hell of West Germany are all selling systems which combine the ability to manipulate sophisticated graphics on an Apple Macintosh PC with professional printing machines and high definition colour scanners for inserting colour photographs.

Although Datquest has slashed its predictions for market growth in PC-based DTP, it has upgraded its forecast for the high-powered systems, and now expects sales of those will grow by 18 per cent a year.

Further confusion in the PC-based DTP market has been fuelled by the unexpected decision of Apple Computer to swap allegiance on DTP standards. Apple has forged an

alliance with Microsoft, the leading US software developer, to devise a new format for the way text is displayed and printed.

To do that, Apple has dissolved its former alliance with Adobe Systems of California, which developed display software called Postscript - a standard already endorsed by Digital Equipment, NEC, Wang and Fujitsu. Mr Jerry Bynne, managing director of Adobe Systems Europe, in Amsterdam, argues that Postscript is already a de facto standard, with over 600,000 Postscript devices in use and

To increase sales despite customer resistance, companies now focus products more precisely

60 different products on sale incorporating the software.

In response to Apple's move, Adobe has decided to publish the coding it uses for its typefaces - until now available only to companies paying licence fees. Adobe is hoping this will continue to increase the spread of Postscript.

For computer users, the new alliance between Apple and Microsoft could result in Apple and IBM-compatible PCs being able to display and print out identical documents - particularly important for companies which use both types of computer on one local area network. But it looks like at least a year before the alliance will produce any commercial products.

Although commercial manoeuvrings may undermine DTP, technological developments - particularly in printers - look set to be the saviour.

Until recently, two of the basic drawbacks of PC-based DTP systems were that they could only print in black and white, or in crude spot colour, and the range of half-tones, or greys, that they could produce were limited.

The speed with which colour printing will become widespread will depend on developments in colour printers - both laser and ink-jet models.

Ink-jet printers which, as their name suggests, shoot jets of four different coloured inks at the paper, are cheaper than laser printers but slower. The latest versions, for example, can print a page in about five seconds.

Most ink-jet printers now use ordinary paper - not the coated top still used by facsimile machines. And further developments are afoot to develop printers with up to 2,400 nozzles; the current ones typically have 60. That would mean the print bar could span an A4 page, which would reduce the number of moving parts and so increase reliability.

Because of these rapid developments, the Technology Partnership, the UK technical consultancy, believes that sales of ink jet printers will grow rapidly. By 1991, it predicts, the US market alone will be worth \$1bn.

Another emerging business application of DTP does away with the printer altogether. Instead, the text and graphics produced on the computer screen are translated into material for slides or videotape. In the near future they could also be fed onto compact disc or videodisc instead of onto paper.

Della Bradshaw

COMPUTERISED METHODS of print origination are gradually combining the activities of typesetting and image reproduction into a single function known as pre-press, but this remains distinct from printing, other than proofing in single copies or very short runs. Any consideration of the effect of new technology on the printing industry must therefore deal separately with pre-press and printing activities.

The expression "desktop publishing," invented by Paul Brainerd, chief executive of Aldus, a company, to market the PageMaker system four years ago, is misleading. The Aldus innovation, quickly followed by rivals such as Quark and Ventura, was to use the personal or micro-computer for page make-up on the computer screen, with immediate output of a reproducible original on a cable-top laser printing device. This is a method of pre-press origination and as far from "publishing" as a microwave oven is from being a desktop restaurant.

The combination of text and graphics on screen, with whole page output by means of raster image processing, is the consistent treatment of all page elements as digital dot images, applies equally to professional typesetting methods. The main difference is that professional front end systems are faster and more accurate because they use codes rather than the built-in menus of the DTP screen. The subsequent use of a typesetting machine, "image-setter" as it is now known, provides far superior quality owing to the finer raster image resolution of more than 2,000 dots an inch, compared with 300 on most laser printers; not to mention vastly superior typeface resources.

The whole movement of text and graphic make-up on screen, whether DTP or otherwise, has had the profound effect on the typesetting business of separating the front-end or input activity from the image-setting or output. This may be seen as a first step in the distribution of pre-press activities from the trade to the customer, leaving the professional to put the finishing touches to the original, which he will receive either by telephone modem or on some form of data carrier such as a floppy

Magazine publishers are using DTP-based front end systems

disc, and output the content onto film or bromide paper for platemaking.

So far, this has led to the widespread establishment of typesetting bureaux, whose main activity is the processing of customers' discs, rather than keyboarding. Linotype's latest published list of such bureaux using Linotronic image-setters has more than 200 addresses in the UK.

Apart from inherent defects of speed and precision, DTP has suffered from lack of training of its operators, a fault that lies with users rather than the suppliers. The best use of DTP is probably that made by instant print shop chains such as Kall-Kwik and Printaprint,



Tally Barron, a franchisee of Kall-Kwik "electronic design"

Typesetting combines with image reproduction

Technology has its uses

which have widely adopted the new technology to replace their previous typesetting and manual cut-and-paste methods, and have the resources to ensure that their franchisees receive the appropriate training. Kall-Kwik, using Aldus PageMaker in about 120 of its UK shops, promotes the method as "electronic design."

Some other instant print shops have branched out into mainstream printing, while retaining the speed of service that justifies the "instant" tag. London-based Immediatprint, founded 20 years ago, now has six High Street shops using plain-paper copiers, backed up by five small offset production units and a full-scale sheet and web-offset printing factory in the City. The firm has its own typesetting subsidiary and has made a specialty of lengthy company publications, such as manuals, in relatively short runs, together with a 24-hour service for printed seminar papers.

This kind of work, as well as business stationery, is in many cases handled by large in-plant printing departments such as those of Shell, National Westminster Bank or British Tele-

com. These, incidentally, were among the first to increase their printing efficiency and economy by the use of management information systems, which are only slowly gaining ground within the mainstream printing industry.

At the front end of many instant printing operations, corporate publishing systems are used. These differ from DTP by being multi-user, multi-tasking operations, with networking and powerful storage, sometimes associated with "demand printing" on digital controlled xerographic machines. With major users in the aerospace and computer publishing systems are already associated with "publishing" on the user's computer screen as well as in print.

Magazine publishers are now increasingly using DTP-based front end systems for monochrome page composition, as are book publishers, at least in the United States, where Viking Penguin has recently initiated a two-year plan to bring all pre-press origination in-house with a system supplied by Bestinfo. Colour origination and printing: The US is also taking

the lead in the introduction of "desktop repro" or in-house colour origination. This is still in its infancy and requires more accuracy than most DTP systems currently provide, since the four-colour process requires precise control of half-tone screen angles and multiplies any error by four.

So far, the only important distribution of colour pre-press activities outside the repro trade has been in the use of digital "design" production systems in graphic studios, to produce a magnetic tape which drives the professional's colour image-setter or page imager. It is important to distinguish design production systems from mere design systems, which do not connect with any form of production other than a crude thermal colour print or a slide for use in business presentations.

Colour printing is now almost universal except for pure information printing and books of text only. The advance into colour has been made possible both by pre-press innovations and by the development of two-colour and four-colour printing presses of good quality right down to the A8 sheet size (two magazine pages to view) and even single-page A4. Suitable for implant work as well as the smallest mainstream printing company, such machines have made colour easy, and it is perhaps significant that a high proportion of them are of Japanese manufacture.

While the instant printer makes full use of plain-paper copiers for monochrome work, so long as quality requirements are modest and the run barely exceeds 100 to 200, hot-off copying has simply not begun to exist as a printing method. The latest colour copiers are, in fact, promoted as means of photographic enlargement with digital enhancement and graphic manipulation facilities, mainly for displays.

New technology has benefited the small printer, enabling the instant print chain, enabling them to provide better and faster services. Instant printing retains the advantages of close control, instant correction, and confidentiality but a firm must be large indeed to incorporate full-scale corporate publishing departments run on an economic basis.

Far from threatening the industry, it has increased awareness

Much of the print produced by in-house DTP and corporate publishing systems would not have been produced as print with typographic design and graphic illustrations, before the new techniques became available. Far from threatening the printing industry, the information society has increased typographic awareness and the expectation of corporate graphics, enabling the smaller printing company, suitably equipped with modern presses, to flourish more than ever.

Andrew Blundell

Editor, Graphic Design

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PRINTING TECHNOLOGY 3

Terry Byland looks at the outlook for newspapers and magazines

Rapid change colours future

THE REVOLUTION in newspaper and magazine publishing has proved, like all the best revolutions, to be an ongoing rather than a final process. The mighty upheaval in the newspaper industry prompted by the move of the News International titles to Wapping in the East London Docklands, opened the way for an acceleration in daily publishing which now looks likely to continue into the next century without much pause for consolidation.

The first step beyond the relatively straightforward application of new technology to old newspapers has been the move to a rapid expansion of colour printing by the UK daily papers; now, pagination, or the direct on-screen preparation of newspaper pages has become the next hot priority.

These high-pressured changes in the UK printing industry have had the predictable effects associated with similar revolutions in industrial revolutions. The sale this summer of Crosfield Electronics by De La Rue, the specialist and banknote printer, displayed all the symptoms of a volatile high technology business. Crosfield, one of the UK leaders in electronic colour page composition systems, has a £3.6m contract for colour printing equipment with News International, whose titles in this country range from The Times and Sunday Times to the Sun and Today.

Mr Jim Salmon, managing director of Crosfield, expects the Sun to be the first UK daily to appear in full colour, with the rest of the popular newspapers not far behind. The process of re-equipping UK daily newspapers for colour printing still lags some way behind the US industry.

The drive towards colour publication among UK newspapers, both dailies and weeklies, has been fuelled by the two most significant features of newspaper publishing development in the late 1980s. The first and most obvious has been the proliferation of new titles. After decades when new entrants to the newspaper business were virtually excluded by heavy start-up charges and then by near-crippling nightly printing costs, the industry is alive to plans for new newspapers, dailies and Sundays. Nor has the conspicuous failure of several ven-



The Daily Telegraph's new building in the Docklands development, London

tures proved any discouragement.

The most recent outburst of activity has come on the Sunday front, where the Sunday Correspondent has already hit the streets while the Independent on Sunday is due early next year.

The Sunday Correspondent, with two sections and a magazine, displays clearly the second phenomenon among recent trends in newspaper publishing. After a lengthy and sometimes uncertain start, the principle of incorporating extra sections in both daily and weekly newspapers now

The newspaper world may need lessons from magazines

appears to have established itself.

This proliferation of separate sections inserted or added to the basic newspaper has quickly found favour with both readers and advertisers. The newspaper magazine sections require the application of both colour printing and colour pagination techniques. That implies a significant upgrading of forecasts for the new electronic printing techniques and equipment needed for colour work and for pagination.

The newspaper world may need to take lessons from the magazine industry in recognising that the time span available for the introduction of new techniques is often consid-

erably shorter than management might like. Magazines have sometimes been able to move more quickly than daily and weekly newspapers.

Magazine publishers have by tradition farmed out a large proportion of their printing problems. Once they saw the advantages to be obtained from new printing techniques, they were able to reshuffle their in-house editorial systems, and then switch their printing contracts to whichever contract printer was quickest off the mark.

They made swift use of the expansion of data transmission systems to produce up-to-the-minute tables of statistical data. The big, well-established US business magazines took the lead in this field.

For similar reasons, the magazine publishers have been quick to seize the opportunities for colour printing. This has been applied not merely in the use of colour photography, which already had a high profile in the magazine world. Colour printing has appeared more directly in the use of colour-coded charts, again in the business magazines, and in the wider use of coloured graphics.

However, magazine publishers now see the opportunity to achieve by means of the latest electronic techniques what has always been the industry's ultimate objective: instant, regular and reliable printing of a magazine that sells throughout the world, or at least throughout a market sharing a single language.

This implies continued pressure for high quality transmis-

sion of data, colour images and editorial, with desk-top electronic terminals taking on more and more of the roles required in more book publishing and similar operations where the account is on static and less fluid publication flows.

The magazine industry has already reaped much of the benefit that new technology has brought to the pre-press area. To achieve successful, instant, global publication, the magazine publisher needs to tighten up the "closing time" of the publication, the tying together of pictures and text under merciless deadlines when there is no longer any time to spare for catching up on errors or late deliveries. The problems involved spill over from purely industry questions, such as the application of more powerful electronic terminals, into such wider areas as the state of telecommunications networks in particular countries.

The time when newspaper and magazine owners could think of technology in terms of decades has long gone. It is already clear that Fleet Street's Great Excursion from the centre of London to Docklands is only a first step into a new world.

The pressures on both newspapers and magazines in the UK have become so acute that the pace of change can hardly be exaggerated. With new publications, planned and actual, pressing forward on all sides, it is not surprising that the technology available is evolving almost from month to month.

PUBLISHING

Wait for the imprint of the copier

TECHNOLOGICAL CHANGE in the book publishing industry has gone hand in hand with changes in readership habits and with wider-ranging shifts in managerial attitudes. A glance at any airport bookshop will illustrate both points, there is, indeed, a new market for books but publishers are satisfying it with marketing techniques learned in the consumer product business. Some of these changes stem directly from the industry's move from the traditional flatbed letterpress operation to offset lithography, while others seem to have provided the motivation for technological change.

The introduction of litho printing has done wonders for profit margins, although the publishing world is in at least two minds over the wider implications. Rows between authors and publishers, once of only parochial importance, have this year found their way onto the pages of the national newspapers. The virtual demise of the Bodley Head, one of the oldest and most respected London publishers, came hard on the heels of the sale of Century Hutchinson to Random House of the US for \$54.5m, a sum which reflected the industry's propulsion into the mega-corporation arena.

All this seems a far cry from the hopes, once widely entertained, that cheaper, desk-top electronics would mean a boom in small publishing enterprises or even do-it-yourself novelist publishers.

Contrary to these predictions, the number of genuinely independent UK publishers is decreasing, and those still in business are finding themselves under heavy pressure. Economies of scale, in terms of production, appear to have benefited the Big Battalions rather than the cottage industry.

One reason has been that litho printing has proved easy to do but not so easy to do well. Litho's great advantage is speed, but the ability to outstrip the old letterpress machines fivefold has opened the door to careless printing. Complaints from readers of typesetting and proof-reading errors, not to mention deeper betrayals of the finer points of print-lettering, appear to be on the increase.

In part, this is because once



A 96-page paperback book press manufactured by Strachan Henshaw Machinery, installed at Cox & Wyman, Reading

the new technology is in place, there is less inclination to accept wage costs for reading and checking the page proofs before pressing the magic button which sets the copy on its route towards the printed book. Printing costs are still a surprisingly small proportion of retail prices for books - around 15 per cent, according to the major publishing houses. The rest goes on distribution and, of course, on high-powered marketing.

The new printing techniques have proved better suited to some forms of publishing than to others. High quality reproduction of colour photographs, to take an obvious example, lends itself easily to this form of production. The processing of "information data," which can be presented in tabular form, is also suited to litho reproduction.

Some critics would claim that litho printing implies inferior reproduction of text, but there is little objective evidence of this. The best letterpress printing was always excellent, as can be the best litho work. The overriding factor is, of course, the cost; there can be no return to the days of fine printing craftsmanship for its own sake.

The way ahead for the book publishers is likely to be traced by commercial pressures as much as by technology. Desk-top publishing will certainly remain an important sector of the business, particularly for the production of short-run academic and technical publications.

line publishing areas, the international fiction blockbusters or the coffee-table specials, because so much of the success in this field depends on heavy promotional and marketing efforts.

However, there are other areas from which the existing publishers could be challenged. Just as the UK publishing industry has seen a ruthless pruning of smaller firms and a simultaneous strengthening of the Big Battalions, so has the international publishing universe seen an increase in cross-border or cross-Atlantic operations.

As television soaps have moved from the US to British television screens, so have the multi-sized blockbuster novels familiar to the new generation of fiction readers. These novels have largely bypassed the leading libraries which were the conventional entry routes for new fiction.

Further incursions into UK publishing could well involve the application of new printing techniques which have to date barely established themselves. The most feared prospect is the application to book publishing of photographic printing, essentially the application of the same techniques as the office copier to large-scale printing.

Copier, or non-impact printing, is a likely next step for the UK industry and, as matters stand at present, it could only come from abroad. Japanese expertise in photo-copying could well be the area to watch for publishers seeking the next area of development.

Terry Byland

UK PRINTING BUSINESSES: MORE SMALL FIRMS

Number of employees	1982	1983	1984	1985	1986	1987
1-9	7,582	7,924	13,316	14,476	15,243	15,484
10-19	1,784	2,267	2,147	1,963	1,893	1,831
20-49	1,079	1,005	1,005	1,114	1,187	1,226
50-99	371	344	337	334	384	385
100-199	219	209	213	226	215	232
200-299	84	81	85	100	93	95
300-399	44	50	52	48	48	46
400-499	32	25	21	25	26	30
500-749	30	31	33	32	32	33
750-999	16	17	15	18	16	15
1000-1499	12	13	8	7	7	11
1500-1999	7	5	6	5	4	5
2000+	12	11	11	12	10	7
TOTAL	11,252	11,362	17,299	18,358	19,128	19,409

Source: Business Statistics Office

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and leave the grey
snookered behind the grey.

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PRINTING TECHNOLOGY 4

Paul Abrahams looks at the effects of computerisation on the industry

Larger companies get the benefits

COMPUTERS have not only infiltrated most industries, they have also permeated most operations of most industries. The printing industry is no exception. From the creation of images and text through to their manipulation and layout, from the moment the presses run until the moment when the items are sold to the customer or returned to the original supplier - through all of these processes computers have become ubiquitous and increasingly essential for the efficient production and distribution of printed matter.

The effect of that computerisation on the various sectors of the printing and publishing industry has not been insignificant.

The high cost of computerised and automatic identification equipment, as well as the price of their successful

implementation, can put such systems beyond the pockets of many businesses. The benefits of such systems are nevertheless real - in terms of smaller and more flexible runs as well as quicker turnaround times.

The effect of investment in computerised technology is to give significant competitive advantage to the larger companies which have the means to invest in such equipment.

One of the most startling examples of this double revolution - in both technology and in transforming the market - has been in the UK pre-press business where Wace, which now claims to be the largest pre-press company in the world, has achieved remarkable results. From being a shell in 1983, the company's turnover was £75.5m during the first half of this year, when profits reached £3.4m.

performance of paper from different suppliers. This, claims Mr Scragg, puts a formidable weapon into the hands of the printer when he approaches the paper companies.

"Now that manning levels are so much lower, the crew tends to be far less interested in recording problems than in just getting them fixed," says Mr Scragg. "The information technology system automatically records them."

"If you could reduce waste by just 0.1 per cent that can represent a saving of hundreds of thousands of pounds," he adds. "It also saves quite a lot of trees - a not inconsiderable consideration at a time of growing environmental consciousness."

Data supplied by the management information system can also be used in other areas. Mr David Bates, head of the industrial organisation at Mannesmann Information Systems in the UK, points out that because such systems can also follow the quantities of paper and ink being used as well as the amount of time taken for a run, the accuracy of job costing, invoicing, stock control and accounts can be significantly improved. For larger companies, with a number of sites, management information systems can also be used to allocate jobs to resources.

Crosfield Press Controls believes that because of such advantages the market for management information systems will grow extremely fast over the next few years. Mr Scragg says that in 1990 the market could be 60 to 80 per cent larger than this year, though he admits this is from a low base. He adds that the company has been amazed by the amount of interest expressed during the past 12 months.

The effect of this technology

on the printing market could be similar to that in the pre-press market. Mr Scragg says that the cost of the technology at the moment - the price of a system can range from £10,000 to £100,000 for a single line - could concentrate business in the hands of the larger groups, at least until the entry cost for such systems falls. However, the company is trying to bring down the cost of low-entry systems in an effort to make it easier for smaller houses to invest in them.

They are becoming increasingly an integral part of the printing process

The commercial development of satellite technology - which should allow the worldwide transmission of high resolution colour graphics at guaranteed reproduction quality - should accelerate the concentration of reprographic business in the hands of groups like Wace.

However, for the suppliers of pre-press page composition technology - which involves the digitising and manipulation of images - growth has not been as constant.

The two market leaders in the field, Scitex of Israel and Crosfield Electronics, formerly owned by De La Rue, the UK security printers and now jointly owned by Dupont of the US and the Japanese company Fuji, have both experienced difficulties in recent years. So too has Hell, the West German supplier of electronic page composition systems owned by Siemens.

The consistently high cost of research and development in high resolution graphics and the cyclical nature of the market helped create the fall in

Crosfield's profits from £21.1m in 1987 to £5.2m in 1988. That decline helped drive down De La Rue's overall profits by 57 per cent. Scitex had experienced a similar downturn in the early 1980s.

In the medium term, these companies will have to come to terms with competition from the manufacturers of increasingly powerful microcomputers, such as Apple Computer, which have more experience in selling high volume low-cost items. Both Scitex and Crosfield recently launched high performance micro-based systems.

One commentator at Pira, formerly the Printing Industry Research Association, believes that if these companies are to survive, they will have to start specialising in software and systems integration rather than specialist hardware platforms.

Nevertheless, the long-term potential for such companies, with their expertise in high-resolution colour graphics, is considerable. That is indicated by Mr Robert Maxwell's involvement in Scitex and the decision of Dupont and Fuji to acquire Crosfield Electronics.

At the bottom of the front-end market, desk top publishing, which has been one of the most dynamic sectors in the computer market, has been slowing down.

The Market Intelligence Research Company based in California and Belgium estimates that the rate of growth in the US market has slowed from 125 per cent in 1987 to 75 per cent in 1988. It believes that the market will continue to 1990 when the rate will be about 19 per cent. An increasing percentage of the market will be made up of software.

But computers are not only being used as front-end systems. They are also increasingly becoming an integral part of the printing process.

Two groups have identified management information systems linked to presses as being significant growth areas for the future. Mannesmann Information Systems, the UK subsidiary of the West German engineering group, and Crosfield Press Controls, a division of De La Rue, are marketing such systems heavily.

One of the main advantages of such systems is that they can reduce waste. Mr Ray Scragg, product manager for management information systems at Crosfield Press Controls, explains that camera technology has now reached the point at which it is possible to monitor fast moving web accurately.

This accuracy means that the printer can identify waste in real-time as it passes through the print process and then automatically divert the waste - as much as 20 per cent of the reel - into a waste bin.

The system will also identify where the waste occurs, whether through web breaks, make-ready waste, folder waste, mis-register waste or splicing.

In theory, such information can help managers improve the efficiency of their company's operations. Waste can be minimised either by adjusting the plant during the run or afterwards by analysing the

few industries stretch the application of printing technology as challengingly as the packaging industry.

Coding and marking methods vary, depending upon the needs of the user. The type of material to be marked, the plant environment and many other factors will determine ink selection and the marking method to be used for providing the best results.

Laser coding has received widespread acceptance for packaging applications. Products travelling at line speeds in excess of 2,400 a minute can be marked on the fly, without blurred characters.

But there are limitations to laser coding. For example, inked labels are easier to mark than a PVC container. The ability to mark a surface properly depends on the distances between various components within the system. Systems must be custom-designed for the distances necessary to achieve the desired mark.

That mark may be created by several means. Ink-coated materials, such as cartons and labels, are marked as the laser vaporises the surface coating of ink to reveal the paper or chipboard surface underneath. This etching also causes a frosted appearance on most kinds of glass. Certain materials react to laser by blistering slightly at the surface.

According to Lasertechnics, US-based specialist supplier of laser printing equipment, packaging applications for laser technology tend to be in marking labels or cartons. But other materials suited for laser marking include glass, coated metals and plastics.

Additives such as china clay, titanium oxide and talc can improve the mark quality. Uncoated metals cannot be marked as they reflect, rather than absorb, laser energy. The most common coding applications are for date and lot code information arranged within one or two lines, but bar codes and prices are also common.

Of increasing interest is the use of laser coding to facilitate generic packaging, for example in cosmetics or automotive parts, where the difference between packages may be minor. However, where the coding of oddly shaped containers is required, for example for chemical containers, laser coding may not do the job efficiently.

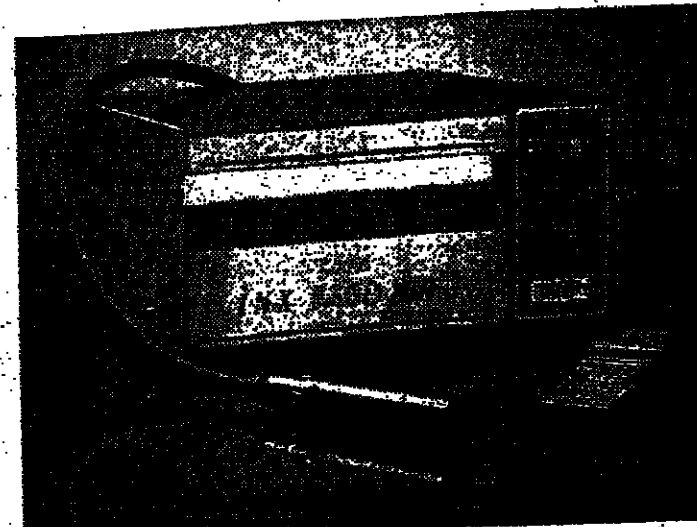
As each system must be designed for a specific application, changes in materials, packaging lines or mark location must be considered in advance. Failure to do so may limit the ability to change over the system without some redesign.

Drug and cosmetic contract packaging requires the ability to handle a wide variety of shapes and sizes. Regulations may require a variety of batch coding and other identification. The ability to print legible but unobtrusive coding on designer bottles is important. This means that packaging lines have to be equipped with batch coding equipment.

Though ink jet printing technology, stemming from research in the computer industry, has had limited suc-

PACKAGING

The limitations of laser coding



Linx Printing Technologies' continuous ink jet printer

cess in penetrating the market for mainstream computer printers, it has found a niche advantage over other technologies, including laser. Ink jet equipment is cheaper than laser, and usually takes up less space. However, the expected useful lifetime of laser coding equipment is more than twice that of ink jet coders.

One important advantage of laser coding is the elimination

of the user's needs, according to Kiwi Coders Corporation. Friction driven coders for use on corrugated cases are inexpensive on-line devices which use disposable or reusable ink cartridges. Friction driven coders are used to imprint date codes, production descriptions, sequential numbers and other variable data on one or more panels of filled corrugated

Ultraviolet curing provides reduced machine maintenance, higher quality imprints, quicker drying times, lower ink toxicity and easier environmental compliance

of ink and its associated problems of hazardous ink waste disposal and maintenance.

Improvements are always being found, none the less. The control print division of Denison Manufacturing, for example, is developing ultraviolet curable inks as an alternative to conventional ink systems for improved adhesion to films, foils and extruded materials used in the packaging industry.

In pharmaceutical and food manufacturing, the need for permanent, fast-drying imprints without the use of volatile solvents has always been recognised. The unique characteristic of this ink is the ability to dry through the ultraviolet curing process without the use of solvents.

Ultraviolet curing provides reduced machine maintenance, higher quality imprints, quicker drying times, lower ink toxicity and easier environmental compliance, as well as improved imprint permanency on a wide range of surface materials. When evaluating on-line versus off-line marking or coding, the manufacturer must take into account the desired imprint quality, production speeds, lot run sizes, number of message lines, message location and equipment cost.

On-line printing may be more desirable, but may not always be practical or cost-effective.

cases. They are easy to maintain and service, and quality depends on the attention given to them by production line personnel.

But friction driven coders can imprint case panels. Filled case contact printers provide better quality. For high quality imprinting and applications which require a large amount of copy, off-line flat case printers are recommended. Flat case printers can print all six panels on cases at speeds up to 5,000 cases an hour.

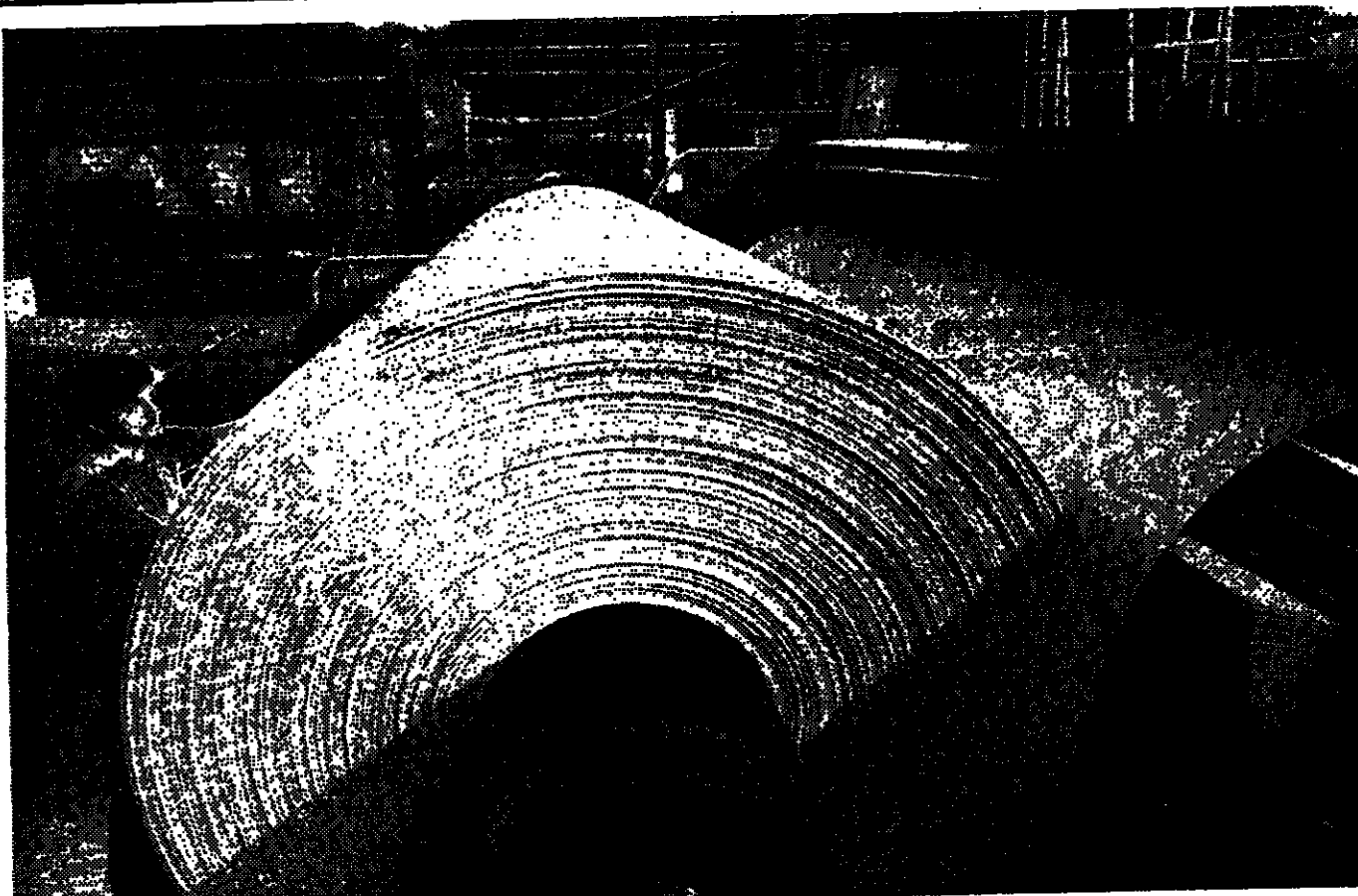
The same principles apply to printing paper or plastic bags. Automatic bag printers are available for printing variable information on one side of flat paper bags, feeding and sticking bags at speeds up to 30 a minute.

Printing character ink jet printers offer character heights from three-eighths of an inch to three inches with line speeds up to 200 feet a minute depending on character size.

Most applications are on absorbent surfaces such as corrugated cases or paper bags where the ink dries by absorption. Inks for non-porous surfaces are also available but may require several minutes to dry, depending on the substrate. Forced hot air drying may be recommended for some applications.

Kiwi Coders predicts that contact printers will become simpler with fewer parts, using improved inking systems. Contact and non-contact printers will be combined for some applications.

Boris Sedacca



End of the line: a reel of paper nearing completion at Wiggins Teape's Virginal mill near Brussels

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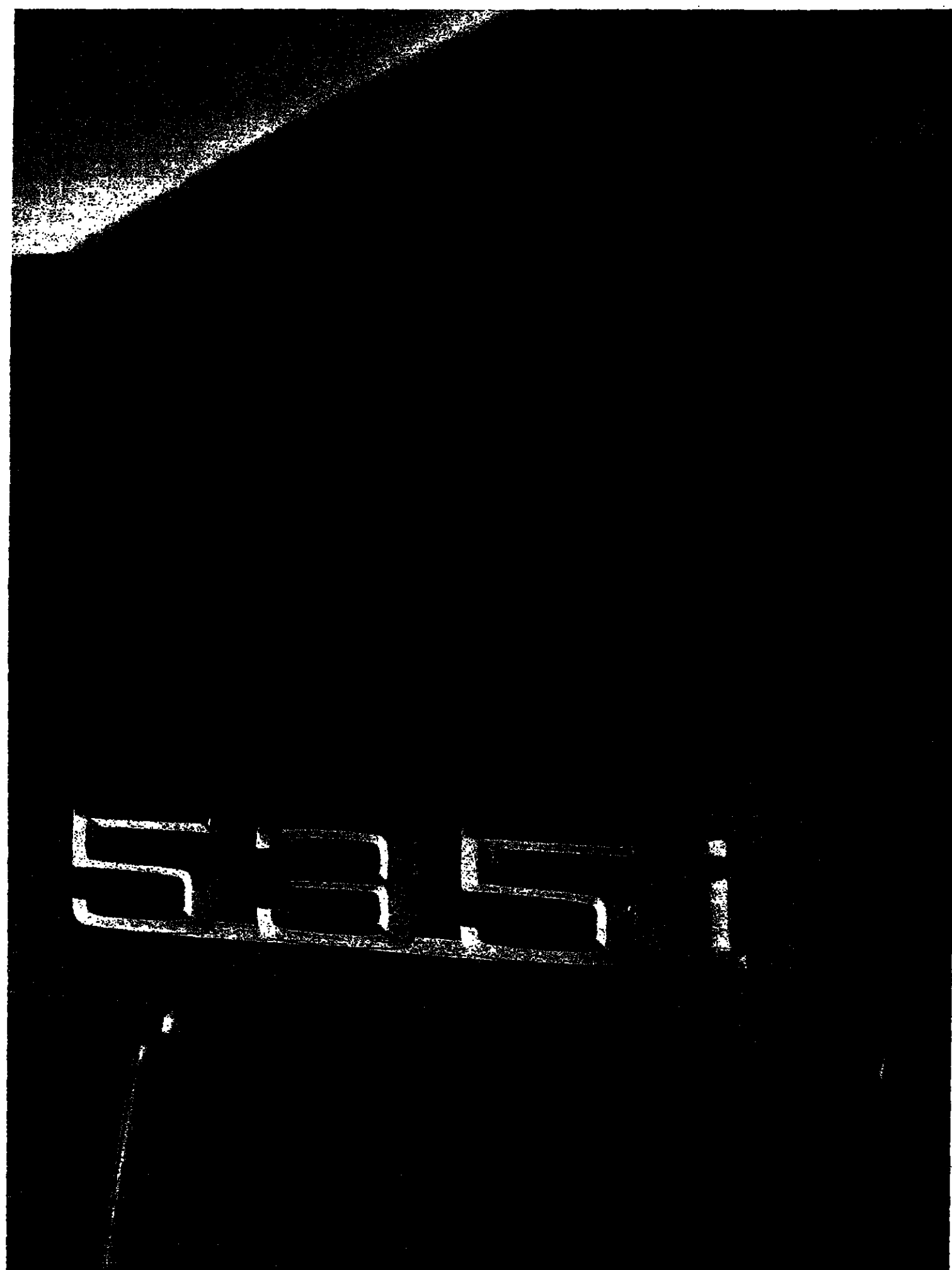
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LONDON (MON)	NR202 18:55	(TUE)	15:45 TOKYO	TOKYO (MON)	NR203 18:45	(MON) 14:55 MOSCOW (MON) 16:15	(MON) 18:55 LONDON	
LONDON (WED)	NR204 18:55	(WED) 18:55 MOSCOW (WED) 21:35	(THUR)	12:20 TOKYO	TOKYO (TUE)	NR201 11:20	(TUE)	16:10 LONDON
LONDON (THUR)	NR202 17:00	(FRI)	13:50 TOKYO	TOKYO (THUR)	NR201 11:20	(THUR)	15:10 LONDON	
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Kasse Sub. Ftg. Rate
Nts. Apr. 1992 \$536.37

Hughes Food 1.5p
Johannesburg Cons. 1500cts.

Nat West Finance Gtd. Ftg.
Rate Cap. Nts. 2005
\$526.74

Persimmon 2p
Raglan Property 0.185p

Scottish Eastern Inv. Tst.
1.15p

Texas Instruments 18cts.
Wilson (Connolly) 1.15p

TOMORROW
COMPANY MEETINGS—

Gold Greenless Tst. Le Mer-
idien Piccadilly Hotel, W.,
11.00

MAI, International House,
World Trade Centre, E.,
12.00

Malmet Hldgs., Pennine Hil-
ton National Hotel, Ainley
Top, Huddersfield, 12.00

Osprey Comms., 9, Moorfields
Highway, E.C., 10.00

Precious Metals Tst., 15, St.
James's Place, S.W., 3.00

Waterman Partnership Hldgs.,
Apothecaries Hall, Black-
friars Lane, E.C., 12.00

BOARD MEETINGS—
Finals:

Cooper (Frederick)
Ensign Tst.

Pressac
ST. Ives

Scottish Metropolitan Property
Wolsey

Interim:
Boxmore Intl.

Chepstow Racecourse
Denistron Intl.

FR Group

Ingham (George)
Polymer Intl.

Shell Oil Co.
Value & Income

Vivid Hldgs.
DIVIDEND & INTEREST PAY-

MENTS—
Berkeley Govett Scts.

Border Television 1.2p
Bristol & West Bldg. Society

Ftg. Rate Nts. 1992
£178.01

Britannia Bldg. Society Ftg.
Rate Nts. 1992 \$355.4

Co-operative Bank Sub. Ftg.
Rate Nts. 2000 £178.01

Harbours Grp. 0.1p
Industrias Penoles Ftg. Rate

Nts. 1989 \$255.65

Lloyds Bank Series A Var.
Rate Sub. Nts. 1998
£356.03

MTM 1.4p
Mezzanine Capital BDS Ftg.

Rd. Pl. 3867cts.

Osprey Comms. 2.4p
Tops Estates 1.5p

WEDNESDAY OCTOBER 25
COMPANY MEETINGS—

Davies (D.V.), Barber-Sur-
geons Hall, Monkwell
Square, E.C., 11.00

Merivale Moore, Savoy Hotel,
Strand, W.C., 12.00

Triton Europe, Stationers'
Hall, Ave Maria Lane,
E.C., 11.30

BOARD MEETINGS—
Finals:

Alva Inv. Tst.
Barrett (Henry)

Overseas Inv. Tst.
Interim:

Atlantic Resources
Chevron Corp.

Elliot (B.)
English Nat. Inv.

Jacob (W. & R.)
Mezzanine Capital & Income

Plastisac
Shiloh

Sotheby's Hldgs.
Upton & Southern

Usher Walker
Walker Greenbank

DIVIDEND & INTEREST PAY-
MENTS—

Bankers Tst. New York 52cts.
Cadbury Schweppes 9% 1st

Mtg. Db. 1988/93 3.477pc.
Cannon Street Inv. 3.3p

Conversion 9½% 2004 4.3p.
Exchequer 11% 1991 5½pc.

General Electric 4½cts.
Manchester (City of) 11.5%

Rd. 2007 5½pc.
Manufacturers Hanover 82cts.

Murray Income Tst. 4.7p
Precious Metals Tst. 0.55p

Pelon 1p
Sercio Grp. 3p

TSB Gilt Fd. Ptg. Rd. Pl.
(Class B) 1p

Treasury 10% Gv. 1990 5pc.
Westminster & Country Prope.

12p
THURSDAY OCTOBER 26
COMPANY MEETINGS—

CALA, 42, Colinton Road,
Edinburgh, 10.00

Gabici, Gabici House, Hum-
ber Road, N.W., 4.00

Haynes Publishing, Sparkford
Motor Museum, Spark-
ford, Somerset, 1.00

London Merchant Securities,
Carlton House, 35, Robert
Adams Street, W., 12.00

Platon Intl., Platon Park, Via-
bles, Baslington, Hants.,
10.00

Sirdar, Cedar Court Hotel,
Wakefield, 12.00

Tor Inv. Tst., City of London
Club, 19, Old Broad
Street, E.C., 12.00

BOARD MEETINGS—
Finals:

British Assets Tst.
Investors Capital Tst.

Kalamazoo
Majestic Inv.

National Home Loans
Pegasus

Rand Mines
Interim:

Airlow Streamlines
Brown (J.)

Channel Tunnel Inv.
Fleming Universal Inv. Tst.

Moss Bros Group
SKF

Toshiba Corp.
DIVIDEND & INTEREST PAY-

MENTS—
Australia (Commonwealth of)

11½% Ln. 2015 5½pc.
BPP Hldgs. 4p

Bank of Montreal 10½% Dep.
Nts. 1990 5½pc.

Benchmark Grp. 0.875p
Braway 1.07825p

Desouter Bros 3.6p
Inv. Tst. of Guernsey 0.825p

Lambert Howard 3p
Malaya Grp. 0.75p

Merchant Manufactory Estate
1p

Needler Grp. 3.15cts.
Neill (James) 3.1p

News Int. 9% Gtd. Bds. 1990
4½pc.

Olives Hldgs. 3p
Riotork 3.5p

Sinclair Goldsmith 3.5p
Sunset & Vine 1.5p

Travis Perkins 2.5p
Wimpey (George) 4p

FRIDAY OCTOBER 27
COMPANY MEETINGS—

Assoc. Nursing Services,
Meadbank Nursing Home,
12, Parkgate Road, S.W.,
4.00

Optical & Medical Intl., 2,
Lowndes Place, S.W.,
12.00

Really Useful Grp., Palace
Theatre, Cambridge Cir-
cus, W., 11.00

BOARD MEETINGS—
Finals:

Clydesdale Inv. Tst.
GC Flooring & Furnishings

Star Computer
Interim:

Central & Sheerwood
Clayton, Son & Co.

Edinburgh, 10.00

Gabici, Gabici House, Hum-
ber Road, N.W., 4.00

Haynes Publishing, Sparkford
Motor Museum, Spark-
ford, Somerset, 1.00

London Merchant Securities,
Carlton House, 35, Robert
Adams Street, W., 12.00

Platon Intl., Platon Park, Via-
bles, Baslington, Hants.,
10.00

Sirdar, Cedar Court Hotel,
Wakefield, 12.00

Tor Inv. Tst., City of London
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Street, E.C., 12.00

BOARD MEETINGS—
Finals:

British Assets Tst.
Investors Capital Tst.

Kalamazoo
Majestic Inv.

National Home Loans
Pegasus

Rand Mines
Interim:

Airlow Streamlines
Brown (J.)

Channel Tunnel Inv.
Fleming Universal Inv. Tst.

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BOARD MEETINGS—
Finals:

Clydesdale Inv. Tst.
GC Flooring & Furnishings

Star Computer
Interim:

Central & Sheerwood
Clayton, Son & Co.

Craig & Rose
Delyn Packaging

ERA Grp.
Ferguson Ind. Hldgs.

Govett Strategic
Hopkins Hldgs.
Lanca

NEC Corp.
New Throgmorton Tst.

Radamec
Waverley Mining

DIVIDEND & INTEREST PAY-
MENTS—

Bank of Nova Scotia 23cts.
Baynes (Charles) 0.25p

Beatrix Mines 63cts.
Bourne End Properties 1p

Breadon 1.5p
British Mohair Hldgs. 1.4p

Brunning Grp. 3.25p
Butler Cox 1.75p

Davies (D.V.) 3.5p
Davie (Godfrey) 2.6p

Epwin Grp. 1.5p
Exchequer 13½% 1994 6½pc.

Exchequer 15% 1997 7½pc.
First Leisure Corp. 1.125p

Fleming Technology Inv. Tst.
0.135p

Goodhead Grp. 3.75p
Hall Eng. 6.5p

Helton Hldgs. 1.1p
Do. 6% Cm. Pl. 2.16p

Highlands & Lowlands Berhad
7.5cen

Jacobs (John I.) 1.5p
Loper 2.9p

Low's 12cts.
Matthews (Bernard) 1p

Metaltrax Grp. 0.96p
Nat West Finance Gtd. Ftg.

Rate Cap. Nts. 1992
\$265.29

Norfolk Capital Grp. 0.21p
Norish 4.7p

Nuridin & Peacock 1.68p
Pacific Dunlop 8.98% Med.

Term 27/10/89 4.48pc.
Do. 9.1875% 4½pc.

Do. 9.15% Iss 3 4.575pc.
Do. 9.15% Iss 4 4.575pc.

Do. 9.15% Iss 5 4.575pc.
Do. 9.15% Iss 6 4.575pc.

Do. 9.15% Iss 7 4.575pc.
Do. 9.15% Iss 8 4.575pc.

Do. 9.05% 4.525pc.
Paragon Comms. 1.4p

Pickwick Grp. 1.25p
Ricardo Grp. 3.65p

SWP Grp. 0.5p
Saville Gordon (J.) 1.6p

Seaton Hldgs. 1.2p
Sedgwick Grp. 4p

Sumit 1.5p
Telfos Hldgs. 3.6p

Trinity Int. Hldgs. 2.3p
Waterman Partnership Hldgs.

4p
Wyvale Garden Centres 1.6p

SATURDAY OCTOBER 28
DIVIDEND & INTEREST

PAYMENTS—
Pacific Dunlop 9.48% Med.

Term 28/10/91 4.74pc.
Do. 9.54% Med. Term 28/10/

91 4.77pc.

Trade fairs and exhibitions: UK

Current
London Motor Fair (01-385 1200)
(until October 29)

Earls Court
Current

Home Interiors Exhibition
(01-385 1200) (until October 26)

Olympia
October 24-26

International Leisure Business
Week Exhibition (0872 372842)
NEC, Birmingham

October 24-26
Omnic: The fibre optics users
exhibition and conference (0223
242945)

**Barbican Exhibition Hall, Lon-
don**
October 28-29

National Knitting Exhibition
(0872 701370)

NEC, Birmingham
November 2-5

London Money Show -
MONEY (01-940 2244)

Olympia
November 7-9

International Banking Exhi-
bition (01-749 5535)

**Barbican Exhibition Hall,
London**

Overseas exhibitions
Current

International Robotics, CAD/
CAM, Automation Engineering
Exhibition - PRODUCTIONS
(01-225 5569) (until October 26)

Paris
Current

International Electronics, Com-
puters, Materials and Semi-
conductors Exhibition - IECA
(01236 2339) (until October 27)

Beijing
October 31-November 2

International Clothing Textiles
Trade Fair - INTERSTOFF
(01-794 0543)

Frankfurt
November 8-11

PARLIAMENTARY
Today

Commons: Social security
questions.

Children Bill, remaining
stages.

Lords: Local Government and
Housing Bill, report.

Tomorrow
Commons: Defence questions.

Opposition motion on inter-
est rates and economic policy.

Children Bill, remaining
stages.

Lords: Local Government and
Housing Bill, report.

Wednesday
Commons: Foreign and Com-
monwealth questions.

Companies Bill, remaining
stages.

Lords: Local Government and
Housing Bill, report.

Environment: subject, con-
taminated land. Witnesses:
National Rivers Authority.

Environmental Resources.
(Room 21, 10.30 a.m.)

Agriculture: subject, land
use and forestry. Witnesses:
Agriculture Department and

the Forestry Commission.
(Room 20, 10.45 a.m.)

ACCEPTANCE FORMS MUST BE LODGED AT THE BANK OF ENGLAND, NEW CHANGE, LONDON, EC4M 9AA NOT LATER THAN 10.00 A.M. ON TUESDAY, 14TH NOVEMBER 1989, OR AT ANY OF THE BRANCHES OR AGENCIES OF THE BANK OF ENGLAND NOT LATER THAN 3.30 P.M. ON MONDAY, 13TH NOVEMBER 1989.

OFFER OF CONVERSION TO HOLDERS OF 92 per cent CONVERSION STOCK, 2006 TO CONVERT INTO 9 per cent TREASURY LOAN, 2008

Application will be made to the Council of The International Stock Exchange for 9 per cent Treasury Loan, 2008 issued as a result of this conversion to be admitted to the Official List.

1. THE GOVERNOR AND COMPANY OF THE BANK OF ENGLAND are authorised to invite holders of 92 per cent Conversion Stock, 2006 to convert all or part of their holdings into 9 per cent Treasury Loan, 2008 on 15th November 1989 at the rate of £105 nominal of 9 per cent Treasury Loan, 2008 per £100 nominal of 92 per cent Conversion Stock, 2006.

2. Holders who do not wish to convert any part of their holding should do nothing.

3. Registered holders of 92 per cent Conversion Stock, 2006 at the close of business on 11th October 1989 who exercise the option to convert on 15th November 1989 will receive the interest payment due on 15th November 1989. Interest at the rate of £3.6740 per £100 nominal of 9 per cent Treasury Loan, 2008 will be paid as on 13th April 1990 in respect of amounts of that Loan issued as a result of the conversion.

4. Conversion will be into registered stock of 9 per cent Treasury Loan, 2008 which, subject to the provisions contained in this notice, will rank equally in all respects with amounts of the Loan already issued and will be subject to the provisions of the prospectus dated 6th February 1987. Holdings of 92 per cent Conversion Stock, 2006 in respect of which the conversion option is exercised will be surrendered free from all liens, charges and encumbrances and with all the rights now or hereafter attaching to them up to the right to receive the interest payment due on 15th November 1989.

Method of acceptance

5. Copies of this notice and acceptance forms for completion are being sent by post to holders of 92 per cent Conversion Stock, 2006, in the case of joint accounts, the forms are being sent to the first of the holders whose registered address is in the United Kingdom (or, if none has such an address, to the first-named holder). Holders who wish to convert all or part of their holdings should complete the acceptance form. Stock resulting from this conversion may be added to existing holdings of 9 per cent Treasury Loan, 2008.

6. Completed acceptance forms with stock certificates must be lodged at the Bank of England, New Change, London, EC4M 9AA not later than 10.00 A.M. ON TUESDAY, 14TH NOVEMBER 1989, or at any of the Branches or Agencies of the Bank of England not later than 3.30 P.M. ON MONDAY, 13TH NOVEMBER 1989. The Bank of England will acknowledge receipt of acceptance forms.

7. If a holder wishes to convert but cannot obtain an essential signature or document by 14th November 1989, the acceptance form, completed as far as possible, should be lodged in accordance with paragraph 6 above, accompanied by a letter from a bank, solicitor or other professional adviser giving the reason for the acceptance being incomplete and undertaking to put it in order as soon as possible; it may then be possible to give effect to the acceptance. If there is insufficient time for the acceptance form to be lodged before the close of the offer, the holder may notify acceptance by telex (telex number 885001; answerback 885001 BKENG) quoting brief particulars to identify the account and specifying the amount of 92 per cent Conversion Stock, 2006 to be converted; this should be followed without delay by a completed acceptance form and the certificates.

Arrangements for conversion

8. Up to and including 15th November 1989 holdings in respect of which the conversion option has been exercised will be known as 92 per cent Conversion Stock, 2006 "Assented"; and from 15th November 1989 until 9th March 1990 new holdings of 9 per cent Treasury Loan, 2008 issued on conversion will be known as 9 per cent Treasury Loan, 2008 "B". Certificates for the new holdings of 9 per cent Treasury Loan, 2008 "B" will be issued as soon as possible after 15th November 1989.

9. Transfers of 92 per cent Conversion Stock, 2006 for which stock transfer forms are lodged for registration up to 3.00 p.m. on 10th November 1989 will carry the option to convert into 9 per cent Treasury Loan, 2008 on 15th November 1989. Transfers of 92 per cent Conversion Stock, 2006 "Assented" may be lodged for registration up to 3.00 p.m. on 10th November 1989. Transfers of 92 per cent Conversion Stock, 2006 "Assented", lodged for registration or certification (see below), should be accompanied by the Bank of England's acknowledgement of the receipt of the acceptance form or if the acknowledgement has been lodged with an earlier transfer of the Stock, by the receipt issued for that transfer.

10. Stock transfer forms will be accepted for certification in respect of 92 per cent Conversion Stock, 2006 and 92 per cent Conversion Stock, 2006 "Assented" until normal deadlines for certification on 10th November 1989 but they must be relogged by 3.00 p.m. that day if registration in the same form is desired. Stock transfer forms in respect of 92 per cent Conversion Stock, 2006 "Assented" lodged for certification on the 13th and 14th November 1989 will be certified in that form; on the lodging of such transfers for registration the transferees will be registered as holders of the appropriate amounts of 9 per cent Treasury Loan, 2008 "B".

11. The interest due on 13th April 1990 will be paid separately on holdings of the existing 9 per cent Treasury Loan, 2008 and on holdings of 9 per cent Treasury Loan, 2008 "B" at the close of business on 9th March 1990; consequently, interest mandates, authorities for income tax exemption and other notifications recorded in respect of existing holdings of 9 per cent Treasury Loan, 2008 will not be applied to the payment of interest due on 13th April 1990 on holdings of "B" stock.

12. Where the conversion option has been exercised, any instructions for the payment of interest registered in respect of a holding of 92 per cent Conversion Stock, 2006 will be applied to the new holding of 9 per cent Treasury Loan, 2008 "B". Similarly, where instructions have been given by the Inland Revenue authorities for interest on the holding of 92 per cent Conversion Stock, 2006 to be paid without deduction of income tax, the instructions will be applied to the new holding of 9 per cent Treasury Loan, 2008 "B".

13. Transfers of 9 per cent Treasury Loan, 2008 "B" may be lodged at the Bank of England for registration in that form up to 7th March 1990. After that date, for purposes of certification, the "B" stock will not be distinguished from the existing 9 per cent Treasury Loan, 2008. From the opening of business on 12th March 1990, the "B" stock will be amalgamated with 9 per cent Treasury Loan, 2008.

14. Her Majesty's Treasury have directed that Section 471 of the Income and Corporation Taxes Act 1988 (which relates to the treatment for taxation purposes of financial concerns whose business consists wholly or partly in dealing in securities) shall apply to exchanges of securities arising from this offer.

Particulars of the issue of 9 per cent Treasury Loan, 2008

15. The prospectus for 9 per cent Treasury Loan, 2008 dated 6th February 1987 included the following provisions:

(i) The Loan is an investment falling within Part II of the First Schedule to the Trustee Investments Act 1961, subject as regards securities payable to bearer to the provisions of Section 7 of the Trustee Act 1925. The principal of and interest on the Loan is a charge on the National Loans Fund, with recourse to the Consolidated Fund of the United Kingdom.

(ii) The Loan will be repaid at par on 13th October 2008.

(iii) The Loan is issued in the form of stock which is registered at the Bank of England or at the Bank of Ireland, Belfast, and is transferable, in multiples of one penny, by instrument in writing in accordance with the Stock Transfer Act 1983. Stock registered at the Bank of England held for the account of members of the Central Gilt Office Service is also transferable, in multiples of one penny, by exempt transfer in accordance with the Stock Transfer Act 1982 and the relevant subordinate legislation. Transfers are free of stamp duty.

(iv) Interest is payable half-yearly on 13th April and 13th October. Income tax is deducted from payments of more than £5 per annum. Interest payments are transmitted by post.

(v) Stock may be exchanged into bonds to bearer which are available in denominations of £100, £200, £500, £1,000, £5,000, £10,000 and £50,000. Bonds are free of stamp duty. Stock is interchangeable with bonds without payment of any fee. Interest on bonds to bearer, less income tax, is paid by coupon.

(vi) Stock and bonds of this issue and the interest payable thereon is exempt from all United Kingdom taxation, present or future, so long as it is shown that the stock or bonds are in the beneficial ownership of persons who are not ordinarily resident in the United Kingdom of Great Britain and Northern Ireland.

(vii) Further, the interest payable on stock or bonds of this issue is exempt from United Kingdom income tax, present or future, so long as it is shown that the stock or bonds are in the beneficial ownership of persons who are not ordinarily resident in the United Kingdom of Great Britain and Northern Ireland.

(viii) For the purposes of the preceding paragraphs, persons are not ordinarily resident in the United Kingdom if they are regarded as not ordinarily resident for the purposes of United Kingdom income tax.

(ix) Applications for exemption from United Kingdom income tax should, in the case of interest on stock, be made in such form as may be required by the Commissioners of Inland Revenue. Bearer bond coupons are paid without deduction of United Kingdom income tax if accompanied by a declaration of ownership in such form as may be required by the Commissioners of Inland Revenue. The appropriate forms may be obtained from the Inspector of Foreign Dividends, Inland Revenue, Lynwood Road, Thames Ditton, Surrey, KT7 0DP.

(x) These exemptions do not entitle a person to claim repayment of tax deducted from interest unless the claim to such repayment is made within the time limit provided for such claims under income tax law under the provisions of the Taxes Management Act 1970, Section 43(1), no such claim will be outside this time limit if it is made within six years from the date on which the interest is payable. In addition, these exemptions do not apply so as to exclude the interest from any computation for taxation purposes of the profits of any trade or business carried on in the United Kingdom. Moreover, the allowance of the exemptions is subject to the provisions of any law, present or future, of the United Kingdom directed to preventing avoidance of taxation by persons domiciled, resident or ordinarily resident in the United Kingdom, and, in particular, the interest is not exempt from income tax where, under any such provision, it falls to be treated for the purposes of the Income Tax Acts as income of any person resident or ordinarily resident in the United Kingdom.

Additional copies of this notice, the particulars of 9 per cent Treasury Loan, 2008 and forms for the acceptance of the conversion offer may be obtained at the New Issues Counter, Bank of England, New Change, London, EC4M 9AA; at the Central Gilt Office, Bank of England, 1 Bank Buildings, Princes Street, London, EC2A 2BU, or at any of the Branches or Agencies of the Bank of England; at the Bank of Ireland, Moyness Buildings, 1st Floor, 20 Collier Street, Belfast, BT1 5BN; or at any office of The International Stock Exchange in the United Kingdom. Members of the Central Gilt Office Service may obtain further guidance about the arrangements set out above in relation to their accounts by contacting the Central Gilt Office, Bank of England.

STOCKHOLDERS UNCERTAIN AS TO THE BEST COURSE TO FOLLOW SHOULD CONSULT THEIR STOCKBROKER, BANK MANAGER, SOLICITOR, ACCOUNTANT OR OTHER PROFESSIONAL ADVISER.

Government Statement

Attention is drawn to the statement issued by Her Majesty's Treasury on 29th May 1985 which explained that, in the interest of the orderly conduct of fiscal policy, neither Her Majesty's Government nor the Bank of England or their respective servants or agents undertake to disclose tax changes decided on but not yet announced, even where they may specifically affect the terms on which, or the conditions under which, the further amount of 9 per cent Treasury Loan, 2008 is issued or sold by or on behalf of the Government or Bank; that no responsibility can therefore be accepted for any omission to make such disclosure; and that such omission shall neither render any transaction liable to be set aside nor give rise to any claim for compensation.

BANK OF ENGLAND
LONDON

20th October 1989

APPOINTMENTS

GrandMet management moves



Mr. David Nash (left) GrandMet's new group finance director, and Mr. David Simon (right) non-executive director.

NEW FINANCE directors have been appointed at two of Britain's most aggressive companies, writes Lisa Wood.

Mr. David Nash, finance director of CADBURY SCHWEPES, the soft drinks and confectionery group, is joining GRAND METROPOLITAN, the drinks and retailing group, to take up the same post there.

He will replace Mr. Clive Strowger, who combined his post of finance director with responsibility for retailing and property. Mr. Strowger, who earlier this year publicly stated that he intended to leave his post, will leave GrandMet next spring.

Mr. Nash will be replaced at Cadbury Schweppes by Mr. Neville Bain, who, as managing director of Cadbury's confectionery division, has over the past three years been responsible for several new confectionery acquisitions in Cadbury which is now concentrating on confectionery and soft drinks.

Mr. Nash has been finance director at Cadbury Schweppes

during one of the most active periods of the group's development and profits growth. Cadbury said "David Nash has made a substantial contribution to the growth and development of the business over the past 2 1/2 years and his board colleagues wish him well in his new role."

At Grand Metropolitan his job as dedicated finance

director will include groupwide functional responsibility for accounting and financial control, treasury, tax, systems and investor relations.

Mr. David Simon, deputy chairman elect and chief financial officer at BP is will become a non-executive director of the brewing and retailing group from November 1.

Mr. Robert Gardner has been appointed property director for the Channel Tunnel project on BRITISH RAIL's property board.

SWISS CANTOBANK (INTERNATIONAL), London branch, has appointed Mr. E. E. Staehli as general manager, and executive director of the bond and equity trading arm.

Mr. Andrew Peters has been appointed managing director of INTEGRAL TECHNOLOGY, a Third Wave Group company. He was a director of SD-Scicon.

Mr. John Milne, chairman of Blue Circle Industries, and of DRG, is joining the board of AVON RUBBER as a non-executive director on November 1.

Mr. John Ellis has been appointed managing director of CROWN UNIT TRUST SERVICES, a wholly-owned subsidiary of Crown Financial Management.

Mr. Keith Jacks has been appointed business development director of KLEINWORT BENSON INVESTMENT MANAGEMENT. He was a director of Lloyds Investment Management, and Lloyds

Swiss Cantobank Securities. Mr. S.P. Cossins becomes deputy general manager and senior manager operations, and company secretary of the bond trading arm. Mr. Staehli and Mr. Cossins join from BSI - Banca della Svizzera Italiana. Mr. E.E. Staehli is made senior manager - commercial banking. He was capital markets director, ANZ McLaughlin.

Mr. Andrew Peters has been appointed managing director of INTEGRAL TECHNOLOGY, a Third Wave Group company. He was a director of SD-Scicon.

Mr. John Milne, chairman of Blue Circle Industries, and of DRG, is joining the board of AVON RUBBER as a non-executive director on November 1.

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Merchant Bank. Mr. Peter Bebb joins from James Martin Associates as business systems director. Mr. Kenneth King becomes director, international equity research and portfolio management. He was an executive director at Rothschild Asset Management Holdings.

DAWSON KEITH, Havant, part of the Associated British Engineering Group, has appointed Mr. Max Wilson as managing director. He was customer services director, Chloride Power Electronics.

Mr. Malcolm Hatch has been appointed executive sales director of BURLINGTON SLATE, Kirby-in-Furness. He was group export sales manager.

Mr. John Crozier, a director of Rex Stewart Group, and chairman and chief executive of the Edley Group of human resources companies, has joined the board of LOPEX which recently acquired the Rex Stewart Group.

VICTORIA PALACE, which owns the freehold of the Victoria Palace Theatre, has appointed Mr. Stephen Walley-Cohen as managing director. He was joint chief executive, Maybox Group.

Senior posts at ICI Fibres

Mr. David Thackway has succeeded Mr. Hugh Corran as sales and marketing manager for ICI FIBRES hosiery and knitting businesses, Harrogate. Mr. Corran is to develop Fibres' international sales and marketing structure in Europe and overseas for the 1990s. Mr. Thackway was head of ICI (UK) Fibres, where he is succeeded by Mr. Tony Pillar, who was responsible for carpet and technical products fibres.

Mr. Jean Pierre Landre and Mr. Michael Stoddard have been appointed directors of NU-SWIFT INTERNATIONAL.

Mr. Keith Hather has been appointed managing director of PRIVATE ACCESS STORAGE, Newbury, Berks. He was responsible for property acquisition and national sales.

COOPERS & LYBRAND, Birmingham, has appointed Mr. Jonathan Lander as audit and investigation partner, and Mr. Kelvin Hard as director of organisation and human resources.

Mr. Dennis E. Twist, commercial director, engineering and construction sector, John Brown, has been elected chairman of council, BRITISH CHEMICAL ENGINEERING CONTRACTORS ASSOCIATION.

MORGAN GRENPELL has appointed Mr. Guy Dawson and Mr. John Rawlings as deputy chairmen of Morgan Grenfell & Co.

Mr. C.R. Millington has been appointed divisional director on the main board of JCT800. He was managing director of Bramall's Ford Dealers.

Mr. J.C.S. Mott, who was chairman of May Gurney Holdings up to the recent management buy-out, has been appointed a non-executive director of MAY GURNEY GROUP, Norwich.

We have been asked to point out that Mr. Peter Whitham remains head of treasury at HILL SAMUEL BANK until a date to be decided, when Mr. Philip Guy, who joins the bank on November 1, will take over.



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HYATT
TOUCH

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CANADA

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FINANCIAL TIMES
LONDON & BUSINESS NEWSPAPER

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Solvay Finance (Bermuda) Ltd

USD 100.000.000

Multi Option Currency Facility (MOF)

Arrangers

Deutsche Bank AG, Succursale de Bruxelles
Generale Bank, Brussels

Co-Lead Managers

Deutsche Bank AG, Succursale de Bruxelles
Generale Bank, Brussels
International Westminster Bank PLC, Brussels Office

Managers

Banque Nationale de Paris
Barclays Bank PLC
Société Générale

Co-Managers

Banque Générale du Luxembourg S.A.
Kreditbank N.V.

Facility Agent

Generale Bank, Brussels

Cash Tender Agent

Deutsche Bank AG, Succursale de Bruxelles

Bill Tender Agent

Deutsche Bank AG, London Branch

Swing-Line Agent

National Westminster Bank PLC, New York Branch

● For Current Unit Trust Prices on any telephone ring direct-0836 4 + five digit code (listed below). Calls charged at 38p per minute peak and 25p off peak, Inc VAT

Continued on next page

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LONDON SHARE SERVICE

[illegible]

Symbol	Price	Div Yld	Last Trd	Dividends Paid	City- Line
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● For Latest Share Prices on any telephone ring direct-0836 43 + four digit code (listed below). Calls charged at 38p per minute peak and 26p off peak, inc VAT

OIL AND GAS—Contd.										MINES—Contd.									
Stock	Price	High	Low	Last	1 Mo.	3 Mo.	Yr. to	Market	Stock	Price	High	Low	Last	1 Mo.	3 Mo.	Yr. to			
1st Nat. Bank	100	100	99 1/2	100	100	100	100	100	1st Nat. Bank	100	100	99 1/2	100	100	100	100			
2nd Nat. Bank	100	100	99 1/2	100	100	100	100	100	2nd Nat. Bank	100	100	99 1/2	100	100	100	100			
3rd Nat. Bank	100	100	99 1/2	100	100	100	100	100	3rd Nat. Bank	100	100	99 1/2	100	100	100	100			
4th Nat. Bank	100	100	99 1/2	100	100	100	100	100	4th Nat. Bank	100	100	99 1/2	100	100	100	100			
5th Nat. Bank	100	100	99 1/2	100	100	100	100	100	5th Nat. Bank	100	100	99 1/2	100	100	100	100			
6th Nat. Bank	100	100	99 1/2	100	100	100	100	100	6th Nat. Bank	100	100	99 1/2	100	100	100	100			
7th Nat. Bank	100	100	99 1/2	100	100	100	100	100	7th Nat. Bank	100	100	99 1/2	100	100	100	100			
8th Nat. Bank	100	100	99 1/2	100	100	100	100	100	8th Nat. Bank	100	100	99 1/2	100	100	100	100			
9th Nat. Bank	100	100	99 1/2	100	100	100	100	100	9th Nat. Bank	100	100	99 1/2	100	100	100	100			
10th Nat. Bank	100	100	99 1/2	100	100	100	100	100	10th Nat. Bank	100	100	99 1/2	100	100	100	100			
11th Nat. Bank	100	100	99 1/2	100	100	100	100	100	11th Nat. Bank	100	100	99 1/2	100	100	100	100			
12th Nat. Bank	100	100	99 1/2	100	100	100	100	100	12th Nat. Bank	100	100	99 1/2	100	100	100	100			
13th Nat. Bank	100	100	99 1/2	100	100	100	100	100	13th Nat. Bank	100	100	99 1/2	100	100	100	100			
14th Nat. Bank	100	100	99 1/2	100	100	100	100	100	14th Nat. Bank	100	100	99 1/2	100	100	100	100			
15th Nat. Bank	100	100	99 1/2	100	100	100	100	100	15th Nat. Bank	100	100	99 1/2	100	100	100	100			
16th Nat. Bank	100	100	99 1/2	100	100	100	100	100	16th Nat. Bank	100	100	99 1/2	100	100	100	100			
17th Nat. Bank	100	100	99 1/2	100	100	100	100	100	17th Nat. Bank	100	100	99 1/2	100	100	100	100			
18th Nat. Bank	100	100	99 1/2	100	100	100	100	100	18th Nat. Bank	100	100	99 1/2	100	100	100	100			
19th Nat. Bank	100	100	99 1/2	100	100	100	100	100	19th Nat. Bank	100	100	99 1/2	100	100	100	100			
20th Nat. Bank	100	100	99 1/2	100	100	100	100	100	20th Nat. Bank	100	100	99 1/2	100	100	100	100			
21st Nat. Bank	100	100	99 1/2	100	100	100	100	100	21st Nat. Bank	100	100	99 1/2	100	100	100	100			
22nd Nat. Bank	100	100	99 1/2	100	100	100	100	100	22nd Nat. Bank	100	100	99 1/2	100	100	100	100			
23rd Nat. Bank	100	100	99 1/2	100	100	100	100	100	23rd Nat. Bank	100	100	99 1/2	100	100	100	100			
24th Nat. Bank	100	100	99 1/2	100	100	100	100	100	24th Nat. Bank	100	100	99 1/2	100	100	100	100			
25th Nat. Bank	100	100	99 1/2	100	100	100	100	100	25th Nat. Bank	100	100	99 1/2	100	100	100	100			
26th Nat. Bank	100	100	99 1/2	100	100	100	100	100	26th Nat. Bank	100	100	99 1/2	100	100	100	100			
27th Nat. Bank	100	100	99 1/2	100	100	100	100	100	27th Nat. Bank	100	100	99 1/2	100	100	100	100			
28th Nat. Bank	100	100	99 1/2	100	100	100	100	100	28th Nat. Bank	100	100	99 1/2	100	100	100	100			
29th Nat. Bank	100	100	99 1/2	100	100	100	100	100	29th Nat. Bank	100	100	99 1/2	100	100	100	100			
30th Nat. Bank	100	100	99 1/2	100	100	100	100	100	30th Nat. Bank	100	100	99 1/2	100	100	100	100			
31st Nat. Bank	100	100	99 1/2	100	100	100	100	100	31st Nat. Bank	100	100	99 1/2	100	100	100	100			
32nd Nat. Bank	100	100	99 1/2	100	100	100	100	100	32nd Nat. Bank	100	100	99 1/2	100	100	100	100			
33rd Nat. Bank	100	100	99 1/2	100	100	100	100	100	33rd Nat. Bank	100	100	99 1/2	100	100	100	100			
34th Nat. Bank	100	100	99 1/2	100	100	100	100	100	34th Nat. Bank	100	100	99 1/2	100	100	100	100			
35th Nat. Bank	100	100	99 1/2	100	100	100	100	100	35th Nat. Bank	100	100	99 1/2	100	100	100	100			
36th Nat. Bank	100	100	99 1/2	100	100	100	100	100	36th Nat. Bank	100	100	99 1/2	100	100	100	100			
37th Nat. Bank	100	100	99 1/2	100	100	100	100	100	37th Nat. Bank	100	100	99 1/2	100	100	100	100			
38th Nat. Bank	100	100	99 1/2	100	100	100	100	100	38th Nat. Bank	100	100	99 1/2	100	100	100	100			
39th Nat. Bank	100	100	99 1/2	100	100	100	100	100	39th Nat. Bank	100	100	99 1/2	100	100	100	100			
40th Nat. Bank	100	100	99 1/2	100	100	100	100	100	40th Nat. Bank	100	100	99 1/2	100	100	100	100			
41st Nat. Bank	100	100	99 1/2	100	100	100	100	100	41st Nat. Bank	100	100	99 1/2	100	100	100	100			
42nd Nat. Bank	100	100	99 1/2	100	100	100	100	100	42nd Nat. Bank	100	100	99 1/2	100	100	100	100			
43rd Nat. Bank	100	100	99 1/2	100	100	100	100	100	43rd Nat. Bank	100	100	99 1/2	100	100	100	100			
44th Nat. Bank	100	100	99 1/2	100	100	100	100	100	44th Nat. Bank	100	100	99 1/2	100	100	100	100			
45th Nat. Bank	100	100	99 1/2	100	100	100	100	100	45th Nat. Bank	100	100	99 1/2	100	100	100	100			
46th Nat. Bank	100	100	99 1/2	100	100	100	100	100	46th Nat. Bank	100	100	99 1/2	100	100	100	100			
47th Nat. Bank	100	100	99 1/2	100	100	100	100	100	47th Nat. Bank	100	100	99 1/2	100	100	100	100			
48th Nat. Bank	100	100	99 1/2	100	100	100	100	100	48th Nat. Bank	100	100	99 1/2	100	100	100	100			
49th Nat. Bank	100	100	99 1/2	100	100	100	100	100	49th Nat. Bank	100	100	99 1/2	100	100	100	100			
50th Nat. Bank	100	100	99 1/2	100	100	100	100	100	50th Nat. Bank	100	100	99 1/2	100	100	100	100			
51st Nat. Bank	100	100	99 1/2	100	100	100	100	100	51st Nat. Bank	100	100	99 1/2	100	100	100	100			
52nd Nat. Bank	100	100	99 1/2	100	100	100	100	100	52nd Nat. Bank	100	100	99 1/2	100	100	100	100			
53rd Nat. Bank	100	100	99 1/2	100	100	100	100	100	53rd Nat. Bank	100	100	99 1/2	100	100	100	100			
54th Nat. Bank	100	100	99 1/2	100	100	100	100	100	54th Nat. Bank	100	100	99 1/2	100	100	100	100			
55th Nat. Bank	100	100	99 1/2	100	100	100	100	100	55th Nat. Bank	100	100	99 1/2	100	100	100	100			
56th Nat. Bank	100	100	99 1/2	100	100	100	100	100	56th Nat. Bank	100	100	99 1/2	100	100	100	100			
57th Nat. Bank	100	100	99 1/2	100	100	100	100	100	57th Nat. Bank	100	100	99 1/2	100	100	100	100			
58th Nat. Bank	100	100	99 1/2	100	100	100	100	100	58th Nat. Bank	100	100	99 1/2	100	100	100	100			
59th Nat. Bank	100	100	99 1/2	100	100	100	100	100	59th Nat. Bank	100	100	99 1/2	100	100	100	100			
60th Nat. Bank	100	100	99 1/2	100	100	100	100	100	60th Nat. Bank	100	100	99 1/2	100	100	100	100			
61st Nat. Bank	100	100	99 1/2	100	100	100	100	100	61st Nat. Bank	100	100	99 1/2	100	100	100	100			
62nd Nat. Bank	100	100	99 1/2	100	100	100	100	100	62nd Nat. Bank	100	100	99 1/2	100	100	100	100			
63rd Nat. Bank	100	100	99 1/2	100	100	100	100	100	63rd Nat. Bank	100	100	99 1/2	100	100	100	100			
64th Nat. Bank	100	100	99 1/2	100	100	100	100	100	64th Nat. Bank	100	100	99 1/2	100	100	100	100			
65th Nat. Bank	100	100	99 1/2	100	100	100	100	100	65th Nat. Bank	100	100	99 1/2	100	100	100	100			
66th Nat. Bank	100	100	99 1/2	100	100	100	100	100	66th Nat. Bank	100	100	99 1/2	100	100	100	100			
67th Nat. Bank	100	100	99 1/2	100	100	100	100	100	67th Nat. Bank	100	100	99 1/2	100	100	100	100			
68th Nat. Bank	100	100	99 1/2	100	100	100	100	100	68th Nat. Bank	100	100	99 1/2	100	100	100	100			
69th Nat. Bank	100	100	99 1/2	100	100	100	100	100	69th Nat. Bank	100	100	99 1/2	100	100	100	100			
70th Nat. Bank	100	100	99 1/2	100	100	100	100	100	70th Nat. Bank	100	100	99 1/2	100	100	100	100			
71st Nat. Bank	100	100	99 1/2	100	100	100	100	100	71st Nat. Bank	100	100	99 1/2	100	100	100	100			
72nd Nat. Bank	100	100	99 1/2	100	100	100	100	100	72nd Nat. Bank	100	100	99 1/2	100	100	100	100			
73rd Nat. Bank	100	100	99 1/2	100	100	100	100	100	73rd Nat. Bank	100	100	99 1/2	100	100	100	100			
74th Nat. Bank	100	100	99 1/2	100	100	100	100	100	74th Nat. Bank	100	100	99 1/2	100	100	100	100			
75th Nat. Bank	100	100	99 1/2	100	100	100	100	100	75th Nat. Bank	100	100	99 1/2	100	100	100	100			
76th Nat. Bank	100	100	99 1/2	100	100	100	100	100	76th Nat. Bank	100	100	99 1/2	100	100	100	100			
77th Nat. Bank	100	100	99 1/2	100	100	100	100	100	77th Nat. Bank	100	100	99 1/2	100	100	100	100			
78th Nat. Bank	100	100	99 1/2	100	100	100	100	100	78th Nat. Bank	100	100	99 1/2	100	100	100	100			
79th Nat. Bank	100	100	99 1/2	100	100	100	100	100	79th Nat. Bank	100	100	99 1/2	100	100	100	100			
80th Nat. Bank	100	100	99 1/2	100	100	100	100	100	80th Nat. Bank	100	100	99 1/2	100	100	100	100			
81st Nat. Bank	100	100	99 1/2	100	100	100	100	100	81st Nat. Bank										

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14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
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CURRENCIES, MONEY AND CAPITAL MARKETS

POUND SPOT - FORWARD AGAINST THE POUND

Oct 20	Day's spread	Close	One month	% p.a.	Three months	% p.a.
US	1.5845-1.5890	1.5880	0.26-0.28	5.22	2.47-2.49	5.18
Canada	1.2640-1.2690	1.2650	0.04-0.05	1.22	1.31-1.32	1.22
Netherlands	2.31-2.33	2.32	0.04-0.05	1.22	0.04-0.05	1.22
Belgium	61.62-62.05	61.80	0.04-0.05	1.22	0.04-0.05	1.22
Denmark	11.03-11.13	11.08	0.04-0.05	1.22	0.04-0.05	1.22
Ireland	1.1010-1.1060	1.1030	0.04-0.05	1.22	0.04-0.05	1.22
West Germany	2.93-2.95	2.94	0.04-0.05	1.22	0.04-0.05	1.22
France	250.40-251.00	250.70	0.04-0.05	1.22	0.04-0.05	1.22
Spain	169.80-170.40	170.10	0.04-0.05	1.22	0.04-0.05	1.22
Italy	216.1-217.2	216.6	0.04-0.05	1.22	0.04-0.05	1.22
Sweden	10.91-11.02	10.96	0.04-0.05	1.22	0.04-0.05	1.22
Japan	9.9-10.01	9.95	0.04-0.05	1.22	0.04-0.05	1.22
Australia	20.45-20.77	20.61	0.04-0.05	1.22	0.04-0.05	1.22
South Africa	1.629-1.640	1.634	0.04-0.05	1.22	0.04-0.05	1.22

Commercial rates taken towards the end of London trading. Forward rates are convertible. Financial Times 62.05-62.15 Six-month forward date 4.71-4.74 12 months 5.51-5.54

DOLLAR SPOT - FORWARD AGAINST THE DOLLAR

Oct 20	Day's spread	Close	One month	% p.a.	Three months	% p.a.
UK	1.5845-1.5890	1.5880	0.26-0.28	5.22	2.47-2.49	5.18
Canada	1.2640-1.2690	1.2650	0.04-0.05	1.22	1.31-1.32	1.22
Netherlands	2.31-2.33	2.32	0.04-0.05	1.22	0.04-0.05	1.22
Belgium	61.62-62.05	61.80	0.04-0.05	1.22	0.04-0.05	1.22
Denmark	11.03-11.13	11.08	0.04-0.05	1.22	0.04-0.05	1.22
Ireland	1.1010-1.1060	1.1030	0.04-0.05	1.22	0.04-0.05	1.22
West Germany	2.93-2.95	2.94	0.04-0.05	1.22	0.04-0.05	1.22
France	250.40-251.00	250.70	0.04-0.05	1.22	0.04-0.05	1.22
Spain	169.80-170.40	170.10	0.04-0.05	1.22	0.04-0.05	1.22
Italy	216.1-217.2	216.6	0.04-0.05	1.22	0.04-0.05	1.22
Sweden	10.91-11.02	10.96	0.04-0.05	1.22	0.04-0.05	1.22
Japan	9.9-10.01	9.95	0.04-0.05	1.22	0.04-0.05	1.22
Australia	20.45-20.77	20.61	0.04-0.05	1.22	0.04-0.05	1.22
South Africa	1.629-1.640	1.634	0.04-0.05	1.22	0.04-0.05	1.22

Commercial rates taken towards the end of London trading. UK and Ireland are quoted in US dollars. Forward rates are convertible. Financial Times 62.05-62.15 Six-month forward date 4.71-4.74 12 months 5.51-5.54

FT-ACTUARIES WORLD INDICES

Jointly compiled by The Financial Times Limited, Goldman, Sachs & Co., and County NatWest/Wood Mackenzie in conjunction with the Institute of Actuaries and the Faculty of Actuaries

NATIONAL AND REGIONAL MARKETS	FRIDAY OCTOBER 20 1989					THURSDAY OCTOBER 19 1989					DOLLAR INDEX		
	US Dollar Index	% change since Dec.30 '88	Pound Sterling Index	Local Currency Index	% change since Dec.30 '88	Gross Div. Yield	US Dollar Index	Pound Sterling Index	Local Currency Index	1989 High	1989 Low	Year ago (approx)	
Figures in parentheses show number of stocks per grouping													
Australia (86)	149.45	+3.4	138.49	128.68	+14.3	5.13	148.75	136.36	127.23	160.41	128.28	149.46	
Austria (18)	128.57	+6.5	151.73	156.87	+77.0	1.55	132.51	157.90	172.22	172.22	82.64	95.35	
Belgium (63)	142.62	+5.5	139.02	137.43	+10.4	4.02	141.94	132.02	136.63	144.49	125.58	128.46	
Canada (122)	150.70	+20.0	140.66	128.11	+18.1	3.20	151.30	140.72	128.62	154.17	124.67	126.61	
Denmark (26)	206.07	+20.9	192.93	202.98	+27.7	1.56	205.34	190.98	201.01	219.89	165.35	146.57	
Finland (24)	124.34	-5.0	116.05	111.16	-2.5	2.54	124.97	116.24	113.31	159.16	105.79	105.79	
France (126)	134.84	+17.3	125.95	133.38	+22.0	2.82	135.79	128.24	133.87	161.23	112.57	105.75	
West Germany (97)	98.12	+11.6	91.58	94.58	+16.6	2.17	98.16	91.23	94.51	103.64	79.56	85.76	
Hong Kong (17)	114.02	+2.0	106.42	114.32	+2.0	4.94	117.26	104.31	112.54	140.33	66.41	705.66	
Ireland (17)	102.83	+23.6	151.96	159.61	+28.3	2.77	102.70	151.32	159.31	166.89	125.00	142.33	
Italy (97)	89.22	+4.8	83.27	90.89	+2.5	2.51	88.71	82.51	90.37	96.73	74.97	84.35	
Japan (455)	166.16	-2.8	173.75	167.51	+10.7	0.48	165.61	172.64	166.54	200.11	164.22	169.76	
Malaysia (36)	199.83	+36.3	165.80	207.21	+38.4	2.58	198.66	184.77	205.61	208.22	143.25	169.25	
Mexico (15)	929.05	+100.0	902.05	825.26	+128.6	0.56	908.11	295.55	308.25	108.25	133.32	136.45	
Netherlands (43)	128.20	+14.0	119.85	122.47	+19.2	4.33	123.52	123.62	123.66	131.72	110.43	108.31	
New Zealand (19)	79.19	+17.1	73.91	71.42	-2.5	4.94	78.90	73.38	70.55	88.16	62.94	73.52	
Norway (24)	177.99	+28.1	168.12	167.47	-0.3	1.55	177.68	165.26	166.47	198.39	139.62	119.03	
South Africa (80)	145.14	+24.2	135.48	124.42	+26.8	4.58	145.62	135.63	124.78	170.64	124.57	121.67	
Spain (43)	160.08	+7.9	149.41	143.69	+12.7	3.64	158.96	142.87	142.87	169.75	143.14	146.56	
Sweden (35)	180.00	+24.5	168.00	171.57	+2.1	2.00	180.65	168.02	171.76	186.94	138.45	129.49	
Switzerland (64)	88.93	+13.9	80.59	83.59	+38.2	1.11	89.44	83.19	90.03	94.16	67.81	83.83	
United Kingdom (306)	141.71	+4.7	132.26	132.26	+19.3	4.59	142.64	132.67	132.67	158.41	133.26	137.21	
USA (547)	141.06	+24.6	131.66	141.06	+24.6	3.28	141.02	131.16	141.02	146.29	132.15	135.55	
Europe (898)	125.42	+9.3	117.06	119.47	+19.8	3.51	125.92	117.12	119.65	132.92	112.63	113.48	
Nordic (121)	168.39	+20.8	157.16	158.04	+26.6	1.73	168.48	156.70	155.65	178.23	137.95	146.45	
Pacific Basin (889)	181.99	-2.3	166.98	163.91	+10.7	1.01	182.91	162.91	162.91	192.91	159.44	169.44	
Euro-Pacific (1958)	158.45	+1.1	146.81	146.81	+1.1	1.61	159.31	147.17	145.58	166.96	141.58	145.23	
North America (889)	141.53	+24.3	132.10	140.25	+24.2	3.27	141.53	131.64	140.25	146.06	116.79	118.07	
Europe Ex. UK (890)	114.44	+12.7	106.61	111.45	+18.1	2.77	114.69	106.67	111.51	118.51	68.30	88.59	
Pacific Ex. Japan (214)	131.95	+5.9	123.16	119.05	+11.6	4.76	130.98	121.83	117.67	140.05	111.83	111.83	
World Ex. US (1989)	159.11	+1.8	148.51	148.51	+1.8	1.69	159.19	148.51	148.51	159.19	148.51	148.51	
World Ex. UK (214)	151.64	+8.5	141.53	144.05	+16.8	1.98	152.40	141.74	144.71	158.04	136.96	132.70	
World Ex. So. Afr (2947)	151.64	+8.5	141.53	144.05	+16.8	1.98	151.54	140.75	143.70	153.62	136.87	132.22	
World Ex. Japan (1852)	135.29	+18.0	126.27	131.93	+21.7	3.43	135.43	126.96	131.93	140.43	114.51	115.54	
The World Index (2477)	151.60	+8.6	141.49	143.92	+16.8	2.21	151.50	140.91	143.67	156.88	136.68	133.09	

4pm prices October 20

NEW YORK STOCK EXCHANGE COMPOSITE PRICES

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NASDAQ NATIONAL MARKET

4pm prices October 20

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October 20**[illegible]

The Business Column

When IBM looks a little like BAT

"WE DO NOT see anything in the fundamentals of our business that would cause us to change our strategy of investing in profitable growth," said Mr John Akers, chairman of IBM, when announcing a 30 per cent fall in the company's quarterly profits last week.

Such "jam tomorrow" statements could easily be dismissed as the sort of thing top managers say to reassure shareholders when their companies are going through a rough patch. Just keep the faith, trust in us and we'll pull through in the long haul.

In IBM's case, admittedly, a rather large dose of faith may be needed. Though the company's earnings-per-share have gradually recovered in each of the last three full years, they have yet to regain their 1985 level, while its share price has under-performed the US stock market by 60 per cent since 1983.

However, Mr Akers' statement deserves closer examination, for it contains an implied assumption which is increasingly questioned in the computer industry: that while the ingredients of IBM's business may be changing, the master recipe remains as sound today as it was in the past.

Core business

A less sympathetic analysis might conclude that soufflés do not rise twice. Indeed, the once invincible IBM today looks open to some of the more telling criticisms levelled at Britain's BAT by Sir James Goldsmith.

Each company is built around a business (mainframe computers and tobacco) which is immensely profitable and generates huge amounts of cash. But both businesses are also mature, with unexciting growth prospects. In IBM's case, the problem is compounded by relentless competition from Japan and by technological change, which has enabled smaller, cheaper computers to usurp many of the mainframe's traditional functions.

IBM has sought to diversify within the electronics industry but, like BAT, it has had limited success in finding new ventures offering returns comparable to those on its core business. Its moves into telecommunications proved an expensive flop, and it is a weak contender in many fast-growing niche computer markets, such as laptops and workstations.

In these markets, the growing "user-friendliness" of products has eroded one of IBM's biggest advantages - its ability to charge high prices in return for holding the hands of customers bewildered by the sheer complexity of their computers. Furthermore, even IBM's legendary control over industry standards is now being challenged by smaller microelectronics and software firms, which have increasingly seized the initiative in product innovation.

Better returns

IBM's market capitalisation of almost \$60bn probably puts it beyond reach of a hostile bid. But the company faces a challenge not unlike that confronting BAT. It needs to satisfy its shareholders that, by managing an increasingly diverse portfolio of businesses on their behalf, it can obtain higher returns than if they invested the money for themselves.

It is two decades since the Johnson administration launched an anti-trust action seeking to break up IBM on the grounds that it was excessively dominant. Six years ago, the Reagan administration dropped the case, partly because it believed the US needed giant companies to slug it out on world markets against the Japanese.

Today, both lines of argument look flawed. IBM's sheer weight has not stifled competition in the US computer industry, nor has it turned back the technological challenge from Japan. If anything, the company's size has proven one of its biggest handicaps, saddling it with high costs and impeding its speed of market response.

This raises interesting questions for debate by trust-busters. But for businessmen and particularly those in Europe who are urging the creation of "European champion" companies in advance of 1992 - the lessons seem all too clear.

Guy de Jonquieres

As the eighth generation of a wealthy Dutch merchant dynasty, Mr Paul Fentener van Vlissingen and his family are pondering the difficult question that most such dynasties eventually face. Should the family business - in this case SHV, a peculiar amalgam of energy activities and consumer goods - be floated publicly if none of the heirs wants to run it? Mr Fentener van Vlissingen, president and chief executive officer of SHV, believes that - wrenching as that might be - the company ought to go public if an outsider were made chairman.

"I simply don't believe a privately held company without a family manager works," insists Mr van Vlissingen, who is 48. "Shareholders will always want more money."

SHV is one of the largest private companies in Europe, with sales of £12.2bn (\$3.7bn) in 1988 and operations in nearly 20 countries, including Albania, China and the Soviet Union. The Fentener van Vlissingen family is among the richest in Europe, with a fortune estimated at £15bn, and one of the most flamboyant patriarchies in The Netherlands.

Combining an entrepreneurial flair and artistic inclination, they have always stood out in the relatively flat landscape of Dutch industrialists. Their historically close links with Germany have aroused suspicion and jealousy.

The family's trading empire began in 1790 with Spice Island textiles and German coal. In 1866, the Fentener van Vlissingen family linked up with six other coal traders in Utrecht, Rotterdam and Amsterdam to form Steenkolen Handelsvereniging (SHV), a cartel set up to import German coal and drive out English competitors.

One of the cartel members was the van Beuningen family, which was linked to the Fentener van Vlissingen by marriage, and the two soon got control of SHV.

By the 1920s, SHV was biggest employer in The Netherlands, monopolising inland coal shipping with barges carrying grandiose names from Wagner operas, like Tristan and Isolde. It built up large operations in Rotterdam.

Around this time, Frits Fentener van Vlissingen, Paul's grandfather, co-founded Akzo, Hoogovens and Fokker. This trio of Dutch blue chips also has had close links to Germany.

After the Second World War, Jan Fentener van Vlissingen, Paul's father, took over SHV while the van Beuningen, who shared his passion for art, departed. They took with them SHV's holdings in Royal Dutch/Shell - SHV was the biggest shareholder at the time - and co-founded Robeco and the Boymans-van Beuningen Museum in Rotterdam.

Mindful of long-held suspi-

MONDAY INTERVIEW

Staying privately Dutch

Paul Fentener van Vlissingen, the chief executive of SHV, talks to Laura Raun

clions of family sympathies with Nazi Germany, Paul Fentener van Vlissingen goes out of his way to mention the war during interviews.

"My father was the head of the resistance in Utrecht and was taken by the Gestapo," he explains. "It was a miracle my father got out of the war after they smashed the (Rotterdam) harbour, the coal works, train cars and ships." His father had tremendous resilience, he says, and got the company on its feet again.

Compared with traditional Dutch management style, which stresses organisation and planning, Mr Fentener van

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Vlissingen is a radical renegade, believes in "creative chaos," spontaneity and short communication lines.

"I'm the product of eight generations of entrepreneurs," he says. "I was brought up, along with my two brothers, with original thinking."

"My grandfather was a co-founder of KLM when no one thought airlines would be commercial. We try to have the same spirit in SHV. We seek the unusual, something that has not been done before."

Those who work for Mr Fentener van Vlissingen would not doubt endorse that he is "unusual". He once brought

SHV managers from around the world to corporate headquarters in Utrecht and had them write poems about SHV. They had to use a given animal to describe the company. "Some deep insights were brought out in a hilarious way," he says.

To celebrate the 50th birthday of a manager, the unorthodox executive threw a party where everyone wore live bunnies around their necks.

Mr Fentener van Vlissingen is tall, lean and aristocratically handsome. Always impeccably attired, he sports a scarab ring on his little finger.

He is also a poet, short-story writer, conservationist and artist. He wanted to study philosophy but ended up doing economics at Groningen University, after studying for a while at Oxford.

He has exhibited at the Edinburgh Arts Festival and in conjunction with Caroline Tisdall, an English journalist, has produced a glossy book of photographs and poems celebrating Witches' Point in Scotland's Wester Ross. Mr Fentener van Vlissingen owns 70,000 acres in Scotland - he particularly cherishes it because of his mother's Scottish ancestry.

The family has created a labyrinth of foundations and holdings to maximise control of assets and minimise taxes which have been quite punitive in the past. The family's 65 per cent of SHV is held by a foundation. Its directors are Paul, his brothers John and Frits, two other family members and two outsiders - always prominent Dutchmen.

The three brothers and their seven children own about 50 per cent of SHV's shares. Another two dozen or so family members own the other 15 per cent.

The remaining 35 per cent is held by several hundred descendants of the founding families. Shares can be sold



'Once I had to fire a man . . . and he committed suicide.'

only to other heirs.

SHV wants to remain privately held so it can pursue strategic policy without undue pressure from outside shareholders. "We have so much more time as a private company. We can stalk a company for years."

Energy activities account for about 35 per cent of SHV's revenues, and last year the company became a European leader in liquefied petroleum gas (LPG) when it gained control of Calor, the biggest LPG company in the UK, and Primagaz, similarly important in France.

SHV acquired 42 per cent of Calor by selling its oil and gas interests in the Brae fields of the North Sea and gained control of Primagaz by promising to consolidate its continental European LPG activities into the French company.

This is an area intriguing the London stock market, as analysts try to fathom SHV's long-term intentions towards Calor, Burmah, owners of Castrol, and Premier Consolidated, a small oil company. SHV has shares in all three companies and has recently increased its

stake in Burmah.

"We try to do deals in SHV which may sound complex but that is only because they are unusual," says Mr Van Vlissingen. He denies wanting to own 100 per cent of Calor.

Net income jumped 25 per cent to £212m in 1988, due mostly to acquisitions. However, growth was a more modest 7 to 8 per cent in each of the two preceding years. About 65 per cent of SHV's sales is derived from the Makro and Metro self-service wholesale stores and Otto Reichelt supermarkets in Berlin.

Roughly 85 per cent of SHV's turnover comes from abroad.

While SHV has the borrowing capacity to mount a £1bn acquisition and has huge secret reserves - billions of guilders says Mr Fentener van Vlissingen - the family is still interested in searching out fresh money to finance its ambitious plans for expansion. This explains SHV's current interest in tapping other funding sources.

Aside from a bourse listing to raise money, which is under study, a private placement of non-voting preferred shares

also is possible. Non-voting shares are forbidden in The Netherlands but are allowed in West Germany, where Nixdorf, Porsche and Bertelsmann have issued them.

Now equity financing is possible through Calor's listing on London's International Stock Exchange and Primagaz's listing on the Paris Bourse.

SHV has secret stakes in other companies in the UK, West Germany, Belgium and the US, according to Mr Fentener van Vlissingen. Recently it infuriated Akzo, the Dutch retailer, by selling a secretly acquired 12 per cent stake to Asko of West Germany.

The company is decentralised. Only 49 employees work in corporate headquarters out of 27,300 worldwide.

Business acumen seems to run in the family blood. John Fentener van Vlissingen, who is 50, manages \$7bn (\$4.4bn) of funds through his NORO investment company, which channels money into venture capital and US real estate.

Frits Fentener van Vlissingen, 58, is managing director of Flint Holding, believed to be the holding company for the

family fortune.

The three brothers together hold at least 16 supervisory board seats at some of the Netherlands' most powerful companies. "I consider myself extremely lucky because I have such supportive brothers. They could ruin my life if they were breathing down my neck all the time."

Mr Paul Fentener van Vlissingen sees himself more in the mould of a Lord Hanson than a Sir James Goldsmith.

"Once I had to fire a man very early on in my career, and he committed suicide. It was a lesson for life. When you do things, even if the business rationale is there, you have always to realise that behind every business upheaval there is a human face." When he took over six years ago, he cut head office staff from over 400 to under 50; but, he says, he talked to each employee.

"You can't make money your first object in life," he insists. "There is a social responsibility, especially when you are known to be a wealthy family. We feel part of the world society, as an extremely wealthy family."

Judicial inquiry must be thorough

There have been far too many miscarriages of justice - uncovered, let alone undiscovered - for anyone to be lulled into thinking that it is only the machinery for appellate review of criminal convictions or the proper evidential value to be attached to uncorroborated confessions that needs careful examination. It is vital that Sir John May in his judicial inquiry should examine the fundamental weakness of the English criminal justice system. Anything less than a thorough review of the whole criminal process will fall short of the challenge presented to a civilised society by so sorry a tale as that revealed by the case of the Guildford Four.

Too often in the past there has been a consistently piecemeal approach to the problems thrown up by the system of criminal justice. The flaws in the police methods of identification of accused persons was the subject in the early 1970s both of a departmental committee under Lord Devlin and a valuable decision from the Court of Appeal. Confessions have always been a worrying aspect of criminal investigation. The Police and Criminal Evidence Act 1984 deals generally with the detention, treatment and questioning of people by police officers. It does not extend to terrorist crimes and other of the most serious criminal offences.

Had the provisions in the Act applied to the Guildford Four in 1975, the police officers might have been less inclined to concoct confessions. The difficulties inherent in false confessions was highlighted in the late 1970s by the Conliff case when two young men and a boy were wrongly convicted of the murder of a transvestite homosexual in a house in Lewisham. The disclosure of that miscarriage of justice led to the setting up of the Royal Commission on Criminal Procedure which reported in 1981 and led to the 1984 Act. That Act reflected workable guidelines for the police in their investigation of serious crime while at the same time strengthening the safeguards



JUSTINIAN

for the individual.

But that study and ensuing legislation were restricted to a revision of the established system of criminal procedure. It did not involve any questioning of the theoretical underpinning of the criminal justice system and it stopped short of any examination of the trial process. The role of the legal profession, the function of the judge and jury within the courtroom setting was strictly out of bounds to Royal Commissioners. And when the Government turned more recently to the Roskill Committee on Serious Frauds, the Committee's recommendation to substitute a professional tribunal for certain complicated cases of fraud the Government weakened in the face of a hostile reception from a large body of practising lawyers which did not favour any tampering with jury trial. Trial by jury itself, with the consequences of an unarticulated verdict which severely hampers a proper appellate system ought to be examined by Sir John May.

There have been other segments of the criminal process that have remained worryingly untouched by patchwork reforms. The Conliff case itself dramatically exposed the frailties of much forensic evidence. The medical experts who gave evidence for the prosecution wrongly estimated the time of the victim's death. This factor led to the reopening of the case and the ultimate reversal of the wrongful convictions.

If all these defects and applied remedies are viewed selectively, the overall picture becomes clear. The investigation of crime by the police and

the process of criminal prosecution do not come under any kind of judicial scrutiny until trial, and then the court is to try the accused and not review *ex post facto* the conduct of the police or the prosecution.

The analysis of evidence accumulated from the moment of the crime is postponed until the day of trial. This is the major defect in the English system. Quite apart from this deferment of determining who is responsible for the criminal event under scrutiny, the accumulators of the evidence to be placed before the court of trial are left largely to their own devices. Police officers collect the material which they think support the case against those arrested and charged, and may and often do discard or ignore material that points in another direction. In this process the defence is hopelessly handicapped. If there is the opportunity to the defence to conduct its own inquiries, it occurs only after the accused has been arrested and charged. There is, for example, no forensic pathologist at the scene of a murder to protect the interests of a potential accused. He is at the mercy of the doctors who conducted any post-mortem and who give evidence on behalf of the prosecution.

European legal systems logically require judicial control over both the investigation of crime and the gradual compilation of a dossier as and when the evidence was acquired and analysed. The Procurator Fiscal system in Scotland exhibits the like approach to criminal investigation. To advocate judicial control over the criminal process from the moment the crime is uncovered is not to throw over the adversarial nature of the English criminal trial in favour of the inquisitorial system adopted by western European countries. The Crown would still be left to establish at trial its case beyond reasonable doubt; the defence would be entitled to put the Crown to proof. The difference would be that the umpire would be in place at the start of play and not only when one side has completed its first innings.

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